cisco.

31 Days Before Your CCNA Routing and Switching Exam

Third Edition

Allan Johnson



A Day-By-Day Review Guide for the ICND2 (200-101) Certification Exam

FREE SAMPLE CHAPTER



31 Days Before Your CCNA Routing and Switching Exam

A Day-By-Day Review Guide for the ICND2 (200-101) Certification Exam

Third Edition

Allan Johnson



31 Days Before Your CCNA Routing and Switching Exam

A Day-by-Day Review Guide for the ICND2 (200-101) Certification Exam

Allan Johnson

Copyright© 2014 Cisco Systems, Inc.

Published by: Cisco Press 800 East 96th Street Indianapolis, IN 46240 USA

All rights reserved. No part of this book may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or by any information storage and retrieval system, without written permission from the publisher, except for the inclusion of brief quotations in a review.

Printed in the United States of America

First Printing May 2014

Library of Congress Control Number: 2014935127

ISBN-13: 978-1-58720-463-0

ISBN-10: 1-58720-463-0

Warning and Disclaimer

This book is designed to provide information about exam topics for the Cisco Certified Networking Associate (CCNA) Exam 200-101 ICND2. Every effort has been made to make this book as complete and as accurate as possible, but no warranty or fitness is implied.

The information is provided on an "as is" basis. The authors, Cisco Press, and Cisco Systems, Inc., shall have neither liability nor responsibility to any person or entity with respect to any loss or damages arising from the information contained in this book or from the use of the discs or programs that may accompany it.

The opinions expressed in this book belong to the author and are not necessarily those of Cisco Systems, Inc.

Trademark Acknowledgments

All terms mentioned in this book that are known to be trademarks or service marks have been appropriately capitalized. Cisco Press or Cisco Systems, Inc., cannot attest to the accuracy of this information. Use of a term in this book should not be regarded as affecting the validity of any trademark or service mark.

Special Sales

For information about buying this title in bulk quantities, or for special sales opportunities (which may include electronic versions; custom cover designs; and content particular to your business, training goals, marketing focus, or branding interests), please contact our corporate sales department at corpsales@pearsoned.com or (800) 382-3419.

For government sales inquiries, please contact governmentsales@pearsoned.com.

For questions about sales outside the U.S., please contact international@pearsoned.com.

Feedback Information

At Cisco Press, our goal is to create in-depth technical books of the highest quality and value. Each book is crafted with care and precision, undergoing rigorous development that involves the unique expertise of members from the professional technical community.

Readers' feedback is a natural continuation of this process. If you have any comments regarding how we could improve the quality of this book, or otherwise alter it to better suit your needs, you can contact us through email at feedback@ciscopress.com. Please make sure to include the book title and ISBN in your message.

We greatly appreciate your assistance.

Publisher Paul Boger Associate Publisher Dave Dusthimer **Business Operation Manager, Cisco Press** Jan Cornelssen **Executive Editor** Mary Beth Ray Managing Editor Sandra Schroeder Senior Development Editor Christopher Cleveland Mandie Frank **Project Editor** Keith Cline Copy Editor Steve Stiles **Technical Editor Editorial Assistant** Vanessa Evans Mark Shirar Designer Bumpy Design Composition Indexer Ken Johnson Proofreader Chuck Hutchinson

cisco.

Americas Headquarters Cisco Systems, Inc. San Jose, CA Asia Pacific Headquarters Cisco Systems (USA) Pte. Ltd. Singapore Europe Headquarters Cisco Systems International BV Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

COEL CCENT, Cisco Eos, Cisco HealthPresence, the Cisco logo, Cisco Lumin, Cisco Nexus, Cisco Stadium/Vision, Cisco TedePresence, Cisco WebEx, DCE, and Webcrne to the Human Network are trademarks: Changing the Way Vie Work, Live, Play, and Learn and Cisco Store are service marks: and Access Registrat. Aironat. AsynCOS, Bringing the Metrition To You, Catalyst, COCH, COCH, COEP, COLH, CORP, COSP, COVP, Cisco, the Cisco Certified Internetwork: Expert Igno, Cisco IS, Cisco, Cisco, Tenson, Cisco, Vieter, Stadyster, Boga, Cisco, Unition, Enterhaits, Ethers/with, Exercise Asynchronic Cisco, Vieter, Stadyster, Boga, Cisco, Cisco, Vieter, Chang, Cataly, Coche, Cole, Cole,

All other trademarks mentioned in this document or website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0812R)

About the Author

Allan Johnson entered the academic world in 1999 after 10 years as a business owner/ operator to dedicate his efforts to his passion for teaching. He holds both an MBA and an MEd in Occupational Training and Development. He taught CCNA courses at the high school level for 7 years and has taught both CCNA and CCNP courses at Del Mar College in Corpus Christi, Texas. In 2003, Allan began to commit much of his time and energy to the CCNA Instructional Support Team, providing services to Networking Academy instructors worldwide and creating training materials. He now works full time for Cisco Networking Academy as a Learning Systems Developer.

About the Technical Reviewer

Steve Stiles is a Cisco Network Academy Instructor for Rhodes State College and a Cisco Certified Instructor Trainer, having earned CCNA Security and CCNP-level certifications. He was the recipient of the 2012 Outstanding Teacher of the Year by the Ohio Association of Two Year Colleges and co-recipient for the Outstanding Faculty of the Year at Rhodes State College.

Dedication

For my wife, Becky. Without the sacrifices you made during the project, this work would not have come to fruition. Thank you for providing me the comfort and resting place only you can give.

Acknowledgments

When I began to think of whom I would like to have as a technical editor for this work, Steve Stiles immediately came to mind. With his instructor and industry background, in addition to his excellent work building activities for the new Cisco Networking Academy curriculum, he was an obvious choice. Thankfully, when Mary Beth Ray contacted him, he was willing and able to do the arduous review work necessary to make sure that you get a book that is both technically accurate and unambiguous.

This book is a concise summary of the work of Cisco Press CCNA authors. Wendell Odom's *Cisco CCENT/CCNA ICND2 200-101 Official Cert Guide* and John Tiso's *Interconnecting Cisco Network Devices, Part 2 (ICND2) Foundation Learning Guide* were two of my main sources. The different approaches these two authors—both CCIEs—take toward the CCNA material gives the reader the breadth and the depth needed to master the CCNA exam topics.

The Cisco Network Academy authors for the online curriculum and series of Companion Guides take the reader deeper, past the CCNA exam topics, with the ultimate goal of not only preparing the student for CCNA certification, but for more advanced college-level technology courses and degrees, as well. Thank you especially to Amy Gerrie and her team of authors—Rick Graziani, Wayne Lewis, and Bob Vachon—for their excellent treatment of the material; it is reflected throughout this book.

Mary Beth Ray, executive editor, amazes me with her ability to juggle multiple projects simultaneously, steering each from beginning to end. I can always count on her to make the tough decisions. Thank you, Mary Beth, for bringing this project to me.

I've lost count, but this may be the tenth project with Christopher Cleveland as development editor. His dedication to perfection pays dividends in countless, unseen ways. Thank you again, Chris, for providing me with much needed guidance and support. This book could not be a reality without your persistence.

Contents at a Glance

Introduction xxiv

- Day 31 Spanning Tree Protocols 1
- Day 30 PVST and Rapid PVST+ Operation and Configuration 7
- Day 29 EtherChannel Concepts and Configuration 17
- Day 28 Routing Processes and Protocols 25
- Day 27 Booting the Router 33
- Day 26 IOS Images and Licensing 41
- Day 25 Backing Up and Restoring Files 51
- Day 24 OSPFv2 Modification 59
- Day 23 OSPFv3 Modification 77
- Day 22 EIGRP Concepts 85
- Day 21 EIGRP for IPv4 Implementation 95
- Day 20 EIGRP for IPv6 Implementation 111
- Day 19 Varieties of FHRP 121
- Day 18 FHRP Configurations 125
- Day 17 SNMP and Syslog 133
- Day 16 Utilizing NetFlow 145
- Day 15 Troubleshooting Methodology 151
- Day 14 Troubleshooting STP and EtherChannel 161
- Day 13 Troubleshooting Inter-VLAN Routing 167
- Day 12 Troubleshooting Routing 173
- Day 11 Troubleshooting OSPF 179
- Day 10 Troubleshooting EIGRP 183
- Day 9 WAN Technology Overview 187
- Day 8 WAN Connection Options and VPNs 193
- Day 7 Serial Connections 211

- Day 6 PPP 217
- Day 5 Frame Relay 225
- Day 4 PPPoE 241
- Day 3 Troubleshooting WAN Issues 245
- Day 2 NAT 251
- Day 1 CCNA Skills Review and Practice 263

Exam Day 287

Post-Exam Information 289

Index 291

Contents

Introduction xxiv Day 31: Spanning Tree Protocols 1 CCNA 200-101 ICND2 Exam Topics 1 Key Topics 1 STP Concepts and Operation 1 STP Algorithm 2 STP Convergence 2 STP Varieties 4 Study Resources 5 Day 30: PVST and Rapid PVST+ Operation and Configuration 7 CCNA 200-101 ICND2 Exam Topics 7 Key Topics 7 PVST Operation 7 Port States 8 Extended System ID 8 Rapid PVST+ Operation 9 RSTP Interface Behavior 9 RSTP Port Roles 10 Edge Ports 11 Configuring and Verifying Varieties of STP 12 STP Configuration Overview 12 Configuring and Verifying the BID 12 Configuring PortFast 14 Configuring Rapid PVST+ 15 Verifying STP 15 Study Resources 16 Day 29: EtherChannel Concepts and Configuration 17 CCNA 200-101 ICND2 Exam Topics 17 Key Topics 17 EtherChannel Operation 17 Benefits of EtherChannel 18

Implementation Restrictions 18 EtherChannel Protocols 19 Port Aggregation Protocol 19 Link Aggregation Control Protocol 20 Configuring EtherChannel 20 Verifying EtherChannel 21 Study Resources 23 Day 28: Routing Processes and Protocols 25 CCNA 200-101 ICND2 Exam Topics 25 Key Topics 25 Dynamic Routing Metrics 25 Administrative Distance 26 IGP Comparison Summary 28 Routing Loop Prevention 28 Link-State Routing Protocol Features 29 Building the LSDB 29 Calculating the Dijkstra Algorithm 30 Convergence with Link-State Protocols 31 Study Resources 32 Day 27: Booting the Router 33 CCNA 200-101 ICND2 Exam Topics 33 Key Topics 33 Router Internal Components 33 IOS 34 Router Boot Process 35 Changing the Configuration Register 36 Locating and Loading the Cisco IOS Image to Load 37 Selecting and Loading the Configuration 39

Study Resources 40

Day 26: IOS Images and Licensing 41

CCNA 200-101 ICND2 Exam Topics 41

Key Topics 41

Cisco IOS Software Release Families and Trains 41 IOS Version 12.4 Family 41 IOS Version 15 43 IOS Image Filenames 45 Managing IOS Licenses 46 Study Resources 50 Day 25: Backing Up and Restoring Files 51 CCNA 200-101 ICND2 Exam Topics 51 Key Topics 51 Cisco IOS File System and Devices 51 IFS Commands 51 URL Prefixes for Specifying File Locations 54 Commands for Managing Configuration Files 54 Manage IOS Images 56 Backing Up an IOS image 56 Restoring an IOS Image 57 Study Resources 58 Day 24: OSPFv2 Modification 59 CCNA 200-101 ICND2 Exam Topics 59 Key Topics 59 Configuring OSPFv2 Review 59 The router ospf Command 59 The network Command 59 Router ID 60 Passive Interfaces 60 Modifying the OSPF Metric 60 OSPFv2 Configuration Example 62 Modifying Single-Area OSPFv2 63 Redistributing a Default Route 63 Modifying Hello Intervals and Hold Times 64 Authenticating OSPF Messages 65 OSPF Network Types 67

