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Contents at a Glance

1
2
3
4
5
6
7
8
9
10
11
12
13
14
1 2 3 4 5 5 7 3 3 9 10 11 12 13 14

Media Table of Contents

To register this product and gain access to the Free Web Edition and the audio and video files, go to **quepublishing.com/using**.

An Introduction to Facebook Chapter 1: Chapter 2: Setting Up Your Facebook Account and Profile Chapter 3: Finding and Adding Friends Tell Me More Media 3.1—Ways to Find and Add Friends Chapter 4: **Communicating with Your Friends** Show Me Media 4.5—Communicating with Friends on Your Wall 74 Chapter 5: Keeping Up to Date with Your Friends Tell Me More **Media 5.1**—Keeping Up to Date with Your Chapter 6: Safeguarding Your Information on Facebook Tell Me More Media 6.1—Facebook Privacy Threats Today Show Me Media 6.2—Control Basic Directory Information Show Me Media 6.3—Control Day-to-Day Content Sharing 115

	Show Me Media 6.5—Control What Applications, Games, and Facebook-Enabled Sites Tell Your Friends Show Me Media 6.6—Hide from Public Search Engines Show Me Media 6.7—Blocking Individual People Tell Me More Media 6.8—Reporting Abuse and Violations	119 121 122 123
Chapter 7:	Publishing Photos	
	Tell Me More Media 7.1 —An Introduction to Publishing Photos Show Me Media 7.2 —Upload a Photo Using Your Drive or Email Show Me Media 7.3 —Post a Photo Taken by a Webcam Show Me Media 7.4 —Tag a Person in a Photo Show Me Media 7.5 —Create a New Photo Album	125 128 130 135 137
Chapter 8:	Publishing Videos	
	Tell Me More Media 8.1 —An Introduction to Publishing Videos Show Me Media 8.2 —Upload a Video from Your Drive Show Me Media 8.3 —Uploading a Video via Email Show Me Media 8.4 —Upload a Video Recorded by a Webcam Show Me Media 8.5 —Send a Video Message Recorded by Your Webcam Show Me Media 8.6 —Tag a Person in a Video	143 146 149 149 153 158
Chapter 9:	Your Mobile Access to Facebook	
·	Tell Me More Media 9.1 —What You Can Do with Facebook Mobile SHOW ME Media 9.2 —Customizing Facebook Text Messages Show Me Media 9.3 —Downloading Facebook Mobile Applications Show Me Media 9.4 —Customizing Your Facebook Places Privacy Settings	159 162 170 175
Chapter 10	Joining and Creating Groups	175
chapter to.	Tell Me More Media 10.1 —Making the Most of Your Participation in Facebook Groups Show Me Media 10.2 —Searching for and Joining a Group Show Me Media 10.3 —Participating in Groups Show Me Media 10.4 —Creating Your Own Group Show Me Media 10.5 —Administering Your Group	180 181 184 191 193
Chapter 11:	Joining and Creating Events	
	Tell Me More Media 11.1 —How Events Work Show Me Media 11.2 —Searching for Events Using Facebook's Search	202 203
	Show Me Media 11.3—Searching for Events Your Friends Are Attending or Hosting Show Me Media 11.4—RSVPing When You've Received a	205
	Personal Invitation	207
	Show Me Media 11.6—Changing an Event with Basic Information	210

vi	Using	Facebook

Chapter 12:	Buying and Selling with Facebook Marketplace
	Show Me Media 12.1 —Accessing Facebook Marketplace
	Marketplace
	Show Me Media 12.3—Managing Your Listings
Chapter 13:	Using Facebook Applications
	Tell Me More Media 13.1 —Using Facebook Applications
	to Find an Application
	Show Me Media 13.3—Installing an Application
	Show Me Media 13.4—Removing an Application
Chapter 14:	Making Business Connections on Facebook
	Tell Me More Media 14.1—Understanding Facebook Pages
	for Businesses and Brands
	Show Me Media 14.2—Exploring a Facebook Page
	Show Me Media 14.3—Creating a Facebook Page
	Show Me Media 14.4—Adding Applications to Your Facebook Page 257

Table of Contents

	Introduction	1
	Who Is This Book For?	1
	Using This Book	2
	Special Features	3
	About the USING Web Edition	3
1	An Introduction to Facebook	5
	The Facebook Phenomenon	5
	A Tour of Facebook	7
	What Does Facebook Offer?	8
2	Setting Up Your Facebook Account and Profile	11
	Joining Facebook	
	Personalizing Your Profile	16
	Managing and Downloading Your Account Information	42
3	Finding and Adding Friends	
	Finding and Adding Friends on Facebook	45
	Inviting Friends Who Aren't on Facebook Yet	
	Searching for People on Facebook	
	Viewing and Accepting Friend Requests	
	Suggesting Friends	60
	Removing Friends	61
4	Communicating with Your Friends	63
	Sharing Content with Your Friends	63
	Creating and Using Friend Lists	70
	Communicating with Friends on Your Wall	74
	Using Facebook Messages	77
	Using Facebook Chat	
5	Keeping Up to Date with Your Friends	
	Exploring Your Home Page	
	Exploring Your News Feed	
	Viewing Friendship Pages	
	Dealing with Fake Posts and Compromised Accounts	

viii	Using	Facebook

6	Safeguarding Your Information on Facebook	
	Understanding Facebook Privacy	
	Manage Access to Your Account	111
	Changing Your Privacy Settings	111
7	Publishing Photos	
	Viewing Photos	
	Posting Photos	
	Changing and Sharing Photos	131
	Creating and Organizing Albums	
8	Publishing Videos	
	Viewing a Video	143
	Uploading a Video	
	Editing Videos	
9	Your Mobile Access to Facebook	
	What You Can Do with Facebook Mobile	
	Activating Facebook Mobile	
	Accessing Facebook Mobile Web	
	Sending Text Messages	
	Sending Photos and Videos from Your Cell Phone	
	Using a Custom Facebook Application for Your Phone	
	Using Facebook Places	
10	Joining and Creating Groups	
	Understanding How Groups Work	
	Searching for and Joining Facebook Groups	
	Participating in Groups	
	Creating Facebook Groups	
	Administering Your Group	
11	Joining and Creating Events	
	How Events Work	
	Searching for an Event	
	Participating in an Event	
	Creating Your Own Event	
	Viewing and Changing Your Event	211

12	Buying and Selling with Facebook Marketplace	
	Understanding Facebook Marketplace	
	Accessing Facebook Marketplace	
	Shopping on Marketplace	
	Posting Listings on Facebook Marketplace	
	Removing the Marketplace Application	
13	Using Facebook Applications	
	Finding an Application	
	Working with Facebook Applications	
14	Making Business Connections on Facebook	
	Understanding Facebook Pages for Businesses and Brands	
	Creating Facebook Pages	
	Adding Applications to Your Facebook Page	
	Using Facebook as a Page	
	Promoting Your Facebook Page	
	Index	

About the Authors

Kent Joshi has helped others understand the ever-changing digital world as an author, consultant, and university lecturer for more than two decades. Recently, he developed and released several social media and Web 2.0 projects, which successfully included Facebook as part of a larger, online presence.

