FAQ regarding Cisco Press Titles for the CCNA courses

Question: What Cisco Press books will support the CCNA Discovery curriculum and when will they be available?

Answer:

A new type of book will support the CCNA Discovery curriculum The Cisco Press *Learning Guides* are a *newly designed format* to complement and supplement the CCNA Discovery courses. The books focus on readability, study aids, pedagogy, and practice. They combine the textbook with the labs in one book per course.

Each of the books provides tutorial content that reinforces and supplements the corresponding online curriculum. Each book will also contain the hands-on labs for the course plus additional labs from the Cisco Press authors to strengthen the learners' understanding of the course materials.

These books come in an 8 ½" x 11" inch paperback format with CD-ROM.

Networking for Home and Small Business, CCNA Discovery Learning Guide
ISBN-10: 1-58713-209-5
ISBN-13: 9781587132094
Publication Date: October 2007

Working at a Small-to-Medium Business or ISP, CCNA Discovery Learning Guide
ISBN-10: 1-58713-210-9
ISBN-13: 9781587132100
Publication Date: December 2007

Introducing Routing and Switching in the Enterprise, CCNA Discovery Learning Guide
ISBN-10: 1-58713-211-7
ISBN-13: 9781587132117
Publication Date: Early 2008

Designing and Supporting Computer Networks, CCNA Discovery Learning Guide
ISBN-10: 1-58713-212-5
ISBN-13: 9781587132124
Publication Date: Early 2008

Question: What Cisco Press books will support the CCNA Exploration curriculum and when will they be available?

Answer:

Two types of books will directly support each course within the CCNA Exploration curriculum. The two book formats support each course with flexible learning and study tools.

Companion Guides are portable desk references of the Cisco Networking Academy Program course material that students can use anytime, anywhere. Companion Guides are designed to reinforce online course material, helping students focus on important concepts and organize their study time for quizzes and exams.

Labs and Study Guides, a format introduced in 2006, provide students with a convenient, complete collection of course lab exercises PLUS supplemental exercises for each of the courses. The Study Guide section provides learning exercises. The course labs are designed to give students hands-on experience in a particular concept or technology. The supplemental labs from the authors provide additional hands-on practice as well as more advanced challenges.

Network Fundamentals course:

Network Fundamentals, CCNA Exploration Companion Guide
      ISBN-10: 1-58713-208-7
      ISBN-13: 9781587132087
      Publication Date: October 2007

Network Fundamentals, CCNA Exploration Labs and Study Guide
      ISBN-10: 1-58713-203-6
      ISBN-13: 9781587132032
      Publication Date: October 2007

Routing Protocols and Concepts course:

Routing Protocols and Concepts, CCNA Exploration Companion Guide
      ISBN-10: 1-58713-206-0
      ISBN-13: 9781587132063
      Publication Date: October 2007

Routing Protocols and Concepts, CCNA Exploration Labs and Study Guide
      ISBN-10: 1-58713-204-4
      ISBN-13: 9781587132049
      Publication Date: October 2007

LAN Switching and Wireless course:

LAN Switching and Wireless, CCNA Exploration Companion Guide
      ISBN-10: 1-58713-207-9
      ISBN-13: 9781587132070
      Publication Date: Early 2008

LAN Switching and Wireless, CCNA Exploration Labs and Study Guide
      ISBN-10: 1-58713-202-8
      ISBN-13: 9781587132025
      Publication Date: Early 2008

Accessing the WAN course:

Accessing the WAN, CCNA Exploration Companion Guide
      ISBN-10: 1-58713-205-2
      ISBN-13: 9781587132056
      Publication Date: Early 2008

Accessing the WAN, CCNA Exploration Labs and Study Guide
      ISBN-10: 1-58713-201-X
      ISBN-13: 9781587132018
      Publication Date: Early 2008

Question: What about Early Adopters who start new CCNA Discovery or CCNA Exploration courses before books are published, will anything be available to support them from Cisco Press?

Answer:

Cisco Press can make available to early adopters a select number of chapters from the books in PDF format. These chapters can be photocopied by instructors and provided to students to be used until the books are available. More details on the availability of this material will be announced via the Cisco Press Website as well as the Cisco Press Instructor Newsletter. To subscribe to the newsletter, visit www.ciscopress.com/newsletters.