DR/BDR Election 67 Controlling the DR/BDR Election 68 Multi-Area OSPFv2 70 Multi-Area OSPFv2 Operation 70 Link-State Advertisements 72 Configuring Multi-Area OSPFv2 73 Study Resources 75 Day 23: OSPFv3 Modification 77 CCNA 200-101 ICND2 Exam Topics 77 Key Topics 77 OSPFv3 Configuration Review 77 Modifying the OSPFv3 Configuration 79 Propagating a Default Route 79 Modifying the Timers 80 Configuring Multi-Area OSPFv3 81 Study Resources 83 Day 22: EIGRP Concepts 85 CCNA 200-101 ICND2 Exam Topics 85 Key Topics 85 EIGRP Overview 85 EIGRP Characteristics 86 PDMs 86 **RTP 86** EIGRP Packet Types 87 EIGRP Message Format 88 EIGRP Operation 89 EIGRP Convergence 89 EIGRP Composite Metric 90 Administrative Distance 91 DUAL 91 DUAL Concepts 91 DUAL FSM 92 Study Resources 93

Day 21: EIGRP for IPv4 Implementation 95 CCNA 200-101 ICND2 Exam Topics 95 Kev Topics 95 Configuring EIGRP for IPv4 95 EIGRP Topology and Addressing Scheme 95 The **network** Command 96 The Router ID 96 Verifying EIGRP for IPv4 97 Examining the Protocol Details 97 Examining Neighbor Tables 98 Examining Topology Tables 99 Examining the Routing Table 101 Modifying the EIGRP for IPv4 Configuration 102 Automatic Summarization 102 Manual Summarization 103 Propagating an IPv4 Default Route 105 Modifying the EIGRP Metric 106 Modifying Hello Intervals and Hold Times 106 Authenticating EIGRP Messages 107 Study Resources 109 Day 20: EIGRP for IPv6 Implementation 111 CCNA 200-101 ICND2 Exam Topics 111 Key Topics 111 EIGRP for IPv6 Concepts 111 Configuring EIGRP for IPv6 112 Verifying EIGRP for IPv6 114 Examining the Protocol Details 114 Examining Neighbor Table 115 Examining the Routing Table 115 Modifving EIGRP for IPv6 116 Manual Summarization 116 Propagating an IPv6 Default Route 118

Modifying Bandwidth Utilization 118 Modifying Hello Intervals and Hold Times 119 Authenticating EIGRP Messages 119 Study Resources 120

Day 19: Varieties of FHRP 121

CCNA 200-101 ICND2 Exam Topics 121

Key Topics 121

First-Hop Redundancy Concepts 121

FHRPs 122

HSRP 122

GLBP 123

Study Resources 124

Day 18: FHRP Configurations 125

CCNA 200-101 ICND2 Exam Topics 125

Key Topics 125

HSRP Configuration 125

GLBP Configuration 128

Study Resources 131

Day 17: SNMP and Syslog 133

CCNA 200-101 ICND2 Exam Topics 133

Key Topics 133

SNMP Operation 133

SNMP Components 133

SNMP Messages 133

SNMP Versions 134

The Management Information Base 134

Configuring SNMP 136

Verifying SNMP 136

Syslog 138

Syslog Operation 138

Syslog Configuration and Verification 140

Study Resources 142

Day 16: Utilizing NetFlow 145

CCNA 200-101 ICND2 Exam Topics 145 Key Topics 145 NetFlow Operation 145 Configuring NetFlow 146 Verifying and Using NetFlow 147 Examining NetFlow Data 148 Study Resources 150 Day 15: Troubleshooting Methodology 151 CCNA 200-101 ICND2 Exam Topics 151 Key Topics 151 Troubleshooting Documentation 151 Configuration Files 151 Topology Diagrams 152 Baseline Date 153 Troubleshooting Methods 154 Troubleshooting at Each Layer 156 Physical Layer 156 Data-Link Layer 156 Network Layer 156 Transport Layer 157 Application Layer 158 Bottom-Up and the Layers 159 Study Resources 159 Day 14: Troubleshooting STP and EtherChannel 161 CCNA 200-101 ICND2 Exam Topics 161 Key Topics 161 Troubleshooting STP 161 Troubleshooting EtherChannel 162 Incorrect channel-group Command Configuration 162 Physical Interface Mismatches 164 Study Resources 165

Day 13: Troubleshooting Inter-VLAN Routing 167

CCNA 200-101 ICND2 Exam Topics 167

Key Topics 167

Inter-VLAN Routing Configuration 167

Inter-VLAN Routing Issues 170

Physical Connections 170

Trunking Configuration 170

IP Addressing Issues 171

Study Resources 171

Day 12: Troubleshooting Routing 173

CCNA 200-101 ICND2 Exam Topics 173 Key Topics 173 Normal Routing Behavior 173 Routing Protocol Operations 174 The Basic Routing Troubleshooting Commands 174 VLSM Troubleshooting 176 Study Resources 177

Day 11: Troubleshooting OSPF 179

CCNA 200-101 ICND2 Exam Topics 179 Key Topics 179 OSPF Operational Considerations 179 OSPF States 179 OSPF Adjacency 180 OSPF Troubleshooting Commands 180 Study Resources 182

Day 10: Troubleshooting EIGRP 183

CCNA 200-101 ICND2 Exam Topics 183 Key Topics 183 EIGRP Troubleshooting Commands 183 Discontiguous Networks 185 Study Resources 186

Day 9: WAN Technology Overview 187 CCNA 200-101 ICND2 Exam Topics 187 Key Topics 187 WAN Technology Concepts 187 WAN Components 187 WAN Devices 189 WAN Operations 190 WAN Physical Layer Standards 190 WAN Data-Link Protocols 191 WAN Switching 191 Study Resources 192 Day 8: WAN Connection Options and VPNs 193 CCNA 200-101 ICND2 Exam Topics 193 Key Topics 193 WAN Connection Options 193 Dedicated Connection Options 194 **Circuit-Switched Connection Options** 194 Packet-Switched Connection Options 195 Metro Ethernet 196 Frame Relay 196 Internet Connection Options 197 DSL 197 Cable Modem 198 Wireless 198 Choosing a WAN Link Option 199 VPN Technology 199 VPN Benefits 200 Types of VPN Access 200 VPN Components 201 Establishing Secure VPN Connections 202 VPN Tunneling 202 VPN Encryption Algorithms 203

Hashes 204 VPN Authentication 204 IPsec Security Protocols 204 GRE Tunneling 207 GRE Characteristics 207 GRE Configuration 208 Study Resources 210

Day 7: Serial Connections 211

CCNA 200-101 ICND2 Exam Topics 211 Key Topics 211 Serial Communications 211 HDLC 213 HDLC Encapsulation 213 Configuring HDLC 214 Verifying HDLC 214 Study Resources 215

Day 6: PPP 217

CCNA 200-101 ICND2 Exam Topics 217 Key Topics 217 PPP Concepts 217 The PPP Frame Format 217 PPP Link Control Protocol (LCP) 218 Looped-Link Detection 218 Enhanced Error Detection 219 PPP Multilink 219 PPP Authentication 219 PPP Configuration and Verification 220 Basic PPP 220 CHAP 221 PAP 222 Study Resources 223

Day 5: Frame Relay 225

CCNA 200-101 ICND2 Exam Topics 225 Key Topics 225 Frame Relay Concepts 225 Frame Relay Components 226 Frame Relay Topologies 227 NBMA Limitations and Solutions 228 Inverse ARP and LMI Concepts 229 Inverse ARP and LMI Operation 231 Configuring and Verifying Frame Relay 232 Full Mesh with One Subnet 233 Configuring the Encapsulation 234 Configuring the LMI Type 235 Configuring Static Frame Relay Maps 235 Partial Mesh with One Subnet per PVC 236 Frame Relay Verification 238 Study Resources 239

Day 4: PPPoE 241

CCNA 200-101 ICND2 Exam Topics 241

Key Topics 241

PPPoE Concepts 241

PPPoE Configuration 242

Study Resources 243

Day 3: Troubleshooting WAN Issues 245

CCNA 200-101 ICND2 Exam Topics 245 Key Topics 245 Troubleshooting WAN Implementations 245 Troubleshooting Layer 1 Problems 246 Troubleshooting Layer 2 Problems 247 Troubleshooting Layer 3 Problems 248 Study Resources 249

Day 2: NAT 251

CCNA 200-101 ICND2 Exam Topics 251 Key Topics 251 NAT Concepts 251 A NAT Example 252 Dynamic and Static NAT 253 NAT Overload 253 NAT Benefits 254 NAT Limitations 254 Configuring Static NAT 255 Configuring Dynamic NAT 256 Configuring NAT Overload 257 Verifying NAT 258 Troubleshooting NAT 259 NAT for IPv6 260 IPv6 Private Address Space 260 Purpose of NAT for IPv6 261 Study Resources 262 Day 1: CCNA Skills Review and Practice 263 Key Topics 263 CCNA Skills Practice 263 Introduction 263 Topology Diagram 263 Addressing Table 264 VLAN Configuration and Port Mappings 265 ISP Configuration 265 Task 1: Configure Frame Relay in a Hub-and-Spoke Topology 266 Task 2: Configure PPP with CHAP 266 Task 3: Configure Static and Dynamic NAT on HQ 267 Task 4: Configure Default Routing 267 Task 5: Configure Inter-VLAN Routing 267 Task 6: Configure and Optimize EIGRP Routing 267

Task 7: Configure VTP, Trunking, the VLAN Interface, and VLANs 268 Task 8: Assign VLANs and Configure Port Security 268 Task 9: Configure STP 269 Task 10: Configure DHCP 269 Task 11: Configure a Firewall ACL 269 CCNA Skills Practice (Answers) 271 Task 1: Configure Frame Relay in a Hub-and-Spoke Topology 271 Task 2: Configure PPP with CHAP 273 Task 3: Configure Static and Dynamic NAT on HQ 274 Task 4: Configure Default Routing 275 Task 5: Configure Inter-VLAN Routing 275 Task 6: Configure and Optimize EIGRP Routing 276 Task 7: Configure VTP, Trunking, the VLAN Interface, and VLANs 278 Task 8: Assign VLANs and Configure Port Security 281 Task 9: Configure STP 282 Task 10: Configure DHCP 283 Task 11: Configure a Firewall ACL 284 CCNA Skills Challenge 285

Exam Day 287

What You Need for the Exam 287 What You Should Receive After Completion 287 Summary 288

Post-Exam Information 289

Receiving Your Certificate 289 Determining Career Options 289 Examining Certification Options 290 If You Failed the Exam 290 Summary 290

Index 291

Icons Used in This Book



Router

Cisco ASA

DSLAM



Router



Switch

Router with

Firewall

CSU/DSU



Wireless Access Point



ATM Switch **Relay Switch**

PIX Firewall

Access Server

Server



Firewall

Hub

WAN Switch



Voice-Enabled Access Server

IP/TV Broadcast

Server



VPN

Concentrator

Hub

(alternate)

PBX Switch



Network Management Server



IP Phone

Web Server

Phone

Laptop



PC



Network Cloud



Ethernet Connection



Wireless Connection

Command Syntax Conventions

The conventions used to present command syntax in this book are the same conventions used in the IOS Command Reference. The Command Reference describes these conventions as follows:

- Boldface indicates commands and keywords that are entered literally as shown. In actual configuration examples and output (not general command syntax), boldface indicates commands that are manually input by the user (such as a show command).
- *Italic* indicates arguments for which you supply actual values.
- Vertical bars (I) separate alternative, mutually exclusive elements.
- Square brackets ([]) indicate an optional element.
- Braces ({ }) indicate a required choice.
- Braces within brackets ([{ }]) indicate a required choice within an optional element.