He enjoys writing, public speaking, and volunteering. He holds a Bachelor of Science degree from the University of Utah and is pursuing his master's degree at Harvard.

You can connect with him at www.facebook.com/AuthorKentJoshi.

Patrice-Anne Rutledge is the author of more than 30 books on business and technology, including *Using Facebook, Using LinkedIn*, and *The Truth About Profiting from Social Networking*, all from Pearson. As a social media expert, she is frequently quoted in major media outlets around the world, including CNN, Inc., Fox News, ABC News, MSN, and AOL.

Patrice is also the founder and principal of Pacific Ridge Media, a consulting and training firm that specializes in small business marketing, branding, and social media. You can learn more about Patrice's books and other projects on her author website (www.patricerutledge.com), her business website (www.pacificridgemedia.com), and her Facebook page (www.facebook.com/ PacificRidgeMedia).

About the Contributor

Scott Morley has worked as an IT professional for more than 15 years, most recently as a Microsoft Architect.

Dedication

This book is dedicated to my Mom who taught me about living even when you have a grievous illness, and to my Dad who taught me about unconditional love. —Kent Joshi

To my family, with thanks for their ongoing support and encouragement. —Patrice-Anne Rutledge

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If I have inadvertently left anyone out, please know I truly appreciate your work.

—Kent Joshi

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-Patrice-Anne Rutledge

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Introduction

You may have heard about Facebook through a friend or on the news. With more than 500 million users, it's hard to ignore the talk about it. If you're ready to see what this social networking site is all about, but not sure where to begin, this book is for you.

The pages ahead are designed to quickly get you up to speed on Facebook. Plus, the companion online videos, podcasts (audio), and additional web content ensure you'll have the most up-to-date training given Facebook's changes.

So if you're ready, turn to Chapter 1, "An Introduction to Facebook," for a Facebook tour, or to the chapter of your choice, to get started.

Welcome to Facebook!

Who Is This Book For?

This book is for anyone who wants to use Facebook to

- Painlessly set up a Facebook account and add a profile picture
- Find people you've lost track of
- Communicate through messages, chats, and status updates
- Publish photos and videos
- Safeguard your personal information online
- Get mobile access to Facebook
- Attend or host an event
- Buy and sell items, browse for roommates, or find a job
- Promote your business, band, or brand
- Work with Facebook's applications

Using This Book

This book allows you to customize your own learning experience. The step-by-step instructions in the book give you a solid foundation in using Facebook, while rich and varied online content, including video tutorials and audio sidebars, provide the following:

- Demonstrations of step-by-step tasks covered in the book
- Additional tips or information on a topic
- Practical advice and suggestions
- Direction for more advanced tasks not covered in the book

Here's a quick look at a few structural features designed to help you get the most out of this book:

• **Chapter roadmaps:** At the beginning of each chapter is a list of the top-level topics addressed in that chapter. This list enables you to quickly see the information the chapter contains.

Notes provide additional commentary or explanation that doesn't fit neatly into the surrounding text. Notes give detailed explanations of how something works, alternative ways of performing a task, and other tidbits to get you on your way.

• **Cross-references:** Many topics are connected to other topics in various ways. Cross-references help you link related information together, no matter where that information appears in the book. When another section is related to one you are reading, a cross-reference directs you to a specific page in the book on which you can find the related information.



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Your Mobile Access to Facebook

More than 200 million Facebook members worldwide use Facebook Mobile, and that number continues to grow rapidly. In addition, more than 200 mobile operators in 60 countries deploy Facebook mobile products, which give you mobile access to Facebook from almost anywhere in the world.

In this chapter, you explore the many features of Facebook Mobile. You can also listen to tips on ways to make the most of your mobile experience with Facebook and watch videos that show you how to customize Facebook Text Messages, download Facebook mobile applications, and customize your Facebook Places privacy settings.

What You Can Do with Facebook Mobile

Although certain things are easier to do on the Facebook website (such as writing long messages), you can perform the vast majority of Facebook tasks from a mobile device when you're on the go.



TELL ME MORE Media 9.1—What You Can Do with Facebook Mobile Access this audio recording through your registered Web Edition at my.safaribooksonline.com/9780132117029/media.

Facebook Mobile enables you to

- Use Facebook Mobile Web to access Facebook from any phone with an Internet browser.
- Send and receive status updates, wall posts, friend requests, and more via text message.
- Upload photos and videos from your cell phone.
- Use custom Facebook mobile applications for many popular cell phones.
- Receive selected friends' status updates by text message.

To learn more about Facebook Mobile, go to http://www.facebook.com/mobile, shown in Figure 9.1. You must log in to Facebook itself before activating or using any of these features, however.



Figure 9.1 Facebook Mobile offers several ways to interact with Facebook from a mobile device.

Something you'll notice on the Facebook Mobile web page is that its content is dynamic. When you first open the page, a specific feature is profiled at the top. Refresh your browser, and another feature is profiled at the top. The options that display below each feature vary depending on whether it's at the top or in one of the boxes at the bottom of the page.

Facebook adds new mobile features and functionality on a regular basis. To keep up with what's new, check out its Facebook "fan" page at http://www.facebook. com/UsingFacebookMobile.

Activating Facebook Mobile

The first step in getting started with Facebook Mobile is to activate your phone for use with Facebook Text Messages. Although you don't need to activate your phone to use every feature of Facebook Mobile, it's a good idea to start with this task, particularly if you're interested in sending or receiving status updates, friend requests, messages, wall posts, and more on your cell phone.



Activate Facebook Mobile for Your Phone

To activate Facebook Mobile, follow these steps:

- 1. From the main menu, select Account, Account Settings.
- 2. On the My Account page, select the Mobile tab. Figure 9.2 shows this tab.

Settings	Networks	Notifications	Mobile	Language	Payments	Facebook Ad	s	
								Go to Facebook Mobile »
	Ac	tivate a Phone	2					
	Ac	tivating allows Fac	ebook Mobile	e to send text r	nessages to vo	ır phone. You can	receive notificatio	ns
	for	friend requests, n	nessages, w	all posts, and s	tatus updates f	rom your friends.		
	You	u can also update ' one.	your status,	search for pho	ine numbers, or	upload photos ar	d videos from your	r
	Re	gister for Faceboo	k Text Mess	ages				
	Alr	eady received a co	nfirmation of	:ode?				

