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# Windows Server® 2008

**UNLEASHED**

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## Windows Server® 2008 Unleashed

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# Introduction

**W**indows Server 2008 is the latest release of the Windows Server operating system. Over the years, it has evolved quite dramatically from the early days of Windows NT Server or even Windows 2000 Server. With the release of Windows 2008, Microsoft again has introduced a number of new technologies intended to help IT professionals improve their ability to provide network services to the clients they serve.

I've had the opportunity to write a book on every version of Windows Server over the past dozen years, and when my coauthors and I set out to write this book, we wanted to once again provide you, the reader, with a lot of really valuable information. Not just marketing fluff that talks about features and functions, but to really dig down into the product and share with you best practices on planning, preparing, implementing, migrating, and supporting a Windows 2008 environment.

Even though Windows 2008 released in early 2008, we've been fortunate enough to work with Windows Server Codename "Longhorn" since as early as 2005, so we've had almost three full years on an early adopter program. The thing about being involved with a product so early on is that our first experiences with Longhorn Server were without any documentation, Help files that provided guidance, or any shared experiences from others. We had to learn Longhorn Server from experience, usually the hard way, but that has given us a distinct advantage of knowing the product forward and backward better than anyone could ever imagine. And we started to implement Longhorn Server in production environments for a select group of our enterprise customers over a year before the product release—where organizations were depending on Longhorn Server to run key areas of their business.

So, the pages of this book are filled with years of experience with Windows 2008, live production environment best practices, and fully updated RTM code specifics that will hopefully help you design, plan, prototype, implement, migrate, administer, and support your Windows 2008 environment!

This book is organized into 11 parts, each part focusing on core Windows Server 2008 areas, with several chapters making up each part. The parts of the book are as follows:

- ▶ **Part I: Windows Server 2008 Overview**—This part provides an introduction to Windows 2008 not only to give a general technology overview, but also to note what is truly new in Windows 2008 that made it compelling enough for organizations to implement the technology in beta in production environments. We also cover basic planning, prototype testing, and migration techniques, as well as provide a full chapter on the installation of Windows 2008 as well as the new Server Core.

- ▶ **Part II: Windows Server 2008 Active Directory**—This part covers Active Directory planning and design. If you have already designed and implemented your Active Directory, you will likely not need to read through this section of the book in detail. However, you might want to look through the best practices at the end of each chapter because we highlight some of the tips and tricks new to Windows 2008 that are different from Windows 2000/2003. You might find that limitations or restrictions you faced when designing and implementing Windows 2000/2003 and Active Directory have now been revised. Topics such as federated forests, lightweight directory services, and identity lifecycle management capabilities might be of interest.
- ▶ **Part III: Networking Services**—This part covers DNS, DHCP, domain controllers, IPv6, and IIS from the perspective of planning, integrating, migrating, and coexisting. Again, just like in Part II, you might find the Notes, Tips, and best practices to have valuable information on features that are new in Windows 2008; they might have you reading these chapters in-depth to understand what's new and different that you can leverage after a migration to Windows 2008.
- ▶ **Part IV: Security**—Security is on everyone's mind these days, so it was a major enhancement to Windows 2008. We actually dedicated three chapters of the book to security, breaking the information into server-level security such as Public Key Infrastructure (PKI) certificate services; transport-level security such as IPSec and NAT traversal; and security policies, network access protection (NAP), and network policy server (NPS) that are new to Windows 2008.
- ▶ **Part V: Migrating to Windows Server 2008**—This part is dedicated to the migrations from Windows 2000/2003 to Windows 2008. We provide a chapter specifically on tips, tricks, best practices, and lessons learned on the planning and migration process to Windows 2008. We also have a chapter on application-compatibility testing of applications currently running on earlier versions of Windows Server and how to test and migrate applications to a Windows 2008 platform.
- ▶ **Part VI: Windows Server 2008 Administration and Management**—After you get Windows 2008 in place, you end up spending the rest of your time managing and administering the new operating system platform, so we've dedicated six chapters to administration and management. This section covers the administration and management of users, sites, organizational units, domains, and forests typical of a Windows 2008 environment. Although you can continue to perform tasks the way you did in Windows 2000/2003, because of significant changes in replication, background transaction processing, secured communications, Group Policy management, and Windows PowerShell management tools, there are better ways to work with Windows 2008. These chapters drill down into specialty areas helpful to administrators of varying levels of responsibility. This part of the book also has a chapter on managing Windows 2008 using System Center Operations Manager 2007.

# CHAPTER 1

## Windows Server 2008 Technology Primer

Windows Server 2008 was launched on February 27, 2008, and to some it is just the next-generation server operating system that replaces Windows 2003, but for others it is a significant improvement to a 5-year-old operating system that will drastically improve how IT will support business and organizational initiatives for the next several years. To the authors of this book, we see the similarities that Windows 2008 has in terms of usability and common graphical user interfaces (GUIs) with previous versions of Windows Server that make it easy to jump in and start implementing the new technologies. However, after 3 1/2 years of early adopter experience with Windows 2008, when properly implemented, the new features and technologies built in to Windows 2008 really address shortcomings of previous versions of Windows Server and truly allow IT organizations to help organizations meet their business initiatives through the implementation of key technologies now included in Windows 2008.

This chapter provides an overview of what's in Windows 2008, explains how IT professionals have leveraged the technologies to improve IT services to their organization, and acts as a guide on where to find more information on these core technology solutions in the various chapters of this book.

### Windows Server 2008 Defined

Windows Server 2008 is effectively the sixth generation of the Windows Server operating system and on the surface looks and feels very much like a cross between Windows Server 2003 and Windows Vista. Upon initial bootup, shown in Figure 1.1, Windows 2008 looks like Windows Vista relative to icons, toolbars, and menus. However,

### IN THIS CHAPTER

- ▶ Windows Server 2008 Defined
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- ▶ Improvements in Server Roles in Windows Server 2008
- ▶ Identifying Which Windows Server 2008 Service to Install or Migrate to First

because Windows 2008 is more of a business functional operating system than a consumer or user operating system, things like the cute Windows Aero 3D interface are not installed and the multimedia features found in the Windows Vista Home or Ultimate versions of the operating system are not included, by default.

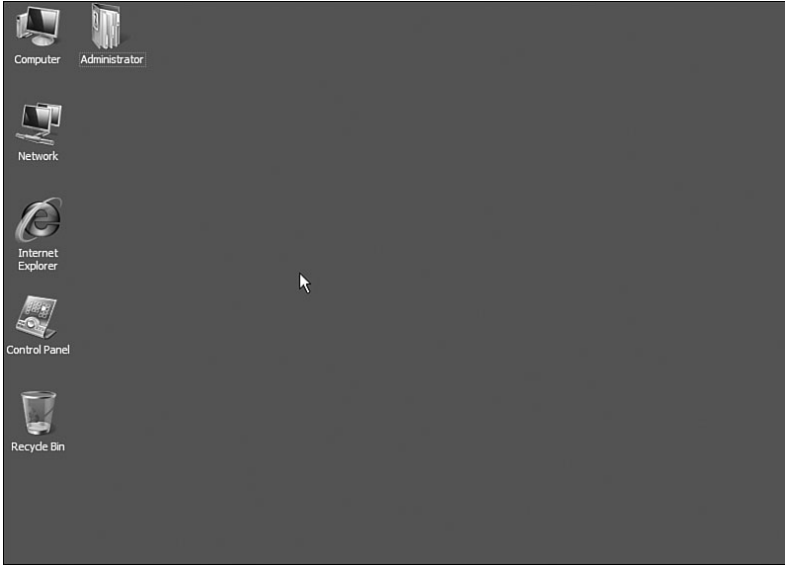


FIGURE 1.1 Windows 2008 desktop screen.

Under the surface, though, and covered through the pages of this chapter are highlighted the new technologies and capabilities built in to Windows 2008.

## Windows 2008 Under the Hood

As much as there are a lot of new features and functions added in to Windows 2008 that are covered in chapters throughout this book, one of the first places I like to start is around the things in Windows 2008 that you don't see that make up some of the core capabilities of the new operating system. These are technologies that make the new operating system faster, more reliable, and do more things—but they aren't features that you have to install or configure.

### Self-Healing NTFS

One of the new embedded technologies in Windows 2008 is self-healing NTFS. Effectively, the operating system has a worker thread that runs in the background, which makes corrections to the file system when NTFS detects a corrupt file or directory. In the past when there was a file system problem, you typically had to reboot the server for `chkdsk` to run and clean up file and directory corrupt errors.

This self-healing function is not something you will ever see running; however, it is an added capability under the hood in Windows 2008 that keeps the operating system running reliably and with fewer system problems.

### Hot-Swappable Components

Included in Windows 2008 is the ability to hot swap core hardware components, such as replacing memory, processors, and PCI adapter cards to a server that supports this feature. In an IT environment where zero downtime means that an IT administrator cannot even shut down a system to replace failed components, having hot-swappable capabilities built in to the operating system helps organizations minimize system downtime.

In Windows 2008, with properly supported hardware, failed memory can be swapped out while the server is running. In addition, processor boards can be hot swapped, and PCI adapters such as network adapters or communications adapters can be added or removed from the system. Many IT operations already enjoy some of these capabilities as several server hardware vendors have provided plug-ins to Windows 2003 to support this type of functionality. However with this capability now built in to Windows 2008, an IT professional can perform the hot swaps and both the operating system and applications running on the operating system will acknowledge the hardware changes without the use of special add-in software components.

### Server Message Block 2.0

Introduced in Windows Vista and now core to Windows 2008 is Server Message Block 2.0, more commonly called SMB2. SMB2 is a protocol that handles the transfer of files between systems. Effectively, SMB2 combines file communications and through a larger communications buffer is able to reduce the number of round-trips needed when transmitting data between systems.

For the old-timers reading this chapter, it is analogous to the difference between the copy command and the xcopy command in DOS. The copy command reads, writes, reads, writes information. The xcopy command reads, reads, reads information and then writes, writes, writes the information. Because more information is read into a buffer and transferred in bulk, the information is transmitted significantly faster.

Most users on a high-speed local area network (LAN) won't notice the improvements when opening and saving files out of something like Microsoft Office against a Windows 2008 server; however, for users who might be copying up large image files or datasets between systems will find the information copying 10 to 30 times faster. The performance improvement is very noticeable in wide area network (WAN) situations on networks with high latency. Because a typical transfer of files requires short read and write segments of data, a file could take minutes to transfer across a WAN that can transfer in seconds between SMB2 connected systems because the round-trip chatter is drastically reduced.

For SMB2 to work effectively, the systems on both ends need to be Windows 2008 systems, Windows Vista systems, or a combination of the two. A Windows XP client to a Windows 2008 server will communicate over SMB 1.0 for backward compatibility and will not gain from this new technology.

SMB2 and the benefits of this embedded technology are discussed in more detail in Chapter 32, "Optimizing Windows Server 2008 for Branch Office Communications."