Question: What about the books that support version 3.1 of the CCNA Curriculum?

Answer:

Both sets of the Cisco Press books that support v3.1 of the CCNA curriculum will continue to be available until that version of the curriculum is retired. Valuepack bundles of the books are also still available. Contact your Prentice Hall Sales representative for more information.

Separate books per course published in 2006:

       Networking Basics: CCNA 1 Companion Guide
           ISBN-10:1-58713-164-1
           ISBN-13:9781587131646
       Networking Basics: CCNA 1 Labs and Study Guide
           ISBN-10:158713165X
           ISBN-13:9781587131653

       Routing Basics: CCNA 2 Companion Guide
           ISBN-10:1-58713-166-8
           ISBN-13:9781587131660
       Routing Basics: CCNA 2 Labs and Study Guide
           ISBN-10:1-58713-167-6
           ISBN-13:9781587131677

       Switching Basics: CCNA 3 Companion Guide
           ISBN-10:1-58713-170-6
           ISBN-13:9781587131707
       Switching Basics: CCNA 3 Labs and Study Guide
           ISBN-10:1-58713-171-4
           ISBN-13:9781587131714

       WAN Technologies: CCNA 4 Companion Guide
           ISBN-10:1-58713-172-2
           ISBN-13:9781587131721
       WAN Technologies: CCNA 4 Labs and Study Guide
           ISBN-10:1-58713-173-0
           ISBN-13:9781587131738

Combined course books published in 2003/2004:

        CCNA 1 and 2 Companion Guide, Revised Third Edition
            ISBN-10 1-58713-150-1
            ISBN-13 9781587131509
        CCNA 1 and 2 Lab Companion, Revised Third Edition
            ISBN-10 1-58713-149-8
            ISBN-13 1587131498
        CCNA 1 and 2 Engineering Journal and Workbook, Revised Third Edition
            ISBN-10 1-58713-151-x
            ISBN-13 9781587131516
        CCNA 3 and 4 Companion Guide, Third Edition
            ISBN-10 1-58713-113-7
            ISBN-13 9781587131134
        CCNA 3 and 4 Lab Companion, Third Edition
            ISBN-10 1-58713-114-5
            ISBN-13 9781587131141
        CCNA 3 and 4 Engineering Journal and Workbook, Third Edition
            ISBN-10 1-58713-115-3
            ISBN-13 9781587131158

Question: What are the prices of the books for CCNA Discovery and CCNA Exploration? Is there a volume discount for schools/districts?

Answer:

Cisco Press books are sold to schools and institution bookstores through the Prentice Hall sales team in the US, and internationally through a global network of Pearson companies and partners. Discounts do apply for reseller and institution sales. Please see your representative for the pricing in your region.

Custom Value Packs are available where you can mix and match titles to meet classroom needs. Value Pack bundles of books provide an additional 10% discount. Work with your Prentice Hall representative to get the Value Pack ISBNs and pricing.

Other discounted prices are available for individuals when ordering online at ciscopress.com or at other online retailers.

Question: How do I request a Cisco Press review copy?

Answer:

Visit www.ciscopress.com/irc or a book's online catalog page and follow the steps to request review copies. In the US, the Prentice Hall sales force represents Cisco Press. Cisco Press is represented internationally through a global network of Pearson companies and partners. Visit www.ciscopress.com/international to locate a Pearson international distributor. Account representatives are happy to assist with qualified review copy requests.

Question: How do I find out who my Prentice Hall rep is?

Answer:

Go to one of the following websites and follow the instructions:

For secondary schools: http://www.phschool.com/salesrep/salesrep_locator.html

For post-secondary schools: http://vig.prenhall.com/replocator/

Question: How do I order Cisco Press books?

Answer:

U.S. Orders

To place a book order, call the Pearson Customer Service line at (800) 922-0579 with your PO number and the ISBN(s) of the title(s) you would like to order. If you do not already have an account with Pearson, your sales representative will be located and an account will be established. You may also fax your order to (800) 445-6991.

International Orders

To order books outside the U.S. contact Kristin Schneider, PTG International Sales, (317) 428-3341 or e-mail international@pearsoned.com

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