

PHOENIX

Greater Phoenix (also known as the Valley of the Sun) is located in Maricopa County and comprises 22 freeway-laced cities sprawling over a whopping 9,000 square miles in the heart of the Sonoran Desert. The desert location means that you should be prepared for the summer Phoenix heat. Between June and August average daytime highs top 100°F; in winter the temperature barely drops below 65°F.

Phoenix is the country's sixth largest city. Greater Phoenix has consistently ranked among the nation's top cities in the number of Five Diamond/Five Star resorts. The area has a diversified economic base, with major industries encompassing high-tech manufacturing, tourism, services, and the construction trade; this diverse base has supported and driven the city's remarkable growth. Major corporations with operations in Phoenix include American Express, Honeywell, Intel, Motorola, and USAA.

The city of Phoenix has five major business/commercial centers located throughout its 477 square-mile area: **Downtown**, the **Camelback Corridor**, the **Airport Area**, **Deer Valley/North I-17**, and the **Desert Ridge/Kierland area**. In the valley, **Scottsdale** (located about 25 miles northwest of downtown Phoenix) is renowned for its resorts and hotels, trendy restaurants, and quaint downtown.

Downtown Phoenix, just 5 miles from the Phoenix Airport, is the location of Copper Square, the 90 square-block center of business, finance, and government. Located there are the new Phelps Dodge headquarters, the Phoenix Civic Plaza and Convention Center, the Bank One Ballpark, the America West Arena, and the Collier Center (with its Bank of America Tower). Adjacent to and just to the north of Downtown is the North Central Area, the location of the Park Central office, as well as much restaurant and hotel development.

The **Camelback Corridor** (also known as the Biltmore District), about 7 miles from Downtown, is one of the most prestigious business locations in the Valley. This area is home to the city's upscale restaurants (many located in the Biltmore Fashion Park) and lodgings, including the Ritz Carlton and the famous Arizona Biltmore, designed by Frank Lloyd Wright. The over-the-top Phoenician resort is just a few miles from the Camelback Corridor, heading toward Scottsdale. MCI, American Express, and Oracle have major operations in Camelback.

The **Airport Area** is also populated with office centers and hotels. It is home to both Honeywell International and Avnet.

Deer Valley, located about 20 miles north of Downtown at the intersection of Interstate 17 and the newly completed Loop 101 freeway, is the newest commercial and office development area in Phoenix. Major employers in the area include American Express, Honeywell, and PETsMart.

The upscale **Desert Ridge/Kierland** area, located about 20 miles northeast of downtown, is home to the Phoenix operations of Sitix, Prudential Securities, and the Mayo Clinic. In 2002, Marriott (J.W. Marriott Desert Ridge Resort) and Westin (Westin Kierland Resort) opened major new resort and conference facilities in this area.

Fast Facts: Phoenix

Time Zone: Arizona is one of the few states that doesn't change its clocks for daylight savings time; the state is on Mountain time from the last Sunday of October to the first Sunday of April, and on Pacific time during the summer, when the rest of the country goes on daylight savings time.

Area Codes: 602 (Phoenix), 480 (eastern Phoenix, including Scottsdale, Tempe, and Mesa), 623 (western Phoenix)

Sales Tax: 5.6% state tax plus variable local taxes (up to 4.5%)

Hotel Taxes: 10%-11%

Rush Hour: 7:30 a.m.-9 a.m. into the city;
4 p.m.-6:30 p.m. out of the city

INFORMATION SOURCES

Chamber of commerce: Greater Phoenix Chamber of Commerce
☎ 602.254.5521 🌐 www.phoenixchamber.com

Visitor bureau: Greater Phoenix Convention and Visitors Bureau
☎ 602.254.6500/877.225.5749
🌐 www.visitphoenix.com

Local newspaper: *The Arizona Republic*
🌐 www.azcentral.com

Local weather: 🌐 www.azcentral.com/weather/

Local traffic: Arizona Department of Transportation
🌐 www.az511.com, Arizona DOT Roadway and Transit information ☎ 888.411.7623, 550 AM KFYY
🌐 www.kfyi.com

Restaurant reviews: 🌐 www.azcentral.com (under the Entertainment tab)

GETTING THERE

PHOENIX SKY HARBOR INTERNATIONAL AIRPORT

Fast Facts: Phoenix Sky Harbor Airport

Airport Code: PHX

📍 3400 E. Sky Harbor Blvd., Phoenix, AZ 85034-4405

🌐 www.phxskyharbor.com

General Information: ☎ 602.273.3300

Lost & Found: ☎ 602.273.3307

Parking: ☎ 602.273.0954 (automated rate and lot information), ☎ 602.273.4545 (live operator)

Ground Transportation: ☎ 602.273.3383

Drive time to downtown Phoenix: 10 minutes
(20 minutes during rush hour)

Drive time to Camelback Corridor: 15 minutes
(30 minutes during rush hour)

Drive time to Deer Valley: 35 minutes (60 minutes during rush hour)

Drive time to Desert Ridge: 35 minutes (60 minutes during rush hour)

Drive time to Scottsdale: 20 minutes (40 minutes during rush hour)

Phoenix Sky Harbor International Airport is located 5 miles east of downtown Phoenix. It serves the valley area and nearby cities of Tucson, Prescott, Sedona, and Flagstaff. Phoenix is one of the few airports with entryways at both ends of the airport; this makes driving into and out of the airport a little tricky. Get good directions and pay attention to the signs. You will want to allow additional travel time during the months of March and April, when an influx of tourists significantly increases vehicle and passenger traffic.

