cisco.



End-to-End QoS Network Design

Quality of Service for Rich-Media & Cloud Networks Second Edition

> Tim Szigeti Christina Hattingh Robert Barton Kenneth R. Briley, Jr.





SHARE WITH OTHERS

End-to-End QoS Network Design

Second Edition

Tim Szigeti, CCIE No. 9794 Robert Barton, CCIE No. 6660 Christina Hattingh Kenneth Briley, Jr., CCIE No. 9754

Cisco Press

800 East 96th Street Indianapolis, IN 46240

End-to-End QoS Network Design Quality of Service for Rich-Media & Cloud Networks Second Edition

Tim Szigeti, CCIE No. 9794 Robert Barton, CCIE No. 6660 Christina Hattingh Kenneth Briley Jr., CCIE No. 9754

Copyright © 2014 Cisco Systems, Inc.

Published by: Cisco Press 800 East 96th Street Indianapolis, IN 46240 USA

All rights reserved. No part of this book may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or by any information storage and retrieval system, without written permission from the publisher, except for the inclusion of brief quotations in a review.

Printed in the United States of America

First Printing November 2013

Library of Congress Control Number: 2013950000

ISBN-13: 978-1-58714-369-4

ISBN-10: 1-58714-369-0

Warning and Disclaimer

This book is designed to provide information about designing a network with end-to-end quality of service. Every effort has been made to make this book as complete and as accurate as possible, but no warranty or fitness is implied.

The information is provided on an "as is" basis. The authors, Cisco Press, and Cisco Systems, Inc., shall have neither liability nor responsibility to any person or entity with respect to any loss or damages arising from the information contained in this book or from the use of the discs or programs that may accompany it.

The opinions expressed in this book belong to the author and are not necessarily those of Cisco Systems, Inc.

Trademark Acknowledgments

All terms mentioned in this book that are known to be trademarks or service marks have been appropriately capitalized. Cisco Press or Cisco Systems, Inc. cannot attest to the accuracy of this information. Use of a term in this book should not be regarded as affecting the validity of any trademark or service mark.

Corporate and Government Sales

The publisher offers excellent discounts on this book when ordered in quantity for bulk purchases or special sales, which may include electronic versions and/or custom covers and content particular to your business, training goals, marketing focus, and branding interests . For more information, please contact: U.S. Corporate and Government Sales 1-800-382-3419 corpsales@pearsontech-group.com

For sales outside of the U.S. please contact: International Sales international@pearsoned.com

Feedback Information

At Cisco Press, our goal is to create in-depth technical books of the highest quality and value. Each book is crafted with care and precision, undergoing rigorous development that involves the unique expertise of members from the professional technical community.

Readers' feedback is a natural continuation of this process. If you have any comments regarding how we could improve the quality of this book, or otherwise alter it to better suit your needs, you can contact us through e-mail at feedback@ciscopress.com. Please make sure to include the book title and ISBN in your message.

We greatly appreciate your assistance.

Publisher: Paul Boger Business Operation Manager, Cisco Press: Jan Cornelssen Associate Publisher: Dave Dusthimer Executive Editor: Brett Bartow Senior Development Editor: Christopher Cleveland Managing Editor: Sandra Schroeder Copy Editor: Keith Cline Project Editor: Seth Kerney Technical Editors: John Johnston, Roland Saville Editorial Assistant: Vanessa Evans Proofreader: Jess DeGabriele Cover Designer: Mark Shirar Indexer: Christine Karpeles Composition: Jake McFarland

riliiilii cisco

Americas Headquarters Cisco Systems, Inc. San Jose, CA Asia Pacific Headquarters Cisco Systems (USA) Pte. Ltd. Singapore

Europe Headquarters Cisco Systems International BV Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

All other trademarks mentioned in this document or website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0812R)

About the Authors

Tim Szigeti, CCIE No. 9794, is a senior technical leader in the Systems Design Unit at Cisco Systems, where his role is to design network architectures for enterprise mobility solutions. He has specialized in quality of service technologies for the past 15 years, during which time he has authored many technical papers, design guides, and two Cisco Press books: *End-to-End QoS Network Design* (version 1) and *Cisco TelePresence Fundamentals*.

Robert Barton, CCIE No. 6660, is located in Vancouver, where he lives with his wife and two children. He graduated from the University of British Columbia with a degree in engineering physics, and is a registered professional engineer. Rob holds dual CCIEs, in Routing and Switching and Security, and was also the first CCDE in Canada. Rob joined Cisco from ArrowPoint Communications, where he worked as a data center specialist supporting many of the largest corporations in Canada. In the time since ArrowPoint was acquired by Cisco, Rob has worked as a public sector systems engineer, primarily focused on wireless and security architectures. Currently, Rob is working on SmartGrid network technologies, including smart meter and intelligent substation design.

Christina Hattingh spent 13 years as a senior member of the technical staff in Unified Communications (UC) in the Enterprise Networking Routing Group (formerly Services Routing Technology Group or SRTG) at Cisco Systems. The SRTG products, including the Cisco 2900/3900 and 2800/3800 series ISR platforms and their predecessors, were the first Cisco platforms to converge voice, data, and video traffic and services on IP networks by offering TDM gateway interfaces, WAN interfaces, call control, and QoS features. The ISR series of routers often live at smaller remote offices and therefore at the edge of the WAN, where the need for QoS services is most sensitive. In this role, Christina spoke at Cisco Live conferences, trained Cisco sales staff and Cisco resale partners on router-based UC technologies, authored several Cisco Press books, and advised customers on UC network deployment and design, including QoS designs and helping them through the TDM to SIP trunk industry transition.

Kenneth Briley, Jr., CCIE No. 9754 is a technical lead in the Network Operating Systems Technology Group at Cisco Systems. For over 10 years, he has specialized in quality of service design and implementation in customer environments, alignment of QoS features and functions, and the marketing of new products that leverage QoS technologies. During this time, he has written several deployment guides and whitepapers, presented at Cisco Live, and most recently has focused on the convergence of wired and wireless quality of service.

About the Technical Reviewers

John Johnston, previously CCIE No. 5232, is a technical marketing engineer for Cisco Systems. His focus is on mobile security technology and design validation. John has more than 19 years of experience in IP internetworking, including the design and implementation of enterprise networks. Before joining Cisco Systems, John provided network design support for Fortune 500 companies. He holds a BSEE from the UNC-Charlotte.

Roland Saville is a Technical Leader for the Systems Development Unit (SDU) at Cisco, focused on developing best-practice design guides for enterprise network deployments. He has more than 18 years of experience at Cisco as a Systems Engineer, Product Manager, Consulting Systems Engineer, Technical Marketing Engineer, and Technical Leader. During that time, he has focused on a wide range of technology areas, including the integration of voice and video onto network infrastructures, network security, wireless LAN networking, RFID, energy management, Cisco TelePresence, and BYOD. He has also spent time focusing on the retail market segment. Prior to Cisco, he spent eight years as a Communications Analyst for Chevron Corporation. Roland holds a bachelor's of science degree in electrical engineering from the University of Idaho and an MBA degree from Santa Clara University. He co-authored the book *Cisco TelePresence Fundamentals*, is a member of the IEEE, and has 12 U.S. patents.

Dedications

Tim Szigeti:

I find myself in a dedication dilemma.

On the one hand, I already went to great lengths to explain why *not* dedicating the first edition of this book to my wife would have been a fatal mistake. Since then, I've gone on to dedicate my second book to my son, and now I have a beautiful daughter who deserves a dedication too (and whose arrival, incidentally, actually delayed the release of this edition by a couple of months).

So, the question becomes: Are dedications—as their definition implies—*exclusive* to a given book? Or can these be edition-specific? Or perhaps the more important question is: Do I really think it wise to get into a debate over semantics with my wife, who has a double-major in both English and philosophy?

So I'll play the political game and try to weakly rationalize a compromise: The first edition of this book was dedicated to Lella. The second will be to Lella 2.0, or as she's more commonly known, Isla.

Besides, I've already witnessed how much my daughter values my books. For example, over the past few months, she's had two copies of my previous book under her crib, slightly elevating one end to alleviate nighttime gas. Since she wakes up happy and smiling every morning, I'll infer from this her appreciation of the practical benefits of my work. Furthermore, she's always ready to gnaw and drool on my books until they're nice and soggy, and since pure happiness is expressed during the process, I'll attribute this to her esteem of the quality of the authorship.

And so, to my beautiful little girl, I wish to dedicate to you this work. I really don't know how I ever managed to finish it, seeing as how little you let me sleep over the past few months! I know you'll probably never read it, but that's not the point. I just want you to know you were always on my mind and made working on it virtually impossible! And I'm so very happy it's all done with now, so that I can spend more time playing with you and letting you continue wrapping me tightly around your tiny little finger!

Rob Barton:

This book is dedicated to my two wonderful boys, Adrian and Matthew. It's not that I expect you to actually pick up the book and try to become QoS experts, or that I am even trying to encourage you toward a career in network design or engineering, although these are noble pursuits. Rather, the lesson that writing this book has reminded me of is that you only grow as a person when you recognize the space you are in and make the decision to do something new. Oftentimes, we don't know what direction our efforts will take us in, but when you make the mindful choice to do something that is difficult, challenging, and can cause you more than a little pain along the way, you grow. No muscle ever grew without the fibers being damaged through exercise, and so is it too with all aspects of life. My hope is that this book will inspire you throughout your life to look for opportunities for growth—be it artistic, mental, professional, physical, or spiritual. This book is for you.

Christina Hattingh:

To Robert Verkroost and my parents for their unfailing encouragement and support.

Kenneth Briley, Jr.:

As this is my first book, I'd like to heed Tim's advice and dedicate it to my beautiful wife Mirah for fear of the aforementioned transgression. To Mirah, who incidentally read and approved this dedication, and her countless hours devoted to resolving numerous grammatical errors and listening to me drone on about how incredibly interesting QoS is. To our growing family; Lukas, Erik and Max: please don't grow up too fast, and remember that all things are possible.

Acknowledgments

Tim Szigeti:

First, I'd like to thank all the readers of the first edition who made it the success that it has become. There aren't many technology books that are still being steadily purchased nearly 10 years after their release. And a special thanks to the reviewers who have posted comments for it; I cannot express the pride and appreciation I felt when I saw five-star ratings for our book on Amazon. Thank you!

Thanks to my director, Neil Anderson, for long recognizing the critical role of QoS across all our networking systems and solutions and ensuring that it was always properly addressed. Thanks, too, to Greg Edwards in helping to define and articulate various end-to-end QoS strategies.

Thank you Fred Baker for your guidance and direction in both defining and interpreting various QoS standards. Thanks, too, to James Polk for continuing to push the envelope in the IETF to define what tomorrow's QoS models are going to look like.

I'd like to thank the Vancouver Cisco office lab administrator, Mojan Mobasser, for all her diligence in sourcing and arranging access to equipment. Similar thanks are extended to Dawid Brink for letting me use his Nexus boxes—no questions asked!

Farther east, I'd also like to extend thanks to the Toronto Bell Canada team for allowing me extended access to their ASR and CRS labs. Similar thanks, but in the opposite geographic direction, go out to Lim Fung in our Singapore office for providing me access to his labs also.

I'd like to extend sincere thanks to Tim Stevenson for his amazing technical expertise, particularly relating to data center platforms. You really helped demystify a lot of hard-ware architectural questions I was grappling with. Thanks, Tim!

Also I'd like to thank Lukas Krattiger in Switzerland for hours of research, testing, and correspondence to ensure that we properly wrapped our arms around Nexus 7000 QoS. Thanks for all your insight, patience, and hard work, Lukas!

Additionally, I'd like to thank Lucien Avramov for sharing his work on data center QoS and allowing me to borrow from it. Thank you too, Mike Herbert—wherever you are—for getting the ball rolling in this area.

I'd like to thank also the Cisco product teams that listened to the feedback we offered as a result of producing this book so as to continue to improve our QoS feature sets. This includes Albert Mitchell and the Catalyst 2K/3K team for implementing our latest designs into a new version of AutoQoS. Thanks also to Sarath Subrahmanya and Ramachandra Murthy in India for taking to heart our suggestions on WLC QoS feature enhancements. Kudos also go out to Oz Ben-Rephael and team in Israel for continuing to develop NBAR2 application signatures, including for our own Jabber application.

Thanks to the Cisco Press team. Brett Bartow: Thanks for taking on this project and allowing us to thoroughly update and expand on our original work in a comprehensive manner. We appreciate that you didn't blow a gasket when we exceeded our targeted

page count again, again, and again—to a final tune of target +50%! Thanks also for delaying this publication by a couple of months, letting me focus on my family as my daughter was born.

Thank you Chris Cleveland for making the review process so easy. Your comments and accommodation were very much appreciated and really helped polish this work. Thank you, too, Seth Kerney for coordinating the copy review. And also thanks to Vanessa Evans for ensuring that we always had everything we needed at every step of the way.

I'd like to extend exceptional thanks to our technical editors Roland Saville and John Johnston. Roland: You're one of the smartest persons I've had the pleasure of working with—and in so many fields. I don't know how your brain doesn't explode! You know I like to think of you as a "philosopher engineer," because you can take almost any design recommendation and find the corner-case counterargument where it breaks downs and doesn't apply. That's critically important to the process because by seeing from a distance where things can break you continually save us tremendous amounts of time in the lab, as well as ensuring the overall quality of the final designs. Thank you, too, JJ! You allowed me unfettered access to your massive labs in RTP and helped me along every step of the way. Your attention to detail is so impressive that I'm nearly spooked by your ability to catch the tiniest errors while reviewing hundreds of pages of configurations!

Finally, I owe a great deal of gratitude to my co-authors:

Ken: Thanks for your impressive knowledge and flexibility that you demonstrated by being able to jump right in and seamlessly adapt your research to our work in such an intuitive and cohesive manner. I've enjoyed working with you on many projects for the past decade and look forward to many more collaborations. Thanks again, Ken!

Christina: Thanks so much for coming out of retirement to work on one more project. Even though you're on the road more than Jack Kerouac these days, it was a real pleasure working with you again! Thanks for donning your QoS hat for us once again and bringing all your knowledge and experience to the table to help make this such a solid work.

Rob: Over the past 20 years we've been friends, classmates, roommates, workmates, "second-best" men at each other's weddings, and now co-authors. Your courage and determination are very inspiring. I honestly don't know if I would have taken my CCIE if I hadn't watched you do it. Same goes with running half-marathons (and one-day marathons!) Thanks for all your tremendous work on this project. It certainly was not for the faint-hearted, as every time we turned around we seemed to uncover yet another rabbit hole of technical issues that required yet more research and testing to be done. Thanks for sticking with it and seeing it through, Rob. But then again, that's just the kind of friend you are.

Rob Barton:

To begin, I would like to thank my very forgiving colleagues in the Cisco Vancouver office who have suffered through two years of trying to depend on an attention divided systems engineer who was more interested in solving theoretical QoS problems

than in helping his customers. Special thanks to my Cisco account team partner, Mike MacDonald, for his long-suffering patience, my manager, Ralph Wright, who enthusiastically supported this effort and always offered many words of encouragement, and to my director, Bill Kastelic, who eagerly gave me the flexibility to do this project. None of this would have been possible without the support from you guys.

I would also like to thank my lab administrator, Mojan Mobasser, for helping to get lab gear when I needed it the most. Testing these QoS solutions involved a lot of lab time, and without your support we would not have been able to build and test these solutions.

Special thanks goes out to Ian Procyk and my co-author Ken Briley who helped test some of the more difficult wireless scenarios. As well, I would like to thank Larry Ross for the many hours of emails and phone conversations discussing various wireless QoS solutions with me. Also thanks goes out to Kangwarn Chinthammit for helping with the AVC section review, and Scott Wainer who helped with the GET VPN work. All you guys were like my technical conscious during this project.

I'd also like to thank Bruno Wollmann from Terra-Comm Solutions who, while discussing my presentation at Cisco Live last year, introduced me to the concept of combining DMVPN with GET VPN to solve a real-world performance issue related to VoIP, which I think has made a great addition to the GET VPN chapter.

Chris Cleveland and Brett Bartow, thanks so much for your hard work on this project and supporting us all the way through. This project turned into a much bigger undertaking than any of us had expected, and instead of trying to apply your own QoS mechanism on our output, you let the creative juices flow, and in the end helped support a substantial work of technical literature.

Lastly, I'd like to thank Tim Szigeti. Not only have you been one of my closest friends for more than 20 years, you are also an inspiring engineer. Yes, I said engineer, the word you always tease me with. I can clearly remember the day this project started two and a half years ago; we were rewarding ourselves with a well-earned breakfast at the White Spot after one of our half-marathon training runs. I was complaining that your first edition of the End-to-End QoS book, while being a great book, was hopelessly out of date. Your response to me was unforgettable: "So why don't you help me write a new one?" That day was the start of this project, and although it was a long and difficult undertaking, it has also been an immensely rewarding experience. Thanks, Tim!

Kenneth Briley, Jr.:

First off I'd like to thank Roland Saville, for his guidance and clever insight when we worked through QoS on the Converged Access platforms.

To Stephen Orr, wireless is now awesome, before it was an illusion – thanks for the brilliant and oh so colorful commentary.

Many thanks to Tripti Agarwal, Saravanan Radhakrishnan, Anuj Kumar, and Bhavana Kudipudi without that team we would have never been able to deliver such a versatile platform.

Contents at a Glance

Introduction xxxvi

Part I: QoS Design Overview

- Chapter 1 Introduction and Brief History of QoS and QoE 1
- Chapter 2 IOS-Based QoS Architectural Framework and Syntax Structure 13
- Chapter 3 Classification and Marking 31
- Chapter 4 Policing, Shaping, and Markdown Tools 59
- Chapter 5 Congestion Management and Avoidance Tools 83
- Chapter 6 Bandwidth Reservation Tools 99
- Chapter 7 QoS in IPv6 Networks 111
- Chapter 8 Medianet 117
- Chapter 9 Application Visibility Control (AVC) 135

Part II: QoS Design Strategies

- Chapter 10 Business and Application QoS Requirements 163
- Chapter 11 QoS Design Principles and Strategies 189
- Chapter 12 Strategic QoS Design Case Study 215

Part III: Campus QoS Design

- Chapter 13 Campus QoS Design Considerations and Recommendations 223
- Chapter 14 Campus Access (Cisco Catalyst 3750) QoS Design 247
- Chapter 15 Campus Distribution (Cisco Catalyst 4500) QoS Design 275
- Chapter 16 Campus Core (Cisco Catalyst 6500) QoS Design 305
- Chapter 17 Campus QoS Design Case Study 347

Part IV: Wireless LAN QoS Design

- Chapter 18 Wireless LAN QoS Considerations and Recommendations 373
 Chapter 19 Centralized (Cisco 5500 Wireless LAN Controller) QoS Design 397
 Chapter 20 Converged Access (Cisco Catalyst 3850 and the Cisco 5760 Wireless LAN Controller) QoS Design 435
- Chapter 21 Converged Access QoS Design Case Study 477

Part V: Data Center QoS Design

- Chapter 22 Data Center QoS Design Considerations and Recommendations 499
- Chapter 23 Data Center Virtual Access (Nexus 1000V) QoS Design 535
- Chapter 24 Data Center Access/Aggregation (Nexus 5500/2000) QoS Design 561
- Chapter 25 Data Center Core (Nexus 7000) QoS Design 599
- Chapter 26 Data Center QoS Design Case Study 651

Part VI: WAN and Branch QoS Design

- Chapter 27 WAN and Branch QoS Design Considerations and Recommendations 675
- Chapter 28 WAN Aggregator (Cisco ASR 1000) QoS Design 697
- Chapter 29 Branch Router (Cisco ISR G2) QoS Design 735
- Chapter 30 WAN and Branch QoS Design Case Study 759

Part VII: MPLS VPN QoS Design

- Chapter 31 MPLS VPN QoS Design Considerations and Recommendations 771
- Chapter 32 Enterprise Customer Edge (Cisco ASR 1000 and ISR G2) QoS Design 793
- Chapter 33 Service Provider Edge (Cisco ASR 9000) QoS Design 809
- Chapter 34 Service Provider Core (Cisco CRS) QoS Design 845
- Chapter 35 MPLS VPN QoS Design Case Study 861

Part VIII: IPsec QoS Design

- Chapter 36 IPsec VPN QoS Considerations and Recommendations 871
- Chapter 37 DMVPN QoS Design 893
- Chapter 38 GET VPN QoS Design 921
- Chapter 39 Home Office VPN QoS Case Study 943 Index 953

Part XI: Appendixes (Online)