### Parallel Session Creation

In Windows 2008, the Session Manager Subsystem (smss.exe) creates an instance of itself to initialize each session up to the number of processors in the server. In the past with

Windows 2003 or earlier, there was only a single instance of `smss.exe`, and, thus, system requests had to be handled sequentially. With parallel processing of sessions, technologies like Windows Terminal Services greatly benefit from this enhancement. Rather than having seven Terminal Services clients queued up to log on and run thin client sessions, on an eight-core processor server, each of the seven client sessions can simultaneously log on and run applications at processor speed.

Again, this is a technology that a network administrator does not install, configure, or run separately, but is now built in to Windows 2008, which ultimately improves the raw performance of applications and tasks that used to queue up serially on a server that can now be handled in parallel with each core processor handling the added tasks.

### **User Profile Hive Cleanup Service**

Another technology built in to Windows 2008 is the User Profile Hive Cleanup Service. This service helps to ensure user sessions are completely terminated when a user logs off of a system. It removes temporary file content, cache memory content, and other information typically generated during a user session, but deemed unnecessary for longer-term storage.

This service is particularly useful for organizations using Windows 2008 Terminal Services where user sessions are routinely created on a server, and for security purposes, the user profile data is removed when the user logs off of the session.

### **Hyper-V**

Hyper-V is a technology built in to the core of the operating system in Windows 2008 that greatly enhances the performance and capabilities of server virtualization in a Windows 2008 environment. In the past, virtual server software sat on top of the network operating system and each guest session was dependent on many shared components of the operating system.

Hyper-V provides a very thin layer between the hardware abstract layer of the system and the operating system that provides guest sessions in a virtualized environment to communicate directly with the hardware layer of the system. Without having the host operating system in the way, guest sessions can perform significantly faster than in the past, and guest sessions can operate independent of the host operating system in terms of better reliability from eliminating host operating system bottlenecks.

Hyper-V and server virtualization is covered in more detail in Chapter 37, “Deploying and Using Windows Virtualization.”

## **Windows Server 2008 as an Application Server**

As much as there have been significant improvements in Windows 2008 under the hood that greatly enhance the performance, reliability, and scalability of Windows 2008 in the enterprise, Windows servers have always been exceptional application servers hosting critical business applications for organizations. Windows 2008 continues the tradition of the operating system being an application server with common server roles being included in the operating system. When installing Windows 2008, the Server Manager console provides a list of server roles that can be added to a system, as shown in Figure 1.2.



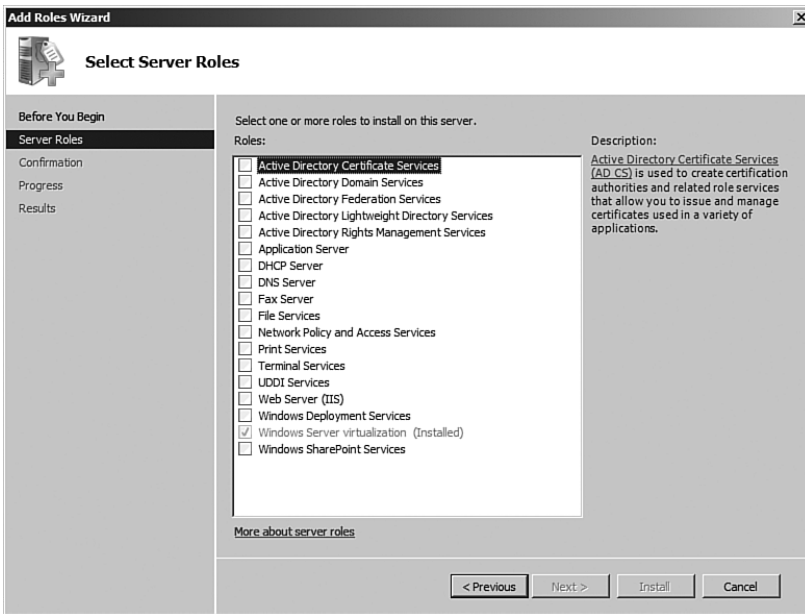


FIGURE 1.2 Server roles in Windows 2008.

The various server roles in Windows 2008 typically fall into three categories, as follows:

- ▶ **File and print services**—As a file and print server, Windows 2008 provides the basic services leveraged by users in the storage of data and the printing of information off the network. Several improvements have been made in Windows 2008 for file security (covered in Chapter 13, “Server-Level Security”) and file server fault tolerance (covered in Chapter 28, “File System Management and Fault Tolerance”).
- ▶ **Domain services**—In enterprise environments running Windows networking, typically the organization is running Active Directory to provide centralized logon authentication. Active Directory continues to be a key component in Windows 2008 with several extensions to the basic internal forest concept of an organization to expanded federated forests that allow Active Directories to interconnect with one another. There are several chapters in Part II, “Windows Server 2008 Active Directory,” that address Active Directory, federated forests, lightweight directories, and so on.
- ▶ **Application services**—Windows 2008 provides the basis for the installation of business applications such as Microsoft Exchange, Microsoft Office SharePoint Services, SQL Server, and so on. These applications are initially made to be compatible with Windows 2008, and later are updated to leverage and take full advantage of the new technologies built in to the Windows 2008 operating system. Some of the applications that come with Windows 2008 include Windows Terminal Services for thin client computing access (covered in Chapter 25, “Terminal Services”), Windows Media Server for video and audio hosting and broadcasting (covered in Chapter 36,

“Windows Media Services”), utility server services such as DNS and DHCP (covered in Chapter 11, “DHCP/WINS/Domain Controllers,” and Chapter 10, “Domain Name System and IPv6”), SharePoint document sharing and collaboration technologies (covered in Chapter 35, “Windows SharePoint Services 3.0”), and virtual server hosting (covered in Chapter 37).

This book focuses on the Windows 2008 operating system and the planning, migration, security, administration, and support of the operating system. Windows 2008 is also the base network operating system on top of which all future Windows Server applications will be built.

## When Is the Right Time to Migrate?

When Windows 2008 first shipped at the beginning of 2008, many organizations wondered about the right time to migrate to the new operating system. It used to be that you waited until the first service pack shipped before installing any Microsoft product; however, Windows 2008 in the early adopter beta program proved to be so extremely reliable and dependable that many organizations were implementing Windows 2008 before the product launch. So, the decision of when to implement Windows 2008 comes down to the same decision on migration to any new technology—identify the value received by implementing Windows 2008, test the solution in a limited environment, and roll Windows 2008 out when you are comfortable that the product meets the needs of your organization.

This introductory chapter notes the many features and functions built in to Windows 2008 that have helped other organizations make the decision that Windows 2008 has significant value to plan a migration and new server implementation. Improvements in security, performance, and manageability provide benefits to organizations looking to minimize administration costs, while providing more functionality to users.

The cost and effort to migrate to Windows 2008 vary based on the current state of an organization’s networking environment as well as the Windows 2008 features and functions the organization wants to implement. Some organizations begin their migration process to Windows 2008 by adding a Windows 2008 member server into an existing Windows 2000/2003 network. Others choose to migrate their Active Directory to Windows 2008 as their introduction to the new operating system.

## Adding a Windows Server 2008 System to a Windows 2000/2003 Environment

Many organizations want to add in a specific Windows 2008 function such as Windows Server 2008 Terminal Services, Windows SharePoint Services, Windows Media Services, or so on. Such functions can be installed on Windows 2008 member servers in existing

Windows 2000/2003 networking environments. This allows an organization to get Windows 2008 application capabilities fairly quickly and easily without having to do a full migration to Windows Server 2008. In many cases, a Windows 2008 member server can simply be added to an existing network without ever affecting the existing network. This addition provides extremely low network impact but enables an organization to prototype and test the new technology, pilot it for a handful of users, and slowly roll out the technology to the client base as part of a regular system replacement or upgrade process.

Some organizations have replaced all their member servers with Windows 2008 systems over a period of weeks or months as a preparatory step to eventually migrate to a Windows 2008 Active Directory structure.

## **Migrating from Windows 2000/2003 Active Directory to Windows Server 2008 Active Directory**

For organizations that already have a Windows 2000 or 2003 Active Directory environment, migrating to Windows 2008 for Active Directory functionality can provide access to several additional capabilities that require a Windows network to be running on Windows 2008. Some of the Windows 2008 technologies that require implementation of the Windows 2008 Active Directory include Network Policy and Access Services, Windows 2008 Group Policy enhancements, and the full Windows 2008 Distributed File System.

Fortunately, organizations that already have Windows 2000 or 2003 Active Directory in place have completed the hard part of the Active Directory implementation process. Effectively, Windows 2008 uses the same Active Directory organizational structure that was created with Windows 2000 and 2003, so forests, domain trees, domains, organizational units, sites, groups, and users all transfer directly into Windows 2008 Active Directory. If the organizational structure in Windows 2000/2003 meets the needs of the organization, the migration to Windows 2008 is predominantly just the insertion of a Windows 2008 global catalog server into the existing Windows 2000 or 2003 Active Directory domain to perform a global catalog update to Windows 2008 Active Directory.

Of course, planning, system backup, and prototype testing—covered in Chapter 16, “Migrating from Windows 2000/2003 to Windows Server 2008”—help minimize migration risks and errors and lead to a more successful migration process. However, the migration process from Windows 2000/2003 to Windows 2008 is a relatively easy migration path for organizations to follow.

## **Versions of Windows Server 2008**

Windows 2008 comes in the same release versions as the more recent server version releases from Microsoft with the addition of a Server Core version that provides a lighter GUI-less version of Windows 2008. The main versions of Windows 2008 include Windows

Server 2008, Standard Edition; Windows Server 2008, Enterprise Edition; Windows Server 2008, Datacenter Edition; Windows Web Server 2008; and Windows 2008 Server Core.

## **Windows Server 2008, Standard Edition**

The Windows Server 2008, Standard Edition is the most common server version of the operating system. Unlike previous versions of Windows Server where basic functions and scalability for memory and processor support was limited to only the Enterprise or Datacenter Editions of the operating system, Windows Server 2008, Standard Edition is now the default version deployed by organizations.

With both 32-bit and x64-bit versions available, a basic Windows Server 2008 x64-bit Standard Edition system supports up to four core processors and 32GB of memory (a 32-bit Standard Edition system supports up to four core processors and 4GB of memory) and supports all of the server roles available in Windows 2008, with the exception of clustering and Active Directory Federation Services.

The Standard Edition is a good version of the operating system to support domain controllers, utility servers (such as DNS or DHCP), file servers, print servers, media servers, SharePoint servers, and so on. Most organizations, large and small, find the capabilities of the Standard Edition sufficient for most network services. See Chapter 34, “Capacity Analysis and Performance Optimization,” for recommendations on choosing and tuning a Windows 2008 system that is right for its intended purpose.

## **Windows Server 2008, Enterprise Edition**

With the Windows Server 2008, Standard Edition taking on the bulk of network services, the Windows Server 2008, Enterprise Edition is really focused on server systems that require extremely large-scale processing and memory capabilities as well as clustering or Active Directory Federation Services. From the basis of scalability of processing and memory capacity, applications like Windows virtualization or enterprise-class Exchange 2007 or SQL 2008 servers would benefit from the capabilities of the Enterprise Edition of Windows 2008.

