



## Numerics

---

3DES (Triple-DES), 260

## A

---

AAA (authentication, authorization, and accounting), 165

Accelerated SLB solution, 11

Accept-Charset header (HTTP), 100

Accept-Encoding header (HTTP), 100

Accept-Language header (HTTP), 101

accessing caches

benefits of, 147

expiration, 150

HTTP

*request authentication, 151*

*request methods, 150*

*response codes, 149*

overview of, 147

roles, 149

terminology, 148

validation, 150

access control lists (ACLs), 7

ACK (Acknowledgement) field, 87

Acknowledgement Number field (TCP), 87

Acknowledgment (ACK) field, 87

ACLs (access control lists), 7

ACNS (Application and Content Networking System), 147, 151, 165–183

Content Engine architecture, 153–154

content types, 153

roles, 152

Active Streaming Format (ASF), 188

active/active site-to-site load distribution, 392

implementing, 393–413

active/standby data center solution, 380

autonomous system prepending, 381

conditional advertisements, 381–382

design limitations, 382

implementing, 382–392

Address Resolution Protocol, 40

addresses, VIP, 344

ADI (ArrowPoint Distribution Image), 39

admin keyword, 314

advertise active command, 379, 423

advertise command, 78

advertise-map command, 387

Age header (HTTP), 103

agents, 344, 349

aggregate-address command, 387

Alert protocol, 267

algorithms

DH/DSS, 268

DSA, 261

FWLB, 136

MD5, 268

RC2, 268

RSA, 267

SHA, 268

alias keyword, 468

analyzing applications, 12

back end sessions, 14

concurrent sessions, 13

duration of transactions, 13

idle timeout, 13

protocols, 12

sessions

*per second, 13*

*stickiness, 14*

answers, GSS, 344–347

Apple QuickTime, load balancing, 196, 201

Application Administrators, 229

Application and Content Networking System.

*See ACNS*

applications, 44–45, 84–85

active/active site-to-site load distribution, 392

*implementing, 393–413*

analyzing, 12

*back end sessions, 14*

*concurrent sessions, 13*

*duration of transactions, 13*

*idle timeout, 13*

*protocols, 12*

*session stickiness, 14*

*sessions per second, 13*

application-based firewalls, 126

CSM, 73

FWLB, 129

gateways, 126

Layer 7 load balancing, 83, 111  
 load balancing, 403–406  
 migration, 238  
 scalability, 427  
 SLB, 5

**architecture, 30–33, 379**

CSM, 54  
     *configuration limits, 55*  
     *hardware, 54*  
 DNS, 328

**ARP (Address Resolution Protocol), 40****ArrowPoint Distribution Image (ADI), 39****ASF (Active Streaming Format), 188****asymmetric encryption, 260****attacks, DoS, 7****authentication**

Content Engine, 165–166  
 SSL message exchange with, 266

**authentication, authorization, and accounting (AAA), 165****Authorization header (HTTP), 100****Authorization header field (HTTP), 101****availability, CSS 11500 switches, 42****B****back-end connections, remapping, 38****back-end sessions, 14****back-end SSL offloading**

case study, 304–322  
 on modules, 293–294  
 on SSLM  
     *for Catalyst 6500 switches, 294–299*  
     *on the CSS, 300–302, 304*

**backup CSS (CSS 11506-2) configuration, 465****Berkeley Internet Name Domain (BIND), 8****BGP (Border Gateway Protocol), 380**

conditional advertisements, 386–392  
 routes, 395–399

**BIND (Berkeley Internet Name Domain), 8****binding, delayed, 36****bits, control (TCP), 87****boomerang (DNS Race) balance method, 343****Border Gateway Protocol. *See* BGP****Bridge mode**

CSM (SSLM deployments), 271  
 FWLB, 135

**bridged mode (Layer 2), 63–64****bridging spanning-trees, 40****buddy connections, 129****C****CA (certificate authority), 261**

importing, 297–299

**caches**

## ACNS, 151

*Content Engine architecture, 153–154*  
*content types, 153*  
*roles, 152*

benefits of, 147

## Content Engine

*authentication, 165–166*  
*case study, 167–181*  
*models, 166*  
*protocols, 165*

expiration, 150

## HTTP

*request authentication, 151*  
*request methods, 150*  
*response codes, 149*

## LB, 11

overview of, 147

proxy caching, 161–163

reverse proxy caching, 163–164

roles, 149

terminology, 148

transparent caching modes, 154–156

*case study, 167–181*  
*CSS redirection, 160*  
*IP spoofing, 161*  
*WCCP, 156–159*

validation, 150

**capacity, 426****case studies, 44–50, 110, 112–117, 119–120, 236, 238, 240–244, 246–249, 251–254, 426–440**

Content Engine, 167–181

FWLB, 129–130, 133–144

VPNLB, 211–221

**Catalyst 6500 switches, 54–55****Catalyst 6509 switches**

configuring, 465–468, 470–476  
 Layer 2 CSM configurations, 79  
 Layer 3 CSM configurations, 79