- Appendix A AutoQoS for Medianet
- Appendix B Control Plane Policing

Contents

Introduction xxxvi

Part I: QoS Design Overview

Chapter 1 Introduction and Brief History of QoS and QoE 1 History and Evolution 2 Then 3 Now 3 Evolution of QoS 4 QoS Basics and Concepts 5 User Expectations: QoS, QoE, and QoX 5 QoS Models: IntServ and DiffServ 6 Fundamental QoS Concepts and Toolset 7 Packet Headers 8 Simplifying QoS 9 Standardization and Consistency 9 Summary 11 Further Reading 11 General 11 IntServ 12 DiffServ 12 Chapter 2 IOS-Based QoS Architectural Framework and Syntax Structure 13 QoS Deployment Principles 13 QoS Architectural Framework 14 QoS Behavioral Model 15 QoS Feature Sequencing 15 Modular QoS Command-Line Framework 16 MQC Syntax 17 Default Behaviors 19 Traffic Classification (Class Maps) 19 Definition of Policies (Policy Maps) 20 Attaching Policies to Traffic Flows (Service Policy) 22 Hierarchical QoS and HQF 23 Legacy QoS CLI No Longer Used 25 AutoQoS 26 Summary 29

Further Reading 29 General 29 AutoQoS 29

Chapter 3 Classification and Marking 31

Classification and Marking Topics 31 Classification and Marking Terminology 32 Security and QoS 33 Trust Boundaries 33 Network Attacks 34 Classification Challenges of Video and Wireless Traffic 34 Marking Fields in Different Technologies 35 Field Values and Interpretation 35 Ethernet 802.1Q/p 37 Ethernet 802.11 WiFi 38 ATM and FR 38 IPv4 and IPv6 39 L2 and L3 Tunnels 39 CAPWAP 40 MPLS 41 Mapping QoS Markings 41 Mapping L2 to L3 Markings 41 Mapping Cisco to RFC 4594 Markings 42 Mapping Markings for Wireless Networks 43 Classification Tools 44 Class-Based Classification (Class Maps) 45 Network-Based Application Recognition 47 NBAR Protocols 48 RTP Traffic 49 Performance Routing 49 Metadata Classification 50 Marking Tools 50 Class-Based Marking (Class Maps) 50 Effects of Feature Sequence 52 Mapping Markings with the Table Map Feature 52 Marking (or Re-Marking) with Policing 53 AutoQoS Marking 54

Recommendations and Guidelines 55 Summary 55 Further Reading 56 Classification and Marking 56 NBAR 56 Video QoS 56 Wireless QoS 57 RFCs 57

Chapter 4 Policing, Shaping, and Markdown Tools 59

Policing and Shaping Topics 59 Policing and Shaping Terminology 60 Placing Policers and Shapers in the Network 61 Tail Drop and Random Drop 61 Re-Mark/Markdown 62 Traffic Types to Police and Shape 62 Token Bucket Algorithms 62 Types of Policers 64 Single-Rate Two-Color Policers 64 RFC 2697 Single-Rate Three-Color Policers 65 RFC 2698 Dual-Rate Three-Color Policers 66 Security and QoS 68 Policing Tools 68 Policers as Markers 68 Class-Based Policing (Policy Maps) 69 Multi-Action Policing 70 Hierarchical Policing 71 Percentage-Based Policing 72 Color-Aware Policing 73 Policing as Part of Low-Latency Queuing 73 Control Plane Policing 74 Unconditional Packet Drop 75 Traffic Shaping Tools 75 Class-Based Shaping (Policy Maps) 76 Hierarchical Class-Based Shaping 77 Percentage-Based Shaping 77 Legacy Shaping Tools 78

ATM Traffic Shaping 78 Frame Relay Traffic Shaping 78 Recommendations and Guidelines 79 Summary 80 Further Reading 80 General 80 DiffServ Policing Standards 80 Policing 80 Shaping 81 Chapter 5 Congestion Management and Avoidance Tools 83 Congestion Management and Avoidance Topics 84 Congestion Management and Avoidance Terminology 84 Congestion Management and Congestion Avoidance 85 Scheduling Algorithms 85 Levels of Queuing 85 Queuing and Scheduling Tools 86 Class-Based Queuing (Policy Maps) 86 Class-Based Weighted Fair Queuing 88 Low-Latency Queuing 88 Queuing Below Layer 3: Tx-Ring Operation 91 Congestion Avoidance Tools 92 Random Early Detection 93 Weighted Random Early Detection 93 Recommendations and Guidelines 95 Summary 96 Further Reading 96 Queuing 96 Congestion Avoidance 96 Bandwidth Reservation Tools 99 Chapter 6 Admission Control Tools 100 Resource Reservation Protocol 101 RSVP Overview 101 RSVP Proxy 102 RSVP Deployment Models 103 Basic RSVP Design (IntServ/DiffServ Model) 104 Advanced RSVP Design (IntServ/DiffServ Model) 105

RSVP and LLQ 106 Recommendations and Guidelines 108 Summary 108 Further Reading 109 RSVP for Medianet 109 RSVP Technology 109

Chapter 7 QoS in IPv6 Networks 111

IPv6 and QoS Overview 111
QoS Tools for IPv6 112
QoS Feature Support for IPv6 112
Packet Headers, Classification, and Marking 112
Packet Classification 113
Packet Marking 114
Policing and Shaping 115
Recommendations and Guidelines 115
Summary 116
Further Reading 116

Chapter 8 Medianet 117

An Introduction to Medianet 117 Medianet Architecture and Framework 119 Medianet Features and Capabilities 120 Autoconfiguration 121 Auto Smartports 121 AutoQoS 121 Media Monitoring 122 Mediatrace 122 Performance Monitor 125 IPSLA Video Operation (Traffic Simulator, IPSLA VO) 127 Media Awareness 128 Flow Metadata 129 Network Based Application Recognition 2 130 Media Services Interface 132 Media Services Proxy 132 Summary 133 Further Reading 133 Overviews 133

Design Documents 134 Configuration Guides and Command References 134 Resources and Services 134 Chapter 9 Application Visibility Control (AVC) 135 AVC Use Cases 136 How AVC Works 138 The AVC Building Blocks 140 Building Block 1: NBAR2 140 NBAR2 Protocol Discovery 142 NBAR2 MQC Traffic Classification 144 Building Block 2: Flexible NetFlow 147 Flexible NetFlow Key Fields and Non-Key Fields 148 Configuration of FNF 149 Building Block 3: AVC Management and Reporting 152 Insight Reporter 153 Building Block 4: AVC QoS Controls 154 Deploying AVC QoS Controls at the WAN Edge 154 Deploying AVC QoS Controls at the Internet Edge 156 Performance Considerations When Using AVC 159 Summary 160 Additional Reading 161

Part II: QoS Design Strategies

```
Chapter 10 Business and Application QoS Requirements 163
Global Trends in Networking 164
The Evolution of Video Applications 164
The Explosion of Media 166
The Phenomena of Social Networking 167
The Bring Your Own Device Demand 167
The Emergence of Bottom-Up Applications 168
The Convergence of Media Subcomponents Within Multimedia
Applications 168
The Transition to High-Definition Media 169
QoS Requirements and Recommendations by Application Class 169
Voice 170
Video Applications 171
```

Broadcast Video 173 Real-Time Interactive 174 Multimedia Applications 175 Multimedia Conferencing 176 Multimedia Streaming 177 Data Applications 177 Transactional Data (Low-Latency Data) 178 Bulk Data (High-Throughput Data) 178 Best Effort Data 179 Scavenger (Lower-Priority Data) 180 Control Plane Traffic 180 Network Control 181 Signaling 181 **Operations/Administration/Management** 182 Cisco (RFC 4594-Based) QoS Recommendations by Application Class Summary 182 QoS Standards Evolution 183 RFC 2597, Clarification 183 RFC 5865, Proposed Standard 184 RFC 4594, Update Draft 185 Summary 187 Further Reading 187 QoS Design Principles and Strategies 189 QoS Best-Practice Design Principles 189 Hardware Versus Software QoS Best Practices 190 Classification and Marking Best Practices 191 Policing and Markdown Best Practices 192 Queuing and Dropping Best Practices 192 EF Queue Recommendations: The 33% LLQ Rule 193 AF Queue Recommendations 195 DF Queue Recommendations 195 Scavenger Class Queue Recommendations 195 WRED Recommendations 197 QoS Design Strategies 198

Four-Class Model QoS Strategy 198

Chapter 11

Eight-Class Model QoS Strategy 200

Twelve-Class Model QoS Strategy 202 Application Class Expansion QoS Strategies 204 QoS for Security Strategies 206 *Control Plane Policing Recommendations 208 Data Plane Policing Recommendations 210* Summary 213 Further Reading 214

Chapter 12 Strategic QoS Design Case Study 215

Tifosi Software Inc.: Company Overview 215 Original (Four-Class) QoS Model 215 Business Catalysts for QoS Reengineering 216 Proposed (Eight-Class) QoS Model 217 "Layer 8" Challenges 219 Summary 221 Additional Reading 221

Part III: Campus QoS Design

Chapter 13	Campus QoS Design Considerations and Recommendations	223
	MLS Versus MQC 225	
	Default QoS 226	
	Internal DSCP 226	
	Trust States and Operations 227	
	Trust Boundaries 230	
	DSCP Transparency 231	
	Port-Based QoS Versus VLAN-Based QoS Versus Per-Port/Per-VLAN QoS 232	
	EtherChannel QoS 234	
	Campus QoS Models 235	
	Ingress QoS Models 235	
	Egress QoS Models 238	
	Campus Port QoS Roles 239	
	Campus AutoQoS 241	
	Control Plane Policing 243	
	Summary 244	
	Additional Reading 246	

Chapter 14 Campus Access (Cisco Catalyst 3750) QoS Design 247

Cisco Catalyst 3750 QoS Architecture 248

QoS Design Steps 249 Enabling QoS 250 Ingress QoS Models 250 Trust Models 251 Classification and Marking Models 254 Classification, Marking, and Policing Models 256 Queuing Models 260 Ingress Queuing Model 261 Egress Queuing Models 265 Additional Platform-Specific QoS Design Options 271 Per-VLAN QoS Design 271 Per-Port/Per-VLAN QoS 272 EtherChannel QoS Design 273 AutoQoS SRND4 273 Control Plane Policing 274 Summary 274 Additional Reading 274

Chapter 15 Campus Distribution (Cisco Catalyst 4500) QoS Design 275

Cisco Catalyst 4500 QoS Architecture 276 QoS Design Steps 277 Queuing Models 277 Four-Class Egress Queuing Model 278 Eight-Class Egress Queuing Model 281 Twelve-Class Egress Queuing Model 284 Additional Platform-Specific QoS Design Options 289 Access-Edge Design Options 290 Conditional Trust Model 290 Medianet Metadata Classification Model 292 Classification and Marking Models 293 Classification, Marking, and Policing Model 294 Per-VLAN QoS Design 297 Per-Port/Per-VLAN QoS 298 EtherChannel QoS Design 299 Flow-Based QoS 301

AutoQoS SRND4 303 Control Plane Policing 303 Summary 303 Further Reading 303 Chapter 16 Campus Core (Cisco Catalyst 6500) QoS Design 305 Cisco Catalyst 6500 QoS Architecture 306 QoS Design Steps 308 Queuing Models 308 Four-Class (4Q4T Ingress and 1P3Q4T Egress) Queuing Models 311 Eight-Class (8O4T Ingress and 1P7O4T Egress) Oueuing Models 314 Twelve-Class (8Q4T Ingress and 1P7Q4T Egress) Queuing Models 318 2P6Q4T Ingress and Egress Queuing Models 328 Additional Platform-Specific QoS Design Options 329 Access-Edge Design Options 330 Conditional Trust Model 330 Classification and Marking Models 332 Classification, Marking, and Policing Model 335 Microflow Policing 341 Per-VLAN QoS Design 342 EtherChannel QoS Design 343 AutoQoS SRND4 344 Control Plane Policing 344 Summary 344 Further Reading 345

Chapter 17 Campus QoS Design Case Study 347

Tifosi Campus Access QoS Design 350
Policy 1: Access-Edge Design for Printer Endpoints (No Trust) 351
Policy 2: Access-Edge Design for Wireless Access Endpoints (DSCP Trust) 351
Policy 3: Access-Edge Design for Cisco TelePresence Endpoints (Conditional Trust) 352
Policy 4: Access-Edge Design for Cisco IP Phones or PCs (Conditional Trust and Classification and Marking) 352
Eight-Class 1P1Q3T Ingress Queuing Design 355
Eight-Class 1P3Q3T Egress Queuing Design 357
Policy 5: Access Layer Uplink Design 359

Tifosi Campus Distribution QoS Design 360
Policy 6: Distribution Layer Downlink Ports (Catalyst 4500E Supervisor 7-E) 360
Policy 7: Distribution Layer Distribution-Link / Core-Uplink Ports 362
Tifosi Campus Core QoS Design 364
Policy 8: Core Layer (10GE) Downlink Design 364
Policy 9: Core Layer (40GE) Core-Link Design 368
Summary 370
Further Reading 371

Part IV: Wireless LAN QoS Design

Chapter 18	Wireless LAN QoS Considerations and Recommendations 373		
	Comparing QoS in Wired and Wireless LAN Environments 374		
	WLAN QoS Building Blocks 376		
	The Distributed Coordination Function 376		
	CSMA/CA 377		
	The DCF Contention Window 378		
	IEEE 802.11e and Wireless Multimedia (WMM) 382		
	Retrofitting DCF: Enhanced Distributed Channel Access 382		
	Access Categories 383		
	Arbitration Interframe Spacing 385		
	Contention Window Enhancements 386		
	Transmission Opportunity 388		
	802.11e TSpec: Call Admission Control 388		
	QoS Design Considerations 389		
	Defining Upstream and Downstream Traffic Flow 389		
	QoS Mapping and Marking Considerations 390		
	The Upstream QoS Marking Strategy 392		
	The Downstream QoS Marking Strategy 394		
	Summary 395		
	Additional Reading 396		
Chapter 19	Centralized (Cisco 5500 Wireless LAN Controller) QoS Design 397		
	QoS Enforcement Points in the WLAN 398		
	Managing QoS Profiles in the Wireless LAN Controller 399		
	QoS Marking and Conditional Trust Boundaries 399		
	WLAN QoS Profiles 400		

Building a Guest QoS Profile 408 QoS Design for VoIP Applications 410 Tweaking the EDCA Configuration 411 Call Admission Control on the Wireless Network 413 Enabling WMM QoS Policy on the WLAN 413 Enabling WMM QoS Policy on the WLAN 414 Media Session Snooping (a.k.a. SIP Snooping) 416 Application Visibility Control in the WLC 417 Developing a QoS Strategy for the WLAN 424 Four-Class Model Design 424 Tweaking the QoS Classification Downstream 425 Tweaking the QoS Classification Upstream 429 Eight-Class Model Design 430 Twelve-Class Model Design 431 Summary 432 Further Reading 433

Chapter 20 Converged Access (Cisco Catalyst 3850 and the Cisco 5760 Wireless LAN Controller) QoS Design 435

Converged Access 438 Cisco Catalyst 3850 QoS Architecture 439 QoS Design Steps 442 Enabling QoS 442 Ingress QoS Models 444 Wired-Only Conditional Trust Model 444 Classification and Marking Models 446 Classification, Marking, and Policing Model 448 Queuing Models 454 Wired Queuing 455 Wired 1P7Q3T Egress Queuing Model 456 Wired 2P6Q3T Egress Queuing Model 459 Wireless Queuing 470 Wireless 2P2Q Egress Queuing Model 472 Summary 474 Additional Reading 475

Chapter 21 Converged Access QoS Design Case Study 477

Tifosi Converged Access QoS Design: Wired 481 Policy 1: Access-Edge Design for Wired Printer Endpoints (No Trust) 481 Policy 2: Access-Edge Design for Wired Access Endpoints (DSCP Trust) 481 Policy 3: Access-Edge Design for Cisco TelePresence Endpoints (Conditional Trust) 482 Policy 4: Access-Edge Design for Cisco IP Phones and PCs (Conditional Trust and Classification and Marking) 482 Policy 5: Access-Edge Wired Queuing Design 485 Tifosi Converged Access QoS Design: Wireless 488 Policy 6: Access-Edge Design for Mobile Wireless Clients (Dynamic Policy with and Classification & Marking) 489 Policy 7: Access-Edge Wireless Queuing Design 491 Policy 8: SSID Bandwidth Allocation Between Guest and Enterprise SSIDs (SSID Policy to Separate Bandwidth Distribution) 492 Policy 9: CT 5760 Wireless LAN Controller Uplink Ports 493

Cisco Identity Services Engine 495

Summary 496

Additional Reading 496

Part V: Data Center QoS Design

Chapter 22 Data Center QoS Design Considerations and Recommendations 499

Data Center Architectures 500
High-Performance Trading Data Center Architectures 500
Big Data (HPC/HTC/Grid) Architectures 501
Virtualized Multiservice Data Center Architectures 503
Secure Multitenant Data Center Architectures 505
Massively Scalable Data Center Architectures 506
Data Center QoS Tools 507
Data Center Bridging Toolset 508
Ethernet Flow Control: IEEE 802.3x 508
Priority Flow Control: IEEE 802.1Qbb 510
Skid Buffers and Virtual Output Queuing 512
Enhanced Transmission Selection: IEEE 802.1Qaz 514
Congestion Notification: IEEE 802.1Qaz 4802.1AB 516

Data Center Transmission Control Protocol 517 NX-OS QoS Framework 519 Data Center QoS Models 520 Data Center Marking Models 520 Data Center Applications and Protocols 521 CoS/DSCP Marking 523 CoS 3 Overlap Considerations and Tactical Options 524 Data Center Application-Based Marking Models 526 Data Center Application/Tenant-Based Marking Models 527 Data Center QoS Models 528 Data Center Port QoS Roles 529 Summary 532 Additional Reading 534 Data Center Virtual Access (Nexus 1000V) QoS Design 535 Chapter 23 Cisco Nexus 1000 System Architecture 537 Nexus 1000V Configuration Notes 539 Monitoring QoS Statistics 540 Ingress QoS Model 540 Trust Models 541 Trusted Server Model 541 Untrusted Server Model 541 Classification and Marking 544 Single-Application Server Model 544 Multi-Application Server Model 545 Server Policing Model 547 Egress QoS Model 549 Four-Class Egress Queuing Model 551 Eight-Class Egress Queuing Model 556 Summary 559 Additional Reading 559 Chapter 24 Data Center Access/Aggregation (Nexus 5500/2000) QoS Design 561 Cisco Nexus 5500 System Architecture 562 Architectural Overview 563 Virtual Output Queuing 564

QoS Groups and System Classes 567

QoS Design Steps 569 Ingress QoS Models 569 Trust Models 570 Trusted Server Model 570 Untrusted Server Model 570 Classification and Marking Models 572 Single-Application Server Model 573 Multi-Application Server Model 576 Application Policing Server Model 578 Modifying the Ingress Buffer Size 580 Egress Queuing Models 582 Four-Class Model 582 Eight-Class Model 587 Additional QoS Designs Options 592 Nexus 5500 L3 QoS Configuration 592 Nexus 2000 Fabric Extender QoS 593 Using the network-gos Policy to Set MTU 597 Summary 597 Additional Reading 598

Chapter 25 Data Center Core (Nexus 7000) QoS Design 599

Nexus 7000 Overview 600 Nexus 7000 M2 Modules: Architecture and QoS Design 604 M2 QoS Design Steps 607 M2 Queuing Models 607 M2 Default Queuing Models 608 M2 Four-Class (4Q2T Ingress / 1P3Q4T Egress) Queuing Model 610 M2 Eight-Class (8Q2T Ingress / 1P3Q4T Egress) Queuing Model 615 M2 OTV Edge Device QoS Design 621 Nexus 7000 F2 Modules: Architecture and QoS Design 623 F2 QoS Design Steps 625 F2 Network QoS Policy Design 625 F2 Queuing Models 630 F2 Default Queuing Models 631 F2 Four-Class (4Q1T Ingress / 1P3Q1T Egress) Queuing Model 634 F2 Eight-Class (4Q1T Ingress / 1P3Q1T Egress) Queuing Model 634 FEX QoS Design 638

Additional M2/F2 QoS Design Options 638 Trusted Server Model 638 Untrusted Server Model 638 Single-Application Server Marking Model 642 Multi-Application Server Classification and Marking Model 642 Server Policing Model 643 DSCP-Mutation Model 645 CoPP Design 648 Summary 648 Further Reading 649 Chapter 26 Data Center QoS Design Case Study 651 Tifosi Data Center Virtual Access Layer Nexus 1000V QoS Design 655 Policy 1: Trusted Virtual Machines 655 Policy 2: Single-Application Virtual Machine 655 Policy 3: Multi-Application Virtual Machine 656 Policy 4: Network-Edge Queuing 657 Tifosi Data Center Access/Aggregation Layer Nexus 5500/2000 QoS Design 659 Policy 5: Trusted Server 660 Policy 6: Single-Application Server 660 Policy 7: Multi-Application Server 661 Policy 8: Network-Edge Queuing Policy 662 Tifosi Data Center Core Layer Nexus 7000 QoS Design 666 Policy 9: Network-Edge Queuing (F2 Modules) 666

- Policy 10: Network-Edge Queuing (M2 Modules) 668
- Policy 11: DSCP Mutation for Signaling Traffic Between Campus and Data Center 671