Introduction

If you're reading this Introduction, you've probably already spent a considerable amount of time and energy pursuing your CCNA certification. You're taking one of two paths. Either you've passed the Interconnecting Cisco Network Devices Part 1 (ICND1 100-101) exam and are now just about ready to take the second exam, ICND2 200-101, or you are planning on taking the full Cisco Certified Network Associate Exam (CCNA 200-120). If you are on the second path, hopefully you also purchased 31 Days Before Your CCENT Certification Exam (ISBN: 9781587204531), because this book only addresses topics covered on the ICND2 exam. Regardless of how you got to this point in your travels through your CCNA studies, 31 Days Before Your CCNA Certification Exam most likely represents the last leg of your journey on your way to the destination: to become a Cisco Certified Network Associate. However, if you are like me, you might be reading this book at the *beginning* of your studies. If so, this book provides an excellent overview of the material you must now spend a great deal of time studying and practicing. But I must warn you; unless you are extremely well versed in networking technologies and have considerable experience configuring and troubleshooting Cisco routers and switches, this book will *not* serve you well as the sole resource for your exam preparations. Therefore, let me spend some time discussing my recommendations for study resources.

Study Resources

Cisco Press offers an abundance of CCNA-related books to serve as your primary source for learning how to install, configure, operate, and troubleshoot small- to medium-size routed and switched networks.

NOTE: The following discussion focuses mainly on resources for the ICND2 exam. If you are taking the CCNA 200-120 exam, refer to the Study Resources recommendation in the Introduction of the *31 Days Before Your CCENT Certification Exam* book (9781587204531).

Primary Resources

First on the list must be Wendell Odom's *Cisco CCNA Routing and Switching ICND2 200-101 Official Cert Guide* (ISBN: 9781587143731). If you do not buy any other books, buy this one. Wendell's method of teaching, combined with his technical expertise and down-to-earth style, is unsurpassed in our industry. As you read through his books, you sense that he is sitting right there next to you walking you through the material. The practice exams and study materials on the DVD in the back of the book are worth the price of the book. There is no better resource on the market for a CCNA candidate.

Next on the list must be John Tiso's *Interconnecting Cisco Network Devices, Part 2* (*ICND2*) *Foundation Learning Guide* (ISBN: 9781587143779). This book is indispensable to those students who take the second of two Cisco recommended training classes for CCNA preparation: Interconnecting Cisco Network Devices 2 (ICND2). These courses, available through Cisco Training Partners in a variety of formats, are usually of a very short duration (1 to 6 weeks) and are geared toward the industry professional already working

in the field of networking. John's book serves the reader well as a concise, but thorough, treatment of the CCNA exam topics. His method and approach often differ and complement Wendell's approach. I recommend that you also refer to this book.

If you are a Cisco Networking Academy student, you are blessed with access to the online version of the CCNA Routing and Switching curriculum and the wildly popular Packet Tracer network simulator. Although there are currently two paths for the CCNA curriculum, I used the Scaling Networks (SN) and Connecting Networks (CN) courses in my daily review of the exam topics. SN describes the architecture, components, and operations of routers and switches in larger and more complex networks. Students learn how to configure routers and switches for advanced functionality. By the end of this course, students will be able to configure and troubleshoot routers and switches and resolve common issues with OSPF, EIGRP, and STP in both IPv4 and IPv6 networks. Students will also develop the knowledge and skills needed to implement a WLAN in a small- to medium-size network. CN discusses the WAN technologies and network services required by converged applications in a complex network. The course enables students to understand the selection criteria of network devices and WAN technologies to meet network requirements. Students learn how to configure and troubleshoot network devices and resolve common issues with data-link protocols. Students also develop the knowledge and skills needed to implement virtual private network (VPN) operations in a complex network. To learn more about CCNA Routing and Switching courses and to find an Academy near you, visit http://www.netacad.com.

However, if you are not an Academy student but want to benefit from the extensive authoring done for these courses, you can buy any or all of CCNA Routing and Switching Companion Guides (CGs) and Lab Manuals (LMs) of the Academy's popular online curriculum. Although you will not have access to the Packet Tracer network simulator software, you will have access to the tireless work of an outstanding team of Cisco Academy instructors dedicated to providing students with comprehensive and engaging CCNA preparation course material. The titles and ISBNs for the CCNA Routing and Switching CGs and LMs are as follows:

- Scaling Networks Companion Guide (ISBN: 9781587133282)
- Scaling Networks Lab Manual (ISBN: 9781587133251)
- Connecting Networks Companion Guide (ISBN: 9781587133329)
- Connecting Networks Lab Manual (ISBN: 9781587133312)

You can find these books at http://www.ciscopress.com by clicking the Cisco Networking Academy link.

Supplemental Resources

In addition to the book you hold in your hands, I recommend four more supplemental resources to augment your final 31 days of review and preparation.

First, a plug for my own book, the *CCNA Practice and Study Guide*, *Exercises*, *Activities and Scenarios to Prepare for the ICND2/CCNA* (ISBN: 9781587133442). The subtitle is a concise summary of what you will get. Although an appropriate resource for anyone,

this book is specifically geared toward the Cisco Networking Academy instructors and students who want a resource to supplement the online curriculum. Mirroring the chapter layout of the last two online courses, the CCNA PSG offers exercises that help you learn the concepts and configurations that are crucial to your success as a CCNA candidate.

Second, Wendell Odom and Sean Wilkins have created more than 250 structured labs that are available in the Cisco CCNA 200-120 Network Simulator. These simulations map precisely to chapters in their book, but are also a great practice resource for anyone. The four types of labs in this product present you with progressively more difficult real-world challenges:

- Skill builder labs help you practice short, focused configuration tasks.
- Subnetting exercises help you improve the speed and accuracy of your subnetting calculations.
- Complex configuration scenario labs present realistic multi-layered, multi-technology configuration tasks.
- Challenging troubleshooting scenario labs provide you with an opportunity to test your problem identification and resolution skills.

If you need that extra edge or are struggling with a particular configuration or troubleshooting concept, you'll find these simulations very helpful.

Third, Eric Rivard is the author of *Cisco CCNA 200-120 Flash Cards and Exam Practice Pack* (ISBN: 9781587204005). The text portion of the book includes more than 450 flash cards that quickly review exam topics in bite-sized pieces. Also included are more than 100 pages in the Quick Reference Guide, which is designed for late-stage exam preparation. And on the included CD, you will find a test engine with more than 150 CCENT and CCNA practice exam questions.

Fourth, there is Scott Empson's very popular *CCNA Routing and Switching Portable Command Guide*, Third Edition (ISBN: 9781587204302). This guide is much more than just a listing of commands and what they do. Yes, it summarizes all the CCNA certification-level IOS commands, keywords, command arguments, and associated prompts. But it also provides you with tips and examples of how to apply the commands to real-world scenarios. Configuration examples throughout the book provide you with a better understanding of how these commands are used in simple network designs.

The Cisco Learning Network

Finally, if you have not done so already, you should now register with The Cisco Learning Network at https://learningnetwork.cisco.com. Sponsored by Cisco, The Cisco Learning Network is a free social learning network where IT professionals can engage in the common pursuit of enhancing and advancing their IT careers. Here you can find many resources to help you prepare for your CCNA exam, in addition to a community of like-minded people ready to answer your questions, help you with your struggles, and share in your triumphs.

So, which resources should you buy? The answer to that question depends largely on how deep your pockets are or how much you like books. If you're like me, you must have it all! I admit it. My bookcase is a testament to my Cisco "geekness." But if you are on a budget, choose one of the primary study resources and one of the supplemental resources (such as Wendell Odom's certification book and my practice study guide). Whatever you choose, you will be in good hands. Any or all of these authors will serve you well.

Goals and Methods

The main goal of this book is to provide you with a clear and succinct review of the CCNA objectives. Each day's exam topics are grouped into a common conceptual framework and use the following format:

- A title for the day that concisely states the overall topic
- A list of one or more CCNA 200-101 exam topics to be reviewed
- A "Key Topics" section to introduce the review material and quickly orient you to the day's focus
- An extensive review section consisting of short paragraphs, lists, tables, examples, and graphics
- A "Study Resources" section to provide you a quick reference for locating more in-depth treatment of the day's topics

The book counts down starting with Day 31 and continues through exam day to provide post-test information. Inside this book, you will also find a calendar and checklist that you can tear out and use during your exam preparation.

Use the calendar to enter each actual date beside the countdown day and the exact day, time, and location of your CCNA exam. The calendar provides a visual for the time that you can dedicate to each CCNA exam topic.

The checklist highlights important tasks and deadlines leading up to your exam. Use it to help you map out your studies.

Who Should Read This Book?

The audience for this book is anyone finishing preparation for taking the CCNA 200-101 ICND2 exam. A secondary audience is anyone needing a refresher review of CCNA exam topics—possibly before attempting to recertify or sit for another certification for which the CCNA is a prerequisite.

Getting to Know the CCNA 200-201 Exam

For the current certifications, announced in Spring 2013, Cisco created the ICND1 (100-101) and ICND2 (200-101) exams, along with the CCNA (200-120) exam. To become CCENT certified, you need to pass just the ICND1 exam. To become CCNA Routing and Switching certified, you must pass both the ICND1 and ICND2 exams, or just the CCNA exam. The CCNA exam simply covers all the topics on the ICND1 and ICND2 exams,

giving you two options for gaining your CCNA Routing and Switching certification. The two-exam path gives people with less experience a chance to study for a smaller set of topics at one time. The one-exam option provides a more cost-effective certification path for those who want to prepare for all the topics at once. This book focuses exclusively on the second exam of two-exam path using the entire list of topics published for the CCNA 200-101 ICND2 exam.

Currently for the CCNA exam, you are allowed 90 minutes to answer 50–60 questions. Use the following steps to access a tutorial at home that demonstrates the exam environment before you go to take the exam:

- Step 1 Visit http://www.vue.com/cisco.
- **Step 2** Look for a link to the certification tutorial. Currently, it appears on the right side of the web page under the heading "Related Links."
- **Step 3** Click the Certification Tutorial link.

When you get to the testing center and check in, the proctor verifies your identity, gives you some general instructions, and then takes you into a quiet room containing a PC. When you're at the PC, you have a few things to do before the timer starts on your exam. For instance, you can take the tutorial to get accustomed to the PC and the testing engine. Every time I sit for an exam, I go through the tutorial even though I know how the test engine works. It helps me settle my nerves and get focused. Anyone who has user-level skills in getting around a PC should have no problems with the testing environment.

When you start the exam, you are asked a series of questions. Each question is presented one at a time and must be answered before moving on to the next question. The exam engine does not let you go back and change your answer. The exam questions can be in one of the following formats:

- Multiple choice
- Fill in the blank
- Drag and drop
- Testlet
- Simlet
- Simulation

The multiple-choice format simply requires that you point and click a circle or check box next to the correct answer or answers. Cisco traditionally tells you how many answers you need to choose, and the testing software prevents you from choosing too many or too few.

Fill-in-the-blank questions usually only require you to type numbers. However, if words are requested, the case does not matter unless the answer is a command that is case sensitive (such as passwords and device names when configuring authentication).

Drag-and-drop questions require you to click and hold, move a button or icon to another area, and release the mouse button to place the object somewhere else—usually in a list. For some questions, to get the question correct, you might need to put a list of five things in the proper order.