Sky Harbor Airport has three separate terminal buildings—terminals 2, 3, and 4. Each terminal has its own parking garage, car rental facilities, shops, restaurants, services, and ground transportation facilities.

A free shuttle bus system runs every 7 to 10 minutes between the terminals and the economy parking lots. It stops on level 1 of terminals 2 and 3, and on levels 1 and 2 at terminal 4. The walk between terminals 2 and 3, via the pedestrian walkway, is 5 to 10 minutes. To get to

terminal 4 you will need to take the shuttle bus. The airport has five parking facilities, two economy lots (located on the eastern- and westernmost areas of the grounds), and a garage for each terminal.

Terminal 2 has two levels with ticketing, baggage claim, and ground transportation—all located on level one. One concourse contains all gates. **Terminal 3** has two levels; the upper level has two concourses and all gates, food, shops, and security checkpoints; baggage claim, ticketing, and ground transportation are on the lower level.

Terminal 4 is the largest terminal and has three levels. Baggage claim and ground transportation are located on level 1, and ticketing is on level 2; the central terminal area and six concourses are located on level 3. Moving walkways connect all concourses. The end-to-end trip takes about 10 minutes.

The airport is populated with “navigators,” mostly gray-haired volunteers dressed in purple shirts, who gleefully answer any question you have about who, what, or where at the airport. The pre-security central terminal area in **terminal 2** houses a couple of gift shops, Desert News and Books, Jake’s Coffee House, and Lefty’s South Rim Bar and Grill. In the gate areas you will find Americo’s Pizzeria (gate 3), Desert News and Books (gate 7), Jake’s Express (Gate 12), Market Fresh and Phoenix All-Star Bar (gate 8), and Talking Hands (gate 6).

Most of the **terminal 3** eateries and retailers are in the pre-security central terminal area on level 2. Eateries include Cinnabon, Dick Clark’s Grill, Sbarro, Starbucks, and Vienna Beef Hot Dog. Retailers include several gift shops with southwest themes, as well as Desert Books, News Travels Fast, PGA Tour Shops, and Sunglass Hut. Post-security restaurants include Blue Burrito and Taberna Del Taquila bar (gate 18), Kokopelli Deli (gate 5), Starbucks (gate 23), and Wendy’s (gate 17). News Travels Fast has locations at gates 7 and 17.

Eateries located in the pre-security central terminal area food court of **terminal 4** include Burger King, Margaritas bar, Oaxaca, Papago Café, Paradise Café and Bakery, Starbucks, and TCBY/Juice Works. Other stores include gift shops with southwest themes, as well as a Desert News—which also has locations in each of the concourses. Oddly, there is no bookstore in terminal 4. Each concourse has a food court with a bar and fast food/light fare. In addition, Blue Burrito Grille, California Pizza Kitchen, and Taberna Del Taquila Bar are located near gate A-22, and Jody Maroni’s, Desert Spring Brewing, and Starbucks are located near gate A-9. Near gate A-5 there is a Fox Sports Bar with more than two dozen TVs.

The airport’s Web site has an easy-to-read map of each terminal that details the location of restaurants, retailers, and other services.

AIRPORT MAP



DOMESTIC AIRLINES

Phoenix is a hub for America West Airlines and the largest operation for Southwest airlines.

Airline	Terminal
Alaska Airlines	2
Aloha Airlines	3
America West	4
America West Express (Mesa Airlines)	4
American	3
American Trans Air	3
Arizona Express	2
Continental	2
Delta	3
Delta Connection (Skywest Airlines)	3
Frontier	3
Great Lakes	2
Hawaiian Airlines	4
Midwest Express	3
Northwest	3
Southwest	4
Sun Country	3
United Airlines	2
US Airways	2

INTERNET ACCESS

Dial-up/data ports: Terminals 2, 3, and 4 have dial-up connections where public phones are in groups of 4-6. The Information Center (☎ 602.392.0351), located on level 1 on the east side of terminal 4 (by the baggage area), provides work areas with dial-up connections, for \$8 per 30 minutes.

High-speed access: ATT 2000i Internet Kiosks are located on level 3 of terminal 4, near gates A2, A7, B2, the security entrance for gates A1-A30, and the entrance to gates B17-B28.

☀ **Wi-Fi:** Delta Crown Room (T-Mobile)

AIRLINE LOUNGES

America West Clubs

☎ Terminal 4, concourse A (above gates A7 and A9)
☎ 480.693.4072 ☎ 6 a.m.-10 p.m. daily

Standard amenities plus workstations with dial-up access and two conference rooms (both seat 10).

