

In this supplement, you learn about the unique features of the iPhone X. You also learn about the special photographic capabilities of the iPhone 7 Plus, iPhone 8 Plus, and iPhone X models. Topics include the following:

- → Getting started with your iPhone
- → Customizing how your iPhone works
- → Customizing how your iPhone looks and sounds
- → Communicating with the Phone and FaceTime apps
- → Sending, receiving, and managing texts and iMessages
- → Working with Siri
- → Taking photos and video with your iPhone
- → Working with other useful iPhone apps and features
- → Maintaining and protecting your iPhone and solving problems

My iPhone X

This online supplement to *My iPhone*, 11th edition and *My iPhone for Seniors, 4th edition* covers the aspects of the iPhone X that are unique to this model of iPhone. You also learn about the photographic capabilities of the three iPhone models that have dual, backside cameras, which are the iPhone 7 Plus, iPhone 8 Plus, and iPhone X.

Because this is a supplement to the two published books mentioned, it is organized to match those books. For example, in the section "Configuring and Using Face ID," you find information that relates to Chapter 4, "Customizing How Your iPhone Works" in the published books because that is where configuring the security of your iPhone is discussed. The areas of difference between the iPhone X and other models are limited so you won't find sections relating to each chapter in the published books. Instead, you only find chapters under which topics are specific to the iPhone X (or 7 Plus and 8 Plus in the Chapter 13 section).

To use this supplement, you should first read the corresponding chapter in the published book. Then, read the part of this supplement that corresponds with that chapter to understand the unique features and capabilities of your iPhone X.

Chapter 1: Getting Started with Your iPhone

In this section, you learn about some of the key differences in your iPhone X's hardware and software as compared to other models.

Getting to Know Your iPhone X's External Features

The iPhone X has even fewer buttons and external features than other models do. Take a quick tour to get familiar with your iPhone X to see where its hardware differs from other models.



Speakers and microphone —

• Cameras—The iPhone X has multiple cameras. The one on the front at the top near the center of the phone is the TrueDepth camera that you use for Face ID, selfies, and Animojis (Animated Emojis). It has two cameras on the back near the top of the phone. These enable you to capture all sorts of photos and video, including types that are unique compared to most other models, such as telephoto zoom and portraits. When you take photos or video, you can choose the cameras on either side of the phone.

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 Side button—Other iPhone models also have this button, but you use it for more tasks on the iPhone X. Like on other models, press this button once to lock the iPhone's screen and put it to sleep, and press it again to wake the iPhone from Sleep mode. Also like on other models, you use this button to shut down the iPhone and to power it up. Unlike other models, when you hold it down for a couple of seconds, you activate Siri. When you press it twice, you can use Apple Pay. Press and hold this button and either Volume button to turn the phone off or make an emergency call.

Of course, the biggest difference in iPhone X hardware versus other models is that the iPhone X doesn't have a Home/Touch ID button. If you used other models of iPhone, you might find it a bit odd, but after you get used to the iPhone X's gestures, you won't miss it at all (at least I certainly don't!).

Getting to Know Your iPhone X's Software

The iPhone X is controlled by the same software as other models, that being iOS 11. However, there are a few differences in how you control the iPhone X that are mostly due to the iPhone X not having the Home/Touch ID button that the other models have.

Going Home



Swipe up to move to a Home screen

Like all other iPhone models, most of the activity on your iPhone X starts from a Home screen. Unlike other models, you access the Home screen on an iPhone X by swiping up from the bottom of the screen; on most screens, you see a horizontal line at the bottom of the screen indicating where you start the swipe up.



After you arrive there, working with Home screens on an iPhone X is mostly the same as with other iPhone models. You tap icons to launch apps, swipe to the left or right to move among pages, and so on.

Working with iPhone Apps

Like all other current iPhone models, you can run an almost unlimited number of apps on your iPhone X. There are a couple of minor differences working with apps on an iPhone X.

When you are finished using an app on an iPhone X, swipe up from the bottom of the screen to return to the Home screen you were most recently using.