Any time an organization needs to add clustering to its environment, the Enterprise Edition (or the Datacenter Edition) is needed. The Enterprise Edition is the appropriate version of operating system for high availability and high-processing demands of core application servers such as SQL Servers or large e-commerce back-end transaction systems.

For organizations leveraging the capabilities of Windows 2008 for Thin Client Terminal Services that require access to large sets of RAM and multiple processors, the Enterprise Edition can handle hundreds of users on a single server. Terminal Services are covered in more detail in Chapter 25.

The Enterprise Edition, with support for server clustering, can provide organizations with the nonstop networking demands of true 24/7, 99.999% uptime capabilities required in

high-availability environments. Windows Server 2008, Enterprise Edition supports a wide variety of regularly available server systems, thus allowing an organization its choice of hardware vendor systems to host its Windows 2008 application needs.

## Windows Server 2008, Datacenter Edition

Windows Server 2008, Datacenter Edition is a high-end hardware version of the operating system that supports very large-scale data center operations. The Datacenter Edition supports organizations that need more than eight core processors. The Datacenter Edition is focused at organizations that need scale-up server technology to support a large centralized data warehouse on one or limited numbers of server clusters.

As noted in Chapter 34 on performance and capacity analysis, an organization can scale-out or scale-up its server applications. Scale-out refers to an application that performs better when it is distributed across multiple servers, whereas scale-up refers to an application that performs better when more processors are added to a single system. Typical scale-out applications include web server services, electronic messaging systems, and file and print servers. In those cases, organizations are better off distributing the application server functions to multiple Windows Server 2008, Standard Edition or Enterprise Edition systems, or even Windows Web Server 2008 systems. However, applications that scale-up, such as e-commerce or data warehousing applications, benefit from having all the data and processing on a single server cluster. For these applications, Windows Server 2008, Datacenter Edition provides better centralized scaled performance as well as the added benefit of fault tolerance and failover capabilities.

### NOTE

The Windows Server 2008, Datacenter Edition is sold only with proprietary hardware systems, so an organization cannot buy the Datacenter Edition software and build or configure its own 32-way multiprocessor system. The Datacenter Edition is developed and tested by a consortium of hardware vendors to strict standards for performance, reliability, and supportability.

## Windows Web Server 2008

The Windows Web Server 2008 edition is a web front-end server version of the operating system focused on application server needs that are dedicated to web services requirements. Many organizations are setting up simple web servers as front ends to database servers, messaging servers, or data application server systems. Windows Web Server 2008 edition can be used as a simple web server to host application development environments or can be integrated as part of a more sophisticated web farm and web services environment that scales to multiple load-balanced systems. The Windows Server 2008 operating

system has significant improvements in scalability over previous versions of the Windows operating system, and an organization can license multiple web services systems at a lower cost per server to provide the scalability and redundancy desired in large web farm environments.

#### NOTE

For organizations looking to purchase the Windows Web Server edition to set up as a very low-cost file and print server or utility server (DNS, DHCP, domain controller), the Web edition does not provide traditional multiuser file or print access or utility services. You need to purchase the Windows Server 2008, Standard Edition to get capabilities other than web services.

## Windows Server 2008 Server Core

New to Windows 2008 is a Server Core version of the operating system. Windows 2008 Server Core, shown in Figure 1.3, is a GUI-less version of the Windows 2008 operating system. When a system boots up with Server Core installed on it, the system does not load up the normal Windows graphical user interface. Instead, the Server Core system boots to a logon prompt, and from the logon prompt the system drops to a DOS command prompt. There is no Start button, no menu, no GUI at all.



FIGURE 1.3 Windows 2008 Server Core.

Server Core is not sold as a separate edition, but rather as an install option that comes with the Standard, Enterprise, Datacenter, and Web Server Editions of the operating system. So, when you purchase a license of Windows Server 2008, Standard Edition, the DVD has both the normal Standard Edition code plus a Windows 2008 Standard Edition Server Core version.

The operating system capabilities are limited to the edition of Server Core being installed, so a Windows Server 2008, Enterprise Edition Server Core server has the same memory and processor limits as the regular Enterprise Edition of Windows 2008.

Server Core has been a great version of Windows for utility servers such as domain controllers, DHCP servers, DNS servers, IIS web servers, or Windows virtualization servers being that the limited overhead provides more resources to the applications running on the server, and by removing the GUI and associated applications, there's less of a security attack footprint on the Server Core system. Being that most administrators don't play Solitaire or use Media Player on a domain controller, those are applications that don't need to be patched, updated, or maintained on the GUI-less version of Windows. With fewer applications to be patched, the system requires less maintenance and management to keep operational.

## **What's New and What's the Same About Windows Server 2008?**

From a Microsoft marketing perspective, Windows 2008 could be said to be faster, more secure, more reliable, and easier to manage. And it is true that the Windows 2008 operating system has all these capabilities. However, this section notes specifically which changes are cosmetic changes compared with previous Windows operating systems and which changes truly improve the overall administrative and end-user experience due to improvements in the operating system.

### **Visual Changes in Windows Server 2008**

The first thing you notice when Windows 2008 boots up is the new Windows Vista-like graphical user interface (GUI). This is obviously a simple cosmetic change to standardize the current look and feel of the Windows operating systems. Just like with Windows Vista, a user can switch the new Windows GUI to look like the classic mode, and because most administrators have worked with Windows 2000/2003 for a long time, many tend to switch off the Vista GUI and configure the system to look like the classic version. It makes no difference whether the new GUI or the classic GUI is enabled; all the features and functions of the Windows 2008 operating system are the same in either mode.

### **Continuation of the Forest and Domain Model**

Windows 2008 also uses the exact same Active Directory forest, domain, site, organizational unit, group, and user model as Windows 2000/2003. So if you liked how Active Directory was set up before, it doesn't change with Windows 2008 Active Directory. Even the Active Directory Sites and Services, Active Directory Users and Computers (shown in Figure 1.4), and Active Directory Domains and Trusts administrative tools work exactly the same.

There are several changes to the names of the Active Directory services as well as significant improvements within Active Directory that are covered in the section "Changes in Active Directory" a little later in this chapter.

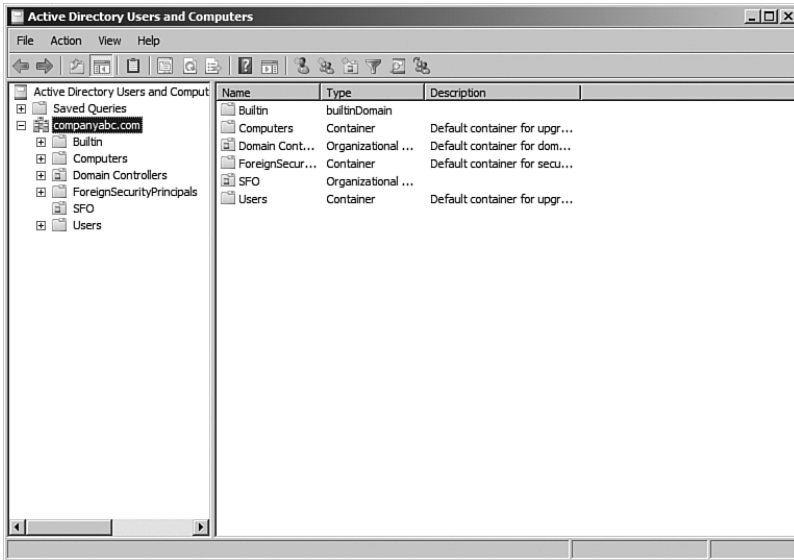


FIGURE 1.4 Active Directory Users and Computers tool.

### Changes That Simplify Tasks

Windows 2008 has added several new capabilities that simplify tasks. These capabilities could appear to be simply cosmetic changes; however, they actually provide significant benefits for administrative management.

#### Initial Configuration Tasks Application

One of these improvements is noticed soon after installing Windows 2008 on a system and booting the system up for the first time. The installation of Windows 2008 no longer requires you to enter in the server name, IP address, or administrator password when you install the operating system. It isn't until you boot the operating system and log on for the first time that you are presented with an Initial Configuration Tasks Wizard, shown in Figure 1.5, that provides you a list of tasks to perform that customizes your Windows 2008 server system. You can find more details on the Initial Configuration Tasks Wizard in Chapter 3, "Installing Windows Server 2008 and Server Core."

#### New Server Manager Tool

Another tool that has been added is the Server Manager console, shown in Figure 1.6. Server Manager consolidates all of the administrative management consoles from Windows 2000/2003 into a single management tool. Now instead of having to open up the Active Directory Users and Computers console, and then toggle to the DNS Server console, and load up and view information in a separate Terminal Services console, all of the information is in one screen.



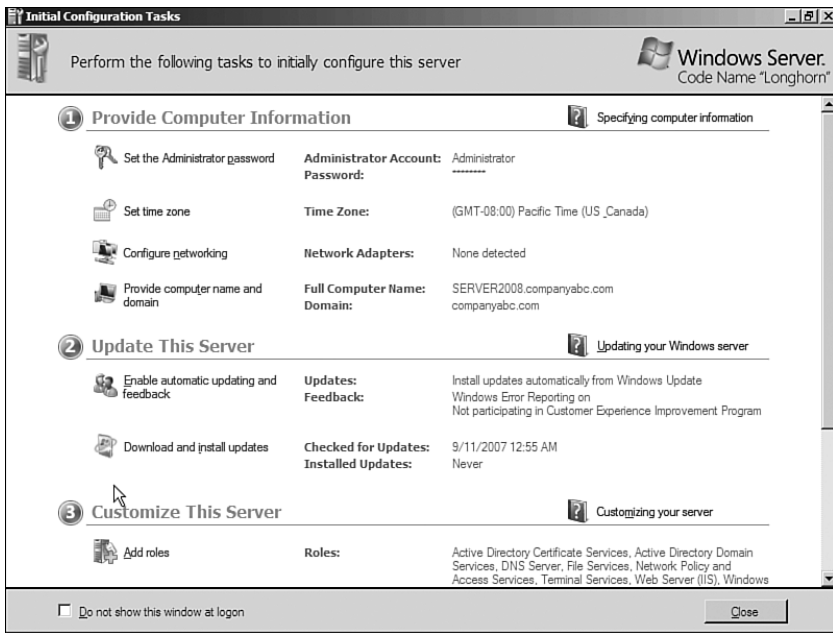


FIGURE 1.5 Initial Configuration Tasks Wizard.