- 3. To activate your phone, click the Register for Facebook Text Messages link.
- **4.** In the Activate Facebook Texts (Step 1 of 2) dialog box shown in Figure 9.3, select your country and mobile carrier from the drop-down lists. Then click the Next button.

	Activate Facebook Texts (Step 1 of 2)
	Please choose your country and mobile service provider: Country: United States Mobile Carrier: T-Mobile
	Next Cancel
Figure 9.3 Sele	ect your country and provider to get started.

5. On your cell phone, send a text message containing the letter "F" (but without the quotation marks) to 32665 (FBOOK) as instructed in the Activate Facebook Texts (Step 2 of 2) dialog box, shown in Figure 9.4.



- 6. Enter the confirmation code that Facebook sends you in the text box.
- 7. If you want to share your cell phone number with your Facebook friends, select the Add This Phone Number to My Profile check box. Remember that anyone who can view your profile can also see your cell phone number. If you want your number to remain private, clear this check box. Then, click the Next button.

You're now ready to customize the way you use Facebook Text Messages.

Customizing Facebook Text Messages

The Mobile tab on the My Account page now contains many new fields that enable you to customize how you want to use text messaging on Facebook Mobile. This is particularly important if you have many Facebook friends or your friends are very active on the site. You could end up with information overload if you don't specify the exact information you do—and don't—want to receive via text message.



SHOW ME Media 9.2—Customizing Facebook Text Messages Access this video file through your registered Web Edition at my.safaribooksonline.com/9780132117029/media.



LET ME TRY IT

Customize Facebook Text Messages for Your Phone

To customize how and when you receive text messages, follow these steps:

- 1. From the main menu, select Account, Account Settings.
- 2. On the My Account page, select the Mobile tab. Figure 9.5 shows this tab.





- **3.** In the Facebook Text Messages section, specify which messages you want to receive and when. Your options include
 - **Texts Are**—By default, text messages are set to on. If you don't want to receive any text messages, select the Off option button. Note that this doesn't affect your ability to send text messages.
 - Which Text Notifications Should Go to My Phone?—Click the Click Here link to select which text notifications you want to receive as a text message on your phone. Facebook opens the Notifications tab where you can choose the notifications to receive via SMS (as well as via email). Sample options include receiving a text message when someone sends you a message, adds you as a friend, posts on your Wall, tags you in a photo, tags you in Facebook Places, and more.
 - Send Text Notifications Only From Friends—Restrict notifications to activity just from your friends.
 - Whose Status Updates Should Go to My Phone?—Enter the names of Facebook friends or pages whose status updates you want to receive. Facebook searches for matches among your friends as you type. Again, you'll want to use this selectively to avoid information overload.

- What Times Should Texts Be Sent to My Phone?—Select the Anytime option button if you want to continually receive text messages. If you want to limit messaging only to certain hours, select the Only From option button and specify the start and end times from the drop-down lists. For example, I have many Facebook friends in Europe. As much as I like them, I don't want to receive updates in the middle of the night telling me what my Parisian pals are having for lunch.
- Do Not Send Me SMS Notifications While I Am Using Facebook—If you want to avoid receiving notification of what you can see for yourself while using Facebook, select this check box.

SMS stands for Short Message Service, a method used to send text messages between cell phones and websites.

- How Many Texts Should Be Sent?—You can receive unlimited messages or limit this amount to a number between 1 and 100 texts per day. Facebook notifies you when you reach your daily limit. If you want to receive more messages, reply to this notification using the word "reset."
- Should a Confirmation Text Be Sent When I Message, Wall Post, Comment, Poke, Upload Photos, or Set My Status from My Phone?— If you want to receive confirmation of your own activity, select the Yes option button. Otherwise, select No.
- 4. Click the Save Preferences button to save your changes.

After you set your initial preferences, you might decide that you're still receiving too many text messages. Or, you might have been too selective and need to receive more information. In either case, you can return to this page at any time to modify the text messages you receive.

Activating Multiple Phones

You can activate Facebook Mobile for more than one phone, but you will receive text messages only on the phone you select in the My Phone section at the bottom of the Mobile tab.



Activate Facebook Mobile for an Additional Phone

To activate Facebook Mobile for another phone, follow these steps:

- 1. From the main menu, select Account, Account Settings.
- 2. On the My Account page, select the Mobile tab.
- 3. In the Mobile Phones section, click the Add Another Phone link.
- **4.** Follow the steps in the "Activate Facebook Mobile for Your Phone" section earlier in the chapter to activate this additional phone.

Deactivating a Phone

If you change phone numbers or no longer want to use Facebook Mobile, you can deactivate your phone. To do so, click the Remove link to the right of the phone number you want to deactivate in the Mobile Phones section of the Mobile tab.

Accessing Facebook Mobile Web

If you have a phone with an Internet browser, you can use Facebook Mobile Web to update, view, and manage your Facebook account. To access Facebook Mobile Web, navigate to http://m.facebook.com on your cell phone. Figure 9.6 shows an example of Facebook Mobile Web on the iPhone.

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	iPhone 3G & iPod Touch tester
	+ http://m.facebook.com C
	facebook Search
	Home Profile Friends Inbox (695)
	You have 6 friend requests
	You have 242 other requests
	vvnats on your mind?
	Share
	Events
	Grant For Talented Youth
	Happening Now
	État Sauvage - Édition 2010
	Happening Now 🗸
	< III +
Figure 9.6	Go to m.facebook.com on your cell phone to access Facebook on the go.

Although Facebook doesn't charge to use Facebook Mobile Web, you're still responsible for any associated data access charges from your mobile carrier.

When you log on to Facebook Mobile Web, you can perform many common Facebook tasks such as viewing your requests, updating your status, and viewing events and your News Feed. Using the top and bottom navigation links, you can access other areas of Facebook. For example, the top menu includes the following options: Home, Profile, Friends, and Inbox. From the Bookmarks section at the bottom of the page, you can access the following: Notifications, Groups, My Pages (if you have at least one Facebook page), Events, Photos, and More.

In addition to using Facebook Mobile Web, also check to see whether there's a mobile application specific to your phone. These custom applications often offer even more features. For more information, see "Using a Custom Facebook Application for Your Phone" later in this chapter.

If you live in one of many supported countries, you could have access to 0.facebook.com, a new mobile site that lets you log on to Facebook from a mobile device without data fees. At present, the United States and Canada aren't on the list, but Facebook adds new countries regularly.