America West Clubs

☎ Terminal 4, concourse A (between gates A19 and A21)
☎ 480.693.3366 ☎ 6 a.m.-10 p.m. daily

Standard amenities plus private workstations with dial-up access and a single conference room (seats 6).

America West Clubs

☎ Terminal 4, concourse B (mezzanine level, between gates B4 and B6) ☎ 480.693.2994 ☎ 6 a.m.-10 p.m. daily

Standard amenities plus data ports with dial-up access. Location has two conference rooms; one seats 12, the other 6.

Delta Air Lines Crown Room Club

☎ Terminal 3 (near gate 19) ☎ 5:30 a.m.-10:30 p.m. daily

Medium-sized facility with workstations, computers, printer, phones with data ports, business center, quiet area, private suite, and one conference room. ☀ Wireless Internet access provided by T-Mobile.

United Airlines Red Carpet Club

☎ Terminal 2 (past gate 7, on the right)
☎ 602.683.2032 ☎ 5 a.m.-6 p.m. Sunday-Friday,
5 a.m.-5:30 p.m. Saturday

Standard amenities plus workstations with dial-up access and one conference room (seats 6).

GROUND TRANSPORTATION

Ground transportation pickup locations and personnel are outside baggage claim at ground level—with the exception of city buses at terminal 4, where pickup is on level 2 at the airport shuttle bus stops. Ground transportation is available on both the north and south sides of terminals 3 and 4, and on the north side only of terminal 2.

If your visit does not require a rental car, your best bet for transportation is to take a cab—or, if you are traveling in a group, a stretch limo.

Rental Cars

All car rental companies have counters in the baggage claim area of all terminals. Courtesy vans pickup is outside the terminals, adjacent to baggage claim. Vans run every 5 to 10 minutes; the ride to the rental pickup location is

about 5 minutes. A central rental car facility is currently under construction, but until it is completed you will find rental car locations scattered in and around the airport—many are on 24th Street at the west end of the airport.

Located at the airport: Advantage, Alamo, Avis, Budget, Courtesy, Dollar, Enterprise, Hertz, National, and Thrifty

Taxis

Three taxi companies service Sky Harbor Airport—AAA Cab (☎602.437.4000), Allstate (☎602.275.8888), and Discount (☎602.266.1110). You may choose any taxi you want from the waiting line.

Unlike most cities, Phoenix does not regulate cab fares. Rates range from \$4 to \$5.50 for pickup plus \$1.50 per mile. There is an additional Airport Surcharge of \$1. The fare to downtown Phoenix is about \$10.

Limousines

Limousine pickup is outside baggage claim; just ask ground transportation personnel to call a limo.

Limo rates are based on zones—Zone A (0-5 miles), \$15; Zone B (5-10 miles), \$20; Zone C (10-20 miles), \$30; Zone D (20-25 miles), \$35; Zone E (25-30 miles), \$40; and Zone F (30-35+ miles), \$50. These rates include one or two in a party to the same address; add \$7 for each additional passenger.

You are free to negotiate with the drivers for a lower rate, especially if you wait for another passenger who will share the fare. The longer the ride, the more likely you will be able to get a discount. You can also lease the limousine for an hourly rate of \$30 per hour. There is a 2-hour minimum charge for the rate.

Share-Ride Shuttles

SuperShuttle (☎602.244.9000) serves the Phoenix Metro area. Reservations are not required for service from the airport. Vans depart every 15 minutes to all areas of the Valley from 9 a.m. to 9 p.m., and with lesser frequency from 9 p.m.-9 a.m. You may need to wait for the van to fill up before departing. Fares vary by destination and are listed on the outside of the vehicle.

Public Transportation

Public Transportation is not recommended for most business travelers. The Phoenix Transit Bus Red Line (☎602.253.5000) provides transportation to and from the airport and throughout the metropolitan area.

SCOTTSDALE AIRPORT

Fast Facts: Scottsdale Airport

📍 15000 N. Airport Dr., 2nd Floor, Scottsdale, AZ 85260

☎ 480.312.2321

🌐 www.scottsdaleaz.gov/airport/

Scottsdale airport is located 7 miles north of downtown Scottsdale. The airport is a general aviation reliever facility and home to many corporate and private aircraft in the valley. Scottsdale Airport is one of the busiest single runway facilities in the nation. The Scottsdale AirCenter has a passenger terminal, business center, and air charter.

PHOENIX DEER VALLEY AIRPORT

Fast Facts: Deer Valley Airport

📍 702 W. Deer Valley Rd., Phoenix, AZ 85027

☎ 623.869.0975

🌐 www.phoenix.gov/AVIATION/deervalley/

Phoenix Deer Valley Airport is classified as a general aviation reliever airport for Phoenix Sky Harbor International Airport. Deer Valley is the second-busiest airport in the state and the third-busiest general aviation airport in the country. The airport is located in Deer Valley, just off Interstate 17, about 25 miles north of downtown Phoenix.