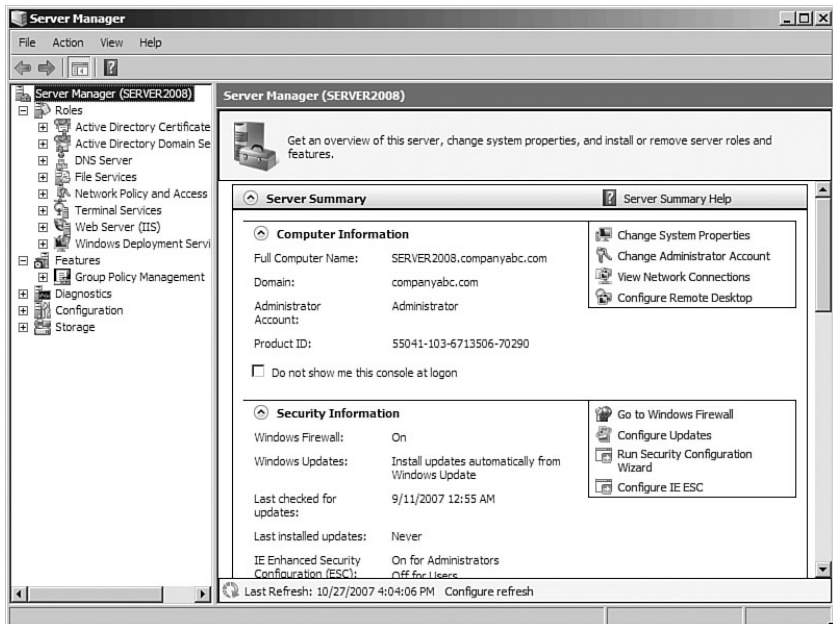


FIGURE 1.6 Server Manager.

Additionally, other tools like the Group Policy Management Console (GPMC) show up in Server Manager under the Features node and provide an administrator the ability to edit group policies, change policies, and apply policies from the same console that the administrator can make DNS changes, add users, and change IP configuration changes to site configuration settings.

### **PowerShell for Administrative Tasks**

An add-in feature in Windows 2008, PowerShell is a full scripting language for administration tasks. PowerShell was first introduced in Exchange 2007 as the Exchange Management Shell (EMS) that underlies all functions of Exchange 2007 administration. PowerShell can be added to Windows 2008 as an additional feature using Server Manager.

PowerShell in Windows 2008 provides the ability for administrators to script processes, such as adding users, adding computers, or even more complicated tasks such as querying a database, extracting usernames, and then creating Active Directory users, and to provision Exchange mailboxes all from a PowerShell script.

All future server products released from Microsoft will have the PowerShell foundation built in to the core Windows 2008 operating system, thus making it easier for products running on Windows 2008 to use the same administrative scripting language. PowerShell is covered in detail in Chapter 21, “Automating Tasks Using PowerShell Scripting.”

### **Increased Support for Standards**

The release of Windows 2008 introduced several industry standards built in to the Windows operating system. These changes continue a trend of the Windows operating system supporting industry standards rather than proprietary Microsoft standards. One of the key standards built in to Windows 2008 is IPv6.

Internet Protocol version 6 (or IPv6) is the future Internet standard for TCP/IP addressing. Most organizations support Internet Protocol version 4 (or IPv4). Due to the Internet numbering scheme running out of address space in its current implementation of addressing, Internet communications of the future need to support IPv6, which provides a more robust address space.

Additionally, IPv6 supports new standards in dynamic addressing and Internet Protocol Security (IPSec). Part of IPv6 is to have support for the current IPv4 standards so that dual addressing is possible. With Windows 2008 supporting IPv6, an organization can choose to implement a dual IPv6 and IPv4 standard to prepare for Internet communications support in the future. IPv6 is covered in detail in Chapter 10.

## **Changes in Active Directory**

As noted earlier in this chapter, Active Directory in Windows 2008 hasn't changed to the point where organizations with solid Active Directory structures have to make changes to their directory environment. Forests, domains, sites, organizational units, groups, and

users all remain the same. There are several improvements made in Active Directory and the breadth of functionality provided by directory services in Windows 2008.

The changes made in Active Directory are captured in the name changes of directory services as well as the introduction of a Read-Only Domain Controller service.

## **Renaming Active Directory to Active Directory Domain Services**

In Windows 2008, Active Directory has been renamed to Active Directory Domain Services (AD DS). Active Directory Domain Services refers to what used to be just called Active Directory in the past with the same tools, architectural design, and structure that Microsoft introduced with Windows 2000 and Windows 2003.

The designation of Domain Services identifies this directory as the service that provides authentication and policy management internal to an organization where an organization's internal domain controls network services.

For the first time, AD DS can be stopped and started as any other true service. This facilitates AD DS maintenance without having to restart the domain controller in Directory Services Restore Mode.

## **Renaming Active Directory in Application Mode to Active Directory Lightweight Directory Service**

Another name change in the directory services components from Microsoft is the renaming of Active Directory in Application (ADAM) to Active Directory Lightweight Directory Services (AD LDS). ADAM has been a downloadable add-in to Windows 2003 Active Directory that provides a directory typically used in organizations for nonemployees who need access to network services. Rather than putting nonemployees into the Active Directory, these individuals, such as contractors, temporary workers, or even external contacts such as outside legal counsel, marketing firms, and so on, have been put in ADAM and given rights to access network resources such as SharePoint file libraries, extranet content, or web services.

AD LDS is identical to ADAM in its functionality, and provides an organization options for enabling or sharing resources with individuals outside of the organizational structure. With the name change, organizations that didn't quite know what ADAM was before have begun to leverage the Lightweight Directory Services function of Active Directory for more than resource sharing but also for a lookup directory resource for clients, patients, membership directories, and so on. Active Directory Lightweight Directory Services is covered in detail in Chapter 8, "Creating Federated Forests and Lightweight Directories."

## **Expansion of the Active Directory Federation Services**

That leads to the third Active Directory service called Active Directory Federation Services, or AD FS. Active Directory Federation Services was introduced with Windows 2003 R2 edition and continues to provide the linking, or federation, between multiple Active

Directory forests, or now with Windows 2008 Active Directory Federation Services, the ability to federate between multiple Active Directory Domain Services systems.

Effectively, for organizations that want to share information between Active Directory Domain Services environments, two or more AD DS systems can be connected together to share information. This has been used by organizations that have multiple subsidiaries with their own Active Directory implemented to exchange directory information between the two organizations. And AD FS has been used by business trading partners (suppliers and distributors) to interlink directories together to be able to have groups of users in both organizations easily share information, freely communicate, and easily collaborate between the two organizations.

Active Directory Federation Services is covered in detail in Chapter 8.

## **Introducing the Read-Only Domain Controller**

Another change in Active Directory in Windows 2008 is the addition of a Read-Only Domain Controller, or RODC. The RODC is just like a global catalog server in Active Directory used to authenticate users and as a resource to look up objects in the directory; however, instead of being a read/write copy of the directory, an RODC only maintains a read-only copy of Active Directory and forwards all write and authentication requests to a read/write domain controller.

RODCs can also be configured to cache specified logon credentials. Cached credentials speed up authentication requests for the specified users. The cached credentials are stored in cache on the RODC system, not every object in the entire global catalog. If the RODC is shut down or powered off, the cache on the RODC is flushed, and the objects in cache are no longer available until the RODC connects back to a global catalog server on the network.

The RODC is a huge advancement in the area of security being that a RODC cannot be compromised in the same manner that a global catalog server can be in the event of a physical theft of a domain server. Organizations that require the functionality of a global catalog server for user authentication that have the global catalog server in an area that is not completely secure, such as in a remote office, in a branch office location, or even in a retail store outlet can instead put a RODC in the remote location.

## **Windows Server 2008 Benefits for Administration**

Windows 2008 provides several new benefits that help organizations better administer their networking environment. These new features provide better file and data management, better performance monitoring and reliability tracking tools to identify system problems and proactively address issues, a new image deployment tool, and a whole new set of Group Policy Objects that help administrators better manage users, computers, and other Active Directory objects.

## Improvements in the Group Policy Management

Windows 2008 introduces over 800 new Group Policy Objects specific to Windows 2008 and Windows Vista, along with several new components that expand on the core capabilities of Group Policy management that have been part of Windows 2000/2003 Active Directory. The basic functions of Group Policy haven't changed, so the Group Policy Object Editor (gpedit) and the Group Policy Management Console (GPMC) are the same, but with more options and settings available.

As mentioned earlier, the Group Policy Management Console can either be run as a separate MMC tool, or it can be launched off the *Features* branch of the Server Manager console tree, as shown in Figure 1.7. Group policies in Windows 2008 provide more granular management of local machines, specifically having policies that push down to a client that are different for administrator and nonadministrator users.

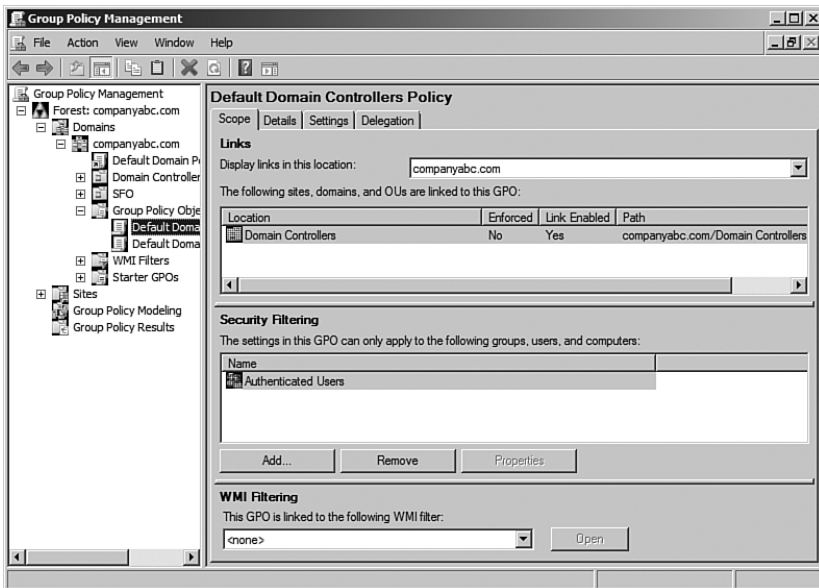


FIGURE 1.7 Group Policy Management Console.

Additionally, applications can now query or register with a network location awareness service within Group Policy management, which provides the identity where a user or computer object resides. As an example, a policy can be written that allows a user access to applications and files if they are on a local network segment, but blocks the user from accessing the same content when they are on a remote segment for security and privacy reasons. This addition to group policies adds a third dimension to policies so that now administrators can not only define who and what someone has access to, but also limit their access based on where they are.

Group policies are covered in detail in Chapter 27, “Group Policy Management for Network Clients,” as well as in Chapter 19, “Windows Server 2008 Group Policies and Policy Management.”

**NOTE**

When running the Group Policy Management Console to manage a Windows 2008 Active Directory environment, run the GPMC tool from a Windows 2008 server or a Windows Vista client system to have access to all of the editable objects available. If you run the GPMC tool from a Windows 2003 server or Windows XP client, you will not see all of the features nor have full access to edit all objects available.

This is because Windows 2008 now supports new template file formats (ADMX and ADML) that are only accessible from Windows 2008 and Windows Vista systems.

**Introducing Performance and Reliability Monitoring Tools**

Windows 2008 introduces new and revised performance and reliability monitoring tools intended to help network administrators better understand the health and operations of Windows 2008 systems. Just like with the Group Policy Management Console, the new Reliability and Performance Monitor shows up as a feature in the Server Manager console. By clicking on the Performance Diagnostic Console, the tool shows up in the right pane, as shown in Figure 1.8.