Sending Text Messages

It's easy to send a status update to Facebook when you're on the go. Just send a text message to 32665 (FBOOK) from your activated cell phone. For example, you could text "Having dinner at a great Italian restaurant by the beach" to 32665, and this text will appear as your latest Facebook status. Remember, your mobile carrier's text messaging rates do apply.

If you're unable to send a text message from an activated phone, verify that your message doesn't contain a signature, which can interfere with Facebook Mobile Texts. Also, verify that your mobile plan enables you to send text messages.

If you're looking to do more with text messages, Facebook offers some advanced options. Table 9.1 lists several examples of how you can send private messages, search, post on a friend's wall, and send friend requests via text message.

In the second column, the bolded text refers to the text message command you need to enter, the regular text is an example of the specific Facebook member you want to message or search for (in this case, Anne Smith), and the italicized text is an example of the message you could send this person.

To do the following:	Send this via text message on your cell phone:
Message a specific person	msg anne smith <i>hello</i>
Search for a friend	search anne smith
Find a cell phone number	cell anne smith
View a list of your current events	event
Post something on a friend's wall	wall anne smith <i>congrats</i> !
Send a friend request	add anne smith

Table 9.1 Facebook Text Messaging Options

Sending Photos and Videos from Your Cell Phone

If you enjoy taking photos or videos with your cell phone, you can easily send them to Facebook right from your phone using Facebook's Mobile Uploads feature. Facebook provides a personalized email address to each Facebook member for this purpose.

You can also use Mobile Uploads to send a status update to Facebook. Just enter your update in the subject line of the email.



Send a Photo or Video to Facebook from Your Cell Phone

To send photos or videos from your cell phone, follow these steps:

- 1. From the main menu, select Account, Account Settings.
- 2. On the My Account page, select the Mobile tab.
- 3. In the upper-right corner of the tab, click the Go to Facebook Mobile link.
- 4. In the Upload via Email section of the Facebook Mobile page (see Figure 9.7), locate your personal upload email address, such as samplemail@m. facebook.com. This email is associated with your Facebook account, so don't share it with others.



Your upload email address will display here.

Figure 9.7 When you're logged in to Facebook, your private upload email address displays on the Facebook Mobile page.

Optionally, Facebook can send your upload email address to the email address you have listed on the My Account page. To do this, click the Send Me My Upload Email button. This way, you can save this email address as a contact in your email system, ready to use whenever you want to post or upload.

5. On your cell phone, send your photo or video to your personal upload email address, entering an optional caption in the email subject line. The exact steps for performing this task vary by cell phone. If you're unsure, refer to your cell phone's user manual.

Your uploaded photo and videos display on your Facebook profile and News Feed, as shown in Figure 9.8. If you uploaded a photo, you'll also find it in your Mobile Upload photo album. From here, you can edit, tag, or share this photo. You can also modify its privacy settings, which is set to Everyone by default.



For more information about working with photos and videos on Facebook, see Chapter 7, "Publishing Photos," and Chapter 8, "Publishing Videos."

Changing Your Upload Email Address

If your upload email address is no longer secure, you can change it. For example, you might have accidentally shared it with others or are concerned about the privacy of data on your computer.



Request a New Upload Email Address

To receive a new, secure upload email address from Facebook, follow these steps:

- 1. From the main menu, select Account, Account Settings.
- 2. On the My Account page, select the Mobile tab.
- **3.** In the upper-right corner of the tab, click the Go to Facebook Mobile link.
- **4.** In the Upload via Email section of the Facebook Mobile page, click the Find Out More link (refer to Figure 9.7).
- **5.** In the Upload Photos via Email dialog box, click the Refresh Your Upload Email link, shown in Figure 9.9.



Figure 9.9 If your private upload email address is no longer secure, request a replacement.

6. Click the Reset button in the Change Your Personal Upload Email? dialog box to get a new email (see Figure 9.10).



Using a Custom Facebook Application for Your Phone

Facebook offers special mobile applications for a variety of phones including the following: iPhone (also works with the iPod Touch and iPad), Palm, Sony Ericcson, INQ, BlackBerry, Nokia, Android, Windows Phone, and Sidekick. If your phone isn't on this list, you can still use Facebook Mobile even if there isn't an application specific to your phone.

The functionality of each mobile application varies by phone, but in general you can perform many of the same tasks that are available with Facebook Mobile Web. Some applications also include additional features specific to that phone. For example, the latest Facebook application for the iPhone enables you to watch videos and post on event walls.



SHOW ME Media 9.3—Downloading Facebook Mobile Applications Access this video file through your registered Web Edition at my.safaribooksonline.com/9780132117029/media.



Download a Facebook Application for Your Phone

To download a Facebook app for your phone, follow these steps:

- 1. From the main menu, select Account, Account Settings.
- 2. On the My Account page, select the Mobile tab.
- 3. In the upper-right corner of the tab, click the Go to Facebook Mobile link.
- **4.** On the Facebook Mobile page, select the name of your phone in the Facebook for Your Phone section, shown in Figure 9.11.



Because features on the Facebook Mobile page aren't in a static location, you could find the Facebook for Your Phone section at the top of the page. In this case, you need to select your phone from a drop-down list.

5. The Facebook page for your phone's application opens. Depending on the application, you can either click the Download App button or scan a QR code with your phone. You'll also find other interesting information about this app, such as reviews, videos, photos, discussions, and more. The content you see, however, varies by application. Figure 9.12 shows a sample page for the BlackBerry application.



Figure 9.12 If you use a BlackBerry, you'll find plenty of useful information about mobile Facebook access on this page.

Not every application has its own Facebook page. If you select one of these apps, you skip step 5 and go directly to step 6.

6. Download your application from the external site that opens. For example, the iTunes Store site opens if you select iPhone (see Figure 9.13).



Figure 9.13 Download the Facebook app for the iPhone from the iTunes store for free.

Using Facebook Places

When you're on the go, you might want to share your travels and daily activities with your Facebook friends. Using Facebook Places, you can easily check in to a physical location and share this information on Facebook. Facebook Places also enables you to see where your friends are. You never know who could be right around the corner from you.

The Facebook Places application is available for the iPhone, Android, and Black-Berry. You can also access Facebook Places by navigating to http://touch.facebook. com on your mobile device.

Checking In on Facebook Places

How you access and check in to Facebook Places varies by device. In general, you should find Facebook Places on your device's Facebook application home screen.