PHOENIX GOODYEAR AIRPORT

Fast Facts: Goodyear Airport

📍 1658 S Litchfield Rd., Goodyear, AZ 85338

☎ 623.932.1200

🌐 www.phoenix.gov/AVIATION/goodyear/

Phoenix Goodyear Airport is classified as a general aviation reliever airport for Phoenix Sky Harbor International Airport. The airport is located in Western Phoenix, off Interstate 10 about 20 miles from downtown.

AMTRAK

There's no direct Amtrak train service to Phoenix.

GETTING AROUND

METRO PHOENIX



DRIVING, PARKING, AND WALKING

Driving is the way to get around the Phoenix metro area. The freeway system and the city itself are easy to navigate, long distances make taxi fares expensive, public transportation is virtually nonexistent, and parking is abundant and cheap.

The city is laid out on a grid. The intersection of Central Avenue (north-south) and Washington Street (east-west) is the “zero” point for street numbering. West of Central Avenue, north-south roads are numbered and called avenues, drives, or lanes. East of Central Avenue, north-south roads are numbered and called streets, places, or ways. All east-west roads have names (not numbers). Street numbers advance by 100 with each block.

Interstate 17, a major north-south freeway, runs through the city and can be accessed by any of the major named streets. Interstate 10, a major east-west freeway, runs just to the south of the city and is accessible at most major numbered streets. Loop 101 runs a wide loop around the city from Tempe to Scottsdale to Glendale.

If your trip is confined to downtown Phoenix, specifically around Copper Square, you will find offices, hotels, and restaurants within walking distance or at most a quick cab ride away. The Downtown Phoenix Partnership Web site (www.downtownphx.org) has a great map of Copper Square, parking locations, and the DASH.

Traffic is most congested on the major freeways driving into the city in the morning and then out in the evening, and can double commute times. When traffic is flowing, watch out for the southwestern propensity for speed.

RULES OF THE ROAD

In Arizona, the speed limits, unless otherwise posted, are 75 m.p.h. on rural interstate highways, 65 m.p.h. on designated open highways, 55 m.p.h. on open highways or city freeways, and 25 m.p.h. in business or residential streets. All front-seat passengers must wear seat belts. Violation of the safety belt law is a secondary offense. Headlights are required when visibility is less than 500 feet.

If you are driving in the outlying desert area during the summer months, be vigilant of flash floods and dust storms caused by heavy thunderstorms. (Dust storms

tend to hit just before the rain; pull off the road if you run into one.) Heed flood warning signs and do not drive through flooded areas; flash floods can be deadly and also humiliating. In Arizona, under the Stupid Motorist Law, you can be charged for the cost of being rescued if you fail to observe posted warnings.

PARKING

Phoenix has ample street, garage, and lot parking; outside downtown Phoenix, there's almost always plenty of free parking. In Copper Square, parking fees are low, running around \$5/day at the eight City of Phoenix garages/lots. Valet parking is also popular.

TAXIS

Because distances in the 800-square-mile metro area are so great, the cost of a taxi ride can be prohibitively high. For example, the one-way fare from Downtown to Deer Valley will run about \$30. Except within compact areas, such as downtown Phoenix and Scottsdale, travel by taxi is not recommended. In addition, taxi fares are unregulated, so you may want to call around. AAA Cab (☎ 602.437.4000) charges \$2 for pickup and \$1.25 per mile; Yellow Cab (☎ 602.252.5252) charges \$2 for pickup and \$1.40 per mile; and Scottsdale Cab (☎ 480.994.1616) charges \$2 per mile.

RENTAL CARS

Taxes and surcharges are steep in Phoenix. Each rental incurs a 15.1% charge for taxes and a \$2.50 per day minimum or 3.25% Maricopa County surcharge. You can avoid the Airport Concession Recovery Fee of 11.1% and \$3.50 per day Customer Facility Charge if you rent a car at an office outside the airport. Remember, however, that rental car companies will charge a hotel concession fee or a similar amount if you rent at a hotel. Most major rental companies have locations in the city.

PUBLIC TRANSPORTATION

There are slim pickings for public transportation in Phoenix, although a new light rail system is scheduled to be operational in 2006. In the meantime, the free Downtown Area Shuttle (DASH) provides bus service within the downtown area Monday through Friday from 6:30 a.m. to 5:30 p.m. These buses serve regular stops throughout the Copper Square area every 6 to 12 minutes.

IN TOWN

CONVENTION CENTERS

PHOENIX CIVIC PLAZA

📍 111 North Third St., Phoenix, AZ 85004

☎ 800.282.4842

🌐 www.phoenixconventioncenter.com

Phoenix Civic Plaza is located in Copper Square, less than 7 miles (10 minutes) from Phoenix Sky Harbor International Airport. The Plaza is within walking distance of Arizona Center (upscale shopping and entertainment) and the America West Arena and Bank One Ballpark sports facilities. Symphony Hall, home of the Phoenix Symphony and Arizona Opera, is adjacent to the Plaza.