Summary 672

Further Reading 673

Part VI: WAN and Branch QoS Design

Chapter 27 WAN and Branch QoS Design Considerations and Recommendations 675

WAN and Branch Architectures 677 Hardware Versus IOS Software QoS 678 Latency and Jitter 679 Tx-Ring 682

CBWFQ 683 LLQ 684 WRED 685 **RSVP** 685 Medianet 686 AVC 687 AutoQoS 687 Control Plane Policing 687 Link Types and Speeds 687 WAN and Branch QoS Models 688 Ingress QoS Models 689 Egress QoS Models 689 Control Plane Policing 692 WAN and Branch Interface QoS Roles 692 Summary 693 Further Reading 694 Chapter 28 WAN Aggregator (Cisco ASR 1000) QoS Design 697 Cisco ASR 1000 QoS Architecture 698 QoS Design Steps 700 ASR 1000 Internal QoS 701 SPA-Based PLIM 706 SIP-Based PLIM 707 Ingress QoS Models 708 Egress QoS Models 709 Four-Class Model 709 Eight-Class Model 712 Twelve-Class Model 715 Additional Platform-Specific QoS Design Options 725 RSVP 725 Basic RSVP Model 726 Advanced RSVP Model with Application ID 729 AutoQoS SRND4 733 Control Plane Policing 733 Summary 733 Further Reading 734

Chapter 29 Branch Router (Cisco ISR G2) QoS Design 735

Cisco ISR G2 QoS Architecture 736 QoS Design Steps 738 Ingress QoS Models 738 Medianet Classification Models 738 Medianet Application-Based Classification and Marking Model 739 Medianet Application-Group-Based Classification Model 743 Medianet Attribute-Based Classification Model 744 NBAR2 Classification Models 744 NBAR2 Application-Based Classification and Marking Model 745 NBAR2 Application-Group-Based Classification Model 748 NBAR2 Attribute-Based Classification Model 748 Custom-Protocol NBAR2 Classification 752 Egress QoS Models 753 Four-Class Model 754 Eight-Class Model 754 Twelve-Class Model 754 Additional Platform-Specific QoS Design Options 757 **RSVP** 757 AutoQoS SRND4 757 Control Plane Policing 757 Summary 757 Further Reading 758 WAN and Branch QoS Design Case Study 759 Chapter 30 Policy 1: Internal (PLIM) QoS for ASR 1000 761 Policy 1a: SIP-Based PLIM QoS 762

Policy 1b: SPA-Based PLIM QoS 762

Policy 2: LAN-Edge QoS Policies 763

Policy 3: WAN Edge QoS Policies 765

Summary 768

Further Reading 769

Part VII: MPLS VPN QoS Design

Chapter 31	MPLS VPN QoS Design Considerations and Recommendations		771
	MPLS VPN Architectures 772		
	MAN and WAN Ethernet Service Evolution	773	
	Sub-Line-Rate Ethernet Design Implications	775	

QoS Paradigm Shift 779 Service Provider Class of Service Models 781 MPLS DiffServ Tunneling Modes 781 Uniform Mode 782 Short Pipe Mode 783 Pipe Mode 784 Enterprise-to-Service Provider Mapping 785 Mapping Real-Time Voice and Video 785 Mapping Control and Signaling Traffic 786 Separating TCP from UDP 786 Re-Marking and Restoring Markings 787 MPLS VPN QoS Roles 787 Summary 789 Further Reading 790

Chapter 32 Enterprise Customer Edge (Cisco ASR 1000 and ISR G2) QoS Design 793

QoS Design Steps 794 Ingress QoS Models 795 Egress QoS Models 795 Sub-Line-Rate Ethernet: Hierarchical Shaping and Queuing Models 795 Known SP Policing Bc 796 Unknown SP Policing Bc 797 Enterprise-to-Service Provider Mapping Models 798 Four-Class Enterprise Model Mapped to a Four-CoS Service Provider Model 798 Eight-Class Enterprise Model Mapped to a Six-CoS Service Provider Model 800 Twelve-Class Enterprise Model Mapped to an Eight Class-of-Service Service Provider Model 803 Summary 808 Further Reading 808 Service Provider Edge (Cisco ASR 9000) QoS Design 809 QoS Architecture 810

QoS Design Steps 814 MPLS DiffServ Tunneling Models 814 Uniform Mode MPLS DiffServ Tunneling 815 Uniform Mode Ingress Policer 816

Chapter 33

Uniform Mode (MPLS EXP-Based) Egress Queuing Policy 822 Uniform Mode (MPLS EXP-to-QG) Ingress Mapping Policy 823 Uniform Mode (QG-Based) Egress Queuing Policy 824 Pipe Mode MPLS DiffServ Tunneling 826 Pipe Mode Ingress Policer 827 Pipe Mode (MPLS EXP-Based) Egress Queuing Policy 830 Pipe Mode (MPLS EXP-to-QG) Ingress Mapping Policy 831 Pipe Mode (QG-Based) Egress Queuing Policy 832 Short Pipe Mode MPLS DiffServ Tunneling 834 Short Pipe Mode Ingress Policer 835 Short Pipe Mode (MPLS EXP-Based) Egress Queuing Policy 838 Short Pipe Mode (DSCP-Based) Egress Queuing Policy 840 Summary 842 Additional Reading 843 Service Provider Core (Cisco CRS) QoS Design 845 Chapter 34 QoS Architecture 846 QoS Design Steps 849 SP Core Class-of-Service QoS Models 849 Four-Class-of-Service SP Model 850 Four-Class-of-Service Fabric QoS Policy 850 Four-Class-of-Service Interface QoS Policy 853 Six-Class-of-Service SP Core Model 854 Six-Class-of-Service Fabric QoS Policy 855 Six-Class-of-Service Interface QoS Policy 856 Eight-Class-of-Service SP Core Model 857 Eight-Class-of-Service Fabric QoS Policy 857 Eight-Class-of-Service Interface QoS Policy 858 Summary 860 Additional Reading 860 Chapter 35 MPLS VPN QoS Design Case Study 861 Policy 1: CE Router Internal QoS (Cisco ASR 1000) 863 Policy 2: CE Router LAN-Edge QoS Policies 863 Policy 3: CE Router VPN-Edge QoS Policies 863 Policy 4: PE Router Internal QoS (Cisco ASR 9000) 866 Policy 5: PE Router Customer-Edge QoS 866 Policy 6: PE Router Core-Edge QoS 867

Policy 7: P Router Internal QoS (Cisco CRS-3) 868 Policy 8: P Router Interface QoS 868 Summary 868 Additional Reading 868

Part VIII: IPsec QoS Design

Chapter 36 IPsec VPN QoS Considerations and Recommendations 871

IPsec VPN Topologies 871 Standard IPsec VPNs 872 Tunnel Mode 872 Transport Mode 873 IPsec with GRE 873 Remote-Access VPNs 874 QoS Classification of IPsec Packets 875 The IOS Preclassify Feature 877 MTU Considerations 880 How GRE Handles MTU Issues 881 How IPsec Handles MTU Issues 881 Using the TCP Adjust-MSS Feature 883 Compression Strategies Over VPN 885 TCP Optimization Using WAAS 885 Using Voice Codecs over a VPN Connection 886 cRTP and IPsec Incompatibilities 887 Antireplay Implications 888 Summary 891 Additional Reading 891

Chapter 37 DMVPN QoS Design 893

The Role of QoS in a DMVPN Network 895 DMVPN Building Blocks 895 How QoS Is Implemented in a DMVPN? 895 DMVPN QoS Configuration 896 Next-Hop Routing Protocol 897 The Need for a Different Approach to QoS in DMVPNs 898 The Per-Tunnel QoS for DMVPN Feature 899 DMVPN QoS Design Example 900 DMVPN QoS Design Steps 902 Configuring the Hub Router for Per-Tunnel QoS 902

Configuring the Hub Router for the Four-Class QoS Model 903 Configuring the Hub Router for the Eight-Class QoS Model 905 Configuring the Hub Router for the Twelve-Class QoS Model 907 Configuring the Spoke Routers for Per-Tunnel QoS 910 Verifying Your DMVPN QoS Configuration 913 Per-Tunnel QoS Between Spokes 917 Summary 918 Additional Reading 919 GET VPN QoS Design 921 Chapter 38 GET VPN QoS Overview 922 Group Domain of Interpretation 923 GET VPN Building Blocks 924 IP Header Preservation 926 GET VPN Configuration Review 928 Key Server Configuration 928 Group Member Configuration 929 GET VPN QoS Configuration 931 Configuring a GM with the Four-Class Model 932 Configuring a GM with the Eight-Class Model 933 Configuring a GM with the Twelve-Class Model 934 Confirming the QoS Policy 936 How and When to Use the QoS Preclassify Feature 939 A Case for Combining GET VPN and DMVPN 940 Working with Your Service Provider When Deploying GET VPN 941 Summary 941 Additional Reading 942 Chapter 39 Home Office VPN QoS Case Study 943 Building the Technical Solution 943 The QoS Application Requirements 944 The QoS Configuration 945 Headend Router Configuration 946 Home Office Router (Spoke) Configuration 948 Summary 952 Additional Reading 952 Index 953

- Part XI: Appendixes (Online)
- Appendix A AutoQoS for Medianet
- Appendix B Control Plane Policing

Introduction

"Aren't we done with QoS yet?"

That's a question I get from time-to-time, which I like to answer along the lines of "As soon as we're done with availability and security, we'll be done with QoS also."

What I'm trying to express—although cheekily—is that although QoS has been around for a while, it is a foundational network infrastructure technology (the same as highavailability technologies and security technologies). And these foundational technologies will always prove to be integral components of any networking system, being present at the platform level, at the place in-the network (PIN) level and ultimately at the end-toend network level.

Furthermore, such foundational network technologies are constantly evolving and expanding to meet new business and technical requirements. Such has been the case with QoS since the first edition of this work was published nearly 10 years ago.

For example, consider just one QoS-dependent application: video.

In 2004, there were really only two flavors of video traversing most enterprise networks: streaming video (unidirectional flows that benefited from both network- and application-level buffering to offset variations in transmission delays) and video conferencing (bidirectional 384-Kbps or 768-Kbps streams between dedicated hardware-based systems). So, we went into our massive Cisco Validation Labs in Research Triangle Park in North Carolina and hammered out best-practice designs to accommodate these two categories of video. We were done, right?

Wrong.

In the years that followed, codec and hardware advances made video production more cost-efficient and accessible, such that today nearly everyone with a smartphone has the ability to shoot high-definition video anytime and anywhere. Similarly, with the advent of social networking websites, video sharing and distribution suddenly became possible by anyone, anywhere (and that on a global scale!). Finally, video consumption also became possible anytime, anywhere, and on any device—thanks to advances in hardware and in wireless networking technologies.

That being the case, video is now the most dominant type of network traffic on the Internet and is expected to reach 90 percent within in a few years. Furthermore, there are many new forms and variations of video traffic, such as TelePresence, IP video surveillance, desktop video, and digital signage (just to name a few). And each of these types of video has unique service level requirements that must be met to ensure a high quality of experience by the end user. And thus, we circle back to QoS, which represents the enabling technologies to provide this quality of experience.

And that's just one application.

Advances in areas of data center and cloud networking, in addition to wireless networking, all have had corresponding impacts on QoS network designs. Hence, a new edition of this book.

Another reason behind this second edition is to reflect the evolution of industry standards relating to QoS. Cisco has long advocated following industry standards and recommendations whenever deploying QoS, because this simplifies QoS designs, extends QoS policies beyond an administrative domain, and improves QoS policy effectiveness between administrative domains. Therefore, new standards, RFCs, and proposals have had—and will continue to have—a major impact on current and future strategic QoS designs.

A third key reason behind this new edition is that every network platform detailed in the original book has been replaced or significantly upgraded. So, the latest platforms (at the time of this writing) have been featured in this second version, with over a dozen Cisco product families being represented. In fact, nearly every design chapter features a different Cisco platform that suits the role being discussed, whether the role is a data center virtual switch, a branch router, a wireless LAN controller, a campus distribution switch, a WAN aggregator, a service provider core router, or so on.

And finally, QoS is a comprehensive and complex subject, one that entails a significant amount of fundamental technological concepts as well as platform-specific implementation detail. Therefore, it is often valuable for network administrators to have a single common reference on the subject, such as this book, which overviews all the relevant tools, presents various end-to-end strategies, and details platform-specific design recommendations for every major shipping Cisco platform.

And no, we're not done with QoS yet!

Objectives of This Book

The main objective of this book is to present—in a comprehensive and cohesive manner—the many aspects of quality of service design, including an overview of the tools, strategic and tactical design recommendations, and platform-specific configuration details. Therefore, novice to advanced network administrators alike can benefit from this volume as a single handy reference on this topic.

In addition, this exercise has produced multiple platform-specific configurations that can be viewed as QoS templates. As such, these templates can be considered roughly 80 percent of a generic enterprise or service provider QoS solution (borrowing from Pareto's 80/20 rule), to which another 20 percent of customizing and tailoring can be done to reach a final customer-specific solution. Considerations and rationales behind the presented designs are all explained so that administrators are fully informed of the rationale behind the designs and therefore can confidently modify these to meet their own specific requirements and constraints.

A key approach that we've used throughout this configuration-rich book is to incorporate inline explanations of configurations. In this way, QoS-relevant commands are highlighted and detailed line-by-line to explicate the function of each element and clarify how these parts make up the solution as a whole. To complement these line-by-line design recommendations, related verification commands are also incorporated. These verification commands are presented in context with the design examples, with specific details of what-to-look-for being highlighted and explained. These verification examples are therefore significantly richer in relevance than most such examples presented in hardware/software documentation, and they allow network administrators to confirm quickly whether the recommended designs have been deployed correctly.

Finally, each design section has a case study chapter at the end that ties together many of the strategic principles, tactical recommendations, and platform-specific considerations that have been presented within the section. These case studies illustrate how to take generic and abstract design concepts and mold them to meet specific customer requirements. These case studies are indicative of what can be expected in real-life production environments. Each of these case study examples spans multiple devices, thus highlighting critical interrelationships. Furthermore, all case study chapters form respective parts of a single integrated end-to-end QoS network design.

Who Should Read This Book?

The primary reader of this book is the network administrator tasked with deploying QoS technologies. By extension, this group may also include other related IT professionals, such as systems administrators, audio/video specialists, VoIP specialists, and operations staff.

In addition, some readers may include technical decision makers tasked with evaluating the strategy and feasibility of QoS deployments, in addition to the drafting of implementation plans and phases toward these goals.

Yet another group of readers includes system engineers, partners, trainers, and other networking professionals who need to ramp-up technically on QoS technologies and designs, both for practical deployment purposes and to achieve various Cisco certifications.

Prerequisites are minimal, as the opening section of this book covers QoS technologies in high-to-mid-level technical detail, including protocols, tools, and relevant standards. In addition, each chapter includes extensive references for Additional Reading for more detailed information for readers unfamiliar with specific concepts discussed.

Because the content of the book ranges from a high level to a very low level of technical detail, it is suitable for a wide range of audiences, from intermediate to expert.

How This Book Is Organized

This book is organized into 39 chapters distributed across 8 parts, and includes 2 appendixes. Although this book can be read cover to cover, this organization allows readers to easily identify chapters of direct interest, thus facilitating the use of this book as a handy reference work. The eight parts of this book are described below: **Part I, "QoS Design Overview,"** introduces readers to QoS technologies, presenting a brief history and an architectural framework for these tools. Following this, groups of QoS tools are overviewed, including classification and marking tools, policing and shaping tools, queuing and dropping tools, bandwidth-reservation tools, and advanced tools like Medianet and application visibility and control.

Part II, "QoS Design Strategies," breaks away from a purely technical discussion to take a higher-level view of how business requirements drive QoS design. Application servicelevel requirements are analyzed, as are strategic QoS design best practices. This section concludes with the first case study chapter, illustrating the considerations that factor into defining an end-to-end QoS design strategy.

Part III, "Campus QoS Design," begins the exercise applying strategic QoS models to a tactical place in the network (PIN), which in this case is the enterprise campus. Campus-specific design considerations and recommendations are discussed at length, and subsequent chapters specialize in design recommendations for the access, distribution, and core layers of the campus network. A campus QoS design case study chapter completes the section.

Part IV, **"Wireless LAN QoS Design,"** applies the strategic QoS models to the enterprise wireless LAN. Because WiFi is a unique media, as compared to the rest of the network, additional concepts need to be covered to explain how QoS can be achieved over-the-air. These considerations include the introduction of the Enhanced Distributed Coordination Function as well as IEEE 802.11e/Wireless Multimedia QoS. Following this, QoS design chapters address both the centralized wireless LAN controller deployment model and the new wired-and-wireless converged access deployment model. The section finishes with a WLAN QoS design case study.

Part V, "Data Center QoS Design," continues the application of QoS strategies, but this time to the data center network. Because of the convergence of storage-area networks and local-area networks within the data center, certain protocols require a completely lossless service that traditional QoS tools cannot guarantee. Therefore, data center-specific QoS tools are discussed, including the data center bridging toolset, which can be leveraged to guarantee such a lossless service. Following this, QoS design chapters address the virtual access layer, access and aggregation layers, and the core layer of data center networks. This part closes with a data center QoS design case study.

Part VI, **"WAN and Branch QoS Design,"** expands the scope of discussion beyond the local area and applies strategic QoS principles to the wide-area network. QoS designs are presented for both WAN aggregation routers and for branch routers. This part ends with a WAN QoS design case study.

Part VII, "MPLS VPN QoS Design," continues the wide-area discussion but addresses QoS strategies for MPLS VPN networks, taking the perspectives of both the enterprise customer and the service provider into account in the end-to-end design. Design chapters are presented for the enterprise customer-edge router, the provider-edge router and the provider core routers. This section finishes with a case study on MPLS VPN QoS design. **Part VIII, "IPsec QoS Design,"** concludes the discussion by applying strategic QoS principles to IPsec VPNs. QoS designs are detailed for both Dynamic Multipoint VPNs and Group Encrypted Transport VPNs.

An overview on each of the 39 chapters (and the 2 appendixes) follows.

- Chapter 1, "Introduction and Brief History of QoS and QoE": Provides a brief history lesson on quality of service and quality of experience evolution, introducing fundamental QoS concepts, standards, and the evolutionary changes necessitating a second edition of this book.
- Chapter 2, "IOS-Based QoS Architectural Framework and Syntax Structure": Overviews how QoS tools interrelate, and introduces Cisco's IOS-based Modular QoS command-line interface (MQC), the common syntax structure for configuring QoS across most Cisco platforms.
- Chapter 3, "Classification and Marking Tools": Describes the various classification options for distinguishing one packet from another, which is the requisite first step in providing differentiated services. Also discussed are various marking options so that packets do not have to be reclassified at every network node.
- Chapter 4, "Policing, Shaping, and Markdown Tools": Discusses various tools that can be used to meter and regulate packet flows, including policers (which drop excess traffic), shapers (which delay excess traffic) and markers (which re-mark excess traffic).
- Chapter 5, "Congestion Management and Avoidance Tools": Considers options on how to deal with bottlenecks in the network, by addressing both queuing tools (to determine which packets get priority or preferential treatment during congestion), and early-dropping tools (to reduce the probability of congestion).
- Chapter 6, "Bandwidth-Reservation Tools": Introduces the concepts of bandwidth reservations and endpoint/infrastructure signaling to communicate how and when such reservations are to be made.
- Chapter 7, "QoS in IPv6 Networks": Examines IPv6 packet formats, classification and marking options, and how QoS tools are to be configured in IPv6 networks or in mixed IPv4 and IPv6 networks.
- Chapter 8, "Medianet": Gives a brief overview of the Medianet architecture, with particular focus on the aspects of Medianet specific to QoS configuration and monitoring.
- Chapter 9, "Application Visibility and Control": Presents deep packet inspection technologies for application identification, classification, and monitoring and how these can be used within the network.
- Chapter 10, "Business and Application QoS Requirements": Examines current business trends impacting QoS designs and various application-class QoS requirements.