Check In on Facebook Places via touch.facebook.com

To check in and share your location via http://touch.facebook.com, follow these steps:

- 1. Point your browser to http://touch.facebook.com.
- 2. Tap the Places tab on your mobile device.
- **3.** Tap the Share Location button.
- **4.** Tap the Share Where You Are with Your Friends link. If you've used Facebook Places before, tap the Check In button instead.
- 5. Facebook displays a list of locations near you. From here, you can:
 - Tap a location on the list.
 - Enter a place name in the Search Nearby Places box and tap the Search button.
 - Tap the Add button to add a new location. Enter a name and description of the new place and then tap the Add button again.

While you're browsing nearby places, be on the lookout for a yellow icon to the right of a place name. This indicates that the location participates in Facebook Deals and offers a special deal to anyone who checks in via Facebook Places. Sample deals include a 20 percent discount at American Eagle Outfitters or two entrees for the price of one at Chipotle restaurants.

- **6.** Optionally, share what you're doing at this location in the What Are You Doing? box.
- Optionally, tap the Tag Friends with You link to select from a list of your friends.
- 8. Tap the Check In button.

Facebook displays your location and any friends with you on your profile Wall (see Figure 9.14) and your friends' News Feed. You can click the name of any location or friend to view their Facebook Places page or Facebook profile.



Checking Out of Facebook Places

If you want to check out of a place you checked into, you have three options:

- On http://touch.facebook.com, go to the Wall post that mentions your Facebook Places check-in, tap the Remove link, and confirm that you want to delete the post.
- On the Facebook website, go to the Wall post that mentions your Facebook Places check-in, click the X (Remove) button to the right of the post, and click the Remove Post button in the Delete Post dialog box.
- On the Facebook application for the iPhone, Android, or BlackBerry, go to the Wall post that mentions your Facebook Places check-in, swipe your finger to the left over the post, and tap the Delete button.

Protecting Your Privacy with Facebook Places

Although sharing your location with friends, family, and coworkers makes it easier to keep track of what everyone is doing, you might not want all of your Facebook friends to know your exact location. By default, Facebook lets your friends know when you check into a place and also enables them to check you in. If Facebook friends include only people you know well, the default settings could offer sufficient privacy. But if your Facebook friends include people you don't know well, you might want to place more restrictions on who knows your location. Fortunately, you can customize your privacy settings with Facebook Places.



SHOW ME Media 9.4—Customizing Your Facebook Places Privacy Settings

Access this video file through your registered Web Edition at my.safaribooksonline.com/9780132117029/media.



LET ME TRY IT

Customize Your Facebook Places Privacy Settings

To customize your Facebook Places privacy settings, follow these steps:

- 1. From the main menu, select Account, Privacy Settings.
- **2.** On the Choose Your Privacy Settings page, click the Customize Settings link.
- **3.** In the Places I Check Into field (see Figure 9.15), select one of the following options:
 - **Everyone**—Display your location to everyone on Facebook.
 - Friends of Friends—Display your location to your friends and their friends.
 - **Friends Only**—Display your location only to your friends (the default setting).
 - **Customize**—Open the Custom Privacy dialog box where you can limit viewing of your location to specific friends or prevent specific friends from viewing it.
- 4. In the Include Me in "People Here Now" After I Check In field, select the Enable checkbox (the default setting) if you want your name and photo to display in People Here Now. If you don't want to display your name and photo, remove the checkmark. See Figure 9.16 to view an example of People Here Now.

Places I check in to	🔒 Friends Only 👻
Include me in "People Here Now" after I check in Vable to fineds and people checked in nearby (See an example) Edit abum privacy for existing photos.	Everyone Friends of Friends ✓ Friends Only Customize
Photos and videos I'm tagged in	Edit Settings
Can comment on posts Includes status updates, friends' Wall posts, and photos	🔒 Friends Only 🤝
Suggest photos of me to friends When photos look like me, suggest my name	This is not yet available to you.
Friends can post on my Wall	☑ Enable
Can see Wall posts by friends	Eriends of Friends
Friends can check me in to Places	Edit Settings

Figure 9.15 Specify exactly who can see your location on Facebook.

Example: Pec	pic here now		
Golden Gat Parks and Recreation	e Park	∎∆ Like	
People Here No	w		
		- 64	
Information			
Address	Golden Gate Park,	San Francisco, CA	
bing	Lincoln Way	st se Fell St Oa St se Fell St Oa Harke St teq @ 2010 Microsoft	
		Okay	
		Okay	



People Here Now is a section on a Facebook Places page that displays users who have checked in to that place. This section is visible to friends and others who have checked in nearby.

- **5.** Click the Edit Settings button to the right of the Friends Can Check Me Into Places field (scroll down the page to find this setting).
- **6.** In the Places: Friend Tags dialog box, select Enabled or Disabled from the drop-down list. By default, your friends can check you into Places.

See Chapter 6, "Safeguarding Your Information on Facebook," for more information about Facebook privacy.

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index

A

About Me field (Basic Information), 23 abuse, reporting, 123 accepting friend requests, 59-60 access, accounts, managing, 111 Account Security setting (My Account), 44 accounts. See also profiles access, managing, 111 configuring, 43-44 information, managing and downloading, 42-44 privacy settings, changing, 111-113 search visibility, controlling, 114-115 signing up, 11-16 activating Facebook Mobile, 160-164 Activities and Interests section, 18, 37-39 Add a Caption option (Photo page), 140 Add a Project field (Work and Education), 30-31 Add More Photos option (Photo page), 140 adding friends, 45-46 adding pictures, profiles, 19-22 Address, City/Town, Zip, Neighborhood field (Contact Information), 41 administering groups, 193-199 administrators, groups, assigning, 196-197 Album Cover option (Edit Photos tab), 141 Album Name, Location, Description option (Edit Info

tab), 142

photographs, 125 All Applications category (Application Directory), 235 Application Directory, 235-238 applications, 233, 238-239 Application Directory, 235-238 FarmVille, 237 finding, 234-238 Help, 240 installing, 239-240 pages, adding to, 257-260 phones, 170-172 privacy controls, 119-120 removing, 241-242 requests, responding to, 234-235 searching for, 258-260 Applications You May Like category (Application Directory), 236

albums (photographs), 136

organizing, 139-142

creating, 137-139

editing, 139-142

approving members, groups, 197-198

Apps and Websites setting (privacy page), 113

Archive option (Messages), 84

art preferences, profiles, adding to, 34-35

Arts and Entertainment section, 18, 34-35

assigning administrators, groups, 196-197

B

Back to Album option (Edit Info tab), 142 Back to Album option (Edit Photos tab), 142 band pages, specifying, 17 Banner section, 18 Basic Information section, 17 completing, 21-24