Because the Plaza's exhibit halls are all on the same level and contain moveable walls, each convention/show can have a different configuration. The facility includes five exhibit halls and a ballroom, plus 43 meeting rooms. Concierge centers, located in both Lobby I and Lobby II, provide information about greater Phoenix attractions, arts and culture, dining, entertainment, and nightlife.

Parking is carefully managed, so you should have no difficulty finding a convenient garage or space. Contact the Plaza to find convenient parking for the event you are attending. Downtown hotels and conventions offer shuttle service from Sky Harbor International Airport.

Enterkey Business Center (☎ 602.534.9595) is located in Lobby I, with a satellite location in Lobby II. Enterkey provides computer workstations with Internet access, printers, high-speed copying, binding, faxing, and small package shipping. It also provides convenient office equipment rental—including cell phones, pagers, safes, and cash registers—and office supplies.

The luxury Hyatt Regency Phoenix and the Wyndham Phoenix hotels are both within walking distance of the Plaza.

HOTELS

CAMELBACK CORRIDOR

Arizona Biltmore Resort and Spa

Set in the heart of Phoenix is the world famous Arizona Biltmore, the archetype for all the southwest resorts that followed. It was built in 1929 and was partially designed

by Frank Lloyd Wright, whose trademark style is carried throughout the property, most notably in the distinctively patterned bricks. Set among the luxuriant grounds, with views of nearby Camelback Mountain and Squaw Peak, are two 18-hole golf courses and an 18-hole putting course, eight pools, seven tennis courts, and a full service spa.

📍 2400 E. Missouri Ave., Phoenix, AZ 85016

☎ 602.955.6600 🌐 www.arizonabiltmore.com

Singles and doubles, \$200-\$425; suites, \$325-\$1675



The Phoenician

The Phoenician resort features luxurious accommodations, world-class service, and a posh spa and wellness facility. Several different types of accommodations are available with 581 guest rooms, 62 suites, 4 presidential suites, and 7 villas. The main building is centrally located, whereas the Canyon building is situated against Camelback Mountain and features its own pool and cabanas. The casitas are located near the main building and provide private entrances; villas are private residences with kitchens, fireplaces, spacious living areas, and access to all resort amenities. Guests in all accommodations will enjoy Italian marble bathrooms, robes, three telephones with two lines, Sony CD players-clock radios, a 32-inch flat-screen color TV with surround sound, in-room movie rental, Lanai decks, a minibar, and more. The 22,000-square-foot Centre for Well-Being houses 24 treatment rooms, a meditation atrium, private consultation room, weight training/cardiovascular studio, whirlpools, saunas, steam rooms, Swiss showers, and an aerobic studio.

📍 6000 E. Camelback Rd., Scottsdale, AZ 85251

☎ 480.941.8200/800.888.8234

🌐 www.thephoenician.com

Singles and doubles, \$169-\$545; suites, \$495-\$1425; villas, \$3,500



The Ritz-Carlton, Phoenix

Regarded as one of the top business hotels in the country, the Ritz-Carlton is located just across the street from the Biltmore Fashion Park on the upscale Camelback Corridor, with its heavy concentration of corporate offices, shopping, and restaurants. This nonresort style hotel is specifically geared for the corporate visitor, although a break

from goings-on in the 20,000-square-feet of meeting space can be found at the pool, sauna, and spa. Business travelers will appreciate the staffed business center and high-speed Internet access, and can be assured of a superior level of accommodation in rooms equipped with marble baths, in-room safes, and fully stocked refreshment bars.

📍 2401 E. Camelback Rd., Phoenix, AZ 85016
 ☎ 602.468.0700 🌐 www.ritzcarlton.com

Singles and doubles, \$265-\$365; suites, \$495-\$2,500
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Royal Palms Resort & Spa

Located near the south slope of Camelback Mountain, midway between the Biltmore Fashion Park and Old Town Scottsdale, this boutique resort is so luxurious and tastefully designed that it makes you feel as if you've been dropped into the middle of an *Architectural Digest* photo shoot. The grounds are landscaped with mature palms, citrus trees, and fountains that surround Spanish mission-style casitas, and the overall impression is one of unmitigated romance. Also onsite is the Alvaldora Spa, offering traditional treatments, a watsu massage pool, and water therapy.

📍 5200 E. Camelback Rd., Phoenix, AZ 85018
 ☎ 602.840.3610
 🌐 www.royalpalmsresortandspa.com

Singles and doubles, \$375-\$400; casitas, \$475-\$540; suites, \$1,500-\$3,500 🍷 🍴 🏊 🛀 🛏 🚿

DOWNTOWN

Hyatt Regency Phoenix at Civic Plaza

A central downtown location makes this hotel extremely convenient for business travelers and conventioners. Consistent Hyatt-level service and an upper business class atmosphere are sure to satisfy corporate travelers. The 42,000-square-feet of business-oriented amenities and facilities include in-house audiovisual services, secretarial assistance, and currency exchange.