To open the App Switcher on an iPhone X, swipe up from the bottom of the screen and pause briefly. When opened, the App Switcher similarly to how it does on other current iPhone models. For example, you can swipe to the left or right to move among open or recently used apps, and then tap the app you want to use.



To close the App Switcher without moving into a different app, tap on the top or bottom of the screen in the area outside the App Switcher. You move back into the app or Home screen you were most recently using.



In some cases, you might want to force an app to quit, such as when it's using up your battery too quickly, or it has stopped responding to you. To do this, open the App Switcher. Touch and hold on the screen until the Unlock (red circle with a -) icons appear. Swipe up on the app you want to stop. The app is forced to quit, its screen disappears, and you remain in the App Switcher. You should be careful about this, though, because if the app has unsaved data, that data is lost when you force the app to quit. The app is not deleted from the iPhone—it is just shut down until you open it again (which you can do by returning to the Home screen and tapping the app's icon).



On the iPhone X, you can quickly switch apps by swiping to the left or right along the bottom of the screen until you see the app you want to use; you can immediately start using an app as soon as you see its screen.

Working with the Control Center



The Control Center provides quick access to a number of very useful controls. To access it, swipe down from the upper-right corner of the iPhone X screen. If your iPhone is asleep/locked, tap the screen to wake the phone and then swipe down from the upper-right corner of the screen. When the Control Center opens, you have quick, easy access to a number of controls.

Meeting Siri

Siri is the iPhone's voice-recognition and control software. On an iPhone X, you can activate Siri by pressing and holding the Side button for a second or two. Like other models, you can also activate Siri by saying "Hey Siri" or by pressing and holding the center of the button on the right side of the EarPods.

Understanding iPhone Status Icons

Like other models, at the top of the screen is the Status bar with various icons that provide you with information, such as if you are in Airplane mode, whether you are connected to a Wi-Fi or cellular data network, the time, the state of the iPhone's battery, and so on. However, because there is less space at the top of the iPhone X's screen than other models, you won't see as many icons as on other models. For example, you don't see the Do Not Disturb or Orientation Lock icons there. However, you do see most of the other icons as explained in *My iPhone* and *My iPhone for Seniors*. They might look slightly different or be in different locations. For example, you only see the cell provider icon on the iPhone X's Lock screen and the signal strength icon is on the right side of the screen instead of being on the left as it is on other models.

Turning Your iPhone Off or On



You seldom need to turn your iPhone off, but when you do, press and hold the Side button and the upper Volume button until the Power Off slider appears at the top of the screen. (On other models, you hold down just the Side or Sleep/Wake button instead.) Swipe the slider to the right to shut down the iPhone. The iPhone shuts down.

To restart your iPhone, press and hold the Side button until the Apple logo appears on the screen, and then let go of the button.

Sleeping/Locking and Waking/Unlocking Your iPhone

Putting your iPhone to sleep and locking it is similar to other models as is waking it up and unlocking it. There are a few differences however.

To wake your iPhone X up, you can tap its screen, press the Side button, or raise it (assuming the Raise to Wake feature is enabled in Settings).



The iPhone X's Lock screen looks a little different than on other models. Most notable are the Flashlight and Camera icons. Press the Flashlight icon to use the iPhone's flash as a flashlight (this is the same as using this icon in the Control Center). Press the Camera icon to move into the Camera app to take photos or video (also the same as using the Camera icon in the Control Center). You also see the cellular provider icon in the upper-left corner of the screen (the Lock screen is the only place you see this icon).

To unlock your iPhone X, swipe up from the bottom of the screen. If the phone is just asleep (not locked), you move directly to the last screen you were using. If the phone is locked, what you do next depends on whether you have Face ID enabled.

If you have Face ID enabled and are looking at the screen, the phone unlocks as soon as you swipe up. If you aren't looking at the screen when you swipe up, you see the Face ID prompt on the screen; when you look at the screen, and your face is recognized, the phone is unlocked.

If you don't have Face ID enabled, enter your passcode at the prompt to unlock your iPhone.