- CDP (Cisco Discovery Protocol), 40**
- certificate authority (CA), 261**
  - importing, 297–299
- Certificate Signing Request (CSR), 278**
- certificates**
  - SSL, 261–263
  - SSLMs, 306
- ChangeCipherSpec message, 265**
- checksums, TCP, 88**
- chunked messages, HTTP, 105**
- CipherSuite field, 264**
- Cisco Discovery Protocol (CDP), 40**
- cleanup, flow, 38**
- ClientKeyExchange message, 265**
- clients, 163–164**
  - authentication, 266
  - cached, 161–163
  - CSM, 282
    - connections*, 312
    - routed mode (Layer 3)*, 64–66
  - transparent caching modes, 154–156
- commands, 216, 220**
  - advertise, 78
  - advertise active, 379, 423
  - advertise-map, 387
  - aggregate-address, 387
  - distribute-list, 389
  - http age-multiplier, 174
  - http max-ttl, 174
  - http min-ttl, 175
  - http reval-each-request, 176
  - ip prefix-list, 385
  - ip redundancy, 231, 460
  - ip wccp, 158
  - match, 385
  - neighbor 141.41.248.130 send-community, 389
  - persistence reset redirect, 37
  - persistence reset remap, 38
  - prefix-list, 389
  - redundancy-phy, 231
  - replicate crsp sticky, 134
  - rip, 40
  - serverfarms configuration, 76
  - show, 243, 299, 317
  - show http ttl, 176
  - show ip bgp, 385
  - suppress-map, 387
  - trusted-ca, 298, 316
  - url-filter, 177
- CompressionMethod field, 264**
- conditional advertisements, BGP, 386–392**
- configuration, 56–66, 68–72, 198**
  - back-end SSL, 305–310, 312–322
  - backup CSS (CSS 11506-2), 465
  - BGP
    - primary site edge routers*, 395
    - secondary site edge routers*, 396
  - Catalyst 6509, 465–476
  - CSM, 63, 73–81, 117, 286–287
    - RHI*, 424
    - scalability*, 429–432
  - CSS, 197
    - primary data centers*, 359
    - secondary data centers*, 360
    - SSLM*, 303
  - DMZ segments, 139–141
  - DNS Rules, 360
  - FWSM, 470
  - GSS, 355–358, 374–377
  - HTTP Content Engines, 170
  - INET segments, 136–138
  - infrastructure (Layer 7 load balancing), 112
  - IP source sticky, 245
  - LAN segments, 142–143
  - Layer 2 port-channel, 468
  - migration, 238
  - MSFC, 198, 425
  - NAT, 468
  - policy-based routing, 470
  - primary CSS (CSS 11506-1), 460–464
  - primary sites, 388, 404
  - probes (Layer 7 load balancing), 112
  - secondary sites, 404
  - SSLMs, 275, 287–291, 319
  - standby site, 385, 390
- Connection header (HTTP), 99**
- connections, 285**
  - back-end, 38
  - buddy, 129
  - CSM
    - benefits of*, 53–54
    - clients*, 282, 312
    - routing*, 61–62
    - SSLMs*, 312
  - maximum, 437–440
  - persistent (HTTP), 105
  - site-to-site, 205

- TCP, 89–91
- transparent caching modes, 154–156
- consolidation, 444–450, 452–468, 470–476**
  - integrated data center designs, 443–444
- Content Distribution Manager, 152**
- Content Engine, 154, 161–163**
  - ACNS, 151–153
  - authentication, 165–166
  - case study, 167–181
  - models, 166
  - protocols, 165
- content routing, 152**
- content routing agents (CRAs), 344, 349**
- content rules, CSS 11500 switches, 34**
- Content Services Switch (CSS), 11, 160**
  - 11500 switches, 27
    - applications, 44–45*
    - architecture, 30–33*
    - case study, 44–50*
    - CSS 11501, 27*
    - CSS 11503, 28*
    - CSS 11506, 29*
    - design, 45*
    - flow, 35–37*
    - HTTP, 47–49*
    - infrastructure, 45*
    - load balancing, 33–35*
    - management, 45*
    - security, 45*
    - servers, 44–45*
    - testing, 50*
    - traffic flow, 49–50*
    - WebNS software, 39–44*
  - backup CSS (CSS 11506-2), 465
  - configuration, 197
  - primary CSS (CSS 11506-1), 460–464
  - setup
    - in primary data centers, 359*
    - in secondary data centers, 360*
  - SSLMs, 272–273
  - streaming vide servers, 191
- Content Switching Module. See CSM**
- Content-Encoding entity header field (HTTP), 104**
- Content-Language entity header field (HTTP), 104**
- Content-Length entity header field (HTTP), 104**
- Content-Location entity header field (HTTP), 104**
- Content-MD5 entity header field (HTTP), 104**
- Content-Range entity header (HTTP), 105**
- control**
  - bits (TCP), 87
  - flow, 91–92
- cookies, HTTP, 96–99**
- Core Engineers, 229**
- CRAs (content routing agents), 344, 349**
- CSM (Content Switching Module), 11, 312**
  - architecture, 54
    - configuration limits, 55*
    - hardware, 54*
  - benefits of, 53–54
  - Bridge mode, 271
  - case study, 73–81
  - clients, 282
  - configuring, 117, 286–287
  - connections
    - servers, 285*
    - SSLMs, 312*
  - flow, 310
  - FWLB, 136–143
  - integration options, 63
    - bridged mode (Layer 2), 63–64*
    - direct server return (Layer 3), 72*
    - one-armed design (Layer 3), 69–71*
    - routed mode (Layer 3), 64–68*
  - load balancing, 56
    - client groups, 59*
    - configuring servers, 56–57*
    - connection redundancy, 59*
    - high availability, 59*
    - IP support, 59*
    - methods, 57*
    - user persistence, 60*
    - VLAN tags, 58*
  - RHI configuration, 424
  - Routed mode, 272
  - routing, 61–62
  - scalability, 429–432
  - streaming video servers, 200
  - traffic flow, 60
- CSR (Certificate Signing Request), 278**