📍 122 N. Second St., Phoenix, AZ 85004
 ☎ 602.252.1234 🌐 www.hyatt.com

Singles and doubles, \$125-\$245; suites, \$500-\$1,750
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EAST

Arizona Golf Resort and Conference Center

Located about 30 minutes from Phoenix Sky Harbor Airport in sedate, suburban Mesa, the Arizona Golf Resort is focused on providing the perfect resort experience for business gatherings and avid golfers. This southwestern styled property is set on 150 acres landscaped with mature palms, towering pines, and fountains. Featuring an 18-hole, par-71 golf course, the resort caters to guests who want to focus on golf in a quiet, secluded environment. Convention needs are met with 12,000-square-feet of conference area, and a break from the fairways can be found at the swimming pool, tennis courts, spas, and two onsite restaurants.

📍 425 S. Power Rd., Mesa, AZ 85206 ☎ 480.832.3202
 🌐 www.azgolfcourse.com

Singles and doubles, \$140-\$300 🍷 🍴 🏊 🛀 🛏 🚿

Country Inn & Suites—Carlson

Just across the street from the massive Superstition Mall, on the far eastern side of the sprawling and generally quiet suburb of Mesa, this hotel is a relatively generic, four-story, pseudo-postmodern structure, offering standard amenities. It is geared toward business travelers seeking mainstream, affordable lodging. When you check in to the Country Inn in Mesa, there are no surprises, with the exception of free bedtime snacks. There is a whirlpool and exercise room, along with a pool.

📍 6650 E. Superstition Springs Rd., Mesa, AZ 85206
 ☎ 623.879.9000
 🌐 www.countryinns.com/mesa/

Singles and doubles, \$80-\$139; suites, \$100-\$169
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NORTH

Embassy Suites Phoenix North

Located just off the interstate on the north side of Phoenix, Embassy Suites North offers standard amenities, convenience, and reliability. Although the Embassy name is known for the consistency of its lodging experience, this property tunes into the local atmosphere with mission-style architecture, courtyards, palm trees, and a couple of pools, providing a dependable setting for

business travelers visiting nearby office parks. Spacious two-room accommodations are equipped with private bedrooms, two televisions, wet bars, refrigerators, microwaves, and two phone lines with data ports. The hotel offers 15,000-square-foot of meeting and banquet facilities.

📍 2577 W. Greenway Rd., Phoenix, AZ 85023
 ☎ 602.375.1777 🌐 www.embassysuites.com

Suites \$90-\$160 🍷 🍴 🛏 🚰 📺 📶 📞

Sheraton Crescent Hotel Phoenix

Just off I-17 at the north end of metro Phoenix and located across the street from the sprawling Metro Center Mall, the Sheraton Crescent Hotel Phoenix offers a dependable level of service and comfort. This is a great location for business travelers visiting nearby corporate sites. The eight-story hotel features two upper floors of Club Level rooms, whose guests are treated to their own Club Lounge and personal concierge. Recreational facilities include tennis courts and an exercise room.

📍 2620 W. Dunlap Ave., Phoenix, AZ 85021
 ☎ 602.943.8200
 🌐 www.sheratoncrescent.com

Singles and doubles, \$90-\$139; suites, \$400-\$550
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DESERT RIDGE/KIERLAND AREA

Marriott Desert Ridge Resort

Just opened in November 2002, Desert Ridge is the latest over-the-top resort in the Phoenix area, with almost 1,000 guest rooms and suites and a host of amenities and facilities spread across 80 acres. The resort caters to all types of travelers with its abundance of everything—why offer 1 restaurant when 10 will do, and shouldn't all golfers be given a choice between two 18-hole championship courses? Meeting facilities of up to 170,000 square feet, including the 33,000-square-foot Grand Canyon Ballroom, lure top-end corporate and convention clients with an in-house audiovisual service, teleconferencing facilities, and a professional events management staff.

📍 14500 N. Northsight Blvd., Scottsdale, AZ 85260
 ☎ 480.905.0004
 🌐 www.jwdesertridgeresort.com

Singles and doubles, \$150-\$429; suites, \$449-\$1,259
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Westin Kierland Resort and Spa

One of the newest resorts in the valley, the Westin Kierland Resort and Spa opened in November 2002. The resort offers 735 casitas and suites, tennis courts, a fitness center, swimming pools, and seven restaurants. Memorable guest room features include custom-made beds, dual shower heads, and balconies or patios. The adjacent golf course offers 27 holes of championship play and a golf academy, both of which are managed by the exclusive, acclaimed Troon group. Additional facilities include 160,000 square feet of indoor and outdoor meeting space and a full-service spa.

📍 6902 E. Greenway Pkwy., Kierland Commons Shopping Complex, Scottsdale, AZ 85254
 ☎ 480.624.1000 🌐 www.westin.com

Singles and doubles, \$139-\$399; suites, \$500-\$1,400
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SCOTTSDALE

Four Seasons Resort Scottsdale at Troon North

One of upscale Scottsdale's newer resorts, the Four Seasons went over the top—in a very satisfying way—with this luxury property. Adobe casitas capture southwestern ambiance perfectly, with hand-crafted decor, gas burning fireplaces, and private terraces set amid a rugged landscape at the base of Pinnacle Peak. Private plunge pools or garden showers are available in the suites. Golfers rave about the two 18-hole courses at adjacent Troon North. Two pools, four tennis courts, and three restaurants round out the list of standard amenities, and extensive services are available for business travelers, including 13,000 square feet of meeting space, audiovisual equipment, fax machines, digital camera rental, and Japanese services.