Working with Face ID

You can use Face ID to quickly, easily, and securely provide a password or passcode in many different situations, such as unlocking your iPhone, downloading apps from the App Store, signing into an account in a banking or other app, and so on. If prompted to do so, you activate the Face ID recognition, and then look at your phone. In most cases, you skip the prompt and simply look at the phone.

The First Time

The first time you do something after Face ID is enabled, such as download an app, you might still be prompted to enter your Apple ID or other password. The next time you perform that action, you can use Face ID to complete it.





For example, to download an app, move to the app's screen in the App Store app and tap Get (or the price button if there is a license fee). At the prompt, press the Side button twice and look at the phone. When your face is recognized, the app is downloaded and installed.

Using Face ID in other situations is similar. If you see the Face ID prompt, look at the phone. In other cases, you won't see the prompt and the action you are performing is completed as soon as your face is recognized.

Chapter 4: Customizing How Your iPhone Works

Configuring Passcode and Face ID

In this section, you learn how to secure your iPhone X with a passcode and Face ID.

You have to enter a passcode to unlock your iPhone, before you can enable Face ID. Once you have enabled Face ID, you can use it for other ID validations, as mentioned in the previous section. To configure the passcode perform the following steps:

1. On the Settings screen, tap Face ID & Passcode.

	Settings	
	Siri & Search	
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sos	Emergency SOS >	

Already Have a Passcode?

When you first turned on your iPhone X, you were prompted to create a passcode and to record your face for Face ID. If your iPhone already has a passcode set, when you perform step 1, you're prompted to enter your current passcode. When you enter it correctly, you move to the Face ID & Passcode screen, and you can make changes to the current passcode, replace the current face used for Face ID, and so on. In this case, you can skip directly to step 8. If you want to change your current passcode, tap Change Passcode and follow steps 4 and 5 to change it. Then, continue with step 6.

- 2. Swipe up the screen until you see Turn Passcode On.
- 3. Tap Turn Passcode On.
- 4. Enter a six-digit passcode.
- Re-enter the passcode. If the two passcodes match, the passcode is set.



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- If you have an Apple ID configured, enter your Apple ID password; if you don't have an Apple ID configured, skip to step 8.
- 7. Tap Continue.
- 8. If you are going to use Face ID to unlock your iPhone, skip to step 11. If you aren't going to use Face ID to unlock your phone (which would be unusual), tap Require Passcode and follow steps 9 and 10. In other words, when you use Face ID to unlock your iPhone, the Require Passcode setting doesn't apply.

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Are You Complex?

By default, your passcode is a simple six-digit number. If you want to have a more complex (and more secure) passcode, on the Create or Change Passcode screen, tap Passcode Options. You are prompted to create a new, complex pass-code. You can choose Custom Alphanumeric Code, Custom Numeric Code, or 4-Digit Numeric Code (the latter is a less secure option and I don't recommend it). Choose the option you want, and then follow the onscreen prompts to create it. The Alphanumeric Code option is the most secure, especially when you use a code that is eight characters or longer that includes both letters and numbers. The steps to set a complex passcode are similar to the six-digit passcode; the difference is that you use the keyboard and numeric keypad to configure the passcode instead of just the numeric keypad.

- 9. Tap the amount of time the iPhone is locked before the passcode takes effect. The shorter this time is, the more secure your iPhone is, but you'll have to enter the passcode more frequently.
- 10. Tap Back.

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Back Require Passcode		
Immediately		
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After 15 minutes		
After 1 hour		
Shorter times are more secure.		

- **11.** Tap Set Up Face ID.
- 12. Tap Get Started.
- Look at the iPhone and position your face within the frame indicated by the four white corners. When the iPhone recognizes a face being in the frame, it starts recording your face.



- 14. Rotate your head in a circle. As you do, the green lines around the circle on the screen fill in, which indicates the part of the image that has been successfully recorded.
- **15.** Continue rotating your head until all of the green lines are filled in. When the process is complete, you see First Face ID scan complete appear on the screen.



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- **16.** Tap Continue. Record your face a second time.
- 17. Rotate your head until the circle is enclosed by green lines. When the second image has been recorded, Face ID is now set up appears on the screen.