Birthday field (Basic Information), 23

Block Lists setting (privacy page), 113

blocking individual users, 122

- brand pages, 243-244 adding applications, 257-260 adding pictures, 252-253 creating, 248-256 customizing, 255-256 linking, 247-248 participation, 246-247 planning, 248-249 promoting, 261-265 searching, 245-246 using Facebook as, 260-261 viewing, 244-245
- business pages, 243-244 adding applications, 257-260 adding pictures, 252-253 creating, 248-256 customizing, 255-256 linking, 247-248 participation, 246-247 planning, 248-249 promoting, 261-265 searching, 245-246 specifying, 17 using Facebook as, 260-261 viewing, 244-245

C

canceling friend requests, 49 Caption option (Edit Photos tab), 141

Caption option (Photos page), 132

career information, profiles, adding to, 29-32

categories, Marketplace listings, 217-218

celebrity pages, specifying, 17 cell phones. *See* phones Change Order of Photos option (Photo page), 140 Chat (Facebook), 63, 89-91 Chat window, 90 chatting with friends, 91-93 configuring, 93-94 emoticons, 94-95 friend status, 91 groups, participating in, 189-190 Chat window, 90 checking in, Facebook Places, 173-174 checking out, Facebook Places, 174 classmates, finding and adding, 51-52 closed groups, 181 closing listings, Marketplace, 230-231 Comment option (Edit Video), 156 Comment option (Photo page), 140 Comment option (photographs), 133 Commenting option (Photos page), 132 comments deleting, 76-77 Wall, responding to, 75-76 compromised accounts, fixing, 106-108 configuration Facebook Chat, 93-94 Facebook Messages, 77-79 group settings, 186-187 privacy settings, 111-113 Connecting on Facebook setting (privacy page), 112 Contact Information section, 18 completing, 39-41 visibility, controlling, 118 content sharing, controlling, 115-117

conversations group conversations, 87-89 replying to, 85-86 viewing, 83-85

coworkers, finding and adding, 49-51

Create Group dialog box, 191

Create New List dialog box, 71-73

Current City field (Basic Information), 22

Custom Privacy dialog box, 66, 186

Customize options, 66, 68

D

Deactivate Account setting (My Account), 44 deactivating phones, Facebook Mobile, 165 Delete a Photo option (Edit Photos tab), 141 Delete Messages option (Messages), 85 Delete Video option, 157 deleting comments and posts, 76-77 friend lists, 74 friends, 61 groups, 199 members, groups, 198-199 Deleting option (Photos page), 133 Desktop category (Application Directory), 235 desktop email contacts, importing, 53-55 dialog boxes Create New List, 71, 73 Custom Privacy, 66 Edit List, 73 Edit Your News Feed Settings, 99 directory information sharing, controlling, 114-115 documents, groups, sharing, 187-189

Download in High Resolution option (photographs), 134 Download Your Information setting (My Account), 44 downloading account information, 42-44 drives uploading photographs, 128-129 video *recorded by webcams,*

> 149-152 uploading, 146-148 via email, 148-149

Ε

Edit Album Info option (Photo page), 140 Edit Info tab, 142 Edit List dialog box, 73 Edit Photos tab, 141 Edit Settings dialog box, 186 Edit This Video option, 156 **Edit Your News Feed Settings** dialog box, 99 editina friend lists, 73 group settings, 186-187 photograph albums, 139-142 photographs, 131-133 videos, 154-157 editing listings, Marketplace, 227-228 Editing option (Photos page), 133 Education and Work section, 17 completing, 29-32 education information, profiles, adding to, 29-32 email, uploading photographs, 128-129 email addresses activating, 78-79 groups, setting up, 193-194 upload email addresses, changing, 169-170

268

friend's photographs

email contacts desktop email, importing, 53-55 web email, importing, 46-49 email messages sending, 79-81 viewing, 81-83 email notifications, 103-105 Email setting (My Account), 43 Emails field (Contact Information), 40 Embed This Video option, 157 emoticons, Facebook Chat, 94-95 Employer field (Work and Education), 29 events, 201-202, 211 adding street addresses, 213 canceling, 213 changing, 211-215 creating, 209-211 guest lists, managing, 212 keywords, 202 participation, 207-209 photographs, adding, 213 privacy, 213 private, 201 public, 201 reviewing, 206-207 RSVPing, 207-209 searching for, 202-206 Events page, 98 expired listings, reposting, 231 External Websites category (Application Directory), 235

F

Facebook, 5 benefits, 8-10 Home pages, 7 joining, 11-16 layout, 7 popularity, 5-7 Profile pages, 8 Terms of Service, 13 Facebook Ads tab (My Account), 42

Facebook badges, websites, adding to, 41 Facebook Chat, 63, 89-91 Chat window, 90 chatting with friends, 91-93 configuring, 93-94 emoticons, 94-95 friend status, 91 Facebook Marketplace, 217 accessing, 218-220 listings categories, 217-218 closing, 230-231 editing, 227-228 posting, 224-227 promoting, 229-230 reposting, 231 responding to, 222-224 removing, 232 searching, 221-223 shopping, 220-224 Facebook Messages, 77 configuring, 77-79 group conversations, 87-89 messages, searching for, 86-87 replying to conversations, 85-86 sending messages, 79-81 upgrade, 77 viewing conversations, 83-85 viewing messages, 81-83 Facebook Mobile, 159 activating, 160-162 activating multiple phones, 164 benefits, 159-160 changing upload email address, 169-170 customizing text messages, 162-164 deactivating phones, 165 photographs, sending via phone, 167-169 sending text messages, 166 Facebook Mobile Web, 165-166 Facebook Places, 173 checking in, 173-174 checking out, 174 protecting privacy, 175-177

fake posts, 105-106 Family field (Featured People), 26 family members, featuring, 24-28 fan pages. See pages FarmVille, 237 Featured by Facebook category (Application Directory), 236 Featured Friends field (Featured People), 26 Featured People section, 17, 24-28 films attaching to messages, 153-154 editing, 154-157 publishing, 143 tagging someone in, 157-158 uploading, 146 from drives, 146-148 recorded by webcams, 149-152 via email, 148-149 viewing, 143-145 Find Friends link, 46 Find More Friends, 46 finding classmates, 51-52 coworkers, 49-51 finding friends, 45-46 Forward option (Messages), 84 friend lists, 70-71 creating, 71-72 deleting, 74 editing, 73 friend posts, fake, 105-106 friend requests accepting, 59-60 limits, 58 Friend Requests icon, 103 friend status, Facebook Chat, 91 friend's photographs sharing, 133-135 tagging, 135-136 untagging, 136

friends adding, 45-46 classmates, finding and adding, 51-52 coworkers, finding and adding, 49-51 desktop email contacts, importing, 53-55 featuring, 24-28 finding, 45-46 groups, inviting, 192 inviting to join Facebook, 55-56 posts hiding from, 186 text messaaes, 51 removing, 61 requests, canceling, 49 searching, 56-58 suggesting, 60-61 web email contacts, importing, 46-49 Friends and Networks options, 66-68 Friends of Friends options, 66-68 Friends Only options, 66-68 Friends page, 98 friendship pages, viewing, 101-102 Full-screen command (video), 144