📍 10600 E. Crescent Moon Dr., Scottsdale, AZ 85255
 ☎ 480.515.5700
 🌐 www.fourseasons.com/Scottsdale/

Casitas, \$200-\$650; suites, \$400-\$4,000
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Radisson Resort and Spa

Located just north of the art galleries and boutique shopping that populates the center of town, the Radisson offers a moderately priced luxury experience. Seventy-six

acres landscaped with palms, orange trees, and oleanders create a pleasant urban oasis, where guests will find a generous collection of facilities, such as three swimming pools, two meeting rooms (the Crystal Ballroom accommodates up to 1,100 guests), two restaurants, and the resort's own microbrewery, Taps. The Radisson claims to be one of the premier tennis resorts in America, and it substantiates this assertion with 21 courts, a resident pro, tournaments, and lessons for players of all levels.

📍 7171 N. Scottsdale Rd., Scottsdale, AZ 85253
 📞 480.991.3800 🌐 www.radissonscottsdale.com

Singles and doubles, \$179-\$215; suites, \$129-\$239



Scottsdale Plaza Resort

Located just a few miles from the center of Scottsdale, this corporate-friendly resort is spread out over 44 acres. Picturesque Spanish colonial architecture is complemented by five pools, five tennis courts, indoor racquetball courts, a full-service spa with indoor and outdoor facilities, five restaurants, and—most importantly—extensive conference facilities. The property is specifically geared for a business-savvy clientele, with 30,000 square feet of conference space that includes an acoustically perfect amphitheater, complete audiovisual services, and the Executive Lodge Ballroom, which can accommodate up to 1,000.

📍 7200 N. Scottsdale Rd., Scottsdale, AZ 85253
 📞 480.948.5000 🌐 www.scottsdaleplaza.com

Singles and doubles, \$189 to \$269; suites, \$229-\$319



SOUTH

Pointe South Mountain Resort

Set at the base of South Mountain (about 10 miles south of downtown), this resort offers unparalleled access to miles of beautiful desert landscape as it sprawls across almost 300 acres adjacent to South Mountain Park, the largest park in Phoenix. Stables offer horseback riding on trails through the park, and an 18-hole par-71 golf course is set into the side of the mountain. Highlights are six swimming pools, the Caliente Hot Springs, a 25-person hot tub, and The Oasis, a massive water adventure park built right on the grounds.

📍 7777 S. Pointe Pkwy., Phoenix, AZ 85044
 📞 877.800.5003 🌐 www.pointesouthmtn.com

Suites, \$275-\$435



TEMPE

Wyndham Buttes Resort

Just to the west of Interstate 10 in Tempe, the spectacular and contemporary Wyndham Buttes Resort is perched like a UFO landed on the side of the butte. Its location lends a dramatic touch and affords spectacular views of the Valley, and its bold landscaping includes waterfalls cascading down the mountainside into several pools and whirlpools. The resort is adjacent to Diablo Stadium, where the Anaheim Angels have their spring training facilities.

📍 2000 Westcourt Way, Tempe, AZ 85282
 📞 602.225.9000 🌐 www.wyndham.com

Singles and doubles, \$99-\$239; suites, \$475-\$1,500



RESTAURANTS

In Phoenix you can expect casual dining, some of the best restaurants in the country, and excellent Southwestern cuisine with a mix of Spanish, Mexican, Anglo, and Native American influences.

TOP FIVE BUSINESS RESTAURANTS

Christopher's Fermier Brasserie and Paola's Wine Bar (Camelback Corridor)

Cuisine: French, contemporary. **Features:** Great wine list, heart-healthy dishes, full bar, private rooms, outdoor dining. **Attire:** Casual. **Open:** Lunch and dinner daily.

📍 2584 E. Camelback Rd., Phoenix, AZ 85016
 📞 602.522.2344

Eddie V's Edgewater Grille (Scottsdale)

Cuisine: Seafood. **Features:** Great wine list, heart-healthy dishes, full bar, private rooms, outdoor dining, entertainment, reservations suggested. **Attire:** Casual dressy. **Open:** Dinner nightly.

📍 Market Street at DC Ranch, 20715 N. Pima Rd., Scottsdale, AZ 85255 📞 480.538.8468

elements (Paradise Valley)

Cuisine: Contemporary. **Features:** Great wine list, heart-healthy dishes, full bar, private rooms, outdoor dining, reservations suggested. **Attire:** Casual dressy. **Open:** Breakfast, lunch, and dinner daily.