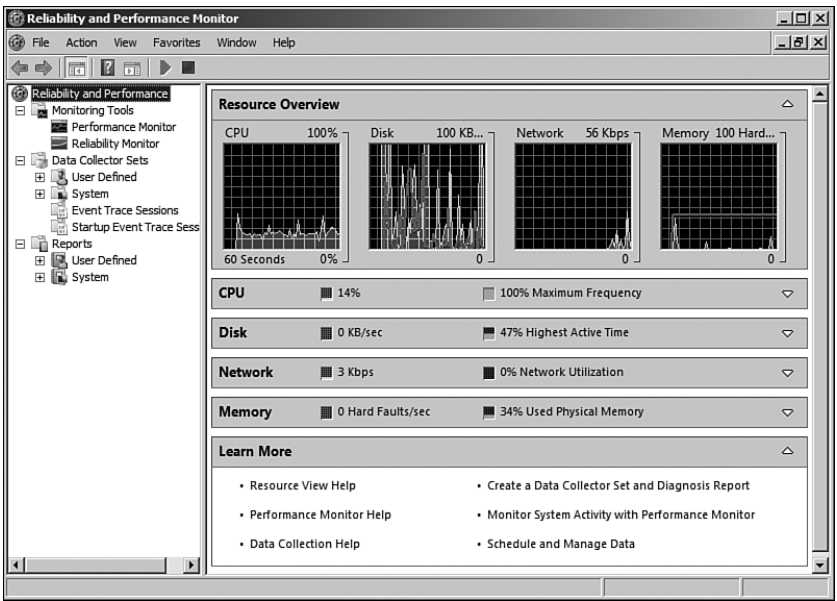


FIGURE 1.8 Windows Reliability and Performance Monitor.

The new tool keeps track of system activity and resource usage and displays key counters and system status on screen. The Reliability Monitor diagnoses potential causes of server

instability by noting the last time a server was rebooted, what patches or updates were applied, and chronologically when services have failed on the system so that system faults can potentially be traced back to specific system updates or changes that occurred prior to the problem.

By combining what used to be three to four tools into a single console, administrators are able to look at system performance, operational tasks, and historical event information in their analysis of a server problem or system operations instability. You can find more details on performance and reliability monitoring in Chapter 34.

## Leveraging File Server Resource Manager

File Server Resource Manager (FSRM) was a feature pack add-in to Windows 2003 R2 and has been significantly improved with the release of Windows 2008. FSRM is a quota management system of files on network shares across an enterprise. Rather than allowing employees to copy the entire content of their laptop to a network, or potentially back up their MP3 audio files onto a network, FSRM provides the ability to not only limit the amount of content stored on network shares, but also to set quotas (or limit storage altogether) on certain file types. So, a user could be limited to store 200GB of files on a network share, but of that limit, only 2GB can be allocated to MP3 files.

FSRM, shown in Figure 1.9, in Windows 2008 has been improved to allow the nesting of quotas to ensure the most restrictive policy is applied. Quotas can also transcend subfolders, so as new folders are created, or as policies are applied at different levels in a folder hierarchy, the policies still apply, and the rules are combined to provide varying levels of quota allocation to user data. Additionally, quotas are now based on actual storage, so if a file is compressed when stored, the user will be able to store more files within their allocated quota.

File Server Resource Manager is covered in detail in Chapter 28.

## Introduction of Windows Deployment Services

Windows 2008 introduces a new tool called Windows Deployment Services (WDS), which is effectively an updated version of the Remote Installation Service (RIS) that has been available for the past several years. Unlike RIS, which was focused on primarily scripted installations and client images, WDS can distribute images of Windows Vista clients or Windows 2008 servers in a significantly more flexible and modifiable deployment process.

Like with RIS, Windows Deployment Services allows a client system to initiate a Preboot Execution Environment (PXE), effectively “booting” to the WDS server to see a list of images that can be deployed on the system. Alternately, an organization can create a Windows PE boot disc and have an image initiated from a CD or DVD.

With Windows 2008 and Windows Vista, the image can be created in Windows Imaging (WIM) format, which allows for the injection of patches, updates, or even new code to a WIM file without even booting the image file. This provides the organization with more than just static images that get pushed out like in RIS, but rather a tool that provides ongoing and manageable updates to image files.

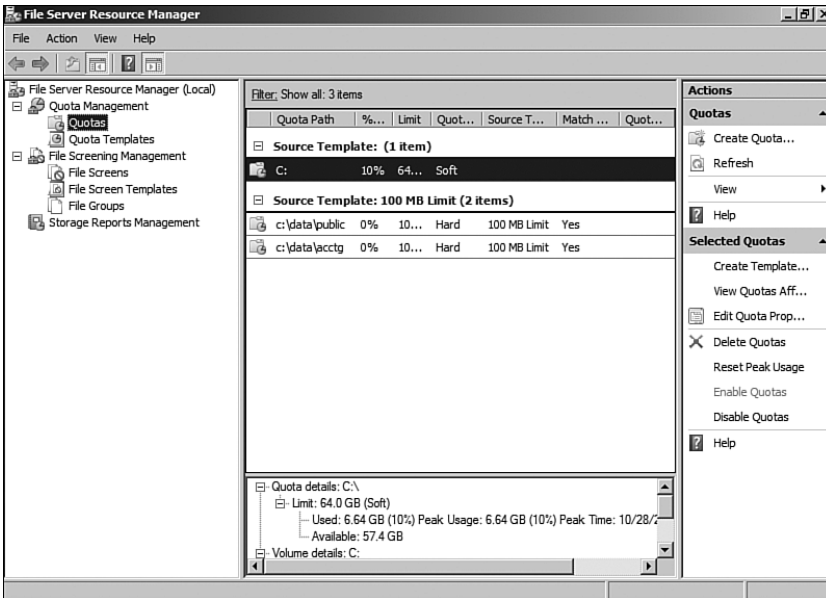


FIGURE 1.9 File Server Resource Manager.

WDS also supports the imaging of Windows 2003 servers and Windows XP client systems in the same manner that RIS did in terms of pushing out images or using an unattend script file to send images to systems.

Windows Deployment Services is covered in detail in Chapter 26, “Windows Server Administration Tools for Desktops.”

## Improvements in Security in Windows Server 2008

Significantly more than just cosmetic updates are the security enhancements added to Windows 2008. As organizations are struggling to ensure their environments are secure, employees can depend on information privacy and content is protected for regulatory compliance reasons; having the tools to secure the environment is critical.

### Enhancing the Windows Server 2008 Security Subsystem

Part IV of this book, “Security,” is focused on security in the different core areas. Chapter 13 addresses core security subsystems of Windows 2008 as it relates to server systems. This includes the basics of server hardening, patching, and updating but also extends into new server security areas added to Windows 2008, such as device control level security, wireless access security, and Active Directory Rights Management Services (RMS). Windows 2008 has continued the “secure by default” theme at Microsoft and no longer installs components like Internet Information Services (IIS) by default. The good part about it is that components that are not core to the operation of a server are not installed on the system; however, it means every time you install software, you need to add basic components



and features. Getting to remember what has to be installed, configured, or made operational is important as servers are being built and added to a Windows Active Directory environment.

## Transport Security Using IPSec and Certificate Services

Chapter 14, “Transport-Level Security,” addresses site-to-site and server-to-server security, addressed through the implementation of IPSec encryption. Not new to Windows, IPSec has finally gotten several new Group Policy management components added to aid in the implementation and management of IPSec in the enterprise. Also not new to Windows but something that has been greatly enhanced is Microsoft’s offering around Public Key Infrastructure (PKI), specifically Certificate Services. It seems like everything security related is somehow connected to certificates, whether that is file encryption using Encrypting File System (EFS), email encryption using S/MIME, remote mobile device synchronization using certificate access, or transport security using IPSec. Everything needs a certificate, and the ability of an organization to easily create and manage certificates is the focus of Chapter 14.

## Security Policies, Policy Management, and Supporting Tools for Policy Enforcement

Completely new to Windows 2008 and a major focus for organizations are security policies and policy management around security systems. It used to be we would just lock down systems, make sure they were secure by default, and use our best judgment and best effort to secure a network. However with laws and regulations, or even human resource departments getting involved in information security, the root of all IT security practices fall on having set *security policies* defined so that IT can implement technologies to address the organization policies around information security. This is covered in detail in Chapter 15, “Security Policies, Network Policy Server, and Network Access Protection.”

Chapter 15 goes beyond the policies and common best practices around policy management in an enterprise, and also digs into the underlying technologies that help organizations turn security policies into IT-managed technology services. Tools like the Network Policy Server in Windows 2008 allow policies to be defined, and the Network Policy Server enforces those policies, specifically around remote logon access, access over wireless network connections, or the integration of Network Access Protection (NAP) in querying a device and making sure the device (desktop, laptop, or mobile device) has the latest patches, updates, and antivirus software dictated by management to ensure a device is secure.

## Improvements in Windows Server 2008 for Better Branch Office Support

Windows 2008 has greatly enhanced the technology offerings that provide better IT services to organizations with remote offices or branch offices. Typically, a remote or branch office has limited IT support or at least the site needs to have the same functionality and reliability as the main corporate or business office but without the budget to have

lots of redundant hardware and devices for full operational support. With the new Windows 2008 branch office resources, a remote location can now have high security, high performance, access to data without significant latency, and operational capabilities even if the remote site is dropped off the network due to a WAN or Internet connection problem.

The tools and technologies new or improved in Windows 2008 include Read-Only Domain Controllers, BitLocker Drive Encryption, distributed file server data replication, and distributed administration.

Details on the new technologies built in to Windows 2008 that better support remote and branch offices are covered in Chapter 32.

## **Read-Only Domain Controllers for the Branch Office**

As covered in the section “Introducing the Read-Only Domain Controller” earlier in this chapter, the RODC provides a copy of the Active Directory global catalog for logon authentication of select users and communications with the Active Directory tree without having the security exposure of a full global catalog server in the remote location. Many organizations concerned with distributed global catalog servers chose to not place a server in a remote location, but rather kept their global catalog and domain controllers centralized. What this meant for remote and branch offices is that all logon authentication had to go across the WAN or Internet connection, which could be very slow. And in the event of a WAN or Internet connection failure, the remote or branch office would be offline because users could not authenticate to the network and access network resources until the WAN or Internet connection was restored.

Read-Only Domain Controllers provide a way for organizations to distribute authentication and Active Directory access without increasing their security risk caused by the distribution of directory services.

## **BitLocker for Server Security**

BitLocker is a technology first introduced with Windows Vista that provides an organization the ability to do a full partition encryption of all files, documents, and information stored on the encrypted partition. When BitLocker was first introduced in Windows 2008 as a server tool, it was hard to understand why a server would need to have its drive volume encrypted. It made sense that a laptop would be encrypted in the event the laptop is stolen—so that no one could get access to the data on the laptop hard drive. However, when considering that servers are placed in remote locations—many times not in a locked server rack in a locked computer room but rather sitting in a closet or even under a cash register in the situation of a retail store with a server acting as the point-of-sale system—servers with sensitive data are prevalent in enterprise environments.

