

Microsoft Dynamics® CRM 2011 Step by Step

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To ensure the ongoing accuracy of this book and its companion content, we've reviewed and confirmed the errors listed below. If you find a new error, we hope you'll report it to us on our website: www.microsoftpressstore.com/contact-us/errata.

Page	Location	Description	Date corrected
12	Step 3, second paragraph, first sentence	<p>Reads: It is possible that your login screen appears different than the followomg graphic...</p> <p>Should read: It is possible that your login screen appears different than the following graphic...</p>	5/27/2011
32	Step 1	<p>Reads: 1. In the Quick Find box, type *ca and press Enter.</p> <p>Should read: 1. In the Quick Find box, type ca* and press Enter.</p>	5/27/2011
43	First bullet, second sentence	<p>Reads: ...hold down the Ctrl key and click a second column header.</p> <p>Should read: ...hold down the Shift key and click a second column.</p>	10/7/2011
81	Step 8	<p>Reads: 8. On the ribbon, click the Add tab, and then click the Phone Call button.</p> <p>Should read: 8. On the ribbon, click the Add tab, and then click the Task button.</p>	5/27/2011