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- **18.** Tap Done. You return to the Face ID & Passcode screen.
- **19.** Swipe down until you see the top of the screen.
- 20. If you don't want to use Face ID for one of the options shown in the USE FACE ID FOR section, set its switch to off (white). You'll need to enter the related passcode or password to complete an action if you disable Face ID for that action. For example, if you don't want to be able to use Face ID when you download apps, set the iTunes & App Store switch to off (white); you'll need to enter your Apple ID password when you download apps, instead of using Face ID. As you add apps that support Face ID, you see the Other Apps selection; tap this to enable or disable Face ID for those apps.
- 21. If you don't want the additional security offered by the Face ID system by verifying you are looking at the iPhone, set the Require Attention for Face ID switch to off (white). You should usually leave this set to on (green). However, if you wear sunglasses or Face ID isn't working for some other reason, try setting this switch to off to see if Face ID works better.
- 22. If you don't want the TrueDepth camera to check for your attention before the display is dimmed or the alert volume is lowered, set the Attention Aware Features switch to off (white). When this is on (green), if you are looking at the iPhone, the display won't be dimmed nor will the alert volume be lowered. This is useful because the iPhone can "tell" when you are looking at it so that it won't dim the screen or lower the volume automatically.



Settings Face ID & Passcode	(19)
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USE FACE ID FOR:	
iPhone Unlock	
Apple Pay	\frown
iTunes & App Store	-(20)
Safari AutoFill	
iPhone can recognize the unique, three-dimensional features of your face to allow secure access to apps and payments. About Face ID & Privacy	
ATTENTION	\frown
Require Attention for Face ID	-(21)
TrueDepth camera will provide an additional level of security by verifying that you are looking at iPhone before unlocking. Some sunglasses may block attention detection.	
Attention Aware Features	-(22)
TrueDepth camera will check for attention before dimming the display or lowering the volume of alerts.	
Reset Face ID	

- **23.** Swipe up the screen until you see the Voice Dial switch.
- 24. To prevent Voice Dial from working, set the Voice Dial switch to off (white). (Voice Dial enables you to make calls by speaking even if you don't use Siri.)
- 25. Use the switches in the ALLOW ACCESS WHEN LOCKED section to enable or disable the related functions used when your iPhone is locked. The options include Today View (the Today section of the Notification Center), Recent Notifications, Control Center, Siri, Reply with Message, Home Control, and Return Missed Calls. If you set a switch to off (white), you won't be able to access the corresponding function when your iPhone is locked.
- 26. If you want the iPhone to automatically erase all your data after an incorrect passcode has been entered 10 times, set the Erase Data switch to on (green) and tap Enable at the prompt (not shown on the figure).

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Voice Dial	-(24)
Music Voice Control is always enabled.	
ALLOW ACCESS WHEN LOCKED:	
Today View	
Recent Notifications	
Control Center	\square
Siri	-(25)
Reply with Message	
Home Control	
Return Missed Calls	
Get cards or passes ready from the lock screen by double-clicking the side button.	
Erase Data	-(26)
Erase all data on this iPhone after 10 failed passcode attempts.	

>>>Go Further BE SECURE

Here are some additional tidbits to help you with your iPhone's security:

- Face ID and Apps—The first time you launch an app that supports Face ID, you're prompted to enable Face ID in that app. If you allow this, you can log into the associated account by looking at the screen at the prompt, just like unlocking your phone or using Apple Pay.
- Automatic Erase—When you have enabled the Erase Data function and you (or someone else) enter an incorrect passcode when unlocking your iPhone, you see a counter showing the number of unsuccessful attempts. When this reaches 10, all the data on your iPhone is erased on the next unsuccessful attempt.
- Making Changes—Any time you want to make changes to your passcode or Face ID settings, move back to the Passcode & Face ID screen by tapping Face ID & Passcode and entering your passcode. To disable the passcode (not recommended), tap Turn Passcode Off, tap Turn Off, and enter the passcode. To change your passcode, tap Change Passcode. Enter your current passcode and enter your new passcode twice. Your iPhone returns to the Passcode and Face ID screen, and the new passcode takes effect. You can change the other settings similar to how you set them initially, as described in the steps earlier in this section. For example, you can change the image being used for Face ID by tapping Reset Face ID and following the prompts to replace the current Face ID recording.
- Automatic Locking—For security purposes, you should configure your iPhone so that it locks automatically after a specific amount of idle time passes. To do this, you use the Auto-Lock setting on the Display & Brightness settings screen as explained in Chapter 5, "Customizing How Your iPhone Looks and Sounds."