Testlets contain one general scenario and several multiple-choice questions about the scenario. These are ideal if you are confident in your knowledge of the scenario's content because you can leverage your strength over multiple questions.

A similet is similar to a testlet in that you are given a scenario with several multiple-choice questions. However, a similet uses a network simulator to allow you access to a simulation of the command line of Cisco IOS Software. You can then use **show** commands to examine a network's current behavior and answer the question.

A simulation also uses a network simulator, but you are given a task to accomplish such as implementing a network solution or troubleshooting an existing network implementation. You do this by configuring one or more routers and switches. The exam then grades the question based on the configuration you changed or added. A newer form of the simulation question is the GUI-based simulation, where a graphical interface like that found on a Linksys router or Cisco's Security Device Manager is simulated.

What Topics Are Covered on the CCNA Exam

The topics of the CCNA 200-101 ICND2 exam focus on the following five key categories:

- LAN switching technologies
- IP routing technologies
- IP services
- Troubleshooting
- WAN technologies

Although Cisco outlines general exam topics, it is possible that not all topics will appear on the CCNA exam and that topics that are not specifically listed might appear on the exam. The exam topics provided by Cisco and included in this book are a general framework for exam preparation. Be sure to check Cisco's website for the latest exam topics.

Registering for the CCNA 200-101 ICND2 Exam

If you are starting your *31 Days to Your CCNA Certification Exam* today, register for the exam right now. In my testing experience, there is no better motivator than a scheduled test date staring me in the face. I'm willing to bet it's the same for you. Don't worry about unforeseen circumstances. You can cancel your exam registration for a full refund up to 24 hours before taking the exam. So, if you're ready, gather the following information in Table I-1 and register right now!

Table I-1 Personal Information for CCNA 200-101 ICND2 Exam Registration

Item	Notes
Legal Name	
Social Security or Passport Number	
Cisco Certification ID or Test ID ¹	
Cisco Academy Username ²	
Cisco Academy ID Number ²	
Company Name	
Valid Email Address	
Voucher Number ²	
Method of Payment	

¹Applies to exam candidates who have previously taken a Cisco certification exam ²Applies to Cisco Networking Academy students only

To register for an exam, visit Pearson VUE online at http://www.vue.com/cisco. The process and available test times will vary based on the local testing center you choose.

Remember, there is no better motivation for study than an actual test date. Sign up today.



Spanning Tree Protocols

CCNA 200-101 ICND2 Exam Topics

Identify enhanced switching technologies

Key Topics

Part I focuses on switching technologies, including Spanning Tree Protocol (STP), EtherChannel, and first-hop redundancy protocols (FHRPs). Today's review covers STP and its variations, standards that allow for redundant switched networks without worrying about switching loops.

STP Concepts and Operation

One of the key characteristics of a well-built communications network is its resiliency. This means that the network needs to be able to handle a device or link failure through redundancy. A redundant topology can eliminate a single point of failure by using multiple links, multiple devices, or both. Spanning Tree Protocol (STP) helps to prevent loops in a redundant switched network. Figure 31-1 shows an example of a three-layer topology (core, distribution, access) with redundant links.





Without STP, redundancy in the switched network could introduce the following issues:

- Broadcast storms: Each switch floods broadcasts endlessly, called a broadcast storm.
- **Multiple frame transmission:** Multiple copies of unicast frames may be delivered to the destination, causing unrecoverable errors.
- MAC database instability: Instability in the content of the MAC address table results from copies of the same frame being received on different ports of the switch.

STP Algorithm

STP is an IEEE committee standard defined as 802.1D. STP places certain ports in the blocking state so that they do not listen to, forward, or flood data frames. STP creates a tree that ensures that only one path exists to each network segment at any one time. Then, if any segment experiences a disruption in connectivity, STP rebuilds a new tree by activating the previously inactive, but redundant, path.

The algorithm used by STP chooses the interfaces that should be placed into a forwarding state. For any interfaces not chosen to be in a forwarding state, STP places the interfaces in blocking state.

Switches exchange STP configuration messages every 2 seconds by default using a multicast frame called the bridge protocol data unit (BPDU). One of the pieces of information included in the BPDU is the bridge ID (BID).

As shown in Figure 31-2, the BID is unique to each switch and is composed of a priority value (2 bytes) and the bridge MAC address (6 bytes).





The default priority is 32,768. The root bridge is the bridge with the lowest BID. Therefore, if the default priority value is not changed, the switch with the lowest MAC address becomes root.

STP Convergence

STP convergence is the process by which the switches collectively realize that something has changed in the LAN topology and so the switches might need to change which ports block and which ports forward. The following steps summarize the STP algorithm used to achieve convergence:

- **Step 1** Elect a root bridge (switch with lowest BID). There can be only one root bridge per network. All ports on the root bridge are forwarding ports.
- **Step 2** Elect a root port for each nonroot switch, based on lowest root path cost. Each nonroot switch has one root port. The root port is the port through which the nonroot bridge has its best path to the root bridge.
- Step 3Elect a designated port for each segment, based on the lowest root path cost.
Each link will have one designated port.
- **Step 4** The root ports and designated ports transition to the forwarding state, and the other ports stay in the blocking state.

Table 31-1 summarizes the reasons STP places a port in forwarding or blocking state.

Characterization of Port	STP State	Description
All the root switch's ports	Forwarding	The root switch is always the designated switch on all connected segments.
Each nonroot switch's root port	Forwarding	The port through which the switch has the least cost to reach the root switch.
Each LAN's designated port	Forwarding	The switch forwarding the lowest-cost BPDU onto the segment is the designated switch for that segment.
All other working ports	Blocking	The port is not used for forwarding frames, nor are any frames received on these interfaces considered for forwarding.

Table 31-1 STP: Reasons for Forwarding or Blocking

Port bandwidth is used to determine the cost to reach the root bridge. Table 31-2 lists the default port costs defined by IEEE, which had to be revised with the advent of 10-Gbps ports.

Table 31-2 Default IEEE Port Costs

Ethernet Speed	Original IEEE Cost	Revised IEEE Cost
10 Mbps	100	100
100 Mbps	10	19
1 Gbps	1	4
10 Gbps	1	2

STP uses the four states shown in Figure 31-3 as a port transitions from blocking to forwarding.



Figure 31-3 Spanning Tree Port States

A fifth state, disabled, occurs either when a network administrator manually disables the port or a security violation disables the port.

STP Varieties

Several varieties of STP have emerged after the original IEEE 802.1D:

- STP: The original specification of STP, defined in 802.1D, provides a loop-free topology in a network with redundant links. STP is sometimes referred to as Common Spanning Tree (CST) because it assumes one spanning tree instance for the entire bridged network, regardless of the number of VLANs.
- **PVST+:** Per-VLAN Spanning Tree Plus is a Cisco enhancement of STP that provides a separate 802.1D spanning tree instance for each VLAN configured in the network.
- **RSTP:** Rapid STP, or IEEE 802.1w, is an evolution of STP that provides faster convergence than STP. However, RSTP still only provides for a single instance of STP.
- **Rapid PVST+:** Cisco enhancement of RSTP that uses PVST+. Rapid PVST+ provides a separate instance of 802.1w per VLAN.
- Multiple Spanning Tree Protocol: MSTP is an IEEE standard inspired by the earlier Cisco proprietary Multiple Instance STP (MISTP) implementation. MSTP maps multiple VLANs into the same spanning tree instance. The Cisco implementation of MSTP is MST, which provides up to 16 instances of RSTP and combines many VLANs with the same physical and logical topology into a common RSTP instance.

Part of your switch administration skill set is the ability to decide which type of STP to implement. Table 31-3 summarizes the features of each STP flavor.

		Valledes		
Protocol	Standard	Resources Needed	Convergence	Tree Calculation
STP	802.1D	Low	Slow	All VLANs
PVST+	Cisco	High	Slow	Per VLAN
RSTP	802.1w	Medium	Fast	All VLANs
Rapid PVST+	Cisco	Very high	Fast	Per VLAN
MSTP	802.1s, Cisco	Medium or high	Fast	Per instance

Table 31-3 Features of STP Varieties

Study Resources

For today's exam topics, refer to the following resources for more study.

Resource	Location	Торіс
Primary Resources		
Switched Networks	4	Spanning Tree Concepts
		Varieties of Spanning Tree Protocols
Scaling Networks	2	Spanning Tree Concepts
		Varieties of Spanning Tree Protocols
ICND2 Official Cert Guide	1	All
ICND2 Foundation Learning Guide	1	Building Redundant Switch Topologies
Supplemental Resources		
CCNA Practice and Study Guide	2	Spanning Tree Concepts
		Varieties of Spanning Tree Protocols
CCNA ICND2 Flash Cards	2	Questions 1–37

This page intentionally left blank

Index

Symbols

3DES (Triple Data Encryption Standard) algorithm, 203

Α

ABR (Area Border Routers), OSPF, 72 access servers and WAN, 189 ACK (Acknowledgement) packets, EIGRP, 88 active status (VC), 230 AD (Administrative Distance), 26-28 **DUAL**, 92 EIGRP. 91 Address field (HDLC), 213 address mapping and Frame Relay, 229-232 addressing schemes EIGRP configuration in IPv4 implementations, 95-96 OSPFv2, 62 OSPFv3, 77-78 addressing tables, CCNA skills practice, 264-265 admission process (testing centers), 287 advancing via certification, 290 **AES (Advanced Encryption Standard)** algorithm, 203 AH (Authentication Headers), IPsec protocol, 204 analog dialup circuit-switched connections, 195 answering questions, strategies for success, 288 answers (CCNA skills practice) default routing configuration, 275 DHCP configuration, 283-284 dynamic NAT configuration, 274-275 EIGRP routing configuration, 276-278 firewall ACL configuration, 284 Frame Relay configuration, 271-273 inter-VLAN routing configuration, 275-276 port security configuration, 281-282 PPP configuration, 273 static NAT configuration, 274-275 STP configuration, 282-283 trunking configuration, 278-281 VLAN assignments, 281-282 configuration, 278-281 inter-VLAN routing configuration, 275-276 VTP configuration, 278, 279, 280-281

application layer (OSI model), troubleshooting, 158 ASBR (Autonomous System Boundary Routers), OSPF, 72 asymmetric encryption, 203 authentication CHAP CCNA skills practice, 266, 273 PPP configuration, 266, 273 EIGRP message authentication IPv4 implementations, 107-108 IPv6 implementations, 119-120 HMAC. 204 MD5 authentication EIGRP and IPv4 implementations, 107-108 EIGRP and IPv6 implementations, 119-120 single-area OSPFv2, 65-67 messages EIGRP in IPv4, 107-108 EIGRP in IPv6, 119-120 single-area OSPFv2, 65-67 PPP. 218-222 PSK, 204 RSA signatures, 204 automatic summarization, 102-103, 185 Autonomous System Number field, EIGRP messages, 89

В

backbone routers (OSPF), 72 backups IOS images, 56 software licenses, 49 bandwidth EIGRP, 90 IPv4 implementations, 106 IPv6 implementations, 118-119 OSPFv2 configuration, 60-61 port bandwidth and STP, 3 baseline dates, troubleshooting, 153 BDR (Backup Designated Routers), electing in single-area OSPFv2, 67-70 **BECN (Backward Explicit Congestion** Notification), Frame Relay, 227 BID (Bridge ID), 2 Bridge Priority field, 8 configuring, 12-13 Extended System ID field, 8 MAC Address field, 8 PVST+, 8 verifying configurations, 13

boot process, routers, 35 changing configuration registers, 36-37 loading configuration files, 39 IOS images, 37-38 bottom-up troubleshooting method, 155, 159 BRI (Basic Rate Interface) ISDN, 195 Bridge Priority field (BID), PVST+, 8 broadband modems and WAN, 189 broadcast multi-access networks, single-area **OSPFv2**, 67 broadcast replication, Frame Relay NBMA topologies, 229 broadcast storms, 2 Building Your I.T. Career: A Complete Toolkit for a Dynamic Career in Any Economy, 2nd Edition, 289