- Chapter 11, "QoS Design Principles and Strategies": Combines the QoS tools and business requirements presented in preceding chapters and formulates these into QoS strategic models to address basic, intermediate, and advanced requirements.
- Chapter 12, "Strategic QoS Design Case Study": This first case study in the series introduces a fictional company, Tifosi Software, and discusses the business and technical considerations that come into play when defining an end-to-end QoS strategy.
- Chapter 13, "Campus QoS Design Considerations and Recommendations": Overviews various considerations and recommendations relating to campus QoS design, including trust boundaries, per-port versus per-VLAN design options, and EtherChannel QoS considerations.
- Chapter 14, "Campus Access (Cisco Catalyst 3750) QoS Design": This first
 platform-specific design chapter details best practice QoS designs at a configuration
 level for Cisco Catalyst 3750 series switches in the role of a campus access layer
 edge switch.
- Chapter 15, "Campus Distribution (Cisco Catalyst 4500) QoS Design": This design chapter details configuration recommendations for a Cisco Catalyst 4500 series switch in the role of a campus distribution layer switch. Additional designs include details on how this switch can be configured as a campus access-edge switch also.
- Chapter 16, "Campus Core (Cisco Catalyst 6500) QoS Design": This design chapter details configuration recommendations for a Cisco Catalyst 6500 series switch in the role of a campus core layer switch. Additional designs include details on how this switch can be configured as a campus access-edge or distribution layer switch as well.
- Chapter 17, "Campus QoS Design Case Study": This case study chapter describes how Tifosi Software has applied their strategic QoS design model to their campus network consisting of Cisco Catalyst 3750, 4500 and 6500 series switches.
- Chapter 18, "Wireless LAN QoS Considerations and Recommendations": Overviews various considerations and recommendations relating to wireless LAN QoS design and introduces WLAN QoS tools such as the Enhanced Distributed Coordination Function and Wireless Multimedia QoS.
- Chapter 19, "Centralized (Cisco 5500 Wireless LAN Controller) QoS Design": This design chapter details both GUI and CLI configuration recommendations for centralized wireless LAN controller (WLC) deployment models, featuring the Cisco 5500 WLC.
- Chapter 20, "Converged Access (Cisco Catalyst 3850 and the Cisco 5760 Wireless LAN Controller QoS Design": This design chapter details configuration recommendations for converged access WLAN deployment models, featuring the Cisco Catalyst 3850 series switch and the Cisco 5760 WLC.

- Chapter 21, "Converged Access QoS Design Case Study": This case study chapter describes how Tifosi Software has applied their strategic QoS design model to their wired-and-wireless converged access LAN network consisting of Cisco Catalyst 3850 series switches and the Cisco 5760 WLC.
- Chapter 22, "Data Center QoS Design Considerations and Recommendations": Overviews various considerations and recommendations relating to data center QoS design and introduces the data center bridging toolset.
- Chapter 23, "Data Center Virtual Access (Nexus 1000V) QoS Design": This design chapter details configuration recommendations for a Cisco Nexus 1000V series virtual switch in the role of a data center access layer switch.
- Chapter 24, "Data Center Access/Aggregation (Nexus 5500/2000) QoS Design": This design chapter details configuration recommendations for a Cisco Nexus 5500 series switch, which may include Cisco Nexus 2000 series Fabric Extenders, in the role of a data center access/aggregation switch.
- Chapter 25, "Data Center Core (Nexus 7000) QoS Design": This design chapter details configuration recommendations for a Cisco Nexus 7000 series switch in the role of a data center core switch. QoS designs for both M-Series and F-Series modules are detailed.
- Chapter 26, "Data Center QoS Design Case Study": This case study chapter describes how Tifosi Software has applied their strategic QoS design model to their data center network, consisting of Cisco Nexus 1000V, 5500/2000 and 7000 series switches.
- Chapter 27, "WAN and Branch QoS Design Considerations and Recommendations": Overviews various considerations and recommendations relating to WAN QoS design, including hardware versus software considerations, latency and jitter targets, and bandwidth-reservation options.
- Chapter 28, "WAN Aggregator (Cisco ASR 1000) QoS Design": This design chapter details configuration recommendations for a Cisco ASR 1000 series router in the role of a WAN aggregation router. WAN media featured includes leased lines, ATM, and Packet-Over-SONET.
- Chapter 29, "Branch Router (Cisco ISR G2) QoS Design": This design chapter details configuration recommendations for a Cisco ISR G2 series router in the role of a branch router, featuring Medianet and AVC designs.
- Chapter 30, "WAN and Branch QoS Design Case Study": This case study chapter describes how Tifosi Software has applied their strategic QoS design model to their wide-area network, consisting of Cisco ASR 1000 and ISR G2 series routers.
- Chapter 31, "MPLS VPN QoS Design Considerations and Recommendations": Overviews various considerations and recommendations relating to MPLS VPN QoS design, both from an enterprise and from a service provider perspective, including enterprise-to-provider mapping models and MPLS DiffServ tunneling modes. In

addition, this design section features carrier Ethernet as a WAN media.

- Chapter 32, "Enterprise Customer Edge (Cisco ASR 1000 and ISR G2) QoS Design": This design chapter details configuration recommendations for a Cisco ASR 1000 or ISR G2 series router in the role of an enterprise customer-edge router interfacing with a MPLS VPN service provider.
- Chapter 33, "Service Provider Edge (Cisco ASR 9000) QoS Design": This design chapter details configuration recommendations for a Cisco ASR 9000 series router in the role of a service provider edge router.
- Chapter 34, "Service Provider Core (Cisco CRS) QoS Design": This design chapter details configuration recommendations for a Cisco CRS-3 series router in the role of a service provider core router.
- Chapter 35, "MPLS VPN QoS Design Case Study": This case study chapter describes how Tifosi Software has adapted their strategic eight-class enterprise QoS model to integrate with their service provider's six class-of-service model, featuring Cisco ISR G2, ASR 1000, ASR 9000, and CRS-3 series routers.
- Chapter 36, "IPsec VPN QoS Considerations and Recommendations": Overviews various considerations and recommendations relating to IPsec VPN QoS design, including classification of encrypted packets, MTU considerations, and anti-replay implications.
- Chapter 37, "DMVPN QoS Design": This design chapter details configuration recommendations for Cisco ASR 1000 and ISR G2 routers in the roles of DMVPN hub-and-spoke routers (respectively).
- Chapter 38, "GET VPN QoS Design": This design chapter details configuration recommendations for Cisco ISR G2 routers in the roles of GET VPN routers.
- Chapter 39, "Home Office VPN QoS Case Study": This case study chapter describes how Tifosi Software has adapted their strategic QoS model over a DMVPN to provide telecommuting services to employees in their home offices. This case study features Cisco ASR 1002 series routers at the headend and ISR 881 series routers connected behind a broadband modem via Ethernet at the home office.
- Appendix A, "AutoQoS for Medianet": This online appendix overviews the latest evolution of the AutoQoS feature, which is based on the same QoS designs presented in this book. Detailed syntax is presented for the first platforms to support this feature, including the Cisco Catalyst 3750 and 4500 series switches.
- Appendix B, "Control Plane Policing": This online appendix overviews the control plane policing feature, which applies a QoS function (of policing) to a virtual interface (the control plane) to harden the network infrastructure from denial-of-service or worm attacks. Best-practice recommendations and configurations are presented for this feature.

This page intentionally left blank

Chapter 15

Campus Distribution (Cisco Catalyst 4500) QoS Design

The primary role of quality of service (QoS) in the campus distribution switch is to manage packet loss. Therefore, the distribution switch should trust differentiated services code point (DSCP) markings on ingress (as these have been previously set by access-edge switches) and perform both ingress (if required and supported) and egress queuing, as illustrated in Figure 15-1.

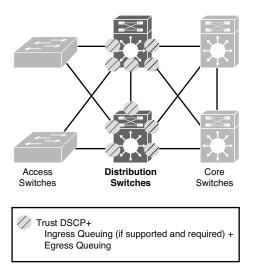


Figure 15-1 Campus Distribution Switch Port QoS Roles

The Cisco Catalyst 4500E Supervisor 7-E is a platform well suited to the role of a campus distribution switch and therefore is featured in this design chapter.

Incidentally, the QoS design requirements of a Catalyst 4500E Supervisor 7-E in the role of a distribution switch are generally equivalent to the requirements of a campus core switch.

Cisco Catalyst 4500 QoS Architecture

From a QoS perspective, the Cisco Catalyst 4500-E Supervisor 7-E is nearly identical to the Supervisor 6-E platform and the Catalyst 4500-X, because all of these platforms are Modular QoS command-line interface (MQC) based. However, earlier Catalyst 4500 platforms (such as the Supervisor II-Plus through Supervisor V-10GE) are Multi-Layer Switch (MLS)-QoS-based platforms and are referred to as *Classic Supervisors*.

Note QoS design for these older Classic Supervisors is beyond the scope for this design chapter. However, you can find design guidance for these platforms at http://www.cisco. com/en/US/docs/solutions/Enterprise/WAN_and_MAN/QoS_SRND_40/QoSCampus_40. html#wp1099634.

Figure 15-2 illustrates the QoS architecture for this Catalyst 4500E Supervisor 7-E (hereafter referred to simply as the Catalyst 4500) platform.

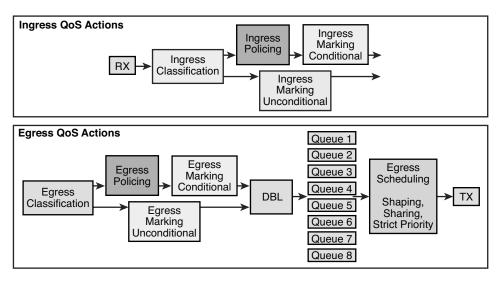


Figure 15-2 Cisco Catalyst 4500 QoS Architectural Model

QoS is enabled by default on all MQC-based platforms, which includes the Catalyst 4500. In addition, by default, all ports are set to a trust-DSCP/trust-CoS state.

In the MQC-based Catalyst 4500, QoS policies are applied as follows:

- **1.** The incoming packet is classified (based on different packet fields, receive port, or VLAN) to belong to a traffic class.
- **2.** Depending on the traffic class and configured polices, the packet is policed, which may result in the packet being dropped or re-marked.

- **3.** After the packet has been marked/re-marked, it is looked up for forwarding. This action obtains the transmit port and VLAN to transmit the packet.
- **4.** The packet is classified in the output direction based on the transmit port or VLAN/ marking.
- **5.** Depending on the output policies, the packet is policed, and may be dropped or remarked.
- **6.** The transmit queue for the packet is determined based on the traffic class and the configured egress queuing policies.
- **7.** The transmit queue state is dynamically monitored via Dynamic Buffer Limiting (DBL) and drop threshold configuration to determine whether the packet should be dropped or queued for transmission.
- 8. If eligible for transmission, the packet is assigned to a transmit queue.

Based on these QoS operations, the design steps for configuring QoS on the Catalyst 4500 in the role of a distribution switch are discussed next.

QoS Design Steps

While there are two explicit QoS policy requirements of a distribution switch (namely to trust DSCP on ingress and queuing policies), because of the default QoS settings on MQC-based platforms there is effectively only a single step to configuring QoS on a Catalyst 4500 in this role:

1. Configure the ingress QoS model—which is recommended to be DSCP trust (and which is enabled by default on all MQC-based platforms).

Note This step may include ingress queuing policies on platforms which support this feature (however, the Catalyst 4500 does not support ingress queuing).

2. Configure egress queuing.

Queuing Models

Ingress queuing is not supported on the Catalyst 4500; only egress queuing is supported.

Note Other ingress QoS policies (including trust, classification, marking, and policing) are all supported; only ingress *queuing* is not supported on this platform.

The Catalyst 4500 supports a strict-priority hardware queue with (up to) seven additional nonpriority hardware queues. In addition, the Catalyst 4500 supports DSCP-to-queue mapping.

At the time of this writing, DSCP-based weighted random early detection (WRED) is not supported on the Catalyst 4500 platform. However, the Catalyst 4500 family uses a platform-specific congestion avoidance algorithm to provide active queue management (AQM), namely Dynamic Buffer Limiting (DBL). DBL tracks the queue length for each traffic flow in the switch. When the queue length of a flow exceeds its limit, DBL drop packets or sets the Explicit Congestion Notification (ECN) bits in the packet headers. The DBL algorithm can identify belligerent flows (that is, unchecked/nonadaptive/inelastic flows) and drop these more aggressively. Belligerent flows can use excessive bandwidth and switch buffers, resulting in poor application performance for well-behaved flows. Therefore, DBL can induce not only random "probabilistic drops" (in a manner similar to WRED), but also "belligerent flow drops," both of which are counted and displayed via the **show policy-map interface** command output on classes where DBL has been enabled (as demonstrated later in Example 15-4).

Therefore, the egress queuing model for the Catalyst 4500 platform can be expressed as 1P7Q1T+DBL.

Note DBL is unique to the Catalyst 4500 platforms. At the time of this writing, there are no tuning options for DBL.

The Catalyst 4500 can be configured to support 4-class, 8-class, or 12-class queuing models, as discussed in the following sections.

Four-Class Egress Queuing Model

In the four-class model (illustrated in Figures 11-3 and 11-4 in Chapter 11, "QoS Design Principles and Strategies"), the application class to queue mappings are as follows:

- Real-time traffic (marked EF) is assigned to the priority queue (which may be optionally policed to 30 percent bandwidth).
- Control traffic (marked CS3) is assigned to a dedicated nonpriority queue with a 10 percent bandwidth allocation.
- Transactional data (marked AF2) is assigned to another dedicated nonpriority queue with a 35 percent bandwidth allocation with DBL enabled.
- Best-effort traffic (marked DF) is assigned to a default queue with 25 percent bandwidth allocation with DBL enabled.

Note DBL is enabled *only* on the transactional data queue and the default queue (because real-time traffic and control traffic should never be early dropped).

Note When the priority queue is configured on one class of a policy map *without* a policer, only **bandwidth remaining percent** is accepted on other classes (guaranteeing a minimum bandwidth for other classes from the remaining bandwidth of what is left after using the priority queue). However, when the priority queue is configured *with* a policer, either **bandwidth percent** or **bandwidth remaining percent** is accepted on the other queuing classes.

Note If queuing policies are to be applied to EtherChannel interfaces, it is recommended not to police the priority queue. This is because two policy maps would be needed in this case: One policy map would be needed to police the priority queue (which would have to be applied to the logical EtherChannel interface in the egress direction), and a second policy map would be needed to define the queuing policy (using bandwidth remaining percent), which would be applied to all EtherChannel physical port-member interfaces in the egress direction. Therefore, to simplify the queuing policy and to increase its portability and modularity, the priority queue is not policed in the queuing design examples in this chapter (which necessitates the use of **bandwidth remaining percent** on nonpriority queues).

Note Although it is true that there will be fractional differences in bandwidth allotments to an application class depending on whether **bandwidth percent** or **bandwidth remaining percent** is used. However, because these differences are relatively minor, the same numeric values are used in these examples for the sake of consistency.

Figure 15-3 illustrates the resulting four-class (1P3Q1T+DBL) egress queuing model for the Catalyst 4500.

Example 15-1 shows the corresponding configuration for four-class (1P3Q1T+DBL) egress queuing on the Catalyst 4500.

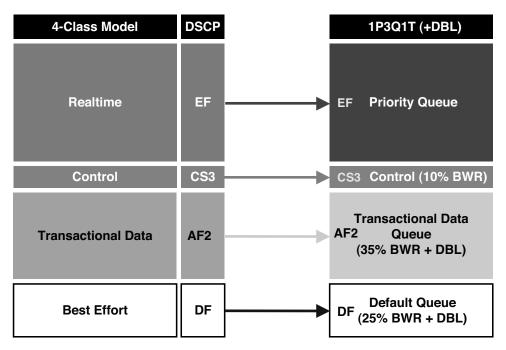


Figure 15-3 Catalyst 4500 Four-Class Egress Queuing Model

Example 15-1 Four-Class (1P3Q1T+DBL) Egress Queuing Configuration Example on a Catalyst 4500

! This section configures the class maps for the egress queuing policy						
C4500(config)# class-map match-all PRIORITY-QUEUE						
C4500(config-cmap)# match dscp ef						
! VoIP (EF) is mapped to the PQ						
C4500(config)# class-map match-all CONTROL-QUEUE						
C4500(config-cmap)# match dscp cs3						
! Signaling (CS3) is mapped to a dedicated queue						
C4500(config)# class-map match-all TRANSACTIONAL-DATA-QUEUE						
C4500(config-cmap)# match dscp af21 af22 af23						
! Transactional Data (AF2) is mapped to a dedicated queue						
! This section configures the four-class egress queuing policy map						
C4500(config)# policy-map 1P3Q1T						
C4500(config-pmap-c)# class PRIORITY-QUEUE						
C4500(config-pmap-c)# priority						
! Enables the priority queue						
C4500(config-pmap-c)# class CONTROL-QUEUE						
C4500(config-pmap-c)# bandwidth remaining percent 10						

```
! Defines the control queue with 10% BW remaining
C4500(config-pmap-c)# class TRANSACTIONAL-DATA-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 35
C4500(config-pmap-c)# dbl
! Defines a transactional data queue with 35% BW remaining + DBL
C4500(config-pmap-c)# class class-default
C4500(config-pmap-c)# bandwidth remaining percent 25
C4500(config-pmap-c)# dbl
! Provisions the default/Best Effort queue with 25% BW remaining + DBL
! This section attaches the egress queuing policy to the interface(s)
C4500(config)# interface range TenGigabitEthernet 1/1-2
C4500(config-if-range)# service-policy output 1P3Q1T
```

Note Class maps defined for egress-queuing policies require unique names from any ingress-policy class maps; otherwise, classification errors can occur due to overlapping classification logic

You can verify the configuration in Example 15-1 with the following commands:

- show class-map
- show policy-map
- show policy-map interface

Eight-Class Egress Queuing Model

In the eight-class model (illustrated in Figures 11-5 and 11-6), the application class to queue mappings are as follows:

- Real-time traffic (marked EF) is assigned to the priority queue (which may be optionally policed to 10 percent bandwidth).
- Interactive video (marked AF4) is assigned to a dedicated nonpriority queue with a 23 percent bandwidth allocation with DBL enabled.
- Streaming video (marked AF3) is assigned to a dedicated nonpriority queue with a 10 percent bandwidth allocation with DBL enabled.
- Network control traffic (marked CS6) is assigned to a dedicated nonpriority queue with a 5 percent bandwidth allocation.
- Signaling traffic (marked CS3) is assigned to a dedicated nonpriority queue with a 2 percent bandwidth allocation.

- Transactional data (marked AF2) is assigned to dedicated nonpriority queue with a 24 percent bandwidth allocation with DBL enabled.
- Scavenger traffic (marked CS1) is constrained within a dedicated nonpriority queue with a 1 percent bandwidth allocation.
- Best-effort traffic (marked DF) is assigned to a default queue with 25 percent bandwidth allocation with DBL enabled.

Note As before, DBL is not enabled on the real-time or control traffic classes (because real-time traffic and control traffic should never be early dropped); nor would DBL be required on the scavenger class, because traffic in this class has no "good-faith" guarantee of service to begin with. Enabling DBL on the Interactive Video and Streaming Video classes assumes that the video codecs used for these flows are adaptive/elastic and therefore will adjust transmission rates in the event of congestion.

Figure 15-4 illustrates the resulting eight-class (1P7Q1T+DBL) egress queuing model for the Catalyst 4500.

Application Classes	DSCP			1P7Q1T (+DBL)
Voice	EF		EF	Priority Queue
Interactive Video	AF4	►	AF4	Interactive Video (23% BWR + DBL)
Streaming Video	AF3	→	AF3	Streaming Video (10% BWR + DBL)
Network Control	CS6	▶	CS6	Control (5% BWR)
Signaling	CS3		CS3	Signaling (2% BWR)
Transactional Data	AF2		AF2	Transactional Data Queue (24% BWR + DBL)
Scavenger	CS1	►	CS1	Scavenger Queue (1% BWR)
Best Effort	DF	▶	DF	Default Queue (25% BWR + DBL)

Figure 15-4 Catalyst 4500 Eight-Class (1P7Q1T+DBL) Egress Queuing Model

Example 15-2 shows the corresponding configuration for eight-class (1P7Q1T+DBL) egress queuing on the Catalyst 4500.