Chapter 5: Customizing How Your iPhone Looks and Sounds

In this section, you learn how to customize how your iPhone X looks and sounds.

Customizing Your Home Screens



Tap to lock your icons in their current positions on the Home screens

When the icons are jiggling and you see the Delete icons on them, you can organize your Home screens

Organizing the Home screens on an iPhone X is very similar to doing so on other models. The only difference is that your iPhone X doesn't have a Home/Touch ID button that you can press to end the process. Instead, when you have activated the Edit mode for your Home screens by holding down on an app icon until the icons are jiggling, you see the Done icon in the upper-right corner of the screen. Arrange the icons by dragging to new Home pages or folders, or delete icons as needed. When finished, tap Done to lock your icons in their new positions.

Setting the Screen's Brightness, Lock/ Wake, Text, View, and Wallpaper Options

There are two differences in setting various screen-related options on your iPhone X.

Setting the Screen Brightness and Night Shift Using the Settings App

When you open the Display & Brightness options in the Settings app on an iPhone X, you see the True Tone switch. When enabled, your iPhone X adjusts colors so they are more consistent when you are using the iPhone in different lighting conditions. If you disable this switch, the colors are not adjusted. In most cases, you'll want to leave this switch on (green), but you can turn it off (white) to see if you prefer not to use this feature.

Settings Display & Brightness	
BRIGHTNESS	
*	*
True Tone	True Tone attempts
Automatically adapt iPhone display based on ambia lighting conditions to make colors appear consister different environments.	adapt the appearan of the screen to bet match the current
Night Shift	Diff > lighting conditions

Choosing a View

Unlike most of the other models, the iPhone X doesn't offer the option to choose between a Standard or Zoomed view so you won't see that control on the Display & Brightness Settings screen.

Chapter 7: Communicating with the Phone and FaceTime Apps

The phone and FaceTime features on an iPhone X are nearly identical to other models. There are some minor differences in where the related icons appear, or is some cases, don't appear.



The bars that indicate the strength of the cellular signal appear toward the right of the screen rather than the left where they are located on other models.



On the iPhone X, the cellular provider and Wi-Fi Calling (if that feature is enabled) appear only on the Lock screen. If Wi-Fi Calling is enabled, the provider and the Wi-Fi icons scroll in the upper-left corner of the screen.

Chapter 9: Sending, Receiving, and Managing Texts and iMessages

Working with the Messages app on an iPhone X is the same as other models except that the iPhone X enables you to include animojis in your messages.

Working with Animojis in Messages

Animojis, which stands for Animated Emojis, enable you to capture your facial movements applied to an image, such as dog or alien, which then mimics your movements. You can also record sounds. After you've created an animoji, you can send it to others just like other kinds of text message content, such as photos, stickers, and so on.

Sending Animojis

To record and send an animoji, perform the following steps:

- 1. Move into an existing conversation or start a new one.
- 2. Tap the App icon to open the App Drawer.
- **3.** Swipe on the app toolbar until you see the Animoji icon.
- **4.** Tap the Animoji icon. The Animoji pane appears.
- Swipe up or down on the animojis on the left side of the pane until the animoji you want to use appears in the pane and is highlighted with a box on the left.
- 6. Look at the phone and tap the Record icon to start recording the animoji. If your face isn't recognized, you see a yellow frame over the animoji and the message to bring your face into view; if that happens, reposition the phone so your face is recognized.
- Move your head, smile, frown, wink, etc. and speak the message you want to send. As you make these movements they are recorded along with the sounds made as you record.
- When you're done, tap the Stop icon. The animoji plays in the pane.