☛ Sanctuary Camelback Mountain, 5700 E. McDonald Dr., Paradise Valley, AZ 85253 ☎480.607.2300

Mary Elaine's (Scottsdale)

Cuisine: French, contemporary. **Features:** Great wine list, heart-healthy dishes, full bar, private rooms, entertainment, reservations suggested. **Attire:** Jackets required. **Open:** Dinner Monday-Saturday.

☛ The Phoenician, 6000 E. Camelback Rd., Scottsdale, AZ 85251 ☎480.423.2444

T. Cook's (Camelback Corridor)

Cuisine: Mediterranean. **Features:** Great wine list, heart-healthy dishes, full bar, private rooms, outdoor dining, entertainment (in lounge). **Open:** Breakfast, lunch, and dinner daily; brunch Sunday.

☛ Royal Palms Resort, 5200 E. Camelback Rd., Phoenix, AZ 85018 ☎602.808.0766

BUSINESS SERVICES AND SUPPLIES**BUSINESS SUPPORT AND COMPUTER/INTERNET ACCESS****KINKO'S****Camelback**

☛ 4881 N 20th St, Phoenix, AZ 85016-4707
☎602.956.1999 🖨602.956.2111
✉usa0908@kinkos.com

Deer Valley/North I-17

☛ 20204 N. 27th Avenue, Phoenix, AZ 85027-3207
☎623.580.6760 🖨623.580.6765 ✉
usa0652@kinkos.com

☛ 9620 North Metro Pkwy., Phoenix, AZ 85051-1402
☎602.997.1505 🖨602.997.1908
✉usa0572@kinkos.com

Desert Ridge/Kierland

☛ Marriott Desert Ridge, 5350 E. Marriott Dr., Phoenix, AZ 85054 ☎480.419.0778 🖨480.419.0843
✉usa1059@kinkos.com

Downtown

☛ 3801 N. Central Ave., Phoenix, AZ 85012-1901
☎602.241.9440 🖨602.230.1991
✉usa2306@kinkos.com 📶

☛ Collier Center, 201 E. Washington St., Phoenix, AZ 85004-2369 ☎602.252.4055 🖨602.252.5722
✉usa1081@kinkos.com

Scottsdale

☛ Civic Center, 4150 N. Drinkwater Blvd., Scottsdale, AZ 85251-3611 ☎480.946.0500 🖨480.946.2300
✉usa2311@kinkos.com

Mail Boxes, Etc.**Camelback**

☛ 1928 E. Highland, Phoenix, AZ 85016-4626
☎602.279.9666

☛ 5025 N. Central Ave., Phoenix, AZ 85012-1520
☎602.248.9300

Deer Valley

☛ 16845 N. 29th Ave., Phoenix, AZ 85053-3053
☎602.863.2181

☛ 20280 N. 59th Ave., Glendale, AZ 85308
☎623.572.5500

Desert Ridge/Kierland

☛ Desert Ridge Marketplace, 21001 N. Tatum Blvd., Phoenix, AZ 85050 ☎480.513.4990

Downtown

☛ 122 N. Second St., Phoenix, AZ 85004-2304
☎602.238.9500

Scottsdale

☛ 4400 N. Scottsdale Rd., Scottsdale, AZ 85251-3331
☎480.994.82001

SIR SPEEDY

☛ 7373 East Camelback Rd., Scottsdale, AZ 85251
☎480.947.7727

STARBUCKS

There are 100 or so Starbucks in the Phoenix metro area; at publication, none had Wi-Fi service.

COMPUTERS, ELECTRONICS, AND OFFICE SUPPLIES

CompUSA**Phoenix**

📍 9630 Metro Parkway West, Phoenix, AZ 85051
☎ 602.906.0800

📍 Paradise Valley Village Center, 4318 East Cactus Rd., Phoenix, AZ 85032 ☎ 602.765.5600

Scottsdale

📍 10330 N. 90th St., Scottsdale, AZ 85258
☎ 480.314.1700

RadioShack**Camelback**

📍 Indian Village Shop Ctr., 4015 N. 16th St., Suite E, Phoenix, AZ 85016 ☎ 602.265.3344

Deer Valley

📍 Deer Valley Town Center, 2805 W. Aqua Fria, Phoenix, AZ 85027 ☎ 623.587.9512

📍 1925 W. Union Hills Dr., Phoenix, AZ 85027
☎ 602.866.8605

Downtown

📍 3110 N. Central Ave., Phoenix, AZ 85012
☎ 602.279.4018

📍 3297 E. McDowell, Phoenix, AZ 85008
☎ 602.275.7364

Scottsdale

📍 7620 E. Indian School Rd., Scottsdale, AZ 85251
☎ 480.946.4265

Staples**Airport**

📍 3903 E. Thomas Rd., Phoenix, AZ 85018
☎ 602.273.6200

Camelback

📍 801 E. Camelback Rd., Phoenix, AZ 85016
☎ 602.234.0404

Downtown

📍 106 W. Osborn, Phoenix, AZ 85013 ☎ 602.248.8122

Scottsdale

📍 3550 N. Goldwater Blvd., Scottsdale, AZ 85251
☎ 480.970.1100