Example 15-2 *Eight-Class (1P7Q1T+DBL) Egress Queuing Configuration Example on a Catalyst 4500*

```
! This section configures the class maps for the egress queuing policy
C4500(confiq) # class-map match-all PRIORITY-QUEUE
C4500(config-cmap) # match dscp ef
! VoIP (EF) is mapped to the PQ
C4500(config)# class-map match-all INTERACTIVE-VIDEO-QUEUE
C4500(config-cmap)# match dscp af41 af42 af43
! Interactive-Video (AF4) is assigned a dedicated queue
C4500(config) # class-map match-all STREAMING-VIDEO-QUEUE
C4500(config-cmap)# match dscp af31 af32 af33
! Streaming-Video (AF3) is assigned a dedicated queue
C4500(config)# class-map match-all CONTROL-QUEUE
C4500(config-cmap) # match dscp cs6
! Network Control (CS6) is mapped to a dedicated queue
C4500(config)# class-map match-all SIGNALING-QUEUE
C4500(config-cmap) # match dscp cs3
! Signaling (CS3) is mapped to a dedicated queue
C4500(config) # class-map match-all TRANSACTIONAL-DATA-QUEUE
C4500(config-cmap) # match dscp af21 af22 af23
 ! Transactional Data (AF2) is assigned a dedicated queue
C4500(config)# class-map match-all SCAVENGER-QUEUE
C4500(config-cmap) # match dscp csl
! Scavenger (CS1) is assigned a dedicated queue
! This section configures the 1P7Q1T+DBL eqress queuing policy map
C4500(config)# policy-map 1P7Q1T
C4500(config-pmap-c)# class PRIORITY-QUEUE
C4500(config-pmap-c)# priority
! Defines a priority queue
C4500(config-pmap-c)# class INTERACTIVE-VIDEO-QUEUE
C4500(config-pmap-c) # bandwidth remaining percent 23
C4500(config-pmap-c)# dbl
 ! Defines a interactive-video queue with 23% BW remaining + DBL
C4500(config-pmap-c)# class STREAMING-VIDEO-QUEUE
C4500(config-pmap-c) # bandwidth remaining percent 10
C4500(config-pmap-c)# dbl
 ! Defines a streaming-video queue with 10% BW remaining + DBL
C4500(config-pmap-c)# class CONTROL-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 5
 ! Defines a control/management queue with 5% BW remaining
C4500(config-pmap-c)# class SIGNALING-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 2
 ! Defines a signaling queue with 2% BW remaining
```

```
C4500(config-pmap-c)# class TRANSACTIONAL-DATA-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 24
C4500(config-pmap-c)# dbl
! Defines a transactional data queue with 24% BW remaining + DBL
C4500(config-pmap-c)# class SCAVENGER-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 1
! Defines a (minimal) scavenger queue with 1% BW remaining/limit
C4500(config-pmap-c)# class class-default
C4500(config-pmap-c)# bandwidth remaining percent 25
C4500(config-pmap-c)# dbl
! Provisions the default/Best Effort queue with 25% BW remaining + DBL
! This section attaches the egress queuing policy to the interface(s)
C4500(config)# interface range TenGigabitEthernet 1/1-2
C4500(config-if-range)# service-policy output 1P7Q1T
```

You can verify the configuration in Example 15-2 with the following commands:

- show class-map
- show policy-map
- show policy-map interface

Twelve-Class Egress Queuing Model

In the 12-class model (illustrated in Figures 11-7 and 11-8), the application class to queue mappings are as follows:

- Voice (marked EF), broadcast video (marked CS5), and real-time interactive traffic (marked CS4) is all assigned to the priority queue (which may be optionally policed to 30 percent bandwidth).
- Multimedia-conferencing traffic (marked AF4) is assigned to a dedicated nonpriority queue with a 10 percent bandwidth allocation with DBL enabled.
- Multimedia-streaming traffic (marked AF3) is assigned to a dedicated nonpriority queue with a 10 percent bandwidth allocation with DBL enabled.
- Network control traffic (marked CS6), signaling traffic (marked CS3) and network management traffic (marked CS2) is all assigned to a dedicated nonpriority queue with a 10 percent bandwidth allocation; optionally, CS7 traffic may also be mapped to this queue.
- Transactional data traffic (marked AF2) is assigned to dedicated nonpriority queue with a 10 percent bandwidth allocation with DBL enabled.

- Bulk data traffic (marked AF1) is assigned to a dedicated nonpriority queue with 4 percent bandwidth allocation with DBL enabled.
- Scavenger traffic (marked CS1) is constrained within a dedicated nonpriority queue with a 1 percent bandwidth allocation.
- Best-effort traffic (marked DF) is assigned to a default queue with 25 percent bandwidth allocation with DBL enabled.

Figure 15-5 illustrates the resulting 12-class (1P7Q1T+DBL) egress queuing model for the Catalyst 4500.

Application-Class	DSCP	1P1Q1T (+DBL)
Network Control	(CS7)	EF Priority Que
Internetwork Control	CS6	CS5 (30
VoIP	EF	CS7 & CS6Control Que
Broadcast Video	CS5	CS3 & CS2 (10% BW
Multimedia Conferencing	AF4	MM-Conferenci
Realtime Interactive	CS4	AF4 (10% BWR + DE
Multimedia Streaming	AF3	AF3 MM-Streami
Signaling	CS3	
Transactional Data	AF2	AF2 Transactional Da (10% BWR + DE
Network Management	CS2	Bulk Da
Bulk Data	AF1	AF1 (4% BWR + DE
Scavenger	CS1	CS1 Scavenger (1% BW
Best Effort	DF	DF Default Que

Figure 15-5 Catalyst 4500 12-Class (1P7Q1T+DBL) Egress Queuing Model

Example 15-3 shows the corresponding configuration for 12-class (1P7Q1T+DBL) egress queuing on the Catalyst 4500.

Example 15-3 *Twelve-Class (1P7Q1T+DBL) Egress Queuing Configuration Example on a Catalyst 4500*

```
! This section configures the class maps for the egress queuing policy
C4500(config)# class-map match-any PRIORITY-QUEUE
C4500(config-cmap)# match dscp ef
C4500(config-cmap)# match dscp cs5
C4500(config-cmap)# match dscp cs4
! VoIP (EF), Broadcast Video (CS5) and Realtime Interactive (CS4)
! are all mapped to the PQ
```

```
C4500(config) # class-map match-any CONTROL-MGMT-QUEUE
C4500(config-cmap) # match dscp cs7
C4500(config-cmap)# match dscp cs6
C4500(config-cmap) # match dscp cs3
C4500(config-cmap) # match dscp cs2
! Network Control (CS7), Internetwork Control (CS6),
! Signaling (CS3) and Management (CS2) are mapped
! to a Control/Management Queue
C4500 (confiq) # class-map match-all MULTIMEDIA-CONFERENCING-QUEUE
C4500(config-cmap) # match dscp af41 af42 af43
 ! Multimedia Conferencing (AF4) is assigned a dedicated queue
C4500(config) # class-map match-all MULTIMEDIA-STREAMING-QUEUE
C4500(config-cmap)# match dscp af31 af32 af33
 ! Multimedia Streaming (AF3) is assigned a dedicated queue
C4500(config)# class-map match-all TRANSACTIONAL-DATA-QUEUE
C4500(config-cmap) # match dscp af21 af22 af23
! Transactional Data (AF2) is assigned a dedicated queue
C4500(config)# class-map match-all BULK-DATA-QUEUE
C4500(config-cmap)# match dscp af11 af12 af13
! Bulk Data (AF1) is assigned a dedicated queue
C4500(config)# class-map match-all SCAVENGER-QUEUE
C4500(config-cmap)# match dscp csl
! Scavenger (CS1) is assigned a dedicated queue
! This section configures the 1P7Q1T+DBL egress queuing policy map
C4500(config) # policy-map 1P7Q1T
C4500(config-pmap-c) # class PRIORITY-QUEUE
C4500(config-pmap-c)# priority
! Defines a priority queue
C4500(config-pmap-c)# class CONTROL-MGMT-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 10
! Defines a control/management queue with 10% BW remaining
C4500(config-pmap-c)# class MULTIMEDIA-CONFERENCING-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 10
C4500(config-pmap-c)# dbl
! Defines a multimedia conferencing queue with 10% BW remaining + DBL
C4500(config-pmap-c)# class MULTIMEDIA-STREAMING-QUEUE
C4500(config-pmap-c) # bandwidth remaining percent 10
C4500(config-pmap-c)# dbl
! Defines a multimedia streaming queue with 10% BW remaining + DBL
C4500(config-pmap-c)# class TRANSACTIONAL-DATA-QUEUE
C4500(config-pmap-c) # bandwidth remaining percent 10
C4500(config-pmap-c)# dbl
```

```
! Defines a transactional data queue with 10% BW remaining + DBL
C4500(config-pmap-c)# class BULK-DATA-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 4
C4500(config-pmap-c)# dbl
  ! Defines a bulk data queue with 10% BW remaining + DBL
C4500(config-pmap-c)# class SCAVENGER-QUEUE
C4500(config-pmap-c)# bandwidth remaining percent 1
  ! Defines a (minimal) scavenger queue with 1% BW remaining/limit
C4500(config-pmap-c)# class class-default
C4500(config-pmap-c)# bandwidth remaining percent 25
C4500(config-pmap-c)# dbl
  ! Provisions the default/Best Effort queue with 25% BW remaining + DBL
  ! This section attaches the egress queuing policy to the interface(s)
C4500(config)# interface range TenGigabitEthernet 1/1-2
C4500(config-if-range)# service-policy output 1P7QIT
```

You can verify the configuration in Example 15-3 with the following commands:

- show class-map
- show policy-map
- show policy-map interface (as shown in Example 15-4)

Example 15-4 Verifying Queuing Policies on a Catalyst 4500: show policy-map interface

```
C4500# show policy-map interface TenGigabitEthernet 1/1

TenGigabitEthernet1/1

Service-policy output: 1P7Q1T

Class-map: PRIORITY-QUEUE (match-any)

102598 packets

Match: dscp ef (46)

102598 packets

Match: dscp cs5 (40)

0 packets

Match: dscp cs4 (32)

0 packets

priority queue:

Transmit: 22782306 Bytes, Queue Full Drops: 0 Packets

Class-map: CONTROL-MGMT-QUEUE (match-any)

24847 packets
```

```
Match: dscp cs7 (56)
   0 packets
 Match: dscp cs6 (48)
   0 packets
 Match: dscp cs3 (24)
   24847 packets
 Match: dscp cs2 (16)
   0 packets
 bandwidth remaining 10 (%)
     Transmit: 24909844 Bytes, Queue Full Drops: 0 Packets
Class-map: MULTIMEDIA-CONFERENCING-QUEUE (match-all)
 22280511 packets
 Match: dscp af41 (34) af42 (36) af43 (38)
 bandwidth remaining 10 (%)
     Transmit: 4002626800 Bytes, Queue Full Drops: 0 Packets
 dbl
     Probabilistic Drops: 0 Packets
     Belligerent Flow Drops: 0 Packets
Class-map: MULTIMEDIA-STREAMING-QUEUE (match-all)
 0 packets
 Match: dscp af31 (26) af32 (28) af33 (30)
 bandwidth remaining 10 (%)
     Transmit: 0 Bytes, Queue Full Drops: 0 Packets
 dbl
     Probabilistic Drops: 0 Packets
     Belligerent Flow Drops: 0 Packets
Class-map: TRANSACTIONAL-DATA-QUEUE (match-all)
 235852 packets
 Match: dscp af21 (18) af22 (20) af23 (22)
 bandwidth remaining 10 (%)
     Transmit: 247591260 Bytes, Queue Full Drops: 0 Packets
 dbl
     Probabilistic Drops: 0 Packets
     Belligerent Flow Drops: 0 Packets
Class-map: BULK-DATA-QUEUE (match-all)
 2359020 packets
 Match: dscp af11 (10) af12 (12) af13 (14)
```

```
bandwidth remaining 4 (%)
          Transmit: 2476460700 Bytes, Queue Full Drops: 0 Packets
     dbl
          Probabilistic Drops: 0 Packets
         Belligerent Flow Drops: 0 Packets
   Class-map: SCAVENGER-QUEUE (match-all)
     78607323 packets
     Match: dscp cs1 (8)
     bandwidth remaining 1 (%)
          Transmit: 98144078642 Bytes, Queue Full Drops: 26268 Packets
   Class-map: class-default (match-any)
     12388183 packets
     Match: any
       12388183 packets
     bandwidth remaining 25 (%)
         Transmit: 13001465825 Bytes, Queue Full Drops: 0 Packets
     dbl
         Probabilistic Drops: 0 Packets
         Belligerent Flow Drops: 0 Packets
C4500#
```

Example 15-4 shows various queuing classes and their associated packet and byte counts, including 26,268 queuing drops noted on the scavenger queue.

Additional Platform-Specific QoS Design Options

These designs represent a generic building block for Catalyst 4500 QoS in a campus distribution switch role, but they are by no means the only design options available to you. Additional options and considerations include the following:

- Access-edge design options
- Per-VLAN QoS design
- Per-port/per-VLAN QoS design
- EtherChannel QoS design
- AutoQoS SRND4
- Control plane policing

Each of these additional QoS design options is discussed in turn.

Access-Edge Design Options

This chapter has focused on QoS designs for the Catalyst 4500 in the role of a campus distribution switch (which are generally equivalent to the QoS designs required were it serving in the role of a campus core switch). However, the Catalyst 4500 can also be deployed as a campus access switch. Therefore, a few additional design options would apply in such a role, including the following access-edge models:

- Conditional Trust Model
- Classification and Marking Model
- Classification, Marking, and Policing Model

Each of these access-edge design options will be discussed in turn.

Conditional Trust Model

As previously mentioned, MQC-based platforms trust at Layer 2 and Layer 3 by default and therefore do not require any explicit commands to perform such functions. Therefore, there are no equivalent commands to **mls qos trust cos** or **mls qos trust dscp** (nor are any required).

However, there is a need to provide conditional trust functionality for all switch platforms that may be deployed in the role of an access switch. Hence, there is a corresponding command for conditional trust on the Catalyst 4500 (namely, **qos trust device**).

At the time of this writing, the Catalyst 4500 supports conditional trust for the following devices:

- Cisco IP phone via the cisco-phone keyword option
- Cisco TelePresence systems via the cts keyword option
- Cisco IP video surveillance cameras systems via the ip-camera keyword option
- Cisco Digital Media Players via the media-player keyword option

When extending conditional trust to Cisco IP phones, it is important to remember that these can only re-mark class of service (CoS) bits (on PC-generated traffic). Therefore, the Conditional Trust Model on the Catalyst 4500 requires a dynamic conditional trust policy applied to the port in conjunction with a simple MQC policy that explicitly matches CoS 5 (for voice) and CoS 3 (for signaling) and marks the DSCP values of these packets to EF and CS3, respectively (essentially performing a CoS-to-DSCP mapping). Example 15-5 shows this conditional trust model for the Catalyst 4500.

Example 15-5 Configuring (CoS-Based) Conditional Trust to a Cisco IP Phone on a Catalyst 4500

```
! This section defines the class maps to match Voice and Signaling
C4500(config-cmap) # class-map match-all VOICE
C4500(config-cmap)# match cos 5
C4500(config-cmap) # class-map match-all SIGNALING
C4500(config-cmap)# match cos 3
 ! This section defines the CoS-to-DSCP re-marking policy map
C4500(config-cmap) # policy-map CISCO-IPPHONE
C4500(config-pmap)# class VOICE
C4500(config-pmap-c)# set dscp ef
 ! Maps CoS 5 to DSCP EF
C4500(config-pmap-c)# class SIGNALING
C4500(config-pmap-c)# set dscp cs3
 ! Maps CoS 3 to DSCP CS3
C4500(config-pmap-c)# class class-default
C4500(config-pmap-c)# set dscp default
 ! All other traffic is set to DSCP DF
! This section applies conditional trust and policy map to the int(s)
C4500(config) # interface GigabitEthernet 3/1
C4500(config-if) # switchport access vlan 10
C4500(config-if) # switchport voice vlan 110
C4500(config-if) # spanning-tree portfast
C4500(config-if)# qos trust device cisco-phone
! Applies conditional-trust to the switch port
C4500(config-if) # service-policy input CISCO-IPPHONE
 ! Attaches the CoS-to-DSCP mapping policy map
```

You can verify the configuration in Example 15-5 with the following commands:

- show qos interface
- show class-map
- show policy-map
- show policy-map interface

Medianet Metadata Classification Model

Beginning with Cisco IOS Release IOS XE 3.3.0SG and IOS 15.1(1)SG, you can configure a class map with metadata filters. A QoS policy that includes such classes is termed a metadata-based QoS policy. It allows you to classify flows based on user-friendly metadata attributes rather than on access control list (ACL)-based classification criteria (such as source/destination addresses/ports, and so on).

The following restrictions apply to using a metadata-based QoS policy on a Catalyst 4500 series switch:

- They can only be attached to target in input direction.
- They can only be attached to physical ports and EtherChannel port channel interfaces; they cannot be attached to VLANs, port VLANs, and switch virtual interfaces (SVIs).
- A policy can have multiple metadata-based classifiers.
- A class map can have one or more metadata filters with **match-any** or **match-all** semantics.
- Policy actions corresponding to metadata class are applied on aggregate traffic; however, if the metadata filter is configured along with Flexible NetFlow record filter, the policy action (like policer) applies on individual flows.

Note Flow-based QoS policies and Flexible NetFlow (FNF) are discussed further in a following section.

Example 15-6 illustrates a metadata-based QoS policy with two classes using metadata filters.

Example 15-6 Medianet Metadata Classification Policy Example on a Catalyst 4500

```
! This section configures the medianet metadata class maps
C4500(config-cmap)# class-map match-all REALTIME-INTERACTIVE
C4500(config-cmap)# match application telepresence-media
! Identifies TelePresence media flows via metadata
C4500(config-cmap)# class-map match-any MULTIMEDIA-CONFERENCING
C4500(config-cmap)# match application webex-video
! Identifies WebEx video flows via metadata
C4500(config-cmap)# match application webex-voice
! Identifies WebEx voice flows via metadata
```

You can verify the configuration in Example 15-6 with the following commands:

- show class-map
- show policy-map
- show policy-map interface

Classification and Marking Models

In many scenarios, trust models may not be available or sufficient to distinctly classify all types of traffic required by the end-to-end QoS strategic model. Therefore, explicit classification and marking policies may be needed at the access edge.

Example 15-7 shows a configuration example based on Figure 11-5 (An eight-class QoS model).

Note As previously discussed, not all application classes may be present at the access edge on ingress. For example, streaming video would likely not be present at the access edge on ingress (as these flows are not *sourced* from campus endpoints, but are likely *destined* to them), nor would network control flows be sourced from campus endpoints. Therefore, these classes would not need to be included in the access-edge classification and marking policy map.

Note Referenced access lists are omitted from the policy examples for brevity.

Example 15-7 Classification and Marking Policy Example on a Catalyst 4500

```
! This section configures the class maps
C4500(config-cmap) # class-map match-all VOICE
C4500(config-cmap)# match dscp ef
 ! Voice is matched on DSCP EF
C4500(config-cmap)# class-map match-all INTERACTIVE-VIDEO
C4500(config-cmap)# match access-group name INTERACTIVE-VIDEO
 ! Associates INTERACTIVE-VIDEO access-list with class map
C4500(config-cmap) # class-map match-all SIGNALING
C4500(config-cmap)# match cs3
 ! Signaling is matched on DSCP CS3
C4500(config-cmap)# class-map match-all TRANSACTIONAL-DATA
C4500 (config-cmap) # match access-group name TRANSACTIONAL-DATA
 ! Associates TRANSACTIONAL-DATA access-list with class map
C4500(config-cmap)# class-map match-all SCAVENGER
C4500(config-cmap)# match access-group name SCAVENGER
 ! Associates SCAVENGER access-list with class map
```

```
! This section configures the Per-Port ingress marking policy map
C4500(config-cmap) # policy-map PER-PORT-MARKING
C4500(config-pmap)# class VOICE
C4500(config-pmap-c) # set dscp ef
! VoIP is marked EF
C4500(config-pmap-c) # class INTERACTIVE-VIDEO
C4500(config-pmap-c) # set dscp af41
! Interactive-Video is marked AF41
C4500(config-pmap-c)# class SIGNALING
C4500(config-pmap-c)# set dscp cs3
 ! Signaling is marked CS3
C4500(config-pmap-c) # class TRANSACTIONAL-DATA
C4500(config-pmap-c)# set dscp af21
 ! Transactional Data is marked AF21
C4500(config-pmap-c)# class SCAVENGER
C4500(config-pmap-c) # set dscp cs1
! Scavenger traffic is marked CS1
C4500(config-pmap-c)# class class-default
C4500(config-pmap-c) # set dscp default
 ! All other traffic is marked DF
! This section attaches the service-policy to the interface(s)
C4500(config) # interface range GigabitEthernet 2/1-48
C4500(config-if-range) # switchport access vlan 10
C4500(config-if-range) # switchport voice vlan 110
C4500(config-if-range)# spanning-tree portfast
C4500(config-if-range)# qos trust device cisco-phone
! The interface is set to conditionally trust Cisco IP Phones
C4500(config-if-range)# service-policy input PER-PORT-MARKING
 ! Attaches the Per-Port Marking policy to the interface(s)
```

You can verify the configuration in Example 15-7 with the following commands:

- show qos interface
- show class-map
- show policy-map
- show policy-map interface

Classification, Marking, and Policing Model

In addition to classification and marking, policing might also be required at the access edge. The Catalyst 4500 can perform single-rate (two-color) policing and three-color

policing—via either the RFC 2697 single-rate three-color marker (srTCM) or the RFC 2698 two-rate three-color marker (trTCM). Example 15-8 shows a per-port single-rate policing example for the Catalyst 4500 (based on Figure 13-8), and Example 15-9 shows policy amendments to support a RFC 2698 two-rate three-color marker.