So BitLocker provides encryption of the volume of a Windows 2008 server, and for organizations that are concerned that the server might be physically compromised by the theft

of the server or physical attack of the system, BitLocker is a great component to implement on the server system.

## Distributed File System Replication

Introduced in Windows 2000, improved in Windows 2003, and now a core component of the branch office offerings in Windows 2008, Distributed File System Replication (DFSR) allows files to be replicated between servers, effectively providing duplicate information in multiple locations. Windows 2008 has a much improved Distributed File System than what was available in Windows 2000/2003. In most organizations, files are distributed across multiple servers throughout the enterprise. Users access file shares that are geographically distributed but also can access file shares sitting on several servers in a site within the organization. In many organizations, when file shares were originally created years ago, server performance, server disk capacity, and the workgroup nature of file and print server distribution created environments in which those organizations had a file share for every department and every site. Thus, files have typically been distributed throughout an entire organization across multiple servers.

Windows 2008 Distributed File System Replication enables an organization to combine file shares to fewer servers and create a file directory tree not based on a server-by-server or share-by-share basis, but rather an enterprisewide directory tree. This allows an organization to have a single directory spanning files from multiple servers throughout the enterprise.

Because the DFSR directory is a logical directory that spans the entire organization with links back to physical data, the actual physical data can be moved without having to make changes to the way the users see the logical DFS directory. This enables an organization to add or delete servers, or move and consolidate information however it works best within the organization.

For branch office locations, DFSR allows for data stored on a file server in a remote location to be trickled back to the home office for nightly backup. Instead of having the remote location responsible for data backup, or the requirement of an organization to have tape drives in each of its branch offices, any data saved on the branch office can be trickle replicated back to a share at the main office for backup and recovery.

Or if the main office has data that it wants to push out to all remote offices, whether that is template files, company policy documents, standard company materials, or even shared data that a workgroup of users needs to access and collaborate on, DFSR provides the ability to push data out to other servers on the network. Users with access rights to the data no longer have to go across a WAN connection to access common data. The information is pushed out to a server that is more local to the user, and the user accesses the local copy of the information. If any changes are made to remote or centralized copies of data, those changes are automatically redistributed back to all volumes storing a copy of the data.

Distributed File Server Replication is covered in detail in Chapter 28.

## Improvements in Distributed Administration

Lastly, for remote or branch offices that do have IT personnel in the remote locations, administration and management tasks have been challenging to distribute proper security rights. Either remote IT personnel were given full domain administrator rights when they should only be limited to rights specific to their site, or administrators were not given any administrative rights because it was too difficult to apply a more limiting role.

Windows 2008 Active Directory has now defined a set of rights specific to branch office and remote site administrators. Very similar to *site administrators* back in the old Exchange Server 5.5 days where an administrator was able to add users, contacts, and administer local Exchange servers, now network administrators in Active Directory can be delegated rights based on a branch or remote site role. This provides those administrators the ability to make changes specific to their branch location. This, along with all of the other tools in Windows 2008 specific to branch office and remote office locations, now provides better IT services to organizations with multiple offices in the enterprise.

## Improvements for Thin Client Terminal Services

Windows 2008 has seen significant improvements in the Terminal Services capabilities for thin client access for remote users and managed users in the enterprise. What used to require third-party add-ons to make the basic Windows 2000 or 2003 Terminal Services functional, Microsoft has included those technologies into Windows 2008. These technologies include things such as the ability to access Terminal Services using a standard Port 443 SSL port rather than the proprietary Port 3389, or the ability to publish just specific programs instead of the entire desktop, and improvements in allowing a client to have a larger remote access screen, multiple screens, or to more easily print to remote print devices.

All of these improvements in Windows 2008 Terminal Services have made Terminal Services one of the easiest components to add to an existing Windows 2003 Active Directory to test out the new Windows 2008 capabilities, especially because the installation of a Windows 2008 Terminal Services system is just the addition of a member server to the domain and can easily be removed at any time.

All of these new improvements in Windows 2008 Terminal Services are covered in Chapter 25.

## Improvements in RDP v6.x for Better Client Capabilities

The first area of significant improvement in Windows 2008 Terminal Services can be addressed in the update to the Remote Desktop Protocol (RDP) v6.x client, shown in Figure 1.10.



FIGURE 1.10 Remote Desktop Protocol client for Terminal Services.

The new RDP client provides the following:

- ▶ **Video support up to 4,096x2,048**—Users can now use very large monitors across an RDP connection to view data off a Windows 2008 Terminal Services system.
- ▶ **Multimonitor support**—Users can also have multiple monitors supported off a single RDP connection. For applications like computer-aided design (CAD), graphical arts, or publishing, users can view graphical information on one screen and text information on another screen at the same time.
- ▶ **Secured connections**—The new RDP client now provides for a highly encrypted remote connection to a Terminal Services system through the use of Windows 2008 security. Organizations that need to ensure their data is protected and employee privacy is ensured can implement a highly secured encrypted connection between a Windows 2008 Terminal Services system and the remote client.

## Terminal Services Web Access

Also new to Windows 2008 Terminal Services is a new role called Terminal Services Web Access, or TSWA. Terminal Services Web Access allows a remote client to access a Terminal Services session without having to launch the RDP 6.x client, but instead connect to a web page that then allows the user to log on and access their session off the web page. This simplifies the access method for users where they can just set a browser favorite to link them to a web URL that provides them Terminal Services access.

**NOTE**

Terminal Services Web Access still requires the client system to be a Windows XP, Windows Vista, Windows 2003, or Windows 2008 server system to connect to a Terminal Services session. A browser user cannot be running from an Apple Macintosh or Linux system and access Terminal Services Web Access. For non-Windows-based web clients, third-party vendors like Citrix Systems provides connector support for these types of devices.

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## Terminal Services Gateway

Terminal Services Gateway (TS Gateway) is a new addition to Windows 2008 Terminal Services and provides the connectivity to a Terminal Services session over a standard Port 443 SSL connection. In the past, users could only connect to Windows Terminal Services using a proprietary Port 3389 connection. Unfortunately, most organizations block nonstandard port connections for security purposes, and, thus, if a user was connected to an Internet connection at a hotel, airport, coffee shop, or other location that blocked nonstandard ports, the user could not access Terminal Services.

Now with Terminal Services Gateway, the remote user to the Terminal Services Gateway connection goes over Port 443 just like surfing a secured web page. Because of the use of SSL in web page access (any time someone accesses a web page with <https://>), effectively now a user can access Windows 2008 Terminal Services from any location.

## Terminal Services Remote Programs

Lastly, another new server role added to Windows 2008 is called Terminal Services Remote Programs (TS Remote Programs). Terminal Services Remote Programs allows administrators to “publish” certain applications for users to access. These applications could be things like Microsoft Outlook, Microsoft Word, the company’s time sheet tracking software, or a customer relationship management (CRM) program. Instead of giving users full access to a full desktop session complete with a Start button and access to all applications on the session, an organization can just publish a handful of applications that it allows for access.

Leveraging group policies and Network Policy Server, along with Terminal Services Remote Programs, the administrators of a network can publish different groups of applications for different users. So some users might get just Outlook and Word, whereas other users would get Outlook, Word, and the CRM application. Add in to the policy component the ability to leverage network location awareness (new to Windows 2008 covered in the earlier section “Improvements in the Group Policy Management”), the administrators of the network can allow different applications to be available to users depending on whether the user is logging on to the network on the LAN or from a remote location.

Beyond just limiting users to only the programs they should have access to by policy, Terminal Services Remote Programs minimizes the overhead for each user connection because the user no longer has a full desktop running, but only a handful of applications deemed necessary for the remote user’s access.

## Improvements in Clustering and Storage Area Network Support

Although clustering of servers has been around for a long time in Windows (dating back to Windows NT 4.0 when it was available, but really didn't work), clustering in Windows 2008 now not only works, but also provides a series of significant improvements that actually make clustering work a whole lot better.

As IT administrators are tasked with the responsibility of keeping the network operational 24 hours a day, 7 days a week, it becomes even more important that clustering works. Fortunately, the cost of hardware that supports clustering has gotten significantly less expensive; in fact, any server that meets the required specifications to run Windows Server 2008, Enterprise Edition can typically support Windows clustering. The basic standard for a server that is used for enterprise networking has the technologies built in to the system for high availability. Windows Server 2008, Enterprise Edition or Datacenter Edition is required to run Windows 2008 clustering services.

Clustering is covered in detail in Chapter 29, "System-Level Fault Tolerance (Clustering/Network Load Balancing)."

### No Single Point of Failure in Clustering

Clustering by definition should provide redundancy and high availability of server systems; however, in previous versions of Windows clustering, a "quorum drive" was required for the cluster systems to connect to as the point of validation for cluster operations. If at any point the quorum drive failed, the cluster would not be able to failover from one system to another. Windows 2008 clustering removed this requirement of a static quorum drive. Two major technologies facilitate this elimination of a single or central point of failure, which include majority-based cluster membership verification and witness-based quorum validation.

The majority-based cluster membership allows the IT administrator to define what devices in the cluster get a vote to determine whether a cluster node is in a failed state and the cluster needs to failover to another node. Rather than assuming the disk will always be available as in the previous quorum disk model, now nodes of the cluster and shared storage devices participate in the new enhanced quorum model in Windows 2008. Effectively, Windows 2008 server clusters have better information to determine whether it is appropriate to failover a cluster in the event of a system or device failure.

The witness-based quorum eliminates the single quorum disk from the cluster operation validation model. Instead, a completely separate node or file share can be set as the file share witness. In the case of a GeoCluster where cluster nodes are in completely different locations, the ability to place the file share in a third site and even enable that file share to serve as the witness for multiple clusters becomes a benefit for both organizations with distributed data centers and also provides more resiliency in the cluster operations components.

## Stretched Clusters

Windows 2008 also introduced the concept of stretched clusters to provide better server and site server redundancy. Effectively, Microsoft has eliminated the need to have cluster servers remain on the same subnet as has been the case in Windows clustering in the past. Although organizations have used virtual local area networks (VLANs) to stretch a subnet across multiple locations, this was not always easy to do and, in many cases, technologically not the right thing to do in IP networking design.

By allowing cluster nodes to reside on different subnets, plus with the addition of a configurable heartbeat timeout, clusters can now be set up in ways that match an organization's disaster failover and recovery strategy.

## Improved Support for Storage Area Networks

Windows 2008 also has improved its support for storage area networks (SANs) by providing enhanced mechanisms for connecting to SANs as well as switching between SAN nodes. In the past, a connection to a SAN was a static connection, meaning that a server was connected to a SAN just as if the server was physically connected to a direct attached storage system. However, the concept of a SAN is that if a SAN fails, the server should reconnect to a SAN device that is now online. This could not be easily done with Windows 2003 or prior. SCSI bus resets were required to disconnect a server from one SAN device to another.