- **9.** To replay the animoji, tap the Replay icon.
- **10.** To delete the animoji without sending it, tap the Trash icon.
- To send the animoji, tap the Send icon. It is added to the conversation and plays for both you and the recipients.

Viewing Animojis

When you receive an animoji, it plays automatically. You can also view it as follows:

- Move into an existing conversation that includes an animoji (which is labeled with From Animoji indicating it was generated by the Animoji app). The animoji plays.
- 2. To hear sounds with the animoji, tap the Speaker icon so it doesn't have a line through it; if you don't want to hear the sound, tap the Speaker icon so it does have a line through it.
- **3.** Tap the animoji to view it in full screen.
- Tap the Pause icon to pause the animoji; when paused, this becomes the Play icon that you can tap to play the animoji again.
- **5.** Tap the Share icon to share the animoji.
- **6.** Tap Done to return to the conversation.

The Texts Remain the Same

You do the same things with animojis as you can with other Messages content, such as copying them, deleting them, etc.





Chapter 11: Working with Siri

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Siri differs on the iPhone X only in that the iPhone X doesn't have a Home/ Touch ID button, which is one way to activate Siri on other models. Instead, you can use the Side button on an iPhone X to activate Siri. (Of course, you can use the other methods, such as saying "Hey Siri" as well.)

To be able to use the Side button to activate Siri, open the Siri & Search option in the Settings app and set the Press Side Button for Siri switch to on (green).

With that setting enabled, you can activate Siri by pressing and holding the Side button down until you see the Siri screen appear. After that, Siri works just like it does on any other iPhone.

Chapter 13: Taking Photos and Video with Your iPhone

Its cameras enable the iPhone X's photo and video features to be better than all other models. The iPhone 7 Plus and iPhone 8 Plus also have dual cameras on their backsides that enable them to take telephoto and portrait photos as well. If you have one of those Plus models, you can also use the information in this section to help you take advantage of their advanced capabilities in this area.

Using the Camera App to Take Photos and Video with Your iPhone



In addition to the modes available in the Camera app on all iPhone models, the iPhone X, iPhone 7 Plus, and iPhone 8 Plus also offer the Portrait mode. This mode is designed to take portrait photos of people and uses a sharp focus in the foreground on the subject and a soft blur in the background. Additionally, there are a number of lighting options that you can apply to the portrait photos.

These models also offer enhanced zoom because of the dual cameras. You can use a true optical zoom of up to 2x, and then an enhanced digital zoom of up to 10x for photos and 6x for videos.

The following table describes the photo icons and tools that are specific to the iPhone X, iPhone 7 Plus, and iPhone 8 Plus models.

iPhone X-, iPhone 7 Plus-, and iPhone 8 Plus-Specific Photo and Video Options and Icons

Filename	Description
	1x —Indicates the camera is at normal zoom (no zoom applied).
(2x)	2x —Optical zoom is applied and is magnifying the image by two times.
v* - 250	Digital Zoom slider —This appears when you zoom above 2x. Dragging the circle along the curve increases or decreases the level of magnification. The amount of magnification currently applied is shown in the circle.
NATURAL LIGHT	Portrait Lighting Effect —Indicates the current lighting effect applied to an image when you are using the Portrait mode.

Taking Telephoto Photos or Videos

You can use the optical and digital zoom features of the iPhone X, iPhone 7 Plus, and iPhone 8 Plus as follows:

- Select the mode, set up the image you want to capture, choose the options (such as flash or HDR), and rotate the iPhone as described in the published books.
- 2. To zoom in at 2x using the optical zoom, tap the 1x icon. The magnification level changes to 2x using the iPhone's optical zoom.



Telephoto Zooming Applies Everywhere—Almost

The zooming features shown in these steps apply to all modes, except Portrait. However, there are different maximum levels of zoom in the various modes. For example, when using the VIDEO mode, you are limited to 6x while in the SLO-MO mode, you are limited to 3x. In PANO mode, you only have the 1x and 2x options. Experiment with the zoom in the modes you use to see what zoom capabilities they have.