**CSS (Content Services Switch), 11, 160**

- 11500 switches, 27
  - applications*, 44–45
  - architecture*, 30–33
  - case study*, 44–50
  - CSS 11501*, 27
  - CSS 11503*, 28
  - CSS 11506*, 29
  - design*, 45
  - flow*, 35–37
  - HTTP*, 47–49
  - infrastructure*, 45
  - load balancing*, 33–35
  - management*, 45
  - security*, 45
  - servers*, 44–45
  - testing*, 50
  - traffic flow*, 49–50
  - WebNS software*, 39–44
- backup CSS (CSS 11506-2), 465
- configuration, 197
- primary CSS (CSS 11506-1), 460–464
- setup in primary data centers, 359
- setup in secondary data centers, 360
- SSLMs, 272–274
- streaming vide servers, 191

**D****data centers**

- active/active site-to-site load distribution, 392–406, 408–413
- active/standby solution, 380–392
- CSS setup in primary, 359
- CSS setup in secondary, 360
- integrated designs, 443–444
  - case study*, 457–468, 470–476
  - FWSMs*, 444–450, 452–457

**Data Encryption Standard (DES), 260****data segments (TCP), 85****Date Header (HTTP), 99****delayed binding, 36****DELETE method (HTTP), 95****demilitarized zones (DMZs), 139–141, 457****denial of service (DoS) attacks, 7****DES (Data Encryption Standard), 260****design, 45. See also configuration**

- back-end SSL, 305–310, 312–322
- Content Engines, 168
- DNS scalability, 428
- FWLB, 130
- integrated data centers, 443–447, 449–476
- migration, 238
- SLB, 5
- SSLMs, 275
- VPNLB, 213

**Destination Port field (TCP), 86****devices (SLB), 5, 12–22**

- availability, 6
- cost effectiveness, 8
- designs, 17
- infrastructure, 23–24
- modes, 14–15
- redundancy, 6
- scalability, 6
- security, 7–8
- selecting, 22

**DFP (Dynamic Feedback Protocol), 59****DH/DSS (Diffie-Hellman/Digital Signature Standard) algorithm, 268****Diffie-Hellman/Digital Signature Standard (DH/DSS) algorithm, 268****Digital Signature Algorithm (DSA), 261****direct server return (DSR), 21**

- CSM Layer 3, 72

- DSR, 21

**directed mode**

- IPsec, 217
- show commands, 216
- VPNLB, 213

**dispatch mode, 217, 220****distribute-list command, 389****distributions**

- active/active site-to-site load, 392
  - implementing*, 393–406, 408–413
- IPsec, 206

**dmzapp context, 473****DMZs (demilitarized zones), 139–141, 457****dmzweb context, 472****DNS (Domain Name System), 328–329**

- design, 428
- GSS
  - stickiness*, 352
  - rules*, 338
- scalability, 429–432

DNS-based load balancing, 9  
Domain Name System. *See* DNS  
domains, GSS, 343–344  
DoS (denial of service) attacks, 7  
Dot1Q trunking, 24  
DSA (Digital Signature Algorithm), 261  
DSR (direct server return), 21  
    CSM Layer 3, 72  
    DSR, 21  
dual homed servers, 24  
Dynamic Feedback Protocol (DFP), 59

## E

---

enabling SLB, 5  
Encapsulating Security Payload (ESP), 212  
encryption  
    asymmetric, 260  
    back-end SSL, 295  
    CSS SSLM back-end, 300  
    symmetric, 260  
entity headers (HTTP), 104  
ESP (Encapsulating Security Payload), 212  
establishment of TCP connections, 89  
Etag header (HTTP), 103  
Expect header (HTTP), 101  
Expires entity header field (HTTP), 105