С

cable connectors and WAN, 190 cable modem Internet connections, 198 career options, determining, 289 Carrier protocol, VPN tunneling, 202 CCENT/ICDN1 exam, NAT, 251 CCNA exam certification options for advancing, 290 receiving, 289 validity of, 289 certified examination score reports, 287 exam day requirements, 287 failing, 290 NAT as prerequisite knowledge, 251 post-exam process, 287-290 questions, answering, 288 retaking, 290 skills practice addressing table, 264-265 challenge modification, 285 default routing configuration, 267, 275 DHCP configuration, 269, 283-284 dynamic NAT configuration, 267, 274-275 EIGRP routing configuration, 267, 276-278 firewall ACL configuration, 269, 284 Frame Relay configuration, 266, 271-273 inter-VLAN routing configuration, 267, 275-276 ISP configuration, 265-266 port mappings, 265 port security configuration, 268, 281-282 PPP configuration, 266, 273 static NAT configuration, 267, 274-275 STP configuration, 269, 282-283

topology diagram, 263 trunking configuration, 268, 278-281 VLAN assignments, 268, 281-282 VLAN configuration, 265, 268, 278-281 VLAN interface configuration, 268, 278-281 VTP configuration, 268, 278-281 strategies for success, 288-290 study groups (online), 290 testing center admission process, 287 storing personal items during examination, 287 cellular service connections, 199 certification options for advancing, 290 receiving, 289 validity of, 289 certified examination score reports, 287 CHAP (Challenge Handshake Authentication Protocol), 218-222, 266, 273 CIR (Committed Information Rates), Frame Relay, 227 circuit-switching circuit-switched connections, 195, 199 WAN, 191-192 Cisco License Registration Portal, 47 clear ip nat translation command, 259 CLM (Cisco License Manager), 47 CO (Central Office) and WAN, 189 configuration files IFS configuration files, 54-55 router boot process, 39 troubleshooting, 151 configuration registers, IOS, 36-37 configuring BID, 12-13 CHAP, 221 default routing, CCNA skills practice, 267, 275 DHCP, CCNA skills practice, 269, 283-284 dynamic NAT, 256-257, 267, 274-275 EIGRP CCNA skills practice, 267, 276-278 IPv4 implementation, 95-97 IPv6 implementation, 112-113 EtherChannel, 20-21 firewall ACL, CCNA skills practice, 269, 284 Frame Relay, 232, 239 CCNA skills practice, 266, 271-273 full-mesh topologies with one subnet, 233-236 partial-mesh topologies with one subnet, 236-238

static mapping, 235-236 GLBP. 128 GRE tunneling, 208-209 HDLC, 214 HSRP, 125-126 inter-VLAN routing, 167-170, 267, 275-276 ISP, CCNA skills practice, 265-266 LMI type, Frame Relay, 235 multi-area OSPFv2, 73-75 multi-area OSPFv3, 81-83 NAT overloading, 257-258 NetFlow, 146 OSPFv2 bandwidth utilization, 60-61 example of, 62-63 multi-area OSPFv2, 73-75 network command, 59 passive interfaces, 60 router ID, 60 router ospf command, 59 OSPFv3, 77-83 PortFast, 14 port security, CCNA skills practice, 268, 281-282 PPP, 220-221, 266, 273 PPPoE, 242-243 Rapid PVST+, 15 SNMP, 136 static NAT, 255-256, 267, 274-275 STP, 12, 269, 282-283 Syslog, 140-141 trunking, CCNA skills practice, 268, 278-281 VLAN, CCNA skills practice, 265, 268, 278-281 VTP, CCNA skills practice, 268, 278-281 Control field (HDLC), 213 convergence EIGRP, 89 link-state protocols, 31-32 RSTP, 9 STP, 2-3 copying IFS configuration files, 54-55 core routers and WAN, 190 CPE (Customer Premises Equipment) and WAN. 188 CSU/DSU (Channel Service Units/Data Service Units) and WAN, 189

D

Data field (HDLC), 214 data-link layer (OSI model), troubleshooting, 156 data-link protocols and WAN, 191 DCE (Data Communications Equipment) Frame Relay and, 225 WAN and, 188 dead intervals OSPFv3, 80-81 single-area OSPFv2, 65 debug ip nat command, 259 dedicated connections, 194, 199, 211 HDLC configuring, 214 encapsulation, 213 verifying configuration, 214 HSSI standard, 212 RS-232 standard, 212 V.35 standard, 212 default administrative distances, 27 default routing, CCNA skills practice, 267, 275 delay and EIGRP, 90 deleted status (VC), 231 demarcation points and WAN, 188 DES (Data Encryption Standard) algorithm, 203 **DHCP** (Dynamic Host Configuration Protocol), CCNA skills practice, 269, 283-284 diagrams (topology), CCNA skills practice, 263 dialup circuit-switched connections (analog), 195 dialup modems and WAN, 189 Dijkstra Shortest Path First (SPF) algorithm, 30-31 discontiguous networks and EIGRP, 185 divide-and-conquer troubleshooting method, 155 DLCI (Data-Link Connection Identifiers), Frame Relay, 227 documentation, troubleshooting, 151 baseline dates, 153 configuration files, 151 topology diagrams, 152-153 DR (Designated Routers), electing in single-area OSPFv2, 67-70 drivers licenses, exam day requirements, 287 DSL Internet connections, 197-198 DTE (Data Terminal Equipment) Frame Relay and, 225 WAN and, 188 DUAL (Diffusing Update Algorithm) and EIGRP, 91-92 dynamic NAT (Network Address Translation), 253 CCNA skills practice, 267, 274-275

configuring, 256-257 **dynamic routing protocols** dynamic routing metrics, 25-26 link-state routing protocols *convergence*, 31-32 *Dijkstra Shortest Path First (SPF) algorithm*, 30-31 *link-state database (LSDB), building, 29-30* routing loop prevention, 28-29

Ε

edge ports (Rapid PVST+), 11 EIA/TIA-232 WAN physical layer standard, 190 EIA/TIA-449/530 WAN physical layer standard, 190 EIA/TIA-612/613 WAN physical layer standard, 190 EIGRP (Enhanced Interior Gateway Routing Protocol), 28 ACK packets, 88 AD. 91 automatic summarization, 185 bandwidth metric, 90 CCNA skills practice, 267, 276-278 composite metric, 90 convergence, 89 delay metric, 90 discontiguous networks, 185 DUAL. 91-92 hello packets, 87 IPv4 implementation addressing schemes, 95-96 automatic summarization, 102-103 bandwidth utilization, 106 configuring, 95-97 default route propagation, 105 hello intervals, 106-107 bold times, 106-107 IPv6 comparisons to, 111 manual summarization, 103-105 message authentication, 107-108 multicast packets, 87 neighbor tables, 98-99 network command, 96 router ID, 96-97 routing tables, 101 topologies, 95 topology tables, 99-100 verifying configuration, 97-101 IPv6 implementation bandwidth utilization, 118-119 configuring, 112-113 default route propagation, 118

hello intervals, 119 hold times, 119 IPv4 comparisons to, 111 manual summarization, 116-118 message authentication, 119-120 multicast packets, 87 neighbor tables, 115 routing tables, 115-116 verifying configuration, 114-116 messages, format of, 88-89 multicast packets, 87 neighbor adjacency, 183 operation of, 89-92 PDM, 86 query packets, 88 reply packets, 88 RTP. 86 traditional distance vector routing protocol comparisons to, 85-86 troubleshooting, 183-184 update packets, 87 Encapsulating protocol, VPN tunneling, 202 encapsulation Frame Relay, 234 GRE tunneling characteristics of, 207 configuring, 208-209 HDLC, 213 VPN, 202 encryption, 202-203 error detection and LCP, 218-219 ESP (Encapsulating Security Payload), IPsec protocol, 206 EtherChannel benefits of, 18 configuring, 20-21 implementation restrictions, 18 LACP, 20 operation of, 17 PAgP, 19 port channels, 18 topologies, 17 troubleshooting channel-group command configurations, 162-164 physical interface, 164 verifying configurations, 21-23 Ethernet, MetroE packet-switched connections, 196 exams certification options for advancing, 290 receiving, 289 validity of, 289

certified examination score reports, 287 exam day requirements, 287 failing, 290 post-exam process, 287-290 questions, answering, 288 retaking, 290 strategies for success, 288-290 study groups (online), 290 testing centers, admission process, 287 **Extended System ID field (BID), PVST+, 8**

F

failing exams, 287, 290 FC (Feasible Condition), DUAL, 92 FCS (Frame Check Sequence) field (HDLC), 214 FD (Feasible Distance), DUAL, 92 FECN (Forward Explicit Congestion Notification), Frame Relay, 227 FHRP (First-Hop Redundancy Protocols) GLBP, 122-123 configuring, 128 load balancing, 124, 131 topology, 125 verifying configuration, 129-131 HSRP configuring, 125-126 load balancing, 123, 127-128 topology, 125 verifying configuration, 126-127 redundancy, 121-122 **VRRP**, 122 file management, IOS IFS, 51-55 IOS images backups, 56 filenames, 45-46 restoring, 57 upgrades, 57-58 IOS version 12.4 software release family, 41-42 software train, 42 IOS version 15 software release family, 43 software train, 43 license management, 46-49 firewall ACL, CCNA skills practice, 269, 284 flags, HDLC, 213 Flash directories/files in IFS, 52-53 memory and routers, 34 Flexible NetFlow, 145

Frame Relay address mapping, 229-232 **BECN. 227** CCNA skills practice, 266, 271-273 CIR, 227 configuring, 232, 239 full-mesh topologies with one subnet, 233-236 partial-mesh topologies with one subnet, 236-238 DCE and, 225 **DLCI. 227** DTE and, 225 encapsulation, 234 FECN, 227 Inverse ARP, 227-232, 235-236 LMI, 227, 230-232, 235 local access rates, 226 NBMA, 228-229 PVC, 197, 226 signaling, 230-232 split horizon, 228 static mapping, 235-236 subinterfaces, 229, 233 SVC, 227 topologies full-mesh topologies, 228, 233-236 NBMA topologies, 228-229 partial-mesh topologies, 236-238 partial-mesh topologies, 228 star topologies, 228 VC, 226 Frame Relay configuration, 232 LMI changes to VC status, 230 verifying configurations, 238-239 WAN connections, 197 frames HDLC frames, 213, 217 I-frames (HDLC), 213 multiple frame transmissions, 2 PPP frames, HDLC frame comparison to, 217 S-frames (HDLC), 213 U-frames (HDLC), 213 FS (Feasible Successors), DUAL, 92 full-mesh topologies, Frame Relay, 228, 233-236