3. Touch and hold on the 2x. The magnification slider appears.



4. Drag to the left to increase the level of magnification or to the right to decrease it. As you drag, the amount of magnification is shown in the circle and of course, you see the magnified image on the screen. When you've set the magnification level and lift your finger from the screen, the slider disappears.

Just a Little Pinch Will Do You

The standard pinch and unpinch gestures to zoom or unzoom work on these models of iPhone too. When you use a pinch or unpinch motion to zoom, the amount of magnification currently applied is shown the Magnification circle. Using the pinch and unpinch motion to zoom is less precise than the method shown in these steps, but can be a bit faster.



Current magnification 5. Take the photo or video.

Quick Reset

To quickly return the magnification level to 1x, tap the Magnification circle.



Current magnification

Taking Portrait Photos

The Portrait mode captures the subject in sharp focus and blurs the background. You can also apply various lighting effects. Use these steps to take portrait photos:

- 1. Swipe on the Selection bar until you reach PORTRAIT mode.
- **2.** Make sure the subject is inside the yellow frame.
- **3.** Touch and hold on the Lighting icon.

Portrait Photos

When you take a portrait photo, you can use many of the Camera app's features, such as the selftimer. These work just like they do for other types of photos. You can't zoom or use HDR when you are taking portrait photos.



- 4. Swipe to the left or right to change the lighting effect applied to the image. In some cases, such as STAGE LIGHT, you see a focus area that shows where the light will be focused; you can use this to set up the image you want to capture.
- 5. Take the photo.



Taking Photos and Video from the Lock Screen

You can quickly open the Camera app from the Lock screen like so:

- Move to the Lock screen; if your iPhone X is asleep, tap the screen or press the Side button.
- 2. Press and hold on the Camera icon until you feel the haptic vibration; then lift your finger from the screen. The Camera app opens and you can take photos or video.



Chapter 15: Working with Other Useful iPhone Apps and Features

The iPhone X can use all of the same apps and features other models do. There are some slight differences, mostly because the iPhone X doesn't have a Home/Touch ID button.

Managing Your Health Information with the Health App

Using the Health app on an iPhone X has a couple of minor differences from other models.

Configuring and Using Emergency Calling



When you configure the Emergency Calling feature on an iPhone X, there is an additional setting, which is the Also Works with 5 Clicks switch. When enabled, you can press the Side button five times rapidly to activate Emergency Calling.

Regardless of the setting of this switch, you can activate Emergency Calling by pressing and holding the Side button and either of the Volume buttons down. When the Power Off screen appears, swipe to the right on the Emergency SOS slider to activate Emergency Calling.

Accessing Your Medical ID from the Lock Screen

If you enable the Show When Locked feature, your Medical ID can be accessed while your iPhone is locked. This is especially useful for situations in which you are incapacitated and others need this information to treat you. To access this information while the phone is locked, wake up the phone and swipe up the screen. If you aren't looking at the phone, Face ID can't be used to unlock the phone. After a moment, the Face ID screen is replaced by the Enter Passcode screen. Tap Emergency; then, tap Medical ID.

Working with the Wallet App and Apple Pay

Working with passes, loyalty cards, and most other items in the Wallet app is the same on the iPhone X as on the other iPhone models. Working with Apple Pay is slightly different, again because the iPhone X doesn't have a Home/Touch ID button.



To replace the use of the Home/Touch ID button with the Wallet app, move to the Wallet & Apple Pay Settings screen. Ensure the Double-Click Side Button switch is set to on (green). If this switch is off, you won't be able to activate Wallet items by pressing the Side button twice.

Working with Apple Pay

Apple Pay on an iPhone X is a great way to pay for transactions quickly and easily. You can just hold your iPhone near the scanner, activate Apple Pay, press the Side button twice, and look at your phone.



With this switch enabled, you can complete a purchase by looking at your iPhone

To use Face ID with Apple Pay, ensure the Apple Pay switch on the Face ID & Passcode Settings screen is on (green).