With Windows 2008, a server can be associated with a SAN with a persistent reservation to access a specific shared disk; however, in the event that the SAN fails, the server session can be logically connected to another SAN target system without having to script device resets that have been complicated and disruptive in disaster recovery scenarios.

## Improvements in Server Roles in Windows Server 2008

The introduction of Windows 2008 added new server roles to Windows as well as enhanced existing roles based on feedback Microsoft received from organizations on features and function wish lists. Server roles are no longer installed by default on a Windows 2008 server and have to be selected for installation after the initial installation of the Windows operating system.

Some of the new or improved server roles in Windows 2008 include Internet Information Services 7.0, SharePoint Services, Rights Management Service, and Windows virtualization.

### Introducing Internet Information Services 7.0

Internet Information Services 7.0 (IIS) is the seventh-generation web server service from Microsoft. Microsoft completely redesigned IIS 7.0 rather than just adding more functions and capabilities to the exact same IIS infrastructure as they have done for the past several years. The good part of the new IIS 7.0 is that it now provides organizations the ability to manage multiple web servers from a single console, rather than having to install



components and configure *each* web server individually. This requires organizations to rethink and redesign their web management tasks from pushing the same content to dozens of servers individually to a process where information is pushed to a Shared Configuration store where common information is posted and shared across all IIS 7.0 servers. Organizations can continue to post information the old way by pushing information individually to each server; however, to gain the advantage of the new IIS 7.0 services, redesigning how information gets posted should be changed to meet the new model.

The advantage of the new model of content posting is that information is stored, edited, and managed in a single location. At a designated time, the information in the single location is posted to each of the servers in the shared application hosting farm. This is a significant improvement for organizations managing and administering a lot of IIS web servers. This ensures that all servers in a farm are using the same content, have been updated simultaneously, and any changes are ensured to be propagated to the servers in the farm. Web administrators no longer have to worry that they forgot a server to update, or to stage an update at a time when each individual server could be updated in a fast enough sequence that the experience of all users was going to occur at around the same time.

IIS 7.0 is covered in detail in Chapter 12, “Internet Information Services.”

## Windows SharePoint Services

A significant update provided as part of the Windows 2008 client access license (CAL) is the ability to load and run Windows SharePoint Services. Now in its third generation, Windows SharePoint Services (WSS) is a document-storage management application that provides organizations with the capability to better manage, organize, and share documents, as well as provide teams of users the ability to collaborate on information. Windows SharePoint Services sets the framework from which the Microsoft Office SharePoint Services 2007 (MOSS) is built. MOSS leverages the core functionality of WSS and extends the capability into enterprise environments. WSS is the basis of document sharing and communications for organizations in the evolution of file and information communications.

Windows SharePoint Services is covered in detail in Chapter 35.

## Windows Rights Management Services

Windows Rights Management Services (RMS) was available as a downloadable feature pack in Windows 2003 and is now included as an installable server role in Windows 2008. Windows Rights Management Services sets the framework for secured information sharing of data by encrypting content and setting a policy on the content that protects the file and the information stored in the file.

Organizations have been shifting to RMS rather than the old secured file folder primarily because users who should be saving sensitive information into a file folder frequently forget to save files in the folder, and thus sensitive information becomes public information. By encrypting the content of the file itself, even if a file with sensitive information is

stored in the wrong place, the file cannot be opened, and the information in the file cannot be accessed without proper security credentials to access the file.

Additionally, RMS allows the individual saving the file to set specific attributes regarding what the person would like secured about the file. As an example, a secured file in RMS can be set to not be edited, meaning that a person receiving the file can read the file, but they cannot select content in the file, copy the content, or edit the content. This prevents individuals from taking a secured file, cutting and pasting the content into a different file, and now saving the new file without encryption or security.

RMS also provides attributes to allow the person creating a file to prevent others from printing the file, and the file itself can have an expiration date so that after a given period of time, the contents of the file expire and the entire file is inaccessible.

Rights Management Services is covered in Chapter 13.

## Windows Server Virtualization

A new technology that wasn't quite available at the time Windows 2008 shipped but is available on the original Windows 2008 DVD as beta code and became available for download after the product was formally released is Windows server virtualization (WSV), also known as Hyper-V. Hyper-V provides an organization the ability to create guest operating system sessions, like those shown in Figure 1.11, on a Windows 2008 server to get rid of physical servers, and instead make the servers available as virtual server sessions.

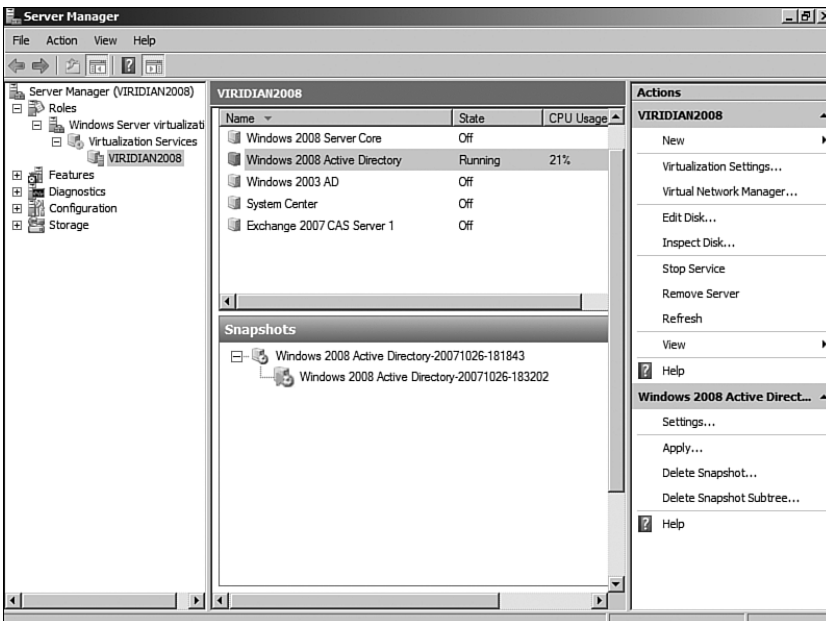


FIGURE 1.11 Windows virtualization guest sessions.

Instead of purchasing a new physical server every time a new server system needs to be placed on the network, a virtual server can be created that has all of the same operations and functions as the physical server itself. Or for organizations that are putting in place disaster recovery centers and server clustering for better server reliability and redundancy, virtualization allows the addition of these additional servers within the guest operating system space of a single server system.

Virtualization in Windows 2008 now supports 64-bit and 32-bit guest sessions, has a built-in tool that allows a snapshot of a virtual session so that the session can be protected or rolled back in the event of a guest image failure or corruption, and virtual sessions can span terabytes of disk storage and use 16GB, 32GB, or more of memory per guest session.

More details on Windows 2008 virtualization is covered in Chapter 37.

## Identifying Which Windows Server 2008 Service to Install or Migrate to First

With the release of Windows 2008, organizations need to create a plan to install or migrate to Windows 2008 in a logical manner. What was covered so far in this chapter has been all of the top features, functions, and technologies built in to Windows 2008 that organizations have found as key technologies they implemented to improve technology-driven business processes.

Because Windows 2008 provides many different functions, each organization has to choose how to best implement Windows 2008 and the various networking features that meet its own needs. In small network environments with fewer than 20 to 30 users, an organization might choose to implement all the Windows 2008 features on a single server. However, in larger environments, multiple servers might be implemented to improve system performance as well as provide fault tolerance and redundancy, and, thus, a more staged implementation of core services needs to be taken.

### Windows Server 2008 Core to an Active Directory Environment

For an organization that does not have Windows Active Directory already in place, that is the first place to start because Active Directory Domain Services is key to application and user authentication. For organizations that already have a fully operational Active Directory running on Windows 2000 or Windows 2003, upgrading to Active Directory Domain Services on Windows 2008 might be something that is addressed a little later in the upgrade cycle when AD DS 2008 functionality is needed.

Because Active Directory is more than a simple list of users and passwords for authentication into a network, but rather a directory that Microsoft has embedded into the policy-based security, remote access security, and certificate-based security enhancements in Windows 2008, AD DS 2008 implementation does occur earlier in the migration cycle for organizations wanting to implement many of the new Windows 2008 technologies, such

as Network Policy Services, Windows Deployment Services, Terminal Services Remote Programs, and so on.

When Active Directory Domain Services is fully leveraged, an organization can have its Human Resources (HR) department add an employee to the organization's HR software. The HR software automatically creates a user in the Active Directory, generating a network logon, an email account, a voicemail account, and remote access capabilities, and then links pager and mobile phone information to the employee. Likewise, if an employee is terminated, a single change in the HR software can issue automated commands to disable the individual's network, email, remote logon, and other network functions.

Windows 2008 extends the capabilities of the Active Directory by creating better management tools, provides for more robust directory replication across a global enterprise, and allows for better scalability and redundancy to improve directory operations. Windows 2008 effectively adds in more reliability, faster performance, and better management tools to a system that can be leveraged as a true enterprise directory provisioning, resource tracking, and resource management tool. Because of the importance of Active Directory to the Windows 2008 operating system, plus the breadth of capabilities that Active Directory can facilitate, six chapters in Part II of this book are dedicated to Active Directory.

## **Windows Server 2008 Running Built-in Application Server Functions**

As much as Active Directory tends to be one of the first things upgraded in a networking environment because so many applications require the latest Active Directory to be in place, the real business drivers for migrating to Windows 2008 typically come from the built-in application server programs that are available on Windows 2008.

Windows Server 2008 comes with several programs and utilities to provide robust networking capabilities. In addition to the basic file and print capabilities covered earlier in this chapter, Windows 2008 can provide name resolution for the network and enable high availability through clustering and fault tolerance, mobile communications for dial-up and virtual private network connections, web services functions, and dozens of other application server functions.

When convincing management that an upgrade to Windows 2008 is important, the IT professional needs to sift through the technologies built in to Windows 2008 and pick those services that help an organization use technology to achieve its business initiatives. When planning the implementation of Windows 2008, a network architect needs to consider which of the server services are desired, how they will be combined on servers, and how they will be made redundant across multiple servers for business continuity failover.

For a small organization, the choice to combine several server functions to a single system or to just a few systems is one of economics. However, an organization might distribute server services to multiple servers to improve performance (covered in Chapter 34), distribute administration (covered in Chapter 18, "Windows Server 2008 Administration"), create server redundancy (covered in Chapter 29), create a disaster recovery strategy (covered in Chapter 31, "Recovering from a Disaster"), enable security (covered in Chapter 13), or to serve users in other remote site locations of the organization (covered in Chapter 32).