G-H

get/set messages (SNMP), 133-134 GLBP (Gateway Load Balancing Protocol), 122-123 configuring, 128 load balancing, 124, 131 topology, 125

verifying configuration, 129-131 grading exams, 287 GRE (Generic Routing Encapsulation) tunneling characteristics of, 207 configuring, 208-209 verifying configuration, 209 hashes and VPN, 204 HDLC (High-Level Data Link Control) configuring, 214 encapsulation, 213 frames, PPP frame comparison to, 217 verifying configuration, 214 hello intervals **EIGRP** modifications IPv4 implementations, 106-107 IPv6 implementations, 119 OSPFv3, 80-81 single-area OSPFv2, 64-65 hello packets, EIGRP, 87 HMAC (Hashed Message Authentication Code) and VPN, 204 hold-down timers, 29 hold times EIGRP modifications IPv4 implementations, 106-107 IPv6 implementations, 119 single-area OSPFv2, 64-65 hop count, 25 HQ CCNA skills practice, 267, 274-275 dynamic NAT configuration, 267, 274-275 static NAT configuration, 267, 274-275 HSRP (Hot Standby Router Protocol), 122 configuring, 125-126 load balancing, 123, 127-128 topology, 125 verifying configuration, 126-127 HSSI (High-Speed Serial Interface) serial communication standard, 212 hub-and-spoke topologies, Frame Relay configuration, 266, 271-273 I

I (Information) frames, HDLC, 213 ID (Identification), exam day requirements, 287 IFS (IOS Integrated File System) commands, 51-53 configuration files, 54-55 file locations, specifying via URL prefixes, 54

Flash directories/files, 52-53 NVRAM directory, listing contents of, 53 URL prefixes for specifying file locations, 54 IGP (interior gateway protocols), 28 images (IOS) backups, 56 filenames, 45-46 restoring, 57 router boot process, 37-38 upgrades, 57-58 inactive status (VC), 231 inside global addresses, 252 inside local addresses, 252 installing software licenses, 47-48 interface keyword, 257 interior gateway protocols (IGP), 28 internal routers (OSPF), 72 Internet connections cable modems, 198 cellular service, 199 DSL. 197-198 Municipal Wi-Fi, 198 satellite Internet, 199 WiMAX, 198 inter-VLAN routing CCNA skills practice, 267, 275-276 configuring, 167-170 topologies, 167 troubleshooting IP addressing, 171 physical connections, 170 trunking configurations, 170-171 verifying configuration, 169-170 Inverse ARP (Address Resolution Protocol) and Frame Relay, 227-232, 235-236 IOS (Internetwork Operating System) configuration files, router boot process, 39 configuration registers, 36-37 IFS commands, 51-53 configuration files, 54-55 file locations, specifying via URL prefixes, 54 Flash directories/files, 52-53 NVRAM directory, 53 URL prefixes for specifying file locations, 54 IOS images backups, 56 filenames, 45-46 restoring, 57 router boot process, 37-38 upgrades, 57-58

IOS version 12.4 software release family, 41-42 software train. 42 IOS version 15 software release family, 43 software train, 43 license management, 46 backing up licenses, 49 Cisco License Registration Portal, 47 CLM. 47 installing licenses, 47-48 obtaining licenses, 47 PAK. 47 UDI. 47 uninstalling licenses, 49 verifying license installations, 48 routers and, 34 changing configuration registers, 36-37 loading configuration files, 39 loading IOS images, 37-38 IP addressing and inter-VLAN routing, troubleshooting, 171 IP Base licenses, 46 IPsec protocol, 204-206 IPv4 (Internet Protocol version 4) and EIGRP addressing schemes, 95-96 automatic summarization, 102-103 bandwidth utilization, 106 configuring, 95-97 default route propagation, 105 hello intervals, 106-107 hold times, 106-107 IPv6 comparisons to, 111 manual summarization, 103-105 neighbor tables, 98-99 network command, 96 router ID, 96-97 routing tables, 101 topologies, 95 topology tables, 99-100 verifying configuration, 97-101 IPv6 (Internet Protocol version 6) and EIGRP bandwidth utilization, 118-119 configuring, 112-113 default route propagation, 118 hello intervals, 119 hold times, 119 IPv4 comparisons to, 111 manual summarization, 116-118 message authentication, 107-108, 119-120 NAT, 260-261 neighbor tables, 115

routing tables, 115-116 verifying configuration, 114-116 ISDN (Integrated Services for Digital Networks), 195 ISP (Internet Service Providers), CCNA skills practice, 265-266

J-K-L

job options, determining, 289

keepalives, troubleshooting, 247-248 LACP (Link Aggregation Control Protocol) and EtherChannel, 20 LAN (Local Area Network) serial connections, 211 HDLC, 213-214 HSSI standard, 212 RS-232 standard, 212 V.35 standard, 212 Layer 1 (WAN), troubleshooting, 246 Layer 2 (WAN), troubleshooting, 247-248 Layer 3 (WAN), troubleshooting, 248-249 LCP (Link Control Protocol), PPP authentication, 218-222 CHAP. 218-222 error detection, 218-219 looped link detection, 218 LQM, 218-219 magic number feature, 218 multilink PPP, 218-219 PAP, 218-219, 222 leased-line connections, 194, 199, 211 HDLC configuring, 214 encapsulation, 213 verifying configuration, 214 HSSI standard, 212 RS-232 standard, 212 V.35 standard, 212 licenses (software), managing backing up licenses, 49 Cisco License Registration Portal, 47 CLM, 47 installing licenses, 47-48 IOS licenses, 46 obtaining licenses, 47 PAK, 47 UDI, 47 uninstalling licenses, 49 verifying license installations, 48 links (looped) and LCP, 218 link-state routing protocols convergence, 31-32

Dijkstra Shortest Path First (SPF) algorithm, 30-31 link-state database (LSDB), building, 29-30 link-type point-to-point links and RSTP, 10 link-type shared links and RSTP, 10 LMI (Local Management Interface) and Frame Relay, 227, 230-232, 235 load balancing GLBP, 124, 131 HSRP, 123, 127-128 local access rates, Frame Relay, 226 local loops ISDN, 195 WAN and, 188 looped links and LCP, 218 LQM (Link Quality Monitoring) and LCP, error detection, 218-219 LSA (Link-State Advertisements) and OSPFv2 LSA flooding, 67 multi-area OSPFv2, 72 LSDB (Link-State Databases) building, 29-30 multi-area OSPFv2, 71

Μ

MAC Address field (BID), PVST+, 8 MAC databases, instability and redundancy, 2 magic number feature (LCP), 218 mainline trains IOS version 12.4, 42 IOS version 15, 43 managing IFS configuration files, 54-55 IOS licenses, 46 backing up licenses, 49 Cisco License Registration Portal, 47 CLM. 47 installing licenses, 47-48 obtaining licenses, 47 PAK, 47 UDI, 47 uninstalling licenses, 49 verifying license installations, 48 networks SNMP, 133-138 Syslog, 138-142 manual summarization, EIGRP and IPv4 implementations, 103-105 IPv6 implementations, 116-118 MD5 authentication, 204 EIGRP IPv4 implementations, 107-108

IPv6 implementations, 119-120 single-area OSPFv2, 65-67 memory and routers, 34 message authentication, single-area OSPFv2, 65-67 messaging protocols (network management) **SNMP** components of, 133 configuring, 136 get/set messages, 133-134 MIB, 134-135 operation of, 133-134 RO community strings, 134 RW community strings, 134 SNMPv1, 134 SNMPv2c, 134 SNMPv3, 134 verifying configuration, 136-138 Syslog configuring, 140-141 message format, 139-140 operation of, 138-140 severity levels list, 139 verifying configuration, 141-142 MetroE (Metro Ethernet) packet-switched connections, 196 MIB (Management Information Base), SNMP, 134-135 military ID, exam day requirements, 287 modems analog dialup circuit-switched connections, 195 Internet connections, 198 WAN and, 189 modifying EIGRP in IPv4 implementations automatic summarization, 102-103 bandwidth utilization, 106 default route propagation, 105 bello intervals, 106-107 bold times, 106-107 manual summarization, 103-105 message authentication, 107-108 EIGRP in IPv6 implementations bandwidth utilization, 118-119 default route propagation, 118 hello intervals, 119 bold times, 119 manual summarization, 116-118 message authentication, 119-120 OSPFv3 dead intervals, 80-81 default route propagation, 79-80 hello intervals, 80-81

single-area OSPFv2 BDR election, 67-70 broadcast multi-access networks, 67 dead intervals. 65 default route redistribution, 63-64 DR election. 67-70 bello intervals, 64-65 hold times, 64-65 message authentication, 65-67 NBMA networks, 67 point-to-multipoint networks, 67 point-to-point networks, 67 virtual links, 67 MSTP (Multiple Spanning Tree Plus), 4 multi-area OSPFv2 configuring, 73-75 LSA, 72 **LSDB**, 71 operation of, 70-72 routing tables, 71 SPA algorithm, 71 topologies, 73 multi-area OSPFv3, configuring, 81-83 multilayer switches and WAN, 190 multilink PPP, 218-219 multiple frame transmission, 2 Municipal Wi-Fi connections, 198

Ν

NAT (Network Address Translation) benefits, 254 CCNA/ICND2 exam, 251 dynamic NAT, 253 CCNA skills practice, 267, 274-275 configuring, 256-257 example, 252-253 limitations, 254-255 NAT for IPv6, 260-261 NAT overloading, 253-254, 257-258 static NAT. 253 CCNA skills practice, 267, 274-275 configuring, 255-256 terminology, 252 topology, 251 troubleshooting, 259-260 verifying, 258-259 NBMA (Nonbroadcast Multi-Access) networks single-area OSPFv2, 67 topologies, 228-229 neighbor adjacency **EIGRP**, 183 OSPF, 179-180

NetFlow configuring, 146 data collection/analysis, 148-149 Flexible NetFlow, 145 operation of, 145-146 purpose of, 145 verifying configuration, 147-148 network command EIGRP configuration in IPv4 implementations, 96 OSPFv2 configuration, 59 network layer (OSI model), troubleshooting, 156 networks managing, SNMP components of, 133 configuring, 136 get/set messages, 133-134 MIB, 134-135 operation of, 133-134 RO community strings, 134 RW community strings, 134 SNMPv1, 134 SNMPv2c, 134 SNMPv3. 134 verifying configuration, 136-138 managing, Syslog configuring, 140-141 message format, 139-140 operation of, 138-140 severity levels list, 139 verifying configuration, 141-142 monitoring via NetFlow configuring, 146 data collection/analysis, 148-149 Flexible NetFlow, 145 operation of, 145-146 purpose of, 145 verifying configuration, 147-148 single-area OSPFv2, 67 NVRAM (Non-Volatile Random Access Memory) NVRAM directory (IFS), listing contents of, 53 routers and, 34

0

Opcode field, EIGRP messages, 89 optimizing EIGRP routing, CCNA skills practice, 267-278 OSI model, troubleshooting application layer, 158 data-link layer, 156 network layer, 156

physical layer, 156 transport layer, 157 OSPF (Open Shortest Path First), 28 ABR. 72 ASBR, 72 backbone routers, 72 internal routers, 72 neighbor adjacency, 179-180 states of, 179 troubleshooting, 179-181 OSPFv2 (Open Shortest Path First version 2) addressing schemes, 62 bandwidth utilization, 60-61 configuring bandwidth utilization, 60-61 example of, 62-63 network command, 59 passive interfaces, 60 router ID, 60 router ospf command, 59 multi-OSPFv2 configuring, 73-75 LSA. 72 LSDB. 71 operation of, 70-72 routing tables, 71 SPA algorithm, 71 topologies, 73 network command, 59 passive interfaces, 60 router ID, 60 router ospf command, 59 single-OSPFv2 BDR election, 67-70 broadcast multi-access networks, 67 dead intervals. 65 default route redistribution, 63-64 DR election, 67-70 bello intervals, 64-65 bold times, 64-65 LSA flooding, 67 message authentication, 65-67 NBMA networks, 67 point-to-multipoint networks, 67 point-to-point networks, 67 virtual links, 67 topologies, 62 OSPFv3 (Open Shortest Path First version 3) addressing schemes, 77-78 configuring, 77-79 dead intervals, 80-81 default route propagation, 79-80 EIGRP IPv6 implementation, 113 hello intervals, 80-81

topologies, 77 outside global addresses, 252 outside local addresses, 252 overloading NAT (Network Address Translation), 253-254, 257-258 overload keyword, 257