## F

---

failaction purge keyword, 215  
fault tolerance, migration, 241  
FCBs (flow control blocks), 36  
features, migration, 225–226  
fields  
    CipherSuite, 264  
    CompressMethod, 264  
    HTTP header, 99–105  
    Random Number, 264  
    ServerHello, 264  
    TCP headers, 86  
    Version Number, 264  
File Transfer Protocol, 39  
files, MIB, 39  
filters, URL local list, 176  
FIN (Finished) field, 87  
Finished message, 266

firewall load balancing. *See* FWLB  
Firewall Services Module. *See* FWSM  
flow

    cleanup, 38  
    control (TCP), 91–92  
    CSM, 310  
    mapping, 36  
    sessions, 192  
    SSLMs, 274, 310  
    traffic, 60  
        CSM, 80  
        predictable, 422

flow control blocks (FCBs), 36  
From header (HTTP), 100–101  
FTP (File Transfer Protocol), 39  
functionality, migration, 225–226  
FWLB (firewall load balancing), 11, 123  
    application-based firewalls, 126  
    case study, 129–130, 133–144  
    Layer 2 firewalls, 128  
    managing, 124  
    packet-based firewalls, 125  
    proxy firewalls, 126  
    redundancy, 124  
FWSM (Firewall Services Module), 12,  
    126, 444–453, 455–457, 470

## G

---

garbage collection, 38  
gateways, CSM, 61  
general headers (HTTP), 99–100  
GET method (HTTP), 94  
global server load balancing. *See* GSLB  
Global Site Selector. *See* GSS  
graphical user interfaces (GUIs), 338  
GSLB (global server load balancing), 327  
    DNS, 328–329  
        architecture, 329  
        queries, 332–333  
        resolution, 330  
        resource records, 331  
        zones, 331–332  
    GSS, 334, 336  
        case study, 353–377  
        performance, 336–345, 347–353  
    overview of, 327

GSS (Global Site Selector), 334–345, 347–354, 356–365, 367–377  
 GUIs (graphical user interfaces), 338

## H

hashed method (GSS), 341  
 HEAD method (HTTP), 95  
 Header Length field (TCP), 87  
 headers  
   CSS 11500 switch architecture, 30  
   HTTP, 99–105  
   TCP, 86  
 high availability, 8, 42  
 history, 8–12  
 Host header (HTTP), 101  
 hostnames, HTTP, 106  
 HTML (Hypertext Markup Language) streaming  
   video servers, 199  
 HTTP (Hypertext Transfer Protocol), 47–49, 92–93, 107–110  
   Content Engines, 170  
   cookies, 96–99  
   CSS 11500 switch architecture, 30  
   headers, 99–105  
   hostnames, 106  
   methods, 94  
     *DELETE*, 95  
     *GET*, 94  
     *HEAD*, 95  
     *POST*, 95  
     *PUT*, 95  
     *TRACE*, 96  
   redirection, 37  
   requests, 116  
   URLs, 96  
   versions, 105–106  
 http age-multiplier command, 174  
 HTTP HEAD keepalives, 349  
 http max-ttl command, 174  
 http min-ttl command, 175  
 http reval-each-request command, 176  
 Hypertext Markup Language (HTML) streaming  
   video servers, 199  
 Hypertext Transfer Protocol. *See* HTTP

IANA (Internet Assigned Numbers Authority), 329  
 I-BGP (Interior BGP), 380  
 ICMP (Internet Control Message Protocol) keepalives, 347  
 If-Match header (HTTP), 101  
 If-Modified-Since header (HTTP), 100  
 If-Unmodified-Since header (HTTP), 101  
 IGP (Interior Gateway Protocol)  
   application-based load balancing, 403–406  
   load balancing without between sites, 397  
   maintenance, 400  
 IKE (Internet Key Exchange) case study, 211  
 implementation, 393–397, 399–406, 408–413  
 importing CAs, 297, 299  
 INET segments, configuring, 136–138  
 infrastructure, 45  
   CSM, 74  
   FWLB, 130  
   Layer 7 load balancing, 112  
   migration case study, 237  
   scalability, 427  
 integrated data center designs, 443–444  
   case study, 457–468, 470–476  
   FWSMs, 444–453, 455–457  
 integrating  
   CSM  
     *bridged mode (Layer 2)*, 63–64  
     *case study*, 73–81  
     *direct server return (Layer 3)*, 72  
     *one-armed design (Layer 3)*, 69–71  
     *options*, 63  
     *routed mode (Layer 3)*, 64–68  
   CSS 11500 switches, 43  
 interfaces, 338  
 Interior BGP (I-BGP), 380  
 Interior Gateway Protocol. *See* IGP  
 Internet Assigned Numbers Authority (IANA), 329  
 Internet Control Message Protocol (ICMP)  
   keepalives, 347  
 Internet Key Exchange (IKE) case study, 211  
 Internet Protocol. *See* IP



**IOS Network Address Translation (IOS NAT), 457**  
**IOS Server Load Balancing (ISLB), 11**  
**IP (Internet Protocol)**  
 Anycast, 10  
 source sticky configuration, 245  
**ip prefix-list command, 385**  
**ip redundancy command, 231, 460**  
**ip redundancy master command, 231**  
**IP Security. See IPsec**  
**ip wccp command, 158**  
**IPsec (IP Security), 208, 212**  
 directed mode, 217  
 dispatch mode, 220  
 distributions, 206  
**ISLB (IOS Server Load Balancing), 11**  
**iterative queries, DNS, 333**

## K

**keepalives**  
 GSS, 347, 349  
 HTTP HEAD, 349  
 ICMP, 347  
 KAL-AP, 349  
 migration, 248  
 NONE, 349  
 NS, 349  
 TCP, 348, 369  
**keys, 260–263**  
**keywords**  
 admin, 314  
 alias, 468  
 failaction purge, 215  
 secondary, 284

