

Safari® Books Online



Safari® Books Online

Safari® Books Online

- **The Safari® Books Online electronic reference library is a Joint Venture between two world-leading IT publishers**



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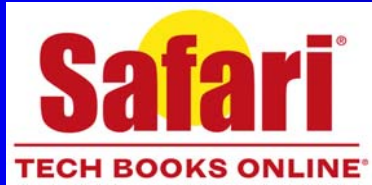
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- ***With additional digital content provided by Microsoft Press***

The logo for Microsoft Press, featuring the word "Microsoft" in white on a blue background, with "Press" in white on a darker blue background below it.

Microsoft
Press

Safari® Product Offerings



- Safari® Tech Books Online is the premier electronic reference library for programming and IT professionals

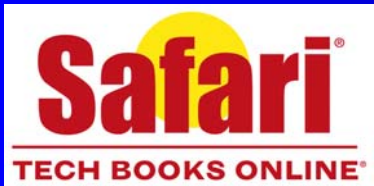


- Safari® Help Desk Online is an electronic reference library that delivers instant answers to desktop application questions for knowledge workers

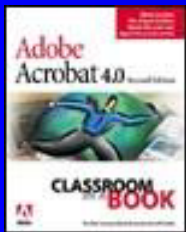


- Safari® Business Books Online
(Available Q2, 2003)

Safari® Tech Books Online



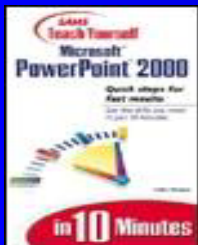
- Safari® Tech Books Online helps IT professionals and programmers pinpoint answers for time-critical issues
- Currently contains more than 1,200 online books:
 - IT (over 1,000)
 - Desktop (over 100)
 - Business (coming soon)
- Safari offers books that IT Professionals and programmers know and use the most
- Only provider with 2001-2-3 titles from
 - O'Reilly, Cisco Press, Addison-Wesley and others



Safari® HelpDesk Online



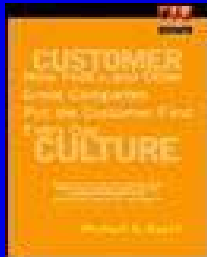
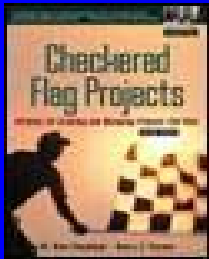
- Safari® HelpDesk Online contains 100 leading desktop application books
- Helps knowledge workers to find quick and reliable answers to time-critical questions about desktop applications
- Results in fewer calls to help desk staff
- Results in overall boost to productivity



Safari® Business Books Online



- Safari® Business Books Online will launch in Q2 2003
- Access to deep content pools via Pearson
- Topic areas include
 - Business Management
 - Project Management
 - Marketing
 - Human Resources
 - Communication, etc.



Speed and Quality



- IT Pros and programmers spend most of their time firefighting and solving problems
- Most interested in "saving time" and getting "quick" and "correct" answers to their questions
 - Interested in "getting up to speed" on new technologies quickly
 - Most information on the Web is unvetted, untested and can prove unreliable
 - Troubleshooting and re-working can result from picking up erroneous information
 - Multiple labor-hours expended when workers turn to colleagues
 - Slower response times from technology staff can lead to more system downtime, slower implementation, and lost opportunities

“Hidden Cost of the Hunt”

- Technology workers spend an average of 7 hours per week — 4 labor-weeks per year — looking for answers*

Total Cost to an Enterprise



- **Example assumes 500 technology workers**
- **Assume average salary of \$68,000 + 25% benefits**

The Safari® Solution

- Safari® Tech Books Online users report that Safari saves them an average of 13.5 hours per month*
- ROI for a 500-seat subscription:
 - If 50% utilization, ROI = 1515%
 - If only 4% utilization, still covers a typical ROI hurdle rate of 18%