Some of the built-in application server functions in Windows 2008 include the following:

- ▶ **Domain controller**—Like in previous versions of the Windows operating system, the domain controller allows users to authenticate to the domain for access to network resources.
- ▶ **Global catalog server**—The global catalog server is a domain controller that also stores a subset of AD DS objects from other domains in the forest. When an internal or external user with appropriate security rights wants to look at a list of Active Directory users in the forest, the global catalog server provides the list.
- ▶ **DNS server**—The domain name system (DNS) maintains a list of network servers and systems and their associated IP addresses, so a DNS server provides information about the devices connected to the network.
- ▶ **DHCP server**—The Dynamic Host Configuration Protocol (DHCP) assigns IPv4 and/or IPv6 network addresses to devices on the network. Windows 2008 provides the service function to facilitate DHCP addresses to network devices.
- ▶ **Cluster server**—When fault tolerance is important to an organization, clustering provides failover from one system to another. Windows 2008 provides the ability to link systems together so that when one system fails, another system takes over.
- ▶ **Network policy server**—NPS is the Microsoft implementation of a Remote Authentication Dial-in User Service (RADIUS) server and proxy. NPS performs centralized connection authentication, authorization, and accounting for many types of network access, including wireless and virtual private network (VPN) connections. NPS routes authentication and accounting messages to other RADIUS servers. It also acts as a health evaluation server for Network Access Protection (NAP).
- ▶ **Terminal server**—Instead of having a full desktop or laptop computer for each user on the network, organizations have the option of setting up simple, low-cost thin terminals for users to gain access to network resources. Windows 2008 Terminal Services allows a single server to host network system access for dozens of users.
- ▶ **Remote access server**—When a remote user has a desktop or laptop system and needs access to network services, Windows 2008 provides remote access services that allow the remote systems to establish a secure remote connection.
- ▶ **Web server**—As more and more technologies become web-aware and are hosted on web servers, Windows 2008 provides the technology to host these applications for browser-based access.
- ▶ **Media server**—With information extending beyond text-based word processing documents and spreadsheets into rich media such as video and audio, Windows 2008 provides a source for hosting and publishing video and audio content.
- ▶ **Virtualization server**—Windows 2008 provides the core capabilities to do server virtualization, providing the capability for an organization to consolidate physical servers into fewer host server systems, thus decreasing the total cost of IT operations.

- ▶ **Distributed File System (DFS) server**—For the past decade, data files have been stored on file servers all around an organization. Windows 2008 provides Distributed File Systems that allow an organization to take control of distributed files into a common unified namespace.

These plus several other functions provide robust networking services that help organizations leverage the Windows 2008 technologies into solutions that solve business needs.

## **Windows Server 2008 Running Add-in Applications Server Functions**

Although some of the newer, built-in server application functions in Windows 2008, such as Network Policy Server, server virtualization, Terminal Services Web Access, Media Server, and so on, provide key areas for organizations to select as initial areas to implement Windows 2008 technologies, other organizations might find add-in applications as being the key areas that drive an initial implementation of Windows 2008. Some of the add-in applications come from Microsoft, such as the Microsoft Exchange Server 2007 SP1 messaging system or Microsoft SQL Server 2008 database system. Other add-ins to Windows 2008 are provided by companies that provide human resource management applications; accounting software; document management tools; fax or voicemail add-ins; or other business, industry, or user productivity capabilities.

In earlier Windows Server operating systems, the core operating system provided simple logon and network connectivity functions; however, with Windows 2008, the operating system includes many core capabilities built in to the Windows 2008 operating environment. With integrated fault tolerance, data recovery, server security, remote access connectivity, web access technologies, and similar capabilities, organizations creating add-ins to Windows 2008 can focus on business functions and capabilities, not on core infrastructure reliability, security, and mobile access functionality. This off-loading of the requirement of third-party add-in organizations to implement basic networking technologies into their applications allows these developers to focus on improving the business productivity and functionality of their applications. Additionally, consolidating information routing, security, remote management, and so on into the core operating system provides a common method of communication, authentication, and access to users without having to load up special drivers, add-ins, or tools to support each and every new application.

Much of the shift from application-focused infrastructure components to core operating system-focused functionality was built in to Windows 2000 and then later enhanced in Windows 2003. There were many challenges to earlier versions of the Windows operating system; however, after being on the market for many years now, Windows 2008 add-ins have had several revisions to work through system functionality and component reliability between application and operating system. Fortunately, Windows 2008 uses the same application/operating system technology used in Windows 2003, so applications written for Windows 2003 typically need just a simple service pack update to be able to run on Windows 2008 if anything at all.

## Summary

This introductory chapter was intended to highlight the new features, functions, migration tools, and management utilities in Windows Server 2008 that will help administrators take advantage of the capabilities of the new operating system. If Windows 2008 is seen as just a simple upgrade to Windows 2000/2003, an organization will not benefit from the operating system enhancements. However, when fully leveraged with the capabilities of the Windows 2008 operating system, an organization can improve services to its employees through the use of new tools and technologies built in to the operating system.

Because Windows 2008 is a relatively simple migration from existing Windows 2000 and Windows 2003 Active Directory environments, and Windows 2008 application servers can be added to existing Active Directory 2000 and 2003 domains, the migration process really is one where the IT administrators need to prioritize which Windows 2008 services to install or migrate to first, and to then plan and test the new technologies to make sure they improve IT services to the organization.

## Best Practices

The following are best practices from this chapter:

- ▶ When implementing Windows 2008 for the first time, or migrating to Windows 2008 from a previous version of Windows, choose to implement the technologies in Windows 2008 that will provide the organization the most value in terms of employee productivity enhancements or regulatory compliance security improvements first.
- ▶ When considering adding a Windows 2008 server to an existing Windows 2000/2003 Active Directory environment, consider implementing things like Terminal Services Web Access, SharePoint Services, or Windows virtualization that have proven to be pretty easy to implement and provide a lot of value to organizations.
- ▶ To ultimately improve Windows security, tune and optimize Windows 2008 for a secured networking environment.
- ▶ Use Terminal Services in Windows 2008 to provide users access to local hard drives as well as to redirect the audio from a centralized Terminal Server to a remote system.
- ▶ Use Windows Deployment Services (WDS) to create client system images that can be quickly and easily rolled back through Group Policy.
- ▶ Windows 2008 virtualization can help organizations deploy clustering and add in disaster recovery data centers without having to add additional physical servers to the network.
- ▶ Remote and branch office locations greatly benefit from the use of Read-Only Domain Controllers, Distributed File System Replication, BitLocker security, and distributed administration tools built in to Windows 2008.

- ▶ Using the new Windows 2008 Server Manager can simplify the task of a network administrator trying to access information residing on different servers and in different server roles in the environment.
- ▶ It is best to run the Group Policy Management Console on a Windows 2008 or Windows Vista system to have access to all of the policy features available (compared with running GPMC on a Windows XP or Windows Server 2003 system).



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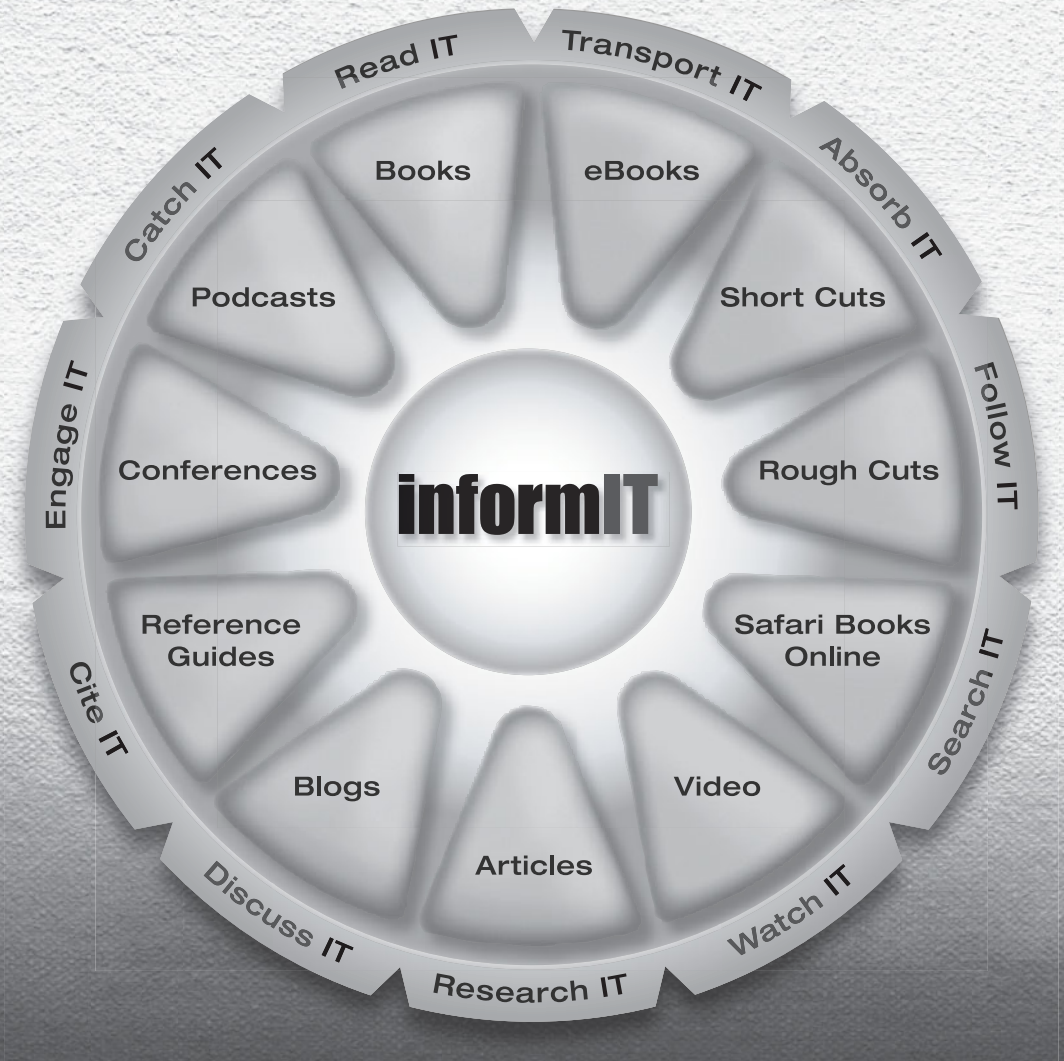
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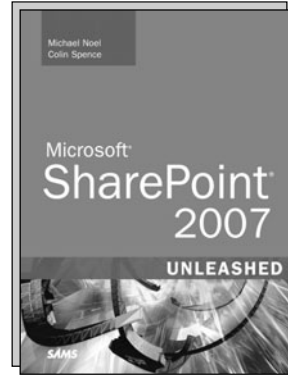
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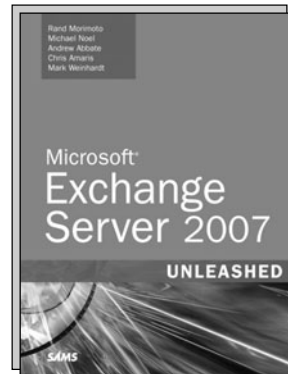
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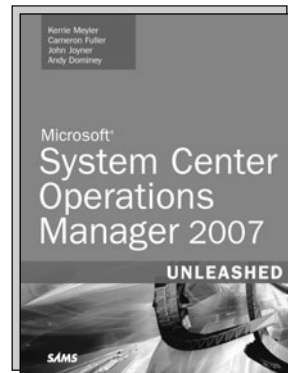
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