Ρ

packet forwarding and routers, 173-174 packet monitoring and NetFlow configuring, 146 data collection/analysis, 148-149 Flexible NetFlow, 145 operation of, 145-146 purpose of, 145 verifying configuration, 147-148 packet-switched connections, 199 Frame Relav, 197 MetroE, 196 packet-switching and WAN, 191-192 PAgP (Port Aggregation Protocol) and EtherChannel, 19 PAK (Product Activation Keys), software licenses, 47 PAP (Password Authentication Protocol), 218-219, 222 partial-mesh topologies, Frame Relay, 228, 236-238 Passenger protocol, VPN tunneling, 202 passing exams, 287 passive interfaces, OSPFv2 configuration, 60 passports, exam day requirements, 287 PAT (Port Address Translation), 253-254, 257-258 PDM (Protocol-Dependent Modules), EIGRP. 86 personal items, storing during examination, 287 photo ID, exam day requirements, 287 physical layer (OSI model), troubleshooting, 156 physical layer standards (WAN), 190 point-to-multipoint networks, single-area **OSPFv2**, 67 point-to-point networks, single-area OSPFv2, 67 point-to-point serial connections, 194, 199, 211 HDLC configuring, 214 encapsulation, 213 verifying configuration, 214 HSSI standard, 212 RS-232 standard, 212

V.35 standard, 212 port channels (EtherChannel), 18 PortFast configuring, 14 RSTP and, 9 ports blocking, STP, 3 forwarding, STP, 3 mappings, CCNA skills practice, 265 security, CCNA skills practice, 268, 281-282 post-exam process, 287 career options, determining, 289 certification options for advancing, 290 receiving, 289 validity of, 289 failing the exam, 290 PPP (Point-to-Point Protocol), 241 authentication, 218-222 CCNA skills practice, 266, 273 CHAP, 218-222 configuring, 220-221 HDLC frame comparison to, 217 LCP authentication, 218-222 CHAP, 218-222 error detection, 218-219 looped link detection, 218 LOM, 218-219 magic number feature, 218 multilink PPP, 218-219 PAP, 218-219, 222 multilink PPP, 218-219 PAP, 218-219, 222 topologies, 220-221 verifying configurations, 220-221 PPPoE (Point-to-Point Protocol over Ethernet), 242-243 practicing CCNA skills addressing table, 264-265 challenge modification, 285 default routing configuration, 267, 275 DHCP configuration, 269, 283-284 dynamic NAT configuration, 267, 274-275 EIGRP routing configuration, 267, 276-278 firewall ACL configuration, 269, 284 Frame Relay configuration, 266, 271-273 inter-VLAN routing configuration, 267, 275-276 ISP configuration, 265-266 port mappings, 265 port security configuration, 268, 281-282 PPP configuration, 266, 273 static NAT configuration, 267, 274-275

STP configuration, 269, 282-283 topology diagram, 263 trunking configuration, 268, 278-281 VLAN assignments, 268, 281-282 configuration, 265, 268, 278-281 inter-VLAN routing configuration, 267, 275-276 VTP configuration, 268, 278-281 PRI (Primary Rate Interface) ISDN, 195 Protocol field (HDLC), 214 PSK (Preshared Key) authentication, 204 PVC (Permanent Virtual Circuits), 192, 197, 226 PVST+ (Per-VLAN Spanning Tree Plus), 4 BID.8 operation of, 7-8 port states, 8 topologies, 7

Q-R

query packets, EIGRP, 88 questions, answering (strategies for success), 288

RAM (Random Access Memory) and routers, 34 Rapid PVST+ (Per-VLAN Spanning Tree Plus), 4 configuring, 15 convergence, 9 edge ports, 11 interface behavior, 9-10 link-type point-to-point links, 10 link-type shared links, 10 operation of. 9 PortFast and, 9 port roles, 10 port states, 10 RD (Reported Distance), DUAL, 92 redundancy broadcast storms and, 2 FHRP, 121-122 MAC database instability, 2 multiple frame transmission, 2 STP, 1 reference bandwidth, OSPFv2 configuration, 60-61 release families (software) IOS version 12.4, 41-42 IOS version 15, 43 release trains (software) IOS version 12.4, 42 IOS version 15, 43

remote-access VPN (Virtual Private Networks), 201 reply packets, EIGRP, 88 requirements for exam day, 287 restoring IOS images, 57 retaking exams, 290 **RIP** (Routing Information Protocol), 26 **RIPv2** (Routing Information Protocol version 2), 28 RO (Read-Only) community strings (SNMP), 134 ROM (Read-Only Memory) and routers, 34 route poisoning, 29 router ospf command, OSPFv2 configuration, 59 routers ABR (OSPF), 72 ASBR (OSPF), 72 backbone routers (OSPF), 72 BDR, electing in single-area OSPFv2, 67-70 boot process, 35 changing configuration registers, 36-37 loading configuration files, 39 loading IOS images, 37-38 components of, 33-34 default routing configuration, CCNA skills practice, 267, 275 DR, electing in single-area OSPFv2, 67-70 dynamic routing protocols AD (administrative distance), 26-28 dynamic routing metrics, 25-26 routing loop prevention, 28-29 EIGRP routing configuration CCNA skills practice, 267, 276-278 router ID in IPv4 implementations, 96-97 FHRP and redundancy, 121-122 GLBP, 122-124 HSRP, 122-123 IGP, 28 internal routers (OSPF), 72 inter-VLAN routing CCNA skills practice, 267, 275-276 configuring, 167-170, 267, 275-276 IP addressing, 171 physical connections, 170 topologies, 167 troubleshooting, 170-171 trunking, 170-171 verifying configuration, 169-170 IOS and, 34 changing configuration registers, 36-37 loading configuration files, 39 loading IOS images, 37-38 keepalives, troubleshooting, 247-248

link-state routing protocols convergence, 31-32 Dijkstra Shortest Path First (SPF) algorithm, 30-31 link-state database (LSDB), building, 29-30 LMI. 230-232, 235 memory, 34 NetFlow configuring, 146 verifying configuration, 147-148 normal routing behavior, 173-174 OSPFv2 configuration, 60 packet forwarding, 173-174 router ID EIGRP configuration in IPv4 implementations, 96-97 OSPFv2 configuration, 60 routing processes, 25 routing protocols, 25 routing tables, multi-area OSPFv2, 71 routing updates, Frame Relay NBMA topologies, 228 troubleshooting, 174-176 **VRRP. 122** WAN and, 190 RS-232 serial communication standard, 212 RSA (Rivest, Shamir, and Adleman) algorithm, 203 RSA signatures, VPN authentication, 204 RSTP (Rapid Spanning Tree Plus), 4 RTP (Reliable Transport Protocol), EIGRP, 86 RW (Read-Write) community strings (SNMP), 134

S

S (Supervisory) frames, HDLC, 213 satellite Internet connections, 199 scenarios (CCNA skills practice) addressing table, 264-265 challenge modification, 285 default routing configuration, 267 DHCP configuration, 269 dynamic NAT configuration, 267 EIGRP routing configuration, 267 firewall ACL configuration, 269 Frame Relay configuration, 266 inter-VLAN routing configuration, 267 ISP configuration, 265-266 port mappings, 265 port security configuration, 268 PPP configuration, 266 static NAT configuration, 267 STP configuration, 269

topology diagram, 263 trunking configuration, 268 VLAN assignments, 268 configuration, 265, 268 inter-VLAN routing configuration, 267 VTP configuration, 268 score reports, 287 security IPsec protocol, 204-206 port security, CCNA skills practice, 268, 281-282 serial connections, 194, 199, 211 HDLC configuring, 214 encapsulation, 213 verifying, 214 HSSI standard, 212 RS-232 standard, 212 V.35 standard, 212 servers (TFTP), IOS images backups, 56 restoring, 57 upgrades, 57-58 set/get messages (SNMP), 133-134 SHA-1 (Secure Hash Algorithm-1), 204 Shortest Path First (SPF) algorithm, 30-31 show ip nat statistics command, 258-259 show ip nat translations command, 258-259 show ip protocols command, 27 show ip route command, 25 signaling, Frame Relay, 230-232 Simple Network Management Protocol components of, 133 configuring, 136 get/set messages, 133-134 MIB. 134-135 operation of, 133-134 RO community strings, 134 RW community strings, 134 SNMPv1, 134 SNMPv2c. 134 SNMPv3. 134 verifying configuration, 136-138 single-area OSPFv2 (Open Shortest Path First version 2) BDR election, 67-70 broadcast multi-access networks, 67 dead intervals, 65 default route redistribution, 63-64 DR election, 67-70 hello intervals, 64-65 hold times, 64-65 LSA flooding, 67

message authentication, 65-67 NBMA networks, 67 point-to-multipoint networks, 67 point-to-point networks, 67 virtual links, 67 site-to-site VPN (Virtual Private Networks), 200 skills practice addressing table, 264-265 challenge modification, 285 default routing configuration, 267, 275 DHCP configuration, 269, 283-284 dynamic NAT configuration, 267, 274-275 EIGRP routing configuration, 267, 276-278 firewall ACL configuration, 269, 284 Frame Relay configuration, 266, 271-273 inter-VLAN routing configuration, 267, 275-276 ISP configuration, 265-266 port mappings, 265 port security configuration, 268, 281-282 PPP configuration, 266, 273 static NAT configuration, 267, 274-275 STP configuration, 269, 282-283 topology diagram, 263 trunking configuration, 268, 278-281 VLAN assignments, 268, 281-282 configuration, 265, 268, 278-281 inter-VLAN routing configuration, 267, 275-276 VTP configuration, 268, 278-281 SNMPGET utility, 135 software licenses, managing backing up licenses, 49 Cisco License Registration Portal, 47 CLM, 47 installing licenses, 47-48 IOS licenses, 46 obtaining licenses, 47 PAK. 47 UDI. 47 uninstalling licenses, 49 verifying license installations, 48 release families IOS version 12.4, 41-42 IOS version 15.43 trains IOS version 12.4, 42 IOS version 15.43 SPF (Shortest Path First) algorithm, 30-31, 71 split horizon, 29, 228

star topologies, Frame Relay, 228 static mapping and Frame Relay, 235-236 static NAT (Network Address Translation), 253 CCNA skills practice, 267, 274-275 configuring, 255-256 STP (Spanning Tree Protocol) algorithm, 2-3 BID.2 configuring, 12-13 verifying configurations, 13 CCNA skills practice, 269, 282-283 configuring, 12 convergence, 2-3 edge ports, 11 MSTP. 4 PortFast, configuring, 14 ports bandwidth. 3 blocking, 3 forwarding, 3 roles. 10 states, 3, 10 PVST+. 4 BID. 8 operation of, 7-8 port states, 8 topologies, 7 Rapid PVST+, 4 configuring, 15 convergence, 9 edge ports, 11 interface behavior, 9-10 link-type point-to-point links, 10 link-type shared links, 10 operation of, 9 PortFast and, 9 port roles, 10 port states, 10 redundancy, 1 RSTP, 4 troubleshooting, 161-162 verifying configurations, 13-15 strategies (exams), 288-290 study groups (online), 290 subinterfaces, Frame Relay, 229, 233 subnet masks, troubleshooting VLSM, 176 successors (DUAL), 92 summarization automatic summarization, 102-103, 185 manual summarization and EIGRP IPv4 implementations, 103-105 IPv6 implementations, 116-118