G

games, privacy controls, 119-120 Gender field (Basic Information), 23 Get Connected, 46 Get Started tab, 251-252 Getting Started screen, 13 Go Offline option (Chat), 93 group conversations, 87-89 groups, 64, 179-181, 244 accessing, 184-185 administering, 193-199 administrators, assigning, 196-197 chats, participating in, 189-190 closed groups, 181 creating, 190-193 deleting, 199

documents, sharing, 187-189 email address, setting up, 193-194 friends, inviting, 192 improvements, 179 joining, 181-183 leaving, 190 members approving, 197-198 removing, 198-199 membership limits, 181 open groups, 181 participation, 183-184 pictures, adding to, 195-196 posts, hiding, 186 promotions, 184 rules, 191 searching for, 181-183 secret groups, 181 settings, editing, 186-187 Share menu, 184 sharing, 185-186 versus pages, 181

guest lists, events, managing, 212

Η

hacked accounts, fixing, 106-108 hard drives, uploading photographs, 128-129 Help, applications, 240 hiding posts, 186 High Quality command (video), 144 hobbies, profiles, adding, 37-39 home page, 97-98 Events page, 98 Friends page, 98 friendship pages, viewing, 101-102 Messages page, 98 News Feed page, 98-101 notifications, 102 email, 103-105 pop-up, 103 red alert, 102-103 Home pages, 7

Hometown field (Basic Information), 23

iFrame, tabs, creating, 258 IM Screen Names field (Contact Information), 40 images editing, 131-133 groups, adding to, 195-196 pages, adding to, 252-253 posting, 128-129 drives, 128-129 email, 128-129 webcams, 129-131 profiles, adding to, 19-22 publishing, 125 tagging, 131 viewing, 125-127 importing desktop email contacts, 53-55 web email contacts, 46-49 Info tab, 254-255 installation, applications, 239-240 Interested In: Women/Men field (Basic Information), 23 interests, profiles, adding to, 37-39 invitations, events, RSVPing, 207-209 inviting friends, groups, 192

Involver, 258

J-K

job information, profiles, adding to, 29-32 joining Facebook, 11-16 groups, 181-183 Keep Online Friends Window Open option (Chat), 93

keywords events, 202 people searches, 57

L

Language tab (My Account), 42 Languages field (Basic Information), 23 leaving groups, 190 Like Box, promoting pages, 263-265 Like/Unlike option (Edit Video), 156 Like/Unlike option (Photos page), 132-133, 140 Linked Accounts setting (My Account), 43 linking pages, 247-248 links, sharing, 63, 67-69 listings, Marketplace categories, 217-218 closing, 230-231 editing, 227-228 posting, 224-227 promoting, 229-230 reposting, 231 responding to, 222-224 searching, 221-223 literature preferences, profiles, adding to, 34-35

Μ

Make Profile Picture option (Photos page), 133 Mark as Unread option (Messages), 84 Marketplace, 217 accessing, 218-220 listings categories, 217-218 closing, 230-231 editing, 227-228 posting, 224-227 promoting, 229-230 reposting, 231 responding to, 222-224 removing, 232 searching, 221-223 shopping, 220-224

members, groups approving, 197-198 removing, 198-199

messages attaching video, 153-154 searching for, 86-87 sending, 79-81 viewing, 81-83

Messages (Facebook), 77 configuring, 77-79 group conversations, 87-89 messages, searching for, 86-87 replying to conversations, 85-86 sending messages, 79-81 upgrade, 77 viewing conversations, 83-85 viewing messages, 81-83

Messages icon, 103

Messages page, 98

- Mobile category (Application Directory), 235
- Mobile tab (My Account), 42

Mobile Uploads category (Photos page), 127

Mobile, Other Phone field (Contact Information), 40

Mobile (Facebook), 159 activating, 160-162 activating multiple phones, 164 benefits, 159-160 changing upload email address, 169-170 customizing text messages, 162-164 deactivating phones, 165 photographs, sending via phone, 167-169 sending text messages, 166

Move to another Album option (Edit Photos tab), 142

Move to Other option (Messages), 85

movie preferences, profiles, adding to, 34-35

multiple phones, activating, Facebook Mobile, 164 pages

music preferences, profiles, adding to, 34-35

My Account, 42-43 configuring, 43-44 tabs, 42-43 My Uploads category (Photos page), 127

Ν

Name setting (My Account), 43 Networks tab (My Account), 42 new friends, suggesting, 60-61 News Feed, 65 privacy settings, 64 News Feed page, 98-101 photographs, 126-127 North Social, 258 notifications, 102 email, 103-105 pop-up, 103 red alert, 102-103 Notifications icon, 103 Notifications tab (My Account), 42 On Facebook category (Application Directory), 235 Only Admins Can See This Page checkbox, 256

Oodle Pro, 217

open groups, 181

organizing, photograph albums, 139-142

Ρ

pages, 243 adding applications, 257-260 adding pictures, 252-253 business pages, 243-244 creating, 248-256 custom usernames, creating, 262-263 customizing, 255-256 Get Started tab, 251-252

Info tab, 254-255 information, adding, 254-255 linking, 247-248 participation, 246-247 planning, 248-249 promoting, 261-265 searching, 245-246 using Facebook as, 260-261 versus groups, 181 versus profiles, 244 pages (Facebook), 17 Password setting (My Account), 43 past events, reviewing, 206-207 Payments tab (My Account), 42 people, searching, 56-58 People You May Know, 46 philosophical views, profiles, adding to, 32-34 Philosophy section, 18 completing, 32-34 phones activating multiple, Facebook Mobile, 164 custom applications, 170-172 deactivating, Facebook Mobile, 165 photographs albums, 125, 136 creatina, 137-139 editing, 139-142 organizing, 139-142 editing, 131-133 events, adding, 213 friend's, sharing, 133-135 groups, adding to, 195-196 News Feeds, 126-127 pages, adding to, 252-253 Photos page, 126-127 posting, 128-129 drives, 128-129 email. 128-129 webcams, 129-131 profiles, adding to, 19-22 publishing, 125 sending, Facebook Mobile, 167-169

