

MCITP Self-Paced Training Kit (Exam 70-685): Windows® 7 Enterprise Desktop Support Technician

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To ensure the ongoing accuracy of this book and its companion content, we've reviewed and confirmed the errors listed below. If you find a new error, we hope you'll report it to us on our website: www.microsoftpressstore.com/contact-us/errata.

Page	Location	Description	Date corrected
	Companion content, practice tests	Some practice test questions don't map to the identified location in the book. These sections should map as follows: Objective 1.1 and 1.3 should map to Chapter 9, Lesson 1. Objective 1.2 should map to Chapter 9, Lesson 2. Because the question authors and the book authors differ, some objectives might be interpreted differently and cover topics not explicitly covered by the associated chapter. In this situation, the best solution is to not rely on the chapter cross-references exclusively when researching a question you need more information about. Instead, use the online cross-references provided with the question, which will more exactly map to the question content.	
15	Quick Check reader aid	The Quick Check answer should be replaced with the following: Use the Windows key (or Ctrl+Esc), the arrow keys, and the Enter key to open Devices And Printers from the Start Menu. In Devices And Printers, use the arrow keys to select the mouse device. Then use the Menu key (or Shift+F10) to open the shortcut menu for the mouse device. Use the arrow keys and Enter key to highlight and select Troubleshoot from the shortcut menu.	2/10/2012
58	Paragraph above "PortQry" heading	The following paragraph should be deleted: To speed up the display of PathPing, use the -d command option to keep PathPing from attempting to resolve the name of each intermediate router address.	3/1/2011
60	"How to Troubleshoot an APIPA Address" section, first paragraph	Reads: ...in the range 169.254.0.0 through 169.254.255.255... Should read: ...in the range 169.254.0.1 through 169.254.255.254...	2/10/2012

Page	Location	Description	Date corrected
62	"How to Troubleshoot Network Connectivity Problems Manually" section, second-level bulleted list, second bulleted item, last sentence	<p>Reads: If possible, update the driver by using Microsoft Update or by checking the network adapter vendor's Web site.</p> <p>Should read: Either install a driver using media included with the computer or network adapter, or use a different computer to download an updated driver from the network adapter vendor's website, and transfer the driver using a flash drive.</p>	2/10/2012
237	Paragraph below Figure 6-12	<p>Reads: According to this setting, the VPN connection makes VPN protocol requests in the following order: IKEv2, SSTP, L2TP/IPSec, and PPTP.</p> <p>Should read: According to this setting, the VPN connection makes VPN protocol requests in the following order: IKEv2, SSTP, PPTP, and L2TP/IPSec.</p>	3/1/2011
637	Lesson 1, question 1	<p>The correct answer is identified as D but should be C.</p> <p>The explanations for C and D read: C. Incorrect: You do not need to install the publisher certificate in the Trusted Publisher store. You need to install the root certificate for Contoso.com in the Trusted Root Certification Authorities store. D. Correct: The warning message appears because clients are not configured to trust certificates from Contoso.com. To prevent the message from appearing, the root certificate for the Contoso.com CA needs to be installed in the Trusted Root Certification Authorities store on all client computers. Using Group Policy is the best way to achieve this.</p> <p>These should read: C. Correct: You need to install the publisher certificate in the Trusted Publisher certificate store. D. Incorrect: You do not need to install the publisher's certificate as a trusted root certification authority. Doing that would configure all clients to automatically trust every certificate published by contoso.com. However, the publisher certificate isn't necessarily self-published by contoso.com; typically, they are created from a public certification authority.</p>	2/10/2012

Page	Location	Description	Date corrected
641-644	Glossary	<p>The following terms and their corresponding definitions should be added to the Glossary section:</p> <ul style="list-style-type: none"> • tunneling The process of hiding private data in a secure channel as it crosses the Internet. • data authentication The process of verifying the origin and integrity of data. • VPN Reconnect A feature of IKEv2 VPNs in which VPN clients maintain a VPN connection even if the client moves between wireless access points. 	3/1/2011
645	AppLocker index entry	<p>Reads: AppLocker, 299-302</p> <p>Should read: AppLocker, 344-352</p>	2/10/2012