With Apple Pay configured as described in Chapter 15 of the *My iPhone* and *My iPhone for Seniors* books and Face ID set up as described in this supplement, using Apple Pay on your iPhone X is a snap. You can start from the Control Center for fastest access or you can use the Wallet app directly.

To use the Control Center to activate Apple Pay, perform the following steps:

- 1. Swipe down from the upper-right corner of the screen to open the Control Center.
- 2. Tap the Wallet icon.

No Wallet Icon?

If you don't see the Wallet icon on the Control Center, you can add it using the information in Chapter 4.





- **3.** Press the Side button twice at the prompt.
- Hold the phone near the scanner. When the scanner is recognized, you see the Face ID prompt.
- Look at your iPhone. When your face is recognized, the transaction is completed. (If your face isn't recognized, you can use your passcode to complete the transaction instead.)

To use the Wallet app to activate Apple Pay, perform the following steps:

- 1. Open the Wallet app.
- **2.** Tap the Apple Pay card you want to use to pay.
- 3. Press the Side button twice.





- Hold the phone near the scanner. When the scanner is recognized, you see the Face ID prompt.
- Look at your iPhone. When your face is recognized, the transaction is completed. (If your face isn't recognized, you can use your passcode to complete the transaction instead.)



Chapter 16: Maintaining and Protecting Your iPhone and Solving Problems

Keeping an iPhone X in top operating condition isn't any harder than it is with other iPhone models. However, there are a few differences in some of the areas, which you learn about in this section.

Maintaining an iPhone's Power

You can monitor the power level on your iPhone X like you can on other models. However, on the iPhone X, you don't have the option to display both the battery icon and percentage of power remaining. You can only see the battery icon.

With the iPhone X, you can also use wireless charging. To do this, you need a Qi wireless charger. The good news is that these wireless chargers are standard among many different types of phones so they are easy to find.





When you have a wireless charger connected to a power source, you can charge your iPhone by simply placing it on the charger. No need to bother with cables.

Solving iPhone Problems

There are some slight differences with the troubleshooting techniques for the iPhone X.

Restarting an App

If an app you are using locks up, displays an error, or isn't working the way it should, try shutting it down and restarting it.

 While on a Home screen, swipe up from the bottom of the screen and pause toward the middle of the screen. The App a wireless Switcher opens.



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- 2. Swipe to the left or right until you see the app that has frozen.
- **3.** Touch the app until the Unlock icons appear.
- **4.** Swipe up on the app to shut it down.





- **5.** Tap outside the App Switcher to move back to the Home screen.
- Open the app again. If it works normally, you're done. (It's generally a good idea to restart your iPhone when you've had to force an app to quit.)

Restarting Your iPhone

Whenever your iPhone starts acting oddly, restarting it should be the first thing you try. It's easy to do and cures an amazing number of problems. To restart your iPhone, do the following:

- Press and hold the Side button and either Volume button until the Power Off, Medical ID, and Emergency SOS sliders appear on the screen.
- 2. Drag the Power Off slider at the top of the screen to the right. The iPhone powers down and the screen goes completely dark.
- Press and hold the Side button until you see the Apple logo on the screen. The iPhone restarts. Try using the iPhone again. If the problem is solved, you're done.

Can't Restart?

If your iPhone won't restart normally, press and hold the Side and Lower Volume button at the same time until the iPhone shuts off (about 10 seconds) and the screen goes completely dark. Then, press the Side button to restart it.





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Finding a Missing App

The only difference in this task on an iPhone X compared to other models is that when you are done moving the found app to a new location, tap Done on the Home screen to lock the icons in their current locations (rather than pressing the Home/Touch ID button).

Making an iPhone's Screen Rotate Again

If your iPhone X stops changing from horizontal to vertical orientation when you rotate the phone, you probably have inadvertently enabled the Orientation Lock. The Orientation Lock icon doesn't appear on the screen as it does on other iPhone models.



To check to see if the Orientation Lock is enabled, open the Control Center. If the Orientation Lock is off, the icon is white. If it is on, the icon is red; tap it to turn it off and the iPhone resumes changing orientation when you turn it from horizontal to vertical or vice versa.