sharing, 63 tagging, 131, 135-136 untagging, 136 viewing, 125-127 Photos page, 126-127 pictures albums, 136 creating, 137-139 editing, 139-142 organizing, 139-142 editing, 131-133 friend's, sharing, 133-135 groups, adding to, 195-196 pages, adding to, 252-253 posting, 128-129 drives, 128-129 email, 128-129 webcams, 129-131 profiles, adding to, 19-22 publishing, 125 tagging, 131, 135-136 untagging, 136 viewing, 125-127 planning pages, 248-249 Play Sound for New Messages option (Chat), 93 Play/Pause command (video), 144 political views, profiles, adding to, 32-34 Pop-out Chat, 93 pop-up notifications, 103 Post Album to Profile option (Photo page), 140 post contents, tagging, 69-70 posting photographs, 128-131 posting listings, Marketplace, 224-227 posts deleting, 76-77 hiding, 186 text messages, 51 privacy, 109-111 access management, 111 applications, 119-120 blocking individual users, 122 changing settings, 111-113 contact information, 118

content sharing, 115-117 directory information sharing, controlling, 114-115 events, 213 games, 119-120 protecting, Facebook Places, 175-177 public search engines, 121 reporting abuse and violations, 123 search visibility, controlling, 114-115 threats, 109-110 Privacy option (Edit Info tab), 142 Privacy setting (My Account), 44 privacy settings, 64 private events, 201 Profile pages, 8 profiles, 16. See also accounts access, managing, 111 activities, adding, 37-39 adding pictures, 19-22 arts and entertainment preferences, adding, 34-35 basic information, adding, 21-24 contact information, adding, 39-41 education information, adding, 29-32 featured people, 24-28 interests, adding, 37-39 philosophical views, adding, 32-34 privacy settings, changing, 111-113 search visibility, controlling, 114-115 sections, 17-19 sports preferences, adding, 35-37 versus pages, 244 work information, adding, 29-32 projects, job descriptions, adding to, 30-31 promoting, pages, 261-265 promoting listings, Marketplace, 229-230

promoting pages, 263-265 protecting privacy, Facebook Places, 175-177 Prototypes category (Application Directory), 236 public events, 201 public search engines, hiding from, 121 publishing photographs, 125

Q-R

Quick Reply Mode checkbox, 86

videos, 143

Re-order Lists option (Chat), 93 **Recent Activity from Friends** category (Application Directory), 236 Recent Albums category (Photos page), 127 red alert notifications, 102-103 registration process, accounts, 12-16 **Relationship Status field** (Featured People), 25 religious views, profiles, adding to, 32-34 removing friends, 61 members, groups, 198-199 Report as Spam option (Messages), 85 **Report This Photo option** (photographs), 134 Report/Block User option (Messages), 85 reporting abuse and violations, 85, 123 reposting expired listings, Marketplace, 231 requests, applications, responding to, 234-235

requests, friends accepting, 59-60 limiting, 58 requests, friends,

canceling, 49 reviewing events, 206-207 Rotating option (Photos page), 132, 156 RSVPing to events, 207-209

S

search engines, hiding from, 121 search visibility, controlling, 114-115 Search Your Email for Friends Already on Facebook, 45 searches applications, 258-260 groups, 181-183 messages, 86-87 searching applications, 234-238 events, 202-206 Marketplace, 221-223 people, 56-58 secret groups, 181 sections, profiles, 17-19 security, privacy, 64, 109-111 access management, 111 applications, 119-120 blocking individual users, 122 changing settings, 111-113 contact information, 118 content sharing, 115-117 directory information sharing, 114-115 games, 119-120 public search engines, 121 reporting abuse and violations, 123 search visibility, 114-115 threats, 109-110 sendina email messages, 79-81 text messages, 166 settinas

groups, editing, 186-187 privacy, changing, 111-113 Settings tab (My Account), 42 Share Album with Anyone

option (Edit Info tab), 142 Share Album with Anyone option (Photo page), 140

Share menu, 64

Share menu (groups), 184

Share option (Edit Video), 156

Share option (photographs), 134

Share This Album option (Photo page), 140

Share with Anyone option (Photos page), 133

sharing content, controlling, 115-117 directory information sharing, 114-115 friend's photographs, 133-135 groups, 185-189 links, 67-69

Sharing on Facebook setting (privacy page), 112

Sharing option (Photos page), 132

shopping, Marketplace, 220-224

Short Message Service (SMS), 164

Show Only Names in Online Friends option (Chat), 93

sign-up process, accounts, 11-16

SMS (Short Message Service), 164

Sound command (video), 144

sports preferences, profiles, adding to, 35-37

Sports section, 18 completing, 35-37

SRR (Statement of Rights and Responsibilities), 123 suggesting friends, 60-61

T

tabs, creating, 258 TabSite, 258 Tag Photos option (Photo page), 140 Tag This Photo option (photographs), 134 Tag This Video option, 156 Tagged Photos section, 17 tagging photographs, 131, 135-136 post content, 69-70 untagging, 158 videos, 157-158 Tagging option (Edit Photos tab), 141 Tagging option (Photos page), 132 television preferences, profiles, adding to, 34-35 Terms of Service, 13 text messages customizing, Facebook Mobile, 162-164 friend posts, 51 sending, Facebook Mobile, 166 Timeline command (video), 144

U

Unfriend link, 61 unfriending, 85 untagging photographs, 136 Untagging option (Photos page), 132 untagging yourself, 158 upgrades, Facebook Messages, 77 upload email addresses, changing, 169-170 uploading photographs, 128-129 videos, 146 attaching to messages, 153-154 from drives, 146-148 recorded by webcams, 149-152 via email, 148-149 Username setting (My Account), 43 usernames, pages, creating, 262-263 users, blocking, 122

V

video attaching to messages, 153-154 editing, 154-157 publishing, 143 sharing, 63 support, 143 tagging someone in, 157-158 uploading, 146 from drives, 146-148 recorded by webcams, 149-152 via email, 148-149 viewing, 143-145 video controls, 144 Videos category (Photos page), 127

View in Regular/High Quality option, 156 viewing business pages, 244-245 conversations, 83-85 messages, 81-83 photographs, 125-127 videos, 143-145 viewing friend requests, 59-60

violations, reporting, 123

W

Wall, 65 communicating with friends, 74-75 deleting posts and comments, 76-77 privacy settings, 64 responding to comments and activity, 75-76 web email contacts, importing, 46-49 webcams, photographs, uploading, 129-131 Website field (Contact Information), 41 website links, sharing, 67-69 websites, Facebook badges, adding to, 41 Welcome to Facebook page, 45 work information, profiles, adding to, 29-32

X-Y-Z

Your Facebook Wall privacy settings, 64-65 Your Profile Picture section, 17-19 adding profile pictures, 19-22