Example 15-8 (Single-Rate Two-Color) Per-Port Policing Configuration Example on a Catalyst 4500

```
! This section configures the single-rate per-port policing policy map
C4500(config) # policy-map PER-PORT-POLICING
C4500(config-pmap)# class VVLAN-VOIP
C4500(config-pmap-c)# set dscp ef
C4500(config-pmap-c)# police 128k bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police)# exceed-action drop
! VoIP is marked EF and policed to drop at 128 kbps
C4500(config-pmap)# class VVLAN-SIGNALING
C4500(config-pmap-c)# set dscp cs3
C4500(config-pmap-c)# police 32k bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police)# exceed-action drop
! (VVLAN) Signaling is marked CS3 and policed to drop at 32 Kbps
C4500(config-pmap) # class MULTIMEDIA-CONFERENCING
C4500(config-pmap-c)# set dscp af41
C4500(config-pmap-c)# police 5m bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police) # exceed-action drop
! Multimedia-conferencing is marked AF41 and policed to drop at 5 Mbps
C4500(config-pmap) # class SIGNALING
C4500(config-pmap-c)# set dscp cs3
C4500(config-pmap-c)# police 32k bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police)# exceed-action drop
! (DVLAN) Signaling is marked CS3 and policed to drop at 32 Kbps
C4500(config-pmap)# class TRANSACTIONAL-DATA
C4500(config-pmap-c)# set dscp af21
C4500(config-pmap-c)# police 10m bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police)# exceed-action set-dscp-transmit af22
! Trans-data is marked AF21 and policed to re-mark (to AF22) at 10 Mbps
C4500(config-pmap) # class BULK-DATA
C4500(config-pmap-c)# set dscp af11
C4500(config-pmap-c)# police 10m bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police)# exceed-action set-dscp-transmit af12
```

```
! Bulk-data is marked AF11 and policed to re-mark (to AF12) at 10 Mbps
C4500(config-pmap) # class SCAVENGER
C4500(config-pmap-c)# set dscp cs1
C4500(config-pmap-c) # police 10m bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police)# exceed-action drop
! Scavenger traffic is marked CS1 and policed to drop at 10 Mbps
C4500(config-pmap)# class class-default
C4500(config-pmap-c) # set dscp default
C4500(config-pmap-c)# police 10m bc 8000
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police)# exceed-action set-dscp-transmit cs1
! The implicit default class marks all other traffic to DF
 ! and polices all other traffic to re-mark (to CS1) at 10 Mbps
 ! This section attaches the service-policy to the interface(s)
C4500(config) # interface range GigabitEthernet 2/1-48
C4500(config-if-range) # switchport access vlan 10
C4500(config-if-range) # switchport voice vlan 110
C4500(config-if-range) # spanning-tree portfast
C4500(config-if-range)# qos trust device cisco-phone
! The interface is set to conditionally trust Cisco IP phones
C4500(config-if-range)# service-policy input PER-PORT-POLICING
 ! Attaches the Per-Port Policing policy to the interface(s)
```

Note The Catalyst 4500 IOS Software allows for policing rates to be entered using the postfixes **k** (for kilobits), **m** (for megabits), and **g** (for gigabits), as shown in Example 15-8. In addition, decimal points are allowed in conjunction with these postfixes. For example, a rate of 10.5 Mbps could be entered with the policy map command **police 10.5m**. These policing rates are converted to their full bits-per-second values within the configuration, but it makes the entering of these rate more user friendly and less error prone (as could easily be the case when having to enter up to 10 zeros to define the policing rate).

You can verify the configuration in Example 15-8 with the following commands:

- show qos interface
- show class-map
- show policy-map
- show policy-map interface

To avoid excessive repetition, Example 15-9 amends and expands the policer from a single-rate two-color marker to a two-rate three-color marker only on a single class (the Bulk Data class). However, similar amendments can be made on any Assured Forwarding (AF) class of traffic.

Example 15-9 (*Two-Rate Three-Color*) *Per-Port Policing Configuration Amendment Example on a Catalyst 4500*

You can verify the configuration in Example 15-9 with the following commands:

- show qos interface
- show class-map
- show policy-map
- show policy-map interface

Per-VLAN QoS Design

The Catalyst 4500 supports VLAN-based QoS. However, unlike the Catalyst 3750, the Catalyst 4500 does not support the **mls qos vlan-based** interface command. Furthermore, service policies are attached to VLANs via the VLAN configuration mode (instead of the interface configuration mode), as shown in Example 15-10.

Example 15-10 Per-VLAN Marking Configuration Example on a Catalyst 4500

```
! This section configures the interface(s) for conditional trust,
C4500(config)# interface range GigabitEthernet 2/1-48
C4500(config-if-range)# switchport access vlan 10
```

```
C4500 (config-if-range) # switchport voice vlan 110
C4500 (config-if-range) # spanning-tree portfast
C4500 (config-if-range) # gos trust device cisco-phone
! The interface is set to conditionally trust Cisco IP phones
! This section attaches a marking policy to the DVLAN
C4500 (config) # vlan config 10
C4500 (config-vlan-config) # service-policy input DVLAN-MARKING
! This section attaches a marking policy to the VVLAN
C4500 (config) # vlan config 110
C4500 (config) # vlan config 110
C4500 (config-vlan-config) # service-policy input VVLAN-MARKING
```

You can verify the configuration in Example 15-10 with the following commands:

- show qos interface
- show class-map
- show policy-map
- show policy-map vlan vlan-number (This command is nearly identical to show policy map interface, except that it references a VLAN directly, rather than a VLAN interface.)

Note It is not recommended to deploy policing policies on a per-VLAN basis, as discussed further in the next section.

Per-Port/Per-VLAN QoS

Although it is technically possible to apply a (aggregate) policing policy on a per-VLAN basis, it is not advisable to do so. This is because the number of endpoints in a given VLAN can dynamically vary, yet the policing rates are statically fixed at an aggregate level, resulting in unpredictable bandwidth allotments per endpoint.

However, a more flexible and discrete approach for deploying policing policies exists on the Catalyst 4500 platforms—namely, to deploy these on a per-port/per-VLAN basis. The Catalyst 4500 has a very elegant syntax for deploying per-port/per-VLAN policies, as follows: Within a (trunked) switch port's interface configuration, each VLAN carried over that trunked port can have a separate policy applied to it via an **interface-vlan** configuration mode, as shown in Example 15-11.

Example 15-11 *Per-Port/Per-VLAN Policing Configuration Example on a Catalyst* 4500

```
! This section attaches the policy to the VLANs on a per-port basis
C4500(config)# interface range GigabitEthernet 2/1-48
C4500(config-if-range)# switchport access vlan 10
C4500(config-if-range)# switchport voice vlan 110
C4500(config-if-range)# spanning-tree portfast
C4500(config-if-range)# qos trust device cisco-phone
! The interface is set to conditionally trust Cisco IP phones
C4500(config-if-range)# vlan 10
C4500(config-if-range)# vlan 10
C4500(config-if-vlan-range)# service-policy input DVLAN-POLICERS
! Attaches the per-port/per-VLAN DVLAN policing policy to the
! DVLAN of the trunked switch port(s)
C4500(config-if-vlan-range)# service-policy input VVLAN-POLICERS
! Attaches the per-port/per-VLAN DVLAN policing policy to the
! DVLAN of the trunked switch port(s)
C4500(config-if-vlan-range)# service-policy input VVLAN-POLICERS
! Attaches the per-port/per-VLAN VVLAN policing policy to the
! DVLAN of the trunked switch port(s)
```

You can verify the configuration in Example 15-11 with the following commands:

- show qos interface
- show class-map
- show policy-map
- show policy-map interface
- show policy-map interface *interface x*/*y* vlan *vlan-number*

EtherChannel QoS Design

The following rules apply when deploying QoS service policies on Catalyst 4500 EtherChannels:

- Classification, marking, and policing policies (whether ingress or egress) are applied to the logical port channel interfaces.
- Queuing policies are applied to the physical port-member interfaces.

For EtherChannel interfaces configured on Catalyst 4500 switches, *the ingress QoS policies* (including classification, marking, and policing policies) are applied via MQC **service-policy** statements (in the ingress direction using the **input** keyword) configured on the *logical port channel interface*. Trust statements are not required because this MQC-based platform trusts by default.

In addition, the Catalyst 4500 supports *egress QoS policies* (including marking/policing policies) to be similarly applied via MQC **service-policy** statements (in the egress direction using the **output** keyword) on the *logical port channel interface*.

Egress queuing policies, however, are applied via MQC **service-policy** statements (in the egress direction using the **output** keyword) on the *physical port-member interfaces*, as shown in Example 15-12.

Example 15-12 EtherChannel QoS Design on a Catalyst 4500

```
! This section configures the logical port channel interface
C4500(config) # interface Port-channel1
C4500(config-if)# description ETHERCHANNEL-LOGICAL-INTERFACE
C4500(config-if)# switchport mode trunk
C4500(config-if)# switchport trunk encapsulation dot1q
C4500(config-if) # switchport trunk allowed vlan 10,110
C4500(config-if) # service-policy input MARKING
 ! This section configures 1P3Q1T+DBL queuing on physical port-member interfaces
C4500(config) # interface range TenGigabitEthernet1/1-2
C4500(config-if-range) # description PORT-CHANNEL1-PORT-MEMBER
C4500(config-if-range)# switchport mode trunk
C4500(config-if-range) # switchport trunk encapsulation dot1g
C4500(config-if-range) # switchport trunk allowed vlan 10,110
C4500(config-if-range) # channel-group 1 mode auto
C4500 (config-if-range) # service-policy output 1P7Q1T-QUEUING
 ! Applies 1P7Q1T+DBL-QUEUING queuing policy to physical port member
```

You can verify the configuration in Example 15-12 with the following commands:

- show class-map
- show policy-map
- show policy-map interface

Note As previously stated, the queuing policies will only attach to EtherChannel portmember physical interfaces if the priority queue is not explicitly policed. If policing the priority queue is desired, a separate policy map needs to be constructed to do so and attached to the logical EtherChannel interface in the *egress* direction.

Flow-Based QoS

Flow-based QoS enables microflow policing and marking capability to dynamically learn traffic flows, providing the capability to police every unique flow to an individual rate. Flow-based QoS is available on a Catalyst 4500 series switch with the built-in NetFlow hardware support. It can be applied to ingress traffic on both switched and routed interfaces with flow masks defined using Flexible NetFlow (FNF). Flow-based QoS is typically used in environments where per-user, granular rate limiting is required. Flow-based QoS is also referred to as user-based rate limiting (UBRL).

A *flow* is defined as a stream of packets having the same properties as those defined by the key fields in the FNF flow record. A new flow is created when the value of data in packet's key fields is unique with respect to the flows that already exist.

A flow-based QoS policy is possesses one or more class maps matching on a FNF flow record. Such a class map must be configured as **match-all** to match all the match criteria specified in the class map. When a flow-based QoS policy is attached to a QoS target, ingress traffic on the target is first classified based on the classification rules specified in the class map. If the classifier has an FNF flow record, the key fields specified in the FNF flow record are applied on the classified traffic to create flows provided the flow does not already exist. The corresponding policy actions (policing and marking) are then applied to these individual flows. Flow-based policers (termed microflow policers) rate limit each unique flow. Flows are dynamically created and inactive flows are periodically aged out.

Flow-based QoS policy can be applied on a per-port basis, per-port/per-VLAN basis, or on an EtherChannel port channel interface (but only in the ingress direction). Therefore, flow-based QoS may be deployed at either the access layer or distribution layer (wherever UBRL may be of value).

Note that flow-based policies will apply to all flows matched within a given class. For example, if a flow-based policer is applied to the default class and attached to port or VLAN, *all* flows originating from that port or VLAN (respectively) will be subject to the policer. If this is not to be the intent, additional classification is recommended and the flow-based policer should be more selectively applied.

Example 15-13 shows how to configure a flow-based QoS policy that uses microflow policing in the context of user-based rate limiting. Any and all flows sourced from the subnet 192.168.10.* are microflow policed to 1 Mbps.

Example 15-13 Configuring Flow-Based QoS (UBRL) on Catalyst 4500

! This section defines an ACL to match traffic from subnet C4500(config)# ip access-list extended USERGROUP-1 C4500(config-ext-nacl)# permit ip 192.168.10.0 0.0.0.255 any ! Traffic sourced from the 1922.168.10.x subnet is matched

```
! This section defines a flow record with source address as key
C4500(config)# flow record FLOW-RECORD-1
C4500(config-flow-record) # match ipv4 source address
 ! Source address is defined as the key tuple
! This section defines the class map to match on USERGROUP-1 ACL
! and specify FLOW-RECORD-1 definition for flow creation
C4500(config) # class-map match-all USER-GROUP-1
C4500(config-cmap) # match access-group name USERGROUP-1
C4500(config-cmap)# match flow record FLOW-RECORD-1
! A "match-all" class map binds the ACL and flow-record
! to identify unique flows
! This section defines the microflow policer policy map
C4500(config) # policy-map 1MBS-MICROFLOW-POLICER
C4500(config-pmap)# class USER-GROUP-1
C4500(config-pmap-c) # police cir 1m
C4500(config-pmap-c-police)# conform-action transmit
C4500(config-pmap-c-police) # exceed-action drop
! Specifies each discrete microflow is to be limited to 1Mbs
! This section applies the microflow policer to the interface
C4500(config) # interface gigabitEthernet3/1
C4500(config-if)# service-policy input 1MBS-MICROFLOW-POLICER
```

You can verify the configuration in Example 15-13 with the following commands:

- show flow record (demonstrated in Example 15-14)
- show class-map
- show policy-map
- show policy-map interface

Example 15-14 Verifying Flow-Based QoS Policies on a Catalyst 4500: show flow record

```
C4500# show flow record
flow record FLOW-RECORD-1:
Description: User defined
No. of users: 1
```

```
Total field space: 4 bytes
Fields:
match ipv4 source address
```

AutoQoS SRND4

AutoQoS SRND4 is supported on the Cisco Catalyst 4500 beginning with Cisco IOS Release IOS XE 3.3.0SG and IOS 15.1(1)SG and is detailed in Appendix A, "AutoQoS for Medianet."

Control Plane Policing

Control plane policing (CPP) is supported on the Catalyst 4500 and is detailed in Appendix B, "Control Plane Policing."

Summary

This design chapter primarily discussed the best-practice QoS design recommendations for the Cisco Catalyst 4500 (Supervisor 6-E/7-E) series switch in the role of a campus distribution layer switch. (which, incidentally are equivalent to the QoS designs required were it serving in the role of a campus core switch).

Because the Catalyst 4500 is an MQC-based QoS platform, QoS is enabled by default, as is DSCP trust, on all ports. Therefore, there is effectively only a single step to configuring QoS on a Catalyst 4500 performing the role of a distribution switch: to configure an egress queuing policy.

To this end, 4-class, 8-class, and 12-class queuing policies were detailed, along with corresponding configurations and verification examples, leveraging the Catalyst 4500's flexible 1P7Q1T+DBL hardware queuing capabilities.

Additional platform-specific design options and considerations were discussed, including how the Catalyst 4500 could be deployed as an access-edge switch, and how to configure per-VLAN QoS, per-port/per-VLAN QoS, and EtherChannel QoS designs.

AutoQoS SRND4 is supported on the Catalyst 4500 and is covered in Appendix A; similarly, CPP is also supported and is covered in Appendix B.

Further Reading

Cisco Enterprise Medianet Campus QoS Design 4.0: http://www.cisco.com/en/US/ docs/solutions/Enterprise/WAN and MAN/QoS SRND 40/QoSCampus 40.html

Medianet Campus QoS Design At-A-Glance: http://www.cisco.com/en/US/docs/ solutions/Enterprise/Video/qoscampusaag.html Medianet Catalyst 4500 QoS Design At-A-Glance: http://www.cisco.com/en/US/ docs/solutions/Enterprise/Video/qoscampuscat4500aag.html

Cisco Catalyst 4500 Series Switch Software Configuration Guide, Release IOS XE 3.3.0SG and IOS 15.1(1)SG—QoS Configuration Guide: http://www.cisco.com/en/US/docs/switches/lan/catalyst4500/15.1/XE_330SG/configuration/guide/qos_mrg.html

Index

Α

access/aggregation layer Nexus 5500/2000 QoS design (Tifosi Software Inc. case study), 659-666 access-edge design campus core (Cisco Catalyst 6500) QoS design classification, marking, and policing models, 335-340 classification and marking models, 332-335 conditional trust models, 330-332 overview, 330 Cisco Catalyst 4500 classification, marking, and policing model, 295-297 classification and marking models, 293-294 conditional trust model. 290-291 Medianet metadata classification model, 292-293 overview, 290

Tifosi Software, Inc. (case study) Cisco IP phones and PCs (conditional trust and classification and marking), 482-485 *Cisco TelePresence endpoints* (conditional trust). 482 mobile wireless clients (dynamic policy with classification and marking), 489-490 wired access endpoints (DSCP trust), 481-482 wired printer endpoints (no trust), 481 wired queuing, 485-488 wireless queuing, 491-492 access layer uplink design (Tifosi Software Inc. case study), 359-360 ACs (access categories), 383-385 address-based classifications, 19-20 admission control, 14, 100-101 advanced RSVP model with application ID, 729-733 AF (assured forwarding), 685 AF queue recommendations, 195 AIFSN (arbitration interframe spacing number), 385-386

AP (access point), 4 application-based classifications, 19-20, 739-743, 745-747 application class expansion QoS strategies, 204-205 application-group-based classification model, 743-744, 748 application policing server models, 578-580 application trends control plane traffic, 180-182 data applications, 177-180 multimedia applications, 175-177 overview, 169-170 video applications, 171-175 voice. 170-171 architecture. See also specific architectures data center access/aggregation (Nexus 5500/2000) QoS design overview. 562-564 QoS groups and system classes, 567-569 QoS policies supported by, 562-564 VOQ (virtual output queuing), 564-567 data center QoS design considerations and recommendations *big data (HPC/HTC/Grid)* architectures, 501-502 *high-performance trading data* center architectures, 500-501 massively scalable data center architectures, 506 overview. 500 secure multitenant data center architectures, 505

virtualized multiservice data center architectures. 503-505 data center virtual access (Nexus 1000V) QoS design, 537-539 Medianet, 119-120 QoS, 14-16 service provider core (Cisco CRS) QoS design, 846-849 service provider edge (Cisco ASR 9000) QoS design, 810-814 ASR (Aggregation Services Routers), 190 assured forwarding (AF), 685 asymmetrical CoS/DSCP marking, 526 ATM (Asynchronous Transfer Mode), 3, 38-39 ATM traffic shaping, 78 attribute-based classification model, 744, 748-752 auto gos classify, 28 auto qos trust, 28 auto qos video, 28 auto gos voip, 28 Auto Smartports, 121, 243 autodiscovery (data collection), 28 AutoQoS marking. 54 Medianet *Cisco Catalyst* 4500 *series* switches, 971-982 classify and police models, 958-963 overview. 953-955 1P3Q3T egress queuing models. 969-971 1P1Q3T ingress queuing models, 968-969 trust models, 955-956

video models, 956-958 VoIP models, 963-968 overview, 25-28, 121-122 SRND4 branch router (Cisco ISR G2) QoS design, 757 campus access (Cisco Catalyst 3750) QoS design, 274 Cisco Catalyst 4500, 303 WAN aggregator (Cisco ASR 1000) QoS design, 708, 733 VoIP, 27, 242 AVC (application visibility control) ASR 1000 routers, 137 building blocks, 140-159 Cisco wireless LAN routers, 137 FNF (Flexible NetFlow) configuration, 149-152 key fields, 148-149 non-key fields, 148-149 overview, 147-148 performance considerations, 159-160 how it works, 138-140 Internet edge, 137 ISR G2 routers, 137 management and reporting Insight Reporter, 153 overview, 152-153 NBAR2 MQC classification, 144-147 overview, 140-142 performance considerations, 159-160 protocol discovery, 142-144 overview, 136-137 performance considerations, 159-160 QoS controls Internet edge, deploying AVC QoS controls at, 156-158 overview, 154 WAN edge, deploying AVC QoS controls at, 154-156 use cases, 136-137 WAN and branch QoS design considerations and recommendations, 687 WAN edge, 137 wireless LAN controller (Cisco 5500) QoS design, 417-424

В

bandwidth allocation, 14 changes in, 2 bandwidth reservation tools admission control tools, 100-101 overview, 99-100 recommendations and guidelines, 108 RSVP deployment models, 103-106 LLQ and, 106-107 overview. 101-102 proxy, 102-103 basic RSVP model, 726-729 behavioral model for QoS, 15 best effort data, 179 best practice design principles classification and marking best practices, 191-192 hardware versus software QoS best practices, 190

overview, 189-190 policing and markdown best practices, 192 queuing and dropping best practices AF queue recommendations, 195 DF queue recommendations, 195 *EF queue recommendations:* the 33% LLQ rule, 193-195 overview. 192-193 scavenger class queue recommendations, 195-196 WRED recommendations, 197 big data (HPC/HTC/Grid) architectures, 501-502 bottom-up applications, 168 branch LAN edge, 693 branch router (Cisco ISR G2) QoS design egress QoS models eight-class model, 754 four-class model, 754 overview. 753 twelve-class model, 754-756 ingress OoS models Medianet classification models, 738-744 NBAR2 classification models, 744-753 overview, 738 overview, 753, 757 platform-specific QoS design options AutoQoS SRND4, 757 control plane policing, 757 overview, 757 RSVP, 757

branch routers, 677-678 branch WAN edge, 693 broadcast streams, 165 broadcast video, 34, 173-174 Bronze OoS profile for wireless LAN controller (Cisco 5500) QoS design, 400-408 buffer size, modifying ingress, 580-582 bulk data (high-throughput data), 178-179 business and application QoS requirements application trends control plane traffic, 180-182 data applications, 177-180 multimedia applications, 175-177 overview, 169-170 video applications, 171-175 voice, 170-171 bottom-up applications, 168 BYOD (bring your own device), 167-168 global trends in networking, 164 high-definition media, 169 media content, increase in, 166-167 multimedia applications, convergence of media subcomponents within, 168-169 QoS standards evolution overview, 183 RFC 2597 (clarification), 183-184 *RFC* 4594 (update draft), 185-187 RFC 5865 (proposed standard), 184-185