## L

**LAN (local-area network)**  
 failover, 457  
 segments, configuring, 142–143  
**Last-Modified entity header (HTTP), 105**  
**Layer 2**  
 CSM bridged mode, 63–64  
 firewalls, 128  
 port-channel configuration, 468  
 redirection of Content Engines, 168

**Layer 3**  
 Catalyst 6509 switches, 138  
 CSM  
*direct server return, 72*  
*one-armed design, 69–71*  
*routed mode, 64–66, 68*  
**Layer 5 content rules (migration), 246**  
**Layer 7 load balancing, 83**  
 acceleration, 84  
 case study, 110–120  
 content customization, 85  
 HTTP  
*cookie persistence, 108–110*  
*methods-based, 107*  
*URL-based, 107*  
 mechanisms, 106–110  
 scalability, 84  
 session persistence, 84  
 TCP, 85–92  
**LD (Local Director), 10**  
**LDAP (Lightweight Directory Access Protocol), 43**  
**least-loaded balance method, 342**  
**Lightweight Directory Access Protocol, 43**  
**limitations**  
 active/active site-to-site load distribution, 399  
 application-based load balancing, 406  
 subnets, 403  
**live content, 153**  
**load balancing, 33–37**  
 applications, 403–406  
 case study, 236–244, 246–254  
 CSM, 56  
*client groups, 59*  
*configuring servers, 56–57*  
*connection redundancy, 59*  
*high availability, 59*  
*IP support, 59*  
*methods, 57*  
*user persistence, 60*  
*VLAN tags, 58*  
 FWLB, 123  
*application-based firewalls, 126*  
*case study, 129–130, 133–144*  
*Layer 2 firewalls, 128*  
*managing, 124*  
*packet-based firewalls, 125*  
*proxy firewalls, 126*

- redundancy*, 124
- scalability*, 123
- GSLB, 327
  - case study*, 353–377
  - DNS, 328–333
  - GSS, 334–353
  - overview of*, 327
- Layer 7, 83
  - acceleration*, 84
  - case study*, 110–120
  - content customization*, 85
  - HTTP cookie persistence*, 108–110
  - HTTP methods-based*, 107
  - HTTP URL-based*, 107
  - mechanisms*, 106–110
  - scalability*, 84
  - session persistence*, 84
  - TCP, 85–92
- migration, 223
  - fallback plans*, 230–231
  - features*, 225–226
  - functionality*, 225–226
  - maintenance*, 231–235
  - performance*, 224
  - planning*, 226
  - scalability*, 224
  - team members*, 226–229
  - testing applications*, 235
- NAT active/active solutions, 406–413
- QuickTime, 196, 201
- scalability, 417
  - beyond server capacity*, 426
  - case study*, 426–440
  - distribution of applications*, 419–420
  - DNS, 419–422
  - methods*, 418
  - performance*, 418
  - RHI, 419–425, 433–436
- streaming video servers, 183
  - case study*, 190–193, 196–203
  - redundancy*, 183
  - scalability*, 183
- subnets, 400–403
- VPNLB, 205
  - benefits of*, 205–206
  - case study*, 211–221
- without IGP between sites, 397

- local-area network (LAN)**
  - failover, 457
  - segments, configuring, 142–143
- Local Director (LD), 10**
- local list URL filtering, 176**
- Location header (HTTP), 101, 103**
- locations, GSS, 349–350, 353**

---

## M

- MAC (Media Access Control), 40**
- maintenance**
  - DNS, 422
  - IGP, 400
- management, 45, 306**
  - CSM, 74
  - DNS, 422
  - FWLB, 124
  - GSSM, 337
  - scalability, 427
  - traffic, 339
- Management Information Base, 39**
- mapping**
  - CSM, 57
  - flow, 36
  - port migration, 247
- match command, 385**
- Max-Forwards header (HTTP), 101**
- maximum connections, testing, 437–440**
- Maximum Segment Size (MSS) option, 88**
- MD5 (Message Digest Algorithm 5), 268**
- Media Access Control, 40**
- Message Digest Algorithm 5 (MD5), 268**
- messages, 265**
  - chunked (HTTP), 105
  - ClientKeyExchange, 265
  - Finished, 266
  - ServerHelloDone, 265
  - ServerKeyExchange, 265
- methods, 418–425, 433–436**
  - GSS, 341
  - HTTP, 94
    - DELETE*, 95
    - GET*, 94
    - HEAD*, 95
    - POST*, 95
    - PUT*, 95
    - TRACE*, 96

**MIB (Management Information Base), 39****migration, 223**

- case study, 236–254
- features, 225–226
- functionality, 225–226
- performance, 224
- planning, 226
  - fallback plans, 230–231*
  - maintenance, 231–235*
  - team members, 226–229*
  - testing applications, 235*
- scalability, 224

**MLS (Multilayer Switching), 11****models, Content Engine, 166****modes**

- Bridge (FWLB), 135
- directed
  - IPsec, 217*
  - show commands, 216*
  - VPNLB, 213*
- dispatch, 217
  - IPsec, 220*
  - show commands, 220*
- Router (FWLB), 135
- transparent caching, 154–161, 167–181