Search and Find

View relevancy ranked results; results are shown in context

Search Library by specific book, author or key words


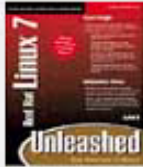

Browse full-text through specific books

Peruse book by subject or section

Home My Safari My Bookshelf My Recent Searches My Recent Pages My Notes My Bookmarks My Account Logout

Found 79 Section(s) in 40 Chapter(s) in 31 book(s) that match your search for "fetchmail"

View by Section View by Book Hide Bookcovers Books 1 to 3 of 79 Previous Page: 1 2 3 4 5 Next

	Chapter / Section	Rel ▲▼	Book Title ▲▼	Publisher ▲▼	Pub Date ▲▼
1.	 Chapter 17: Using Electronic Mail > Section: Retrieving Electronic Mail	99%	Practical Linux, First Edition By M. Streib	Que	Jan 2000
<p>Configuring Linux for sending and retrieving electronic mail fetchmail can be a complex task but, fortunately, most Linux distributions automatically configure and set up the main e-mail software and directory components during installation. Fetchmail. In simple terms, the two types of programs involved in e-mail are as follows: More...</p>					
2.	 Appedix B: Top Linux Commands & Utilities > Section: SMTP and sendmail	92%	Red HatLinux7 Unleashed, First Edition By Bill Ball, David Pitts	Sams	Oct 2000
<p>This section covers the details you need in order to understand, install, and configure the sendmail package. Before getting into the details, however, let's take a moment to discuss the SMTP protocol in better detail fetchmail and howt eh Domain Name Service (DNS) interacts with email across the Internet. Fetchmail. (See Chapter 14, "Domain Name Service and Dynamic Host Configuration Protocol," for more details on DNS) More...</p>					
1.	 Chapter 16: The World Wide Web and Electronic Mail > Section: Electronic Mail	89%	Running Linux, Third Edition By Matt Welsh	O'Reilly	Aug 1999
<p>Fetchmail. Electronic mail (email) is one of the most desirable features of a computer system. You can send and receive email on your Linux system locally between users on the host and between hosts on a network. You have to set up three classes of software to provide email service. These are the mail user agent or mailer, the mail transport agent (MTA), and the transport protocol. More...</p>					

Books 1 to 3 of 79 Previous Page: 1 2 3 4 5 Next Top

Smart Searches

Table of Contents tracks along

Results include code samples and graphics, just like a printed book

The screenshot shows a Microsoft Internet Explorer browser window displaying the Safari Tech Books Online interface. The search results for 'fetchmail' are shown, highlighting the book 'FreeBSD@ Unleashed' by Brian Tiemann and Michael C. Urban. The selected chapter is 'Chapter 24. Connecting to the Internet with PPP'. The page content includes a section on 'Configuring Kernel PPP', explaining that the pppd daemon handles kernel PPP and that configuration files are located in /etc/ppp. A sample of the /etc/resolv.conf file is provided, showing domain and nameserver entries. The page also includes a table of contents on the left side of the page.

Table of Contents

- Copyright
- About the Authors
- About the Tech Editor
- Acknowledgments
- Tell Us What You Think!
- Introduction
- Introduction to FreeBSD
- Using FreeBSD
- Administering FreeBSD
- FreeBSD Networking
 - Introduction to Networking
 - Configuring Basic Networking Services
 - Connecting to the Internet with PPP
 - Choosing an ISP
 - Gathering Needed

FreeBSD@ Unleashed
By Brian Tiemann, Michael C. Urban

Chapter 24. Connecting to the Internet with PPP

Configuring Kernel PPP

Kernel PPP is handled by the `pppd` daemon. The main configuration files for the `pppd` daemon are located in `/etc/ppp`. Other than the files located here, you will also need to edit the `/etc/resolv.conf` file.

```
/etc/resolv.conf
```