SVC (Switched Virtual Circuits), 192, 227 switches (WAN), 190-192 symmetric encryption, 203 Syslog configuring, 140-141 message format, 139-140 operation of, 138-140 severity levels list, 139 verifying configuration, 141-142

Т

T (Technology) trains IOS version 12.4, 42 IOS version 15, 43 TDM (Time Division Multiplexing) digital connections, 195 testing centers, admission process, 287 TFTP (Trivial File Transfer Protocol) servers, IOS images backups, 56 restoring, 57 upgrades, 57-58 top-down troubleshooting method, 155 topologies EIGRP configuration in IPv4 implementations, 95 EtherChannel topologies, 17 Frame Relay, 228-229, 233-238 full-mesh topologies, 228, 233-236 **GLBP**, 125 GRE tunneling, 208 HSRP, 125 hub-and-spoke topologies, CCNA skills practice, 266, 271-273 inter-VLAN routing, 167 multi-area OSPFv2, 73 NBMA topologies, 228-229 OSPFv2 configuration, 62 **OSPFv3**, 77 partial-mesh topologies, 228, 236-238 PPP, 220-221 PVST+ topologies, 7 star topologies, 228 topology diagrams CCNA skills practice, 263 troubleshooting, 152-153 traffic monitoring and NetFlow configuring, 146 data collection/analysis, 148-149 Flexible NetFlow, 145 operation of, 145-146 purpose of, 145 verifying configuration, 147-148

transport layer (OSI model), troubleshooting, 157 triggered updates, 29 troubleshooting application layer (OSI model), 158 baseline dates, 153 bottom-up method, 155, 159 configuration files, 151 data-link layer (OSI model), 156 divide-and-conquer method, 155 documentation baseline dates, 153 configuration files, 151 topology diagrams, 152-153 EIGRP, 183-184 EtherChannel channel-group command configurations, 162-164 physical interface, 164 inter-VLAN routing IP addressing, 171 physical connections, 170 trunking configurations, 170-171 keepalives, 247-248 NAT (Network Address Translation), 259-260 network layer (OSI model), 156 OSI model application layer, 158 data-link layer, 156 network layer, 156 physical layer, 156 transport layer, 157 OSPF, 179-181 physical layer (OSI model), 156 process of, 154 routers, 174-176 STP, 161-162 top-down method, 155 topology diagrams, 152-153 transport layer (OSI model), 157 VLSM, 176 WAN implementations, 245-246 Layer 1 problems, 246 Layer 2 problems, 247-248 Layer 3 problems, 248-249 trunking CCNA skills practice, 268, 278-281 inter-VLAN routing trunking configurations, troubleshooting, 170-171 TTL (Time to Live) field, 29

tunneling GRE tunneling characteristics of, 207 configuring, 208-209 VPN, 202

U-V

U (Unnumbered) frames, HDLC, 213 UDI (Unique Device Identifiers), software licenses, 47 uninstalling software licenses, 49 updates routing updates, Frame Relay NBMA topologies, 228 update packets, EIGRP, 87 upgrades, IOS images, 57-58 URL prefixes, specifying IFS file locations, 54 V.35 serial communication standard, 212 V.35 WAN physical layer standard, 190 validity (certificate), length of, 289 VC (Virtual Circuits) active status, 230 deleted status, 231 Frame Relay configuration, 232 inactive status, 231 LMI changes to VC status, 230 PVC, 192, 197, 226 SVC, 192, 227 verifying BID configurations, 13 EIGRP IPv4 implementation, 97-101 IPv6 implementation, 114-116 EtherChannel configurations, 21-23 Frame Relay configurations, 238-239 GLBP configuration, 129-131 GRE tunneling configuration, 209 HDLC configuration, 214 HSRP configuration, 126-127 inter-VLAN routing configuration, 169-170 NAT (Network Address Translation), 258-259 NetFlow configuration, 147-148 PPP configurations, 220-221 SNMP configuration, 136-138 software license installations, 48 STP configurations, 13-15 Syslog configuration, 141-142 virtual links, single-area OSPFv2, 67 VLAN (Virtual Local Area Networks), 265 assigning, CCNA skills practice, 268, 281-282

configuring, CCNA skills practice, 268, 278-281 inter-VLAN routing CCNA skills practice, 267, 275-276 configuring, 167-170 IP addressing, 171 physical connections, 170 topologies, 167 troubleshooting, 170-171 trunking, 170-171 verifying configuration, 169-170 PVST+, 4 BID. 8 operation of, 7-8 port states, 8 topologies, 7 Rapid PVST+ configuring, 15 convergence, 9 edge ports, 11 interface behavior, 9-10 link-type point-to-point links, 10 link-type shared links, 10 operation of, 9 PortFast and, 9 port roles, 10 port states, 10 VLAN interface, CCNA skills practice, 268, 278-281 VLSM (Variable-Length Subnet Masking), troubleshooting, 176 VPN (Virtual Private Networks) authentication, 204 benefits of, 200 components of, 201 encapsulation, 202, 207-209 encryption, 202-203 GRE tunneling characteristics of, 207 configuring, 208-209 hashes, 204 HMAC. 204 IPsec protocol, 204-206 PSK, 204 remote-access VPN, 201 RSA signatures, 204 security, 204-206 site-to-site VPN, 200 tunneling, 202 VRRP (Virtual Router Redundancy Protocol), 122 VTP (VLAN Trunking Protocol), CCNA skills practice, 268, 278-281

W

WAN (Wide Area Networks) access servers, 189 cable connectors, 190 circuit-switched connections, 195, 199 circuit-switching, 191-192 CO. 189 components of, 187-189 connection option, choosing, 199 CPE. 188 **CSU/DSU**, 189 data-link protocols, 191 DCE. 188 demarcation points, 188 DTE, 188 Frame Relay, 197 Internet connections cable modems, 198 cellular service, 199 DSL, 197-198 Municipal Wi-Fi, 198 satellite Internet, 199 WiMAX, 198 link option, choosing, 199 local loops, 188 modems, 189 packet-switching, 191-192, 196-199 physical layer standards, 190 routers, 190 serial connections, 194, 199, 211 HDLC, 213-214 HSSI standard, 212 RS-232 standard, 212 V.35 standard, 212 switches, 190-192 troubleshooting implementations, 245-246 Layer 1 problems, 246 Layer 2 problems, 247-248 Layer 3 problems, 248-249 wireless connections cellular service, 199 Municipal Wi-Fi, 198 satellite Internet, 199 WiMAX, 198

X-Z

X.21 WAN physical layer standard, 190

CCNA Countdown Calendar The line after the countdown number allow you to add the actual calendar days for reference.

31	30	29	28	27	26	25
Spanning Tree Protocols	PVST and Rapid PVST+ Operation and Configuration	EtherChannel Concepts and Configuration	Routing Processes and Protocols	Booting the Router	IOS Images and Licensing	Backing Up and Restoring Files
24	23	22	21	20	19	18
OSPFv2 Modification	OSPFv3 Modification	EIGRP Concepts	EIGRP for IPv4 Implementation	EIGRP for IPv6 Implementation	Varieties of FHRP	FHRP Configurations
17	16	15	14	13	12	11
SNMP and Syslog	Utilizing NetFlow	Troubleshooting Methodology	Troubleshooting STP and EtherChannel	Troubleshooting Inter-VLAN Routing	Troubleshooting Routing	Troubleshooting OSPF
10	9	8	7	6	5	4
Troubleshooting EIGRP	WAN Technology Overview	WAN Connection Options and VPNs	Serial Connections	РРР	Frame Relay	PPPoE
3	2	1	EXAM	DAY		
Troubleshooting	NAT	CCNA Skills	Time			
WAITISSES		Practice	Location			

Exam Checklist

CCNA Checklist Days 31–20				
Check Box	Date	Objective		
		Schedule to take the CCNA or ICND2 exam at http://www.vue.com.		
		Take at least 1 practice CCNA exam.		
		Describe the process of STP convergence.		
		Compare the varieties of STP.		
		Describe the operations allowed for each PVST port state.		
		Explain the difference between PVST+ and Rapid PVST+.		
		Design a set of requirements to implement a 2-switch topology with Rapid PVST+. Configure the primary and secondary root. Use appropriate show commands to verify your configurations.		
		Describe the benefits of EtherChannel. Compare the two EtherChannel protocols.		
		Design a set of requirements to implement a 2-switch topology with EtherChannel. Review implementation issues by changing the configuration parameters.		
		Compare the features of interior gateway protocols.		
		Explain to someone you know how the Dijkstra algorithm calculates best paths.		
		Explain the default router boot sequence and the process to modify it.		
		Explain the concept of software families and trains.		
		Describe the process to install and remove software licenses.		
		Describe the Cisco IOS file system and the process for backing up and restoring files.		
		Describe the ways to modify OSPFv2 and OSPFv3, including redistributing a default route, modifying timers, authenticating updates, and controlling the DR/BDR election.		
		Describe the types of OSPF routers and types of OSPF LSAs used in multi-area OSPF.		
		Describe EIGRP characteristics, including PDMs, RTP, packet types, composite metric, and DUAL.		
		Design a set of requirements to implement EIGRP for IPv4 and IPv6 on a dual-stack 2-router topology.		
		Specify modifications for an EIGRP for IPv4 and IPv6 implementation to summarize routes, authenticate updates, fine-tune the timers, and redistribute a default route.		
		Read and review Days 31–20 in this book.		
CCNA	Chec	klist Days 19–10		
Check Box	Date	Objective		
		Take at least 2 practice CCNA exams.		
		Compare HSRP and GLBP.		
		Design a set of requirements to implement HSRP in a 2-router topology. Change the requirements to implement GLBP.		

		Explain the basic SNMP and syslog operation.
		Design a set of requirements to implement SNMP and syslog in a 2-router, 1-server topology.
		Describe basic NetFlow operation and configuration.
		For each of the troubleshooting days, have a friend introduce a few errors in your previous designs. Then use your troubleshooting skills to isolate and resolve the problem. If you are working solo, make a list of potential issues and the steps you would take to resolve each one.
		Read and review Days 19–10 in this book.
CCNA	Checl	klist Days 9–1
Check Box	Date	Objective
		Define common WAN terminology.
		Compare various WAN connection options.
		Describe types of VPNs and components needed to establish a VPN connection.
		Compare the various VPN encryption and authentication methodologies.
		Design a set of requirements to implement a VPN using the IPsec framework.
		Describe the characteristics of GRE.
		Design a set of requirements to implement GRE in a 2-router topology.
		Describe the operation of PPP.
		Design a set of requirements to implement PPP with CHAP in a 2-router topology.
		Describe the main components of Frame Relay.
		Describe the purpose and operation of inverse ARP and LMI.
		Design a set of requirements to implement Frame Relay in a full-mesh 3-router topology.
		Design a set of requirements to implement Frame Relay in a partial-mesh with 1 subnet per PVC 3-router topology.
		Describe the concept of PPPoE.
		Design a set of requirements to implement PPPoE in a 2-router topology.
		For each of your WAN technology implementations, have a friend introduce a few erors. Then use your troubleshooting skills to isolate and resolve the problem. If you are working solo, make a list of potential issues and the steps you would take to resolve each one.
		Review Day 2, "NAT," in detail and refresh yourself on this CCENT/ICND1 topic in case you see NAT on the CCNA exam.
		Configure the network from Day 1, "CCNA Skills Review and Practice," without using any references or the answer scripts.
		Attempt all elements of the CCNA Skills Challenge at the end of Day 1. You will find this after the answer scripts.
		Read and review Days 9-1 in this book.
		Visit the testing center and talk with the proctor at least 2 days before the exam.
		Eat a decent meal, watch a good movie, and get a good night's rest before the exam.