RFC 4594-based application class QoS recommendations, 182 social networking, appearance and effect on business networks of, 167 top-down deployments, 168 video applications, evolution of, 164-166 business catalysts for QoS reengineering (Tifosi Software Inc. case study), 216-217 BYOD (bring your own device), 167-

С

168

C-Vision, 167 CAC (call admission control) overview, 62, 99-100 wireless LAN controller (Cisco 5500) QoS design configuring, 414-415 overview, 413 campus access (Cisco Catalyst 3750) QoS design Cisco Catalyst 3750 QoS architecture, 248-249 classification, marking, and policing models, 256-259 classification and marking models, 254-256 enabling QoS globally, 250 ingress QoS models, configuring, 250-259 overview, 247-248 platform-specific QoS design options AutoQoS SRND4, 274 EtherChannel QoS design, 273

overview. 271 per-port/per-VLAN QoS design, 272-273 per-VLAN QoS design, 271-272 queuing models egress queuing model, 265-271 ingress queuing model, 261-265 overview, 260-261 steps for, 249-271 trust models conditional trust models. 253-254 overview, 251 trust CoS model, 251-252 trust DSCP model. 252 untrusted model. 251 campus AutoQoS, 241-243 campus CE ingress/internal QoS (ASR 1000), 788 campus core (Cisco Catalyst 6500) QoS design access-edge design options classification, marking, and policing models, 335-340 classification and marking models. 332-335 conditional trust models, 330-332 overview, 330 architecture, 306-308 overview, 305-306 platform-specific QoS design options access-edge design options, 330-340 CPP (control plane policing), 344

EtherChannel QoS design, 343-344 microflow policing, 341-342 overview, 329-330 per-VLAN QoS design, 342-343 queuing models eight-class (8Q4T ingress and 1P7Q4T egress) queuing models. 314-318 four-class (4Q4T ingress and 1P3Q4T egress) queuing models, 311-314 overview, 308-311 2P6Q4T ingress and egress queuing models, 328-329 twelve-class (8Q4T ingress and 1P7Q4T egress) queuing models. 318-328 steps for, 308 campus distribution (Cisco Catalyst 4500) QoS design Cisco Catalyst 4500 QoS architecture, 276-277 configuring QoS on Cisco Catalyst 4500, 277 overview, 275 platform-specific QoS design options access-edge design options, 290-297 AutoQoS SRND4, 303 CPP (control plane policing), 303 EtherChannel Qos design, 299-300 flow-based Qos design, 301-303 overview, 289

per-port/per-VLAN Qos design, 298-299 per-VLAN Qos design, 297-298 queuing models eight-class egress queuing model. 281-284 four-class egress queuing model. 278-281 overview. 277-278 twelve-class egress queuing model, 284-289 campus port QoS roles overview, 239 switch ports connecting to conditionally trusted endpoints, 240 switch ports connecting to network infrastructure, 241 switch ports connecting to trusted endpoints, 240 switch ports connecting to untrusted endpoints, 240 campus QoS design (Tifosi Software Inc. case study) access layer uplink design, 359-360 access QoS design, 350-360 Catalyst 3750, 350-360 Catalyst 4550, 360-364 Catalyst 6550, 364-370 Cisco IP phones or PCs (conditional trust and classification and marking), access-edge design for, 352-355 Cisco TelePresence endpoints (conditional trust), access-edge design for, 352 core layer (40GE) core-link design, 368-370 core layer (10GE) downlink design, 364-368 core QoS design, 364-370

distribution layer distribution-link/ core-uplink ports, 362-364 distribution layer downlink ports, 360-362 distribution QoS design, 360-364 eight-class 1P3Q3T egress queuing design, 357-359 eight-class 1P1Q3T ingress queuing design, 355-357 overview, 347-350 printer endpoints, access-edge design for, 351 wireless access endpoints (DSCP Trust), access-edge design for, 351 campus QoS design considerations and recommendations AutoQoS, 241-243 CoPP (control plane policing), 243-244 default QoS, 226 DSCP transparency, 231 EtherChannel QoS, 234-235 internal DSCP, 226-227 MLS versus MQC, 225-226 overview, 223-225 port-based OoS versus VLAN-based QoS versus per-port/per-VLAN QoS, 232-233 port QoS roles overview, 239 switch ports connecting to conditionally trusted endpoints, 240switch ports connecting to network infrastructure, 241 switch ports connecting to trusted endpoints, 240 switch ports connecting to untrusted endpoints, 240

QoS models egress QoS models, 238-239 ingress QoS models, 235-237 overview, 235 trust boundaries, 230-231 trust states and operations, 227-230 **CAPWAP** (Control and Wireless Access Points), 40, 389 CBWFQ (class-based weighted fair queuing), 87-89 scavenger CBWFOs, 691 WAN and branch QoS design considerations and recommendations, 683 CE LAN edge, 788 CE routers (Tifosi Software Inc. case study) internal QoS (Cisco ASR 1000), 863 LAN-edge QoS policies, 863 VPN-edge QoS policies, 863-866 CE VPN edge, 788 circuit-switched networks, 3 Cisco ASR 9000 QoS design architecture, 810-814 MPLS DiffServ tunneling models overview, 814-815 pipe mode MPLS DiffServ tunneling, 826-834 short pipe mode MPLS DiffServ tunneling, 834-842 uniform mode MPLS DiffServ tunneling, 815-826 overview, 809 steps for, 814 Cisco ASR 1000 routers. See also WAN aggregator (Cisco ASR 1000) QoS design, 708, 733 AVC (application visibility control), 137

internal QoS overview. 701 SIP-based PLIM. 707-708 SIP-10s oversubscription scenarios, 703 SPA-based matrix of ingress classification by SIP or SPA level. 705-706 SPA-based PLIM, Cisco Catalyst 3750 (Tifosi Software Inc. case study), 350-360. See also campus access (Cisco Catalyst 3750) QoS design Cisco Catalyst 3850. See also converged access (Cisco Catalyst 3850 and Cisco 5760 Wireless LAN controller) OoS design CPP/CoPP (control plane policing), 987-990 trust policy, 443-444-446 Cisco Catalyst 4500 access-edge design options classification, marking, and policing model, 295-297 classification and marking models, 293-294 conditional trust model, 290-291 Medianet metadata classification model, 292-293 overview, 290 configuring QoS on Cisco Catalyst 4500, 277 CPP/CoPP (control plane policing), 989-996 overview. 275

platform-specific QoS design options access-edge design options, 290-297

AutoQoS SRND4, 303 CPP (control plane policing), 303 EtherChannel QoS design, 299-300 flow-based QoS design, 301-303 overview, 289 per-port/per-VLAN QoS design, 298-299 per-VLAN QoS design, 297-298 QoS architecture, 276-277 queuing models eight-class egress queuing model, 281-284 four-class egress queuing model, 278-281 overview. 277-278 twelve-class egress queuing model, 284-289 Cisco Catalyst 4550 (Tifosi Software Inc. case study), 360-364 Cisco Catalyst 6500, 996-998. See also campus core (Cisco Catalyst 6500) QoS design Cisco Catalyst 6550 (Tifosi Software Inc. case study), 364-370 Cisco Catalyst 3650-E/X, 248-249 Cisco Catalyst 2960-G, 248-249 Cisco Catalyst 2960-G/S, 248-249 Cisco Catalyst 2960-S, 248-249 Cisco Catalyst 4500 series switches, 971-982 Cisco CRS QoS design architecture, 846-849 design steps, 849 overview, 845-846

SP core CoS QoS models eight-CoS SP core model, 857-860 four-CoS SP model, 850-854 overview, 849-850 six-CoS SP core model, 854-857

Cisco 5500 wireless LAN controllers

AVC (application visibility control), 417-424 Bronze QoS profile, 400-408 CAC (call admission control) configuring, 414-415 overview, 413 downstream traffic, 425-429 EDCA, optimizing, 411-412 eight-class model design, 430-431 enforcement points, 398 four-class model design, 425-430 Gold QoS profile, 400-408 guest QoS profile, building, 408-410 Media Session (SIP) snooping, 416-417 overview, 397 Platinum QoS profile, 400-408 Silver QoS profile, 400-408 strategy, developing, 424-431 trust boundaries, 399-400 twelve-class model design, 431 upstream traffic, 429-430 VoIP applications, 410-413 WLAN QoS profiles, 400-408 WMM policy enabling, 413-414 overview, 405-408 **Cisco IP NGN (Next-Generation** Network) carrier Ethernet, 774

Cisco IP phones or PCs (conditional trust and classification and marking), access-edge design for, 352-355 Cisco ISE (Identity Services Engine), 495 Cisco ISR G2 QoS design, 738-739, 744-745 Cisco Nexus 7000 F2/F2e-Series I/O modules additional design options, 638-648 architecture, 623-625 default network QoS policy design, 625-629 FEX (Fabric Extender) QoS design, 638 overview, 630 QoS design steps, 625 queuing models, 630-637 fabric modules, 600 M2-Series I/O modules additional design options, 638-648 architecture, 604-607 OTV (Overlay Transport Virtualization) edge device QoS design, 621-623 overview, 607 QoS design steps, 607 queuing models, 607-621 overview, 600-604 QoS policies supported by, 601-602 supervisor modules, 600 trust default behavior, 602-603 Cisco Nexus 2000 fabric extender QoS, 593-596 Cisco Nexus OS QoS framework, 519-520 Cisco Nexus 1000V (data center virtual access) QoS design

architecture, 537-539 configuration notes, 539-540 egress QoS models eight-class queuing model, 556-558four-class queuing model, 551-556 overview. 549-551 ingress OoS models classification and marking, 544-547 overview. 541 server policing model, 547-549 trusted models, 541-544 overview, 535-537 statistics, monitoring QoS, 540 trust models trusted server model, 541 untrusted server model. 541-544 VEM (virtual ethernet module), 537-539 VSM (virtual supervisor module), 537-539 Cisco TelePresence, 166, 169, 352 Cisco to RFC 4594 markings, mapping, 42 **Cisco Unified Communications** Manager (CUCM), 103 **Cisco Unified Wireless Networking** (CUWN), 435-436 **Cisco Visual Networking Index:** Forecast and Methodology Report, 164 Cisco wireless LAN routers, 137 class-map command, 17 class maps addressing information, 19-20, 46

application-based classifications, 19-20 feature sequence, effects of, 52 logical or physical interface, 46 marking-based classifications, 19-20 MQC (modular QoS command-line) framework, 19-20 overview, 50-52 packet attributes, characteristics, or field values, 45 packet discard eligibility, 51 packet header markings, 45 ports, 46 protocols, 45-46 table map feature, mapping markings with, 52-53 ToS values, 51 tunnel ToS values, 51 classification defined, 32 QoS, 14-15 classification, marking, and policing models campus access (Cisco Catalyst 3750) QoS design, 256-259 campus core (Cisco Catalyst 6500) QoS design, 335-340 Cisco Catalyst 4500, 295-297 converged access (Cisco Catalyst 3850 and Cisco 5760 Wireless LAN controller) QoS design, 448-454 classification and marking best practices, 191-192 campus access (Cisco Catalyst 3750) QoS design, 254-256 campus core (Cisco Catalyst 6500) QoS design, 332-335 Cisco Catalyst 4500, 293-294

converged access (Cisco Catalyst 3850 and Cisco 5760 Wireless LAN controller) QoS design, 446-448 data center access/aggregation (Nexus 5500/2000) OoS design, 572-578 defined, 32 mapping QoS markings Cisco to RFC 4594 markings, mapping, 42 L2 to L3 markings, mapping, 41-42 overview. 41 wireless networks, mapping markings for, 43 marking fields in different technologies ATM, 38-39 CAPWAP, 40 Ethernet 802.11 WiFi, 38 Ethernet 802.1Q/p, 37 field values and interpretation, 35-37 FR, 38-39 IPv4, 39 IPv6.39L2 tunnels, 40 L3 tunnels, 40 **MPLS**, 41 overview. 35 recommendations and guidelines, 55 security network attacks, 34 trust boundaries, 33 terminology, 32-33 tools. 7 video traffic, 34

wireless traffic, 35 classification tools class-based classification (class maps), 45-47 addressing information, 46 logical or physical interface, 46 packet attributes, characteristics, or field values, 45 packet header markings, 45 ports, 46 protocols, 45-46 NBAR (network based application recognition) metadata classification, 50 overview, 47-48 performance routing, 49-50 protocols, 48-49 RTP traffic, 49 overview, 43-45 classifier tool, 32 classify and police models, 958-963 cloud services, 120 color-aware policing, 73 compression, 172-173 compression strategies over VPN cRTP and IPsec incompatibilities, 887 overview, 885 TCP optimization using WAAS (wide area application services), 885-886 voice codecs over VPN connection, using, 886-887 conditional trust, 228-230 conditional trust models campus access (Cisco Catalyst 3750) OoS design, 253-254

campus core (Cisco Catalyst 6500) OoS design, 330-332 Cisco Catalyst 4500, 290-291 conditionally trusted endpoints, 230 configuration Cisco Catalyst 4500, 277 data center virtual access (Nexus 1000V) QoS design, 539-540 FNF (Flexible NetFlow) flow exporter, configuring, 149-150 flow monitor, configuring, 151-152 flow record, configuring, 150-151 interface, enabling FNF on relevant. 152 overview, 149 Mediatrace, 123 Performance Monitor, 125-127 congestion avoidance described, 85 recommendations and guidelines, 95-96 tools for overview, 92 RED (random early detection), 93 WRED (weighted random early detection), 93-95 congestion management overview, 84-85 queuing, levels of, 85-86 queuing tools class-based queuing (policy maps), 86-90 overview, 86 Tx-Ring operation, 91

recommendations and guidelines, 95-96 scheduling algorithms, 85 terminology, 84 tools, 7 congestion notification, 515-516 contention window (CW), 378-382 **Control and Wireless Access Points** (CAPWAP), 40, 389 control CBWFQs, 691 control plane policing. See CPP/ CoPP (control plane policing) control plane traffic network control, 181 OAM (operations/administration/ management), 182 overview, 180 signaling, 181 converged access (Cisco Catalyst 3850 and Cisco 5760 Wireless LAN controller) QoS design Cisco Catalyst 3850 QoS architecture, 439-442 converged access, 438 enabling QoS, 442-444 ingress OoS models classification, marking, and policing model, 448-454 classification and marking model, 446-448 overview, 444 wired-only conditional trust model, 444-446 overview, 435-438 queuing models overview, 454 wired 1P7Q3T egress queuing model, 456-459

wired 2P6Q3T egress queuing model, 459-470

wired queuing, 455

wireless 2P2Q egress queuing model, 472-474

wireless queuing, 470-472

SSID-level traffic, 440-441

steps for, 442-474

converged access QoS design (Tifosi Software Inc. case study)

access-edge design for Cisco IP phones and PCs (conditional trust and classification and marking), 482-485

access-edge design for Cisco TelePresence endpoints (conditional trust), 482

access-edge design for mobile wireless clients (dynamic policy with classification and marking), 489-490

access-edge design for wired access endpoints (DSCP trust), 481-482

access-edge design for wired printer endpoints (no trust), 481

access-edge wired queuing design, 485-488

access-edge wireless queuing design, 491-492

Cisco ISE (Identity Services Engine), 495

CT 5760 Wireless LAN controller uplink ports, 493-495

overview, 477-479

SSID bandwidth allocation between guest and enterprise SSIDs (SSID policy to separate bandwidth distribution), 492-493

wired policies, 481-488

wireless policies, 488-495

core layer (40GE) core-link design, 368-370

- core layer (10GE) downlink design, 364-368
- core layer Nexus 7000 QoS design, 666-672
- CoS (class of service), 32, 572-573

CoS 3 overlap considerations and tactical options, 523-525

- CoS/DSCP marking model, 523
- CPP/CoPP (control plane policing)

branch router (Cisco ISR G2) QoS design, 757

campus core (Cisco Catalyst 6500) QoS design, 344

campus QoS design considerations and recommendations, 243-244

- Cisco Catalyst 3850, 987-990
- Cisco Catalyst 4500, 303, 989-996
- Cisco Catalyst 6500, 996-998
- data center core (Nexus 7000) QoS design, 648
- deploying, 987-990

IOS control plane policing, 998-1001

- overview, 74-75, 983-985
- recommendations, 208-209
- traffic classes, defining, 985-987

WAN aggregator (Cisco ASR 1000) QoS design, 708, 733

WAN and branch QoS design considerations and recommendations, 687, 692

CQ (custom queuing), 86

cRTP and IPsec incompatibilities, 887

CS (class selector), 33

CSMA/CA (carrier sense multiple access with collision avoidance), 377-378 CSMA/CD (carrier sense multiple access with collision detection), 377-378 CT 5760 Wireless LAN controller uplink ports, 493-495 CUCM (Cisco Unified Communications Manager), 103 custom protocol classification, 752-753 CUWN (Cisco Unified Wireless Networking), 435-436 CW (contention window), 378-382 CW_{max}, 386-387 CW_{min}, 386-387

D

data applications best effort data. 179 bulk data (high-throughput data), 178-179 overview, 177-178 scavenger (lower-priority data), 180 transactional data (low-latency data), 178 data center access/aggregation (Nexus 5500/2000) QoS design architecture overview, 562-564 QoS groups and system classes, 567-569 QoS policies supported by, 562-564 VOQ (virtual output queuing), 564-567 egress queuing models eight-class model, 587-591 four-class model, 582-587 overview, 582

ingress QoS models application policing server models, 578-580 buffer size, modifying ingress, 580-582 classification and marking models, 572-578 overview, 569 trust models, 570-572 L3 configuration, 592-593 network-qos policy used to set MTU, 597 Nexus 2000 fabric extender QoS, 593-596 overview, 561-562 steps for, 569 data center application-based marking models, 526-527 data center application/tenant-based marking models, 527-528 data center bridging toolset, 508-517 data center core (Nexus 7000) QoS design additional design options, 638-648 CoPP design, 648 DSCP-mutation model, 645-648 F2/F2e-Series I/O modules, 601, 623-638 fabric modules, 600 M2-Series I/O modules, 601, 604-623 multi-application server classification and marking model, 642-643 overview, 599-604 QoS policies supported by, 601-602 server policing model, 643-645 single-application server marking model, 642 supervisor modules, 600

trust default behavior, 602-603 trusted server model, 638 untrusted server model, 638-642 data center OoS design (Tifosi Software Inc. case study) access/aggregation layer Nexus 5500/2000 QoS design, 659-666 core layer Nexus 7000 QoS design, 666-672 DSCP mutation for signaling traffic between campus and data center, 671-672 multi-application server, 661-662 multi-application virtual machines, 656-657 network-edge queuing F2 modules, 666-668 M2 modules, 668-671 overview, 657-659, 663-666 overview, 651-655 single-application server, 660-661 single-application virtual machines, 655-656 trusted server, 660 trusted virtual machines, 655 virtual access layer Nexus 1000V QoS design, 655-659 data center QoS design considerations and recommendations architectures *big data (HPC/HTC/Grid)* architectures, 501-502 high-performance trading data center architectures, 500-501 massively scalable data center architectures, 506 overview, 500 secure multitenant data center architectures, 505

virtualized multiservice data center architectures, 503-505 Nexus OS QoS framework, 519-520 overview, 499-500 port QoS roles, 529-531 QoS models data center marking models, 520-528 overview, 520, 528-529 OoS tools data center bridging toolset, 508-517 data center transmission control protocol (DCTCP), 517-519 overview, 507-508 data center transmission control protocol (DCTCP), 517-519 data center virtual access (Nexus 1000V) QoS design architecture, 537-539 configuration notes, 539-540 egress QoS models eight-class queuing model, 556-558 four-class queuing model, 551-556 overview, 549-551 ingress QoS models classification and marking, 544-547 overview, 541 server policing model, 547-549 trusted models, 541-544 overview, 535-537 statistics, monitoring QoS, 540 trust models trusted server model, 541

untrusted server model. 541-544 VEM (virtual ethernet module), 537-539 VSM (virtual supervisor module), 537-539 data plane policing recommendations. 210-212 data traffic. 4 DBL (dynamic buffer limiting), 278 DC/Campus DSCP mutation, 523 DCBX (data center bridging exchange), 516-517 DCF (Distributed Coordination Function), 376-382 default/best effort CBWFQs, 691 default queuing models Nexus 7000 (F2/F2e-Series I/O modules), 631-633 Nexus 7000 (M2-Series I/O modules), 608-610 deferential queues, 690 definition of policies (policy maps), 20-22 delay (or latency), 4 deployment principles, 13-14 design principles and strategies best practice design principles classification and marking best practices, 191-192 hardware versus software QoS best practices, 190 overview. 189-190 policing and markdown best practices, 192 queuing and dropping best practices, 192-197 QoS design strategies application class expansion