The `/etc/resolv.conf` file determines how FreeBSD resolves hostnames to numerical IP addresses. Each line in `resolv.conf` contains the keyword `nameserver` followed by the IP address of the DNS server. In addition, the keyword `domain` can be used in this file. If the domain keyword is present, FreeBSD will assume that any unqualified hostnames (hostnames that do not have a domain after them) are located in the domain specified after the domain keyword. Here is a sample of an `/etc/resolv.conf` file:

```
domain samplenet.org
nameserver 111.111.11.1
nameserver 222.222.22.2
```

You can edit the `/etc/resolv.conf` file with any text editor. You will need to be logged in as root to do so.

```
/etc/ppp/options
```

Useful Categories

Subcategories make it quick and easy to find precise information

You can search code fragments only and conduct Google™-like searches

Safari Categories

The screenshot shows a 'Browse by Category' menu with a list of categories. An arrow points from 'Certification' in the main list to a 'Level - 1 Subcategories' box. Inside this box, 'Certification' is expanded to show a list of vendors: Cisco, CompTIA, Linux, Lotus, Microsoft, Solaris, and Sun. A second arrow points from 'Cisco' in this list to a 'Level - 2 Subcategories' box. This box shows 'Certification' expanded to show a list of specific certifications: CCDA, CCDP, CCIE, CCIP, CCNA, and CCNP. Below this list, the same vendor names (CompTIA, Linux, Lotus, Microsoft, Solaris, Sun) are listed again.

Level - 1 Subcategories

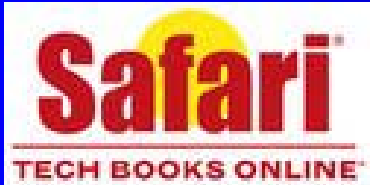
- ⊖ Certification
- ⊖ Cisco
- ⊖ CompTIA
- ⊖ Linux
- ⊖ Lotus
- ⊖ Microsoft
- ⊖ Solaris
- ⊖ Sun

Level - 2 Subcategories

- ⊖ Certification
- ⊖ CCDA
- ⊖ CCDP
- ⊖ CCIE
- ⊖ CCIP
- ⊖ CCNA
- ⊖ CCNP
- ⊖ CompTIA
- ⊖ Linux
- ⊖ Lotus
- ⊖ Microsoft
- ⊖ Solaris
- ⊖ Sun

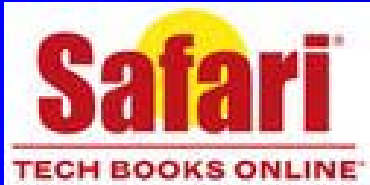
Safari lets you drill down to quickly find exactly what you need!

Safari® Benefits



- **Get specific answers to specific questions**
 - The powerful Safari search engine provides relevance-ranked results in a matter of seconds
- **Get immediate results**
 - With the Safari electronic library you can select the book you want and view the entire chapter, section or book you need immediately – all online
- **Cut, paste and annotate**
 - Paste code to save time and avoid typographical errors
 - Make notes on the material you find useful and choose whether or not to share them with your work group
- **Personalize your library**
 - Customize a library for yourself, your department or your entire organization
 - Flexible subscription pricing with deep, enterprise-wide discounts

Why Safari®?



- **Save Time**
 - No need to sift through piles of books, wait on overnight shipments, or scrape together information from message boards and colleagues
- **Eliminate Errors**
 - Cut and paste code directly from Safari and eliminate programming errors
- **Save Money**
 - Avoid costly delays that result from picking up erroneous code from unreliable sources. Safari searches titles from the publishers you have already grown to trust
- **Stay Current**
 - New books are added in conjunction with, or often times in advance of, their print publication dates
 - Safari helps users stay ahead of the rapidly changing technology curve

Easy Implementation



- **Easy Implementation of Service**
 - *Flexible*
 - Safari can be implemented at the enterprise, department and/or individual level – or a mix of these levels
 - *Low Overhead*
 - Online use model
 - No plug-ins or downloads
 - Works with all standard browsers
 - *IP authentication*
 - *Co-branding opportunities*

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