**modules**

- CSM, 200
- SSLMs, 259, 268
  - case study, 275–291*
  - Catalyst 6500 switches, 269–270*
  - deployments, 270–275*

**monitoring GSS, 338****MSFC (Multilayer Switch Feature Card), 64–68, 379**

- configuring, 198
- RHI configuration, 425

**MSS (Maximum Segment Size) option, 88****Multilayer Switch Feature Card. *See* MSFC****Multilayer Switching (MLS), 11****N****name server (NS), 344, 349****namespaces, DNS, 328****NAT (Network Address Translation), 11**

- active/active load balancing solutions, 406–413
- configuring, 468

CSS 11500 switches, 37

IOS NAT, 457

source, 21

**neighbor 141.41.248.130 send-community command, 389****Network Address Translation. *See* NAT****network proximity feature (GSS), 352–353****networks**

GSS, 355–358

VON, 207–208

VPNs

*AH, 210*

*ESP, 210*

*IKE, 209–210*

*protocols, 208*

**NONE keepalives, 349****NS (name server), 344, 349****O****offloading SSL, 259–260**

back-end

*case study, 304–322*

*on modules, 293–294*

*on SSLMs (for Catalyst 6500 switches), 294–299*

*on SSLMs (on the CSS), 300–304*

certificates, 261–263

protocols

*communication, 263–266*

*structure, 266–267*

*versions, 267–268*

public key cryptography, 260–263

SSLMs, 268

**on-demand content, 153****one-armed design (CSM Layer 3), 69–71****Online Download Application requirements, 113****Online Shop Application, 114****Online User Profile Application, 115****Open Shortest Path First (OSPF), 40, 394****options**

MSS, 88

rrset-order, 9

**OPTIONS field (TCP), 88****ordered list balance method, 342****OSPF (Open Shortest Path First), 40, 394****outside virtual context, 474**

- owners
  - CSS 11500 switches, 34
  - GSS, 349–350, 353

## P-Q

---

- packet-based firewalls, 125
- packet-processing units (CSM), 54
- packets, SSL ClientHello, 264
- padding TCP headers, 89
- parameters, cookies (HTTP), 98–99
- parsing, 116
- PBR (policy-based routing), 20, 457
- performance, 224, 418
- persistence reset redirect command, 37
- persistence reset remap command, 38
- persistent connections (HTTP), 105
- pipelining requests (HTTP), 106
- planning migration, 226–235
  - case study, 236–254
- platforms, 27–29
- points of presence (POP), 10
- policies, SLB, 57
- policy-based routing (PBR), 20, 457
- POP (points of presence), 10
- port-channel configuration (Layer 2), 468
- ports
  - migration, 247
  - TCP header fields, 86
- POST method (HTTP), 95
- Pragma header (HTTP), 99
- pre-positioned content, 153
- predictable traffic flow, 422
- prefix-list command, 389
- preloaded content, 153
- prepending AS, 383–385
- primary CSS (CSS 11506-1), 460–464
- primary data centers, CSS setup in, 359
- primary sites
  - configuring, 388, 404
  - edge routers, 395
- probe configuration, Layer 7 load
  - balancing, 112
- probes, FWLB, 133
- protocols, 12, 209–210, 263–268
  - Alert, 267

- Content Engine, 165
- VPNs, 208

- proxy caching, 161–164
- Proxy-Authenticate header (HTTP), 104
- Proxy-Authorization header (HTTP), 101
- PSH (Push) field, 87
- public key cryptography, 260–263
- Push (PSH) field, 87
- PUT method (HTTP), 95

- queries, DNS, 330
- QuickTime
  - load balancing, 196, 201
  - session flow, 192

## R

---

- Random Number field, 264
- RC2 (Rivest Cipher 2) algorithm, 260, 268
- real servers (CSM), 56
- Record Layer Header, 267
- recursive queries, DNS, 332
- redirection
  - Layer 2 Content Engines, 168
  - ports, 247
- redistribution, 394–397, 399
- redundancy
  - FWLB, 124
  - migration, 241
  - streaming video servers, 183
- redundancy-phy commands, 231
- Referer header (HTTP), 100–101
- regions, GSS, 349–350, 353
- remapping back-end connections, 38
- replicate csrp sticky command, 134
- requests, 6–17, 22–24
  - HTTP
    - headers, 100–101
    - parsing, 116
    - pipelining (HTTP), 106
    - SLB, 5
- requirements
  - back-end SSL, 304
  - GSLB, 354
- Reserved field (TCP), 87
- Reset (RST) field, 87

**reset-order option, 9****resources**

- cached, 147–151
- GSS, 338, 349–350, 353

**response headers (HTTP), 102–104****restrictions**

- active/active site-to-site load distribution, 399
- application-based load balancing, 406
- subnets, 403

**RHI (Route Health Injection), 379**

- active/active site-to-site load distribution, 392–413
- active/standby data center solution, 380
  - autonomous system prepending, 381*
  - conditional advertisements, 381–382*
  - design limitations, 382*
  - implementing, 382–392*

**RIP (Routing Information Protocol), 40****rip command, 40****Rivest Cipher 2 (RC2) algorithm, 260, 268****Rivest-Shamir-Adelman (RSA) public key algorithm, 267****roles, GSS, 337–338****Round Robin, 8, 42**

- balancing method, 343, 360–369

**Route Health Injection. *See* RHI****Routed mode**

- CSM SSLM deployments, 272
- Layer 3, 64–68

**Router mode, FWLB, 135****routers, 40**

- primary site edge BGP configuration, 395
- secondary site edge BGP configuration, 396

**routes**

- BGP redistribution/preference, 395–399
- CSM, 61
- OSPF redistribution/summarization, 394

**routing**

- content, 152
- CRAs, 344, 349
- CSM, 61–62
- PBR, 457
- policy-based, 470

**Routing Information Protocol (RIP), 40****RSA (Rivest-Shamir-Adelman) public key algorithm, 267****RST (Reset) field, 87****Rule Wizard, 360****rules**

- content (CSS 11500 switches), 34
- DNS, 338
- GSS, 339

**S****SAs (security associations), 209****scalability, 8, 123**

- FWLB, 123
- load balancing, 417
  - beyond server capacity, 426*
  - case study, 426–440*
  - distribution of applications, 419–420*
  - DNS, 419–422*
  - methods, 418*
  - performance, 418*
  - RHI, 419, 422–425, 433–436*
- migration, 224
- streaming video servers, 183

**SCM (Scalable Connection Management), 29****secondary data centers, CSS setup in, 360****secondary GSSM activation (GSS), 358****secondary keyword, 284****secondary site edge routers, BGP configuration, 396****secondary sites, configuring, 404****Secure Hash Algorithm (SHA), 268****Secure mode, FWLB, 135****Secure Socket Layer. *See* SSL****Secure Socket Layer Module. *See* SSLM****security, 45**

- CSM, 74
- CSS 11500, 43
- ESP case study, 212
- FWLB, 125, 130

- IPsec, 208
- scalability, 427

**security associating (SAs), 209****segments**

- data (TCP), 85
- DMZ, 139–141
- INET, 136–138
- LAN, 142–143

- Sequence Number field (TCP), 86**
- server farms (CSM), 56**
- server load balancing (SLB), 5**
  - applications, 12–14
  - availability, 6
  - cost effectiveness, 8
  - designs, 17
    - Layer 2, 18–19*
    - Layer 3, 19–20*
    - one-armed, 20–22*
  - history, 8
    - first-generation load balancers, 8–10*
    - second-generation load balancers, 10–11*
    - third-generation load balancers, 11–12*
  - infrastructure, 23–24
  - modes, 14–15
    - Directed, 16–17*
    - Dispatch, 15–16*
  - policies, 57
  - redundancy, 6
  - scalability, 6
  - security, 7–8
  - selecting, 22
- Server response header field (HTTP), 104**
- serverfarms configuration command, 76**
- ServerHello fields, 264**
- ServerHelloDone message, 265**
- ServerKeyExchange message, 265**
- servers, 44–45, 183–193, 196–203**
  - CSM, 73
    - connections, 285*
    - routed mode (Layer 3), 66, 68*
  - dual homed, 24
  - FWLB, 129
  - Layer 7 load balancing, 111
  - migration, 238
  - NA, 344
  - NS keepalives, 349
  - proxy caching, 161–164
  - scalability, 427
  - streaming video
    - clients, 184*
    - load balancing, 183*
    - methods, 185*
    - MMS, 188–189*
    - overview, 184*
    - protocols, 184, 188*
    - QuickTime, 186–187*
    - RealMedia, 187*
    - RTP, 189–190*
    - RTSP, 189–190*
    - types of, 186*
    - Windows Media Services, 187*
- services, CSS 11500 switches, 33**
- SessionID, 264**
- sessions, 13–14, 192**
- SFP GBIC (small-form-factor pluggable gigabit interface converter), 27**
- SHA (Secure Hash Algorithm), 268**
- shared keys (symmetric encryption), 260**
- show commands, 243, 317**
  - directed mode, 216
  - dispatch mode, 220
  - for imported certificates, 299
  - show http ttl command, 176
  - show ip bgp command, 385
- site-to-site connections, 205**
- SLB (server load balancing), 5**
  - applications, 12–14
  - availability, 6
  - cost effectiveness, 8
  - designs, 17
    - Layer 2, 18–19*
    - Layer 3, 19–20*
    - one-armed, 20–22*
  - history, 8
    - first-generation load balancers, 8–10*
    - second-generation load balancers, 10–11*
    - third-generation load balancers, 11–12*
  - infrastructure, 23–24
  - modes, 14–15
    - Directed, 16–17*
    - Dispatch, 15–16*
  - policies, 57
  - redundancy, 6
  - scalability, 6
  - security, 7–8
  - selecting, 22
- sliding windows (TCP), 92**
- small-form-factor pluggable gigabit interface converter (SFP GBIC), 27**
- source IP sticky configuration, 245**
- source NAT, 21**
- Source Port field (TCP), 86**
- Spanning-Tree Protocol (STP), 23, 40**
- split brains, 457**

**SSL (Secure Socket Layer), 259**

- back-end, 293–322
- certificates, 261–263
- ClientHello packet, 264
- CSS 11500 switches, 43
- overview of, 259–260
- protocols
  - communication*, 263–266
  - structure*, 266–267
  - versions*, 267–268
- public key cryptography, 260–263
- SSLMs, 268–291

**SSLM (Secure Socket Layer Module), 12, 259, 268, 312**

- case study, 275–291
- Catalyst 6500 switches, 269–270
- certificates, 306
- configuring, 319
- deployments, 270–275
- flow, 310

**standby site configuration, 385, 390****state**

- links, 457
- steady, 398

**statements, match, 385****Status-Line header (HTTP), 102****steady state, routes during, 398****stealth firewalls, 128****stickiness, GSS, 352, 370–373****STP (Spanning-Tree Protocol), 23, 40****streaming video servers**

- clients, 184
- load balancing, 183
  - case study*, 190–199, 201–203
  - redundancy*, 183
  - scalability*, 183
- methods, 185
- overview, 184
- protocols, 184, 188
  - MMS*, 188–189
  - RTP*, 189–190
  - RTSP*, 189–190
- types of, 186
  - QuickTime*, 186–187
  - RealMedia*, 187
  - Windows Media Services*, 187

**subnets, load balancing, 400–403****suppress-map command, 387****switches, 54**

- Catalyst 6509
  - Layer 2 CSM configurations*, 79
  - Layer 3 CSM configurations*, 79
- CSS 11500, 27
  - applications*, 44–45
  - architecture*, 30–33
  - case study*, 44–50
  - CSS 11501*, 27
  - CSS 11503*, 28
  - CSS 11506*, 29
  - design*, 45
  - flow*, 35–37
  - HTTP*, 47–49
  - infrastructure*, 45
  - load balancing*, 33–35
  - management*, 45
  - security*, 45
  - servers*, 44–45
  - testing*, 50
  - traffic flow*, 49–50
  - WebNS software*, 39–44
- CSS. *See* CSS, 160
- symmetric encryption, 260**
- SYN (Synchronization) field, 87**

**T****TCP (Transmission Control Protocol), 85–92**

- checksums, 88
- connections, 89–91
- flow control, 91–92
- headers, 86
- keepalives, 348, 369
- segments, 85

**SSL**

- overview of*, 259–260
- protocol versions*, 267–268
- protocol communication*, 263–266
- protocol structure*, 266–267
- public key cryptography*, 260–263

**TE header (HTTP), 101****termination of TCP connections, 90–91**

**testing, 50**

- CSM, 80–81
- FWLB, 144
- layer 7 load balancing, 120
- maximum connections, 437–440

**tools, GSS, 338****topologies, GSLB, 354****TRACE method (HTTP), 96****traffic, 49–50, 329–333**

- DNS, 328–329
- flow
  - CSM, 60, 80*
  - predictable, 422*
- from FWLB, 134
- GSLB, 327
- management, 339
- to FWLB, 134

**Trailer header field (HTTP), 99****Transfer-Encoding header field (HTTP), 99****Transmission Control Protocol. *See* TCP****transparent caching mode, 154–156**

- case study, 167–181
- CSS redirection, 160
- IP spoofing, 161
- WCCP, 156–159

**Triple-DES (3DES), 260****troubleshooting DNS, 422****trunking (Dot1Q), 24****trust points, 306****trusted-ca command, 298, 316****U****UDP (User Datagram Protocol) case study, 212****Uniform Resource Identifiers (URIs), 94****uniform resource locators. *See* URLs****Upgrade header field (HTTP), 100****URG (Urgent Pointer) field, 87–88****URIs (Uniform Resource Identifiers), 94****url-filter command, 177****URLs (uniform resource locators)**

- HTTP, 96
- local list filtering, 176

**User-Agent header (HTTP), 101****User Datagram Protocol (UDP), 212****V****values, zero window, 92****Vary field value (HTTP), 104****verifying**

- CSM, 80–81
- FWLB, 144
- Layer 7 load balancing, 120

**Version Number field, 264****versions**

- HTTP, 105–106
- WCCP, 156

**vertical scaling, 8****Via header field (HTTP), 100****video, streaming video servers, 183–188****video-on-demand (VOD), 184****Virtual IP (VIP) addresses, 34, 344****virtual LANs (VLANs), 18, 23****virtual private network, *see* VPN****virtual servers, CSM, 57****VLANs (virtual LANs), 18, 23****VOD (video-on-demand), 184****VPNLB (VPN load balancing), 205**

- benefits of, 205–206
- case study, 211–221

**VPN (virtual private network)**

- overview of, 207–208
- protocols, 208
  - AH, 210*
  - IESP, 210*
  - IKE, 209–210*

**W-Z****Warning header field (HTTP), 100****WCCP (Web Cache Communication Protocol), 156****WebNS software, 39–44****weighted round robin balancing method, 343****Window field (TCP), 87, 92****windows, sliding (TCP), 92****wizards, Rule Wizard, 360****WWW-Authenticate response header field, 104****zero window values, 92**