QoS strategies, 204-205 eight-class model QoS strategy, 200-201 four-class model QoS strategy, 198-199 overview, 198 security QoS strategies, 206-212 twelve-class model QoS strategy, 202-204 security CPP/CoPP (control plane policing) recommendations, 208-209 data plane policing recommendations, 210-212 overview. 206-208 DF queue recommendations, 195 differentiated services code points. See DSCPs DiffServ (differentiated services), 6-7, 99. See also specific DiffServ tools DIFS (DCF interframe space), 378-380 digital signage, 165 distribution layer distribution-link/ core-uplink ports, 362-364 distribution layer downlink ports, 360-362 distribution QoS design, 360-364 DMVPN QoS design challenges, 898-899 example, 900-917 GET VPN combining, 940 *compared*, 922-923 hub routers configured for pertunnel QoS, 901-910

NHRP (next-hop routing protocol), 897-898 overview, 893-894 per-tunnel QoS, 899, 918 role of QoS in a DMVPN network DMVPN building blocks, 895 overview, 895 where QoS is implemented in DMVPN. 895-896 spoke routers configured for pertunnel QoS, 910-913 steps for, 901-913 verifying your configuration, 913-917 DoS (denial-of-service) attacks overview, 34, 206-208 slamming attacks, 206 spoofing attacks, 206 downstream traffic defining flow, 390 QoS marking strategy, 394-395 wireless LAN controller (Cisco 5500) QoS design, 425-429 DSCPs (differentiated services code points), 6 defined, 33 DSCP-mutation model, 645-648 internal DSCP, 226-227 markings, 191-192 Tifosi Software Inc. (case study), 671-672 transparency, 231 trust DSCP, 228 dual-rate three-color policers, 66-67 dynamic buffer limiting (DBL), 278 dynamic multipoint VPN. See DMVPN QoS design

Ε

```
E-LAN, 774
E-Line, 774
E-Tree, 774
ECN (explicit congestion notifica-
  tion), 685
EDCA (Enhanced Distributed
  Channel Access)
 wireless LAN controller (Cisco
     5500) QoS design, 411-412
 wireless LAN QoS considerations
     and recommendations, 382-388
EF queue recommendations: the 33%
  LLO rule, 193-195
EFC (ethernet flow control), 508-509
egress QoS models, 238-239
 branch router (Cisco ISR G2) QoS
     design
     eight-class model, 754
     four-class model, 754
     overview, 753
     twelve-class model, 754-756
 campus access (Cisco Catalyst 3750)
     OoS design, 265-271
 data center virtual access (Nexus
     1000V) QoS design
     eight-class queuing model, 556-
        558
     four-class queuing model, 551-
        556
     overview, 549-551
 enterprise customer edge (Cisco
     ASR 1000 and ISR G2) QoS
     design
     enterprise-to-service provider
        mapping models, 798-808
     overview, 795
```

sub-line-rate Ethernet: bierarchical shaping and queuing models, 795-798 enterprise-to-service provider mapping models *eight-class enterprise model* mapped to a four-CoS service provider model, 800-803 *four-class enterprise model* mapped to a four-CoS service provider model, 798-800 overview, 798 twelve-class enterprise model mapped to a four-CoS service provider model, 803-808 sub-line-rate Ethernet: hierarchical shaping and queuing models known SP policing Bc, 796-797 overview, 795 unknown SP policing Bc, 797-798 WAN aggregator (Cisco ASR 1000) QoS design eight-class model, 712-715 four-class model, 709-712 overview, 697, 701, 706, 709, 725-726 twelve-class model, 715-725 WAN and branch QoS design considerations and recommendations. 689-692 eight-class queuing models campus QoS design (Tifosi Software Inc. case study) *eight-class* 1P3Q3T *egress* queuing design, 357-359 eight-class 1P1Q3T ingress queuing design, 355-357

Cisco Catalyst 4500, 281-284 Cisco Catalyst 6500, 314-318 data center access/aggregation (Nexus 5500/2000) QoS design, 587-591 data center virtual access (Nexus 1000V) QoS design, 556-558 GET VPN QoS design, 933-934 Nexus 7000 (F2/F2e-Series I/O modules), 634-637 Nexus 7000 (M2-Series I/O modules), 615-621 eight-CoS fabric QoS policy, 857-858 eight-CoS interface QoS policy, 858-860 eight-CoS SP core model, 857-860 802.11 standard, 35, 374, 382-388 embedded service processors (ESPs), 698-699 endpoints, 119 conditionally trusted endpoints, 230 trusted endpoints, 231 untrusted endpoints, 231 enforcement points, 398 Enhanced Distributed Channel Access. See EDCA enterprise customer edge (Cisco ASR 1000 and ISR G2) QoS design egress QoS models *enterprise-to-service provider* mapping models, 798-808 overview, 795 sub-line-rate Ethernet: hierarchical shaping and queuing models, 795-798 ingress QoS models, 795 overview, 793 steps for, 794-795

sub-line-rate Ethernet: hierarchical shaping and queuing models, 795-798

enterprise-to-service provider mapping

models

eight-class enterprise model mapped to a four-CoS service provider model, 800-803

four-class enterprise model mapped to a four-CoS service provider model, 798-800

overview, 798

twelve-class enterprise model mapped to a four-CoS service provider model, 803-808

MPLS VPN QoS design considerations and recommendations

> *mapping control and signaling traffic*, 786

mapping real-time voice and video, 785-786

overview, 785

re-marking and restoring markings, 787

separating TCP from UDP, 786-787

EPL (ethernet private line), 773

ESPs (embedded service processors), 698-699

EtherChannel QoS design, 234-235

campus access (Cisco Catalyst 3750) QoS design, 273

campus core (Cisco Catalyst 6500) QoS design, 343-344

Cisco Catalyst 4500, 299-300

Ethernet 802.11 WiFi, 38

Ethernet 802.1Q/p, 37

ETS (enhanced transmission selection), 514-515

evolution of QoS, 4-5

EVPL (ethernet virtual private line), 774

explicit congestion notification (ECN), 685

F

FC (priority flow control), 510-512 feature sequencing, 15-16, 52 field values and interpretation, 35-37 FIFO (first-in, first-out), 86 flow-based QoS design, 301-303 flow exporter, configuring, 149-150 flow metadata, 129-130 flow monitor, configuring, 151-152 flow record, configuring, 150-151 FNF (Flexible NetFlow), 139, 301 AVC (application visibility control) configuration, 149-152 key fields, 148-149 non-key fields, 148-149 overview. 147-148 performance considerations, 159-160 configuration flow exporter, configuring, 149-150 flow monitor, configuring, 151-152 flow record, configuring, 150-151 interface, enabling FNF on relevant. 152 overview, 149 overview, 147-148

four-class queuing models

Cisco Catalyst 4500, 278-281 Cisco Catalyst 6500, 311-314 data center access/aggregation (Nexus 5500/2000) QoS design, 582-587 data center virtual access (Nexus 1000V) QoS design, 551-556 GET VPN QoS design, 932-933 Nexus 7000 (F2/F2e-Series I/O modules), 634 Nexus 7000 (M2-Series I/O modules), 610-615 four-CoS fabric QoS policy, 850-853 four-CoS interface QoS policy, 853-854 four-CoS SP model, 850-854

frame relay traffic shaping, 78-79

G

GDOI (group domain of interpretation), 923 GET VPN QoS design building blocks, 924-925 configuration confirming QoS policy, 936-939 eight-class model, 933-934 four-class model, 932-933 GM (group member) routers, 930-931 KS (key server) routers, 928-929 overview, 931-932 QoS preclassify feature, using, 939-940 twelve-class model, 934-936 DMVPN combining, 940 compared, 922-923

tion), 923 GM (group member) routers, 924-925 IP header preservation, 926-928 KS (key server) routers, 924-925 overview, 921-923, 931-932 service provider, working with, 941 global trends in networking, 164 GM (group member) routers, 924-925, 930-931 Gold QoS profile for wireless LAN controller (Cisco 5500) QoS design, 400-408 GRE handling of MTU issues, 881 Group Encrypted Transport VPN. See GET VPN QoS design guaranteed-bandwidth queues, 690 guest QoS profile, building, 408-410 guidelines. See recommendations and guidelines

GDOI (group domain of interpreta-

Η

hardware IOS software compared, 678 software QoS best practices compared, 190 headend router configuration, 946-948 hierarchical class-based shaping, 77 hierarchical policing, 23-25, 71 high-definition media, 169 high-definition VoD, 169 high-level packet feature sequence, 16 high-performance trading data center architectures, 500-501 history and evolution of network infrastructure, 2-5 of packet-switched networks, 3 home office router (spoke) configuration, 948-952 home office VPN (Tifosi Software Inc. case study) application requirements, 944-945 headend router configuration, 946-948 home office router (spoke) configuration, 948-952 overview, 943-944 QoS configuration, 945-952 HPC/HTC/Grid architectures, 501-502 HPT (high-performance trading) data center architectures, 500-501 HQF (hierarchical queuing framework), 25 HQoS (hierarchical QoS), 776 HTTP sessions, 136 hub routers configured for per-tunnel QoS, 901-910

IETF (Internet Engineering Task Force), 2

ingress QoS models, 235-237

branch router (Cisco ISR G2) QoS design Medianet classification models, 738-744 NBAR2 classification models,

744-753

overview, 738

campus access (Cisco Catalyst 3750) QoS design, 250-259, 261-265 classification, marking, and policing models, 256-259 classification and marking models, 254-256 converged access (Cisco Catalyst 3850 and Cisco 5760 Wireless LAN controller) OoS design classification, marking, and policing model, 448-454 classification and marking model. 446-448 overview, 444 wired-only conditional trust model. 444-446 data center access/aggregation (Nexus 5500/2000) QoS design application policing server models, 578-580 buffer size, modifying ingress, 580-582 classification and marking models, 572-578 overview, 569 trust models, 570-572 data center virtual access (Nexus 1000V) QoS design classification and marking, 544-547 overview, 541 server policing model, 547-549 trusted models, 541-544 enterprise customer edge (Cisco ASR 1000 and ISR G2) QoS design, 795 Medianet classification models application-based classification and marking model, 739-743 application-group-based classification model, 743-744

attribute-based classification model, 744 overview. 738-739 NBAR2 classification models application-based classification and marking model, 745-747 application-group-based classification model, 748 attribute-based classification model, 748-752 custom protocol classification, 752-753 overview. 744-745 overview, 250 trust models conditional trust models, 253-254 overview, 251 trust CoS model, 251-252 trust DSCP model. 252 untrusted model. 251 WAN aggregator (Cisco ASR 1000) QoS design, 708, 733 WAN and branch QoS design considerations and recommendations, 689 **Insight Reporter**, 153 interactive video, 34, 164, 166 internal DSCP, 226-227 internal PLIM QoS for ASR 1000, 762-763 Internet edge and AVC (application visibility control), 137, 156-158 Internet Engineering Task Force (IETF), 2 IntServ (integrated services), 6-7 IntServ/DiffServ model advanced RSVP design, 105-106 basic RSVP design, 104-105

IOS control plane policing, 998-1001 IOS preclassify feature, 877-880 IOS software, 678 IP header preservation, 926-928 IPP (IP precedence), 6 IPsec handling of MTU issues, 881-882 IPsec VPN QoS considerations and recommendations antireplay implications, 888-890 classification of IPsec packets, 875-876 compression strategies over VPN cRTP and IPsec incompatibilities. 887 overview, 885 TCP optimization using WAAS (wide area application services), 885-886 voice codecs over VPN connection, using, 886-887 IOS preclassify feature, 877-880 MTU considerations GRE handling of MTU issues, 881 IPsec handling of MTU issues, 881-882 overview, 880-881 TCP adjust-MSS feature, 883-885 overview, 871 topologies IPsec with GRE, 873-874 overview, 871-872 remote-access VPNs, 874-875 standard IPsec VPNs, 872-873 **IPSLA Video Operation**, 127 IPv4 overview. 39

packet classification, 113 packet headers, 8, 112 packet marking, 114 IPv6 overview, 39, 111-112 packet classification, 113 packet dropping, 115 packet headers, 8, 112 packet marking, 114-115 policing, 115 QoS feature support for, 112 queuing, 115 recommendations and guidelines, 115-116 shaping, 115 tunneling traffic, 114-115 ISO (International Organization for Standardization), 3 ISR G2 routers, 137

J

jitter (or delay variation), 4, 675, 681 jitter buffers, 170

Κ

known SP policing Bc, 796-797 KS (key server) routers, 924-925, 928-929

L

L2 to L3 markings, mapping, 41-42 L2 tunnels, 40 L3 tunnels, 40 LAN-edge QoS policies, 763-765 latency, 170 propagation, 680-681 queuing delay, 681 serialization, 680 WAN and branch OoS design considerations and recommendations, 679-681 legacy CLI commands, 25-26 link-specific QoS tools, 7 link types and speeds, 687-688 LLQ (low-latency queuing), 87-90 policing as part of, 73-74 RSVP and, 106-107 WAN and branch QoS design considerations and recommendations, 684 load balancing, 234 logical or physical interface (class maps), 46 lossless transport model data center QoS models, 529 port QoS roles, 531

Μ

MAC (media access control), 4
MAN/WAN Ethernet service evolution, 773-774
management and reporting (AVC)
Insight Reporter, 153
overview, 152-153

mapping control and signaling traffic, 786
mapping QoS markings
Cisco to RFC 4594 markings, mapping, 42
L2 to L3 markings, mapping, 41-42

overview, 41 wireless networks, mapping markings for, 43 mapping real-time voice and video, 785-786 markdown best practices, 192 tools, 7 markers, policers as, 69 marking, 14, 32 marking-based classifications, 19-20 marking fields in different technologies ATM, 38-39 CAPWAP, 40 Ethernet 802.11 WiFi, 38 Ethernet 802.1Q/p, 37 field values and interpretation, 35-37 FR, 38-39 IPv4, 39 IPv6, 39 L2 tunnels, 40 L3 tunnels, 40 MPLS, 41 overview, 35 marking tools AutoQoS marking, 54 class-based marking (class maps) feature sequence, effects of, 52 overview, 50-52 packet discard eligibility, 51 table map feature, mapping markings with, 52-53 ToS values, 51 tunnel ToS values, 51 defined. 32 overview, 50

policing, marking with, 53-54 massively scalable data center architectures, 506 media access control (MAC), 4 media awareness flow metadata, 129-130 MSI (Media Services Interface), 132 MSP (Media Services Proxy), 132 NBAR, 130-131 overview, 121, 127 media content, increase in, 166-167 media monitoring **IPSLA Video Operation**, 127 Mediatrace configuration, 123 operation, 124-125 overview, 122-123 overview, 120, 122 Performance Monitor configuration, 125-127 overview, 125 Media Session (SIP) snooping, 416-417 Medianet architecture and framework, 119-120 autoconfiguration Auto Smartports, 121 overview, 120-121 AutoQoS Cisco Catalyst 4500 series switches, 971-982 classify and police models, 958-963 overview, 121-122, 953-955 1P3Q3T egress queuing models, 969-971

1P1Q3T ingress queuing models. 968-969 trust models, 955-956 video models, 956-958 VoIP models, 963-968 characteristics of, 118 classification models application-based classification and marking model, 739-743 application-group-based classification model, 743-744 attribute-based classification model, 744 overview, 738-739 cloud services, 120 endpoints, 119 media awareness flow metadata, 129-130 MSI (Media Services Interface), 132 MSP (Media Services Proxy), 132 NBAR, 130-131 overview, 121, 127 media monitoring IPSLA Video Operation, 127 Mediatrace, 122-125 overview, 120, 122 Performance Monitor, 125-127 Medianet metadata classification model, 292-293 network services, 120 overview, 117-119 WAN and branch QoS design considerations and recommendations, 686 Mediatrace configuration, 123

operation, 124-125 overview, 122-123 MEF (Metro Ethernet Forum), 773 metadata classification, 50 mGRE, 895 microflow policing, 341-342 MLS versus MQC, 225-226 modular QoS command-line framework. See MQC MPLS, 41 MPLS VPN QoS design enterprise-to-service provider mapping mapping control and signaling traffic, 786 mapping real-time voice and video, 785-786 overview, 785 re-marking and restoring markings, 787 separating TCP from UDP, 786-787 MAN/WAN Ethernet service evolution. 773-774 MPLS DiffServ tunneling modes overview, 781 Pipe Mode, 784-785 Short Pipe Mode, 783-784 Uniform Mode, 782 MPLS VPN architectures, 772 MPLS VPN QoS roles, 787-789 overview, 771-772 QoS paradigm shift, 779-780 service provider class of service models, 781 sub-line-rate Ethernet design implications, 775-778

Tifosi Software Inc. (case study) CE router internal QoS (Cisco ASR 1000), 863 CE router LAN-edge QoS policies. 863 CE router VPN-edge QoS policies. 863-866 overview. 861-862 P router interface OoS, 868 P router internal QoS (Cisco CRS-3), 868 PE router core-edge QoS, 867-868 PE router customer-edge QoS, 866-867 PE router internal QoS (Cisco ASR 9000), 866 MOC classification, 144-147 MQC (modular QoS command-line) framework attaching policies to traffic flows (service policy), 22-23 default behaviors, 19 definition of policies (policy maps), 20 - 22hierarchical policies, 23-25 legacy CLI commands, 25-26 overview, 16 syntax, 17-19 traffic classification (class maps), 19-20MSDC (massively scalable data center) architectures, 506 MSI (media services interface), 132 MSP (media services proxy), 132 MTU considerations GRE handling of MTU issues, 881 IPsec handling of MTU issues, 881-882

overview, 880-881 TCP adjust-MSS feature, 883-885 multi-action policing, 71 multi-application server model data center access/aggregation (Nexus 5500/2000) OoS design, 576-578 data center core (Nexus 7000) QoS design, 642-643 data center QoS models, 529 data center virtual access (Nexus 1000V) QoS design, 545-547 port QoS roles, 531 Tifosi Software Inc. (case study), 661-662 multi-application virtual machines, 656-657 multimedia applications convergence of media subcomponents within, 168-169 multimedia conferencing, 176-177 multimedia streaming, 177 overview, 175-176 multimedia conferencing, 34, 176-177 multimedia/data CBWFQs, 691 multimedia streaming, 34, 177 Multiprotocol Label Switching (MPLS) virtual private network (VPN). See MPLS VPN

Ν

NBAR (network based application recognition), 130-131 metadata classification, 50 overview, 47-48 performance routing, 49-50 protocols, 48-49

RTP traffic, 49

NBAR2 (next generation NBAR)

AVC (application visibility control) MQC classification, 144-147 overview, 140-142 performance considerations, 159-160 protocol discovery, 142-144 classification models application-based classification and marking model, 745-747 application-group-based classification model, 748 attribute-based classification model, 748-752 custom protocol classification, 752-753 overview, 744-745 commands, 115 overview, 140-142 WAN and branch QoS design considerations and recommendations, 687 network control traffic, 181 network downstream, 390 network-edge queuing (Tifosi Software Inc. case study) F2 modules, 666-668 M2 modules, 668-671 network infrastructure, history and evolution of, 2-5 network-gos policy used to set MTU, 597 network services, 120 network upstream, 390 NHRP (next-hop routing protocol), 895, 897-898

0

OAM (operations/administration/ management) traffic, 182

Ρ

P edges, 789 P router interface QoS, 868 P router internal QoS, 868 packet attributes, characteristics, or field values. 45 packet classification IPv4, 113 IPv6, 113 packet discard eligibility, 51 packet dropping described, 4 IPv6, 115 packet headers class-based classification (class maps), 45 IPv4, 112 IPv6, 112 overview, 8 packet jitter. See jitter packet-loss concealment (PLC), 171 packet marking IPv4, 114 IPv6, 114-115 packet-switched networks, history and evolution of, 3 partial packets, 777 PDLM (Protocol Description Language Module), 47 PE core-facing edge, 789 PE customer-facing edge, 789

PE ingress/internal QoS (ASR 9000), 789 PE router core-edge QoS, 867-868 PE router customer-edge QoS, 866-867 PE router internal QoS (Cisco ASR 9000), 866 per-port/per-VLAN QoS design, 232-233 campus access (Cisco Catalyst 3750) QoS design, 272-273 Cisco Catalyst 4500, 298-299 per-tunnel QoS between spokes, 918 per-tunnel QoS for DMVPN feature, 899 per-VLAN QoS design campus access (Cisco Catalyst 3750) QoS design, 271-272 campus core (Cisco Catalyst 6500) QoS design, 342-343 Cisco Catalyst 4500, 297-298 percentage-based policing, 72 percentage-based shaping, 77-78 performance considerations AVC (application visibility control), 159-160 FNF (Flexible NetFlow), 159-160 NBAR2, 159-160 Performance Monitor, 125-127 performance routing, 49-50 permanent virtual circuit (PVC), 3 PHBs (per-hop behaviors), 6 PINs (places in the network), 2 pipe mode ingress policer, 827-829 MPLS DiffServ tunneling, 826-834 MPLS EXP-based egress queuing policy, 830-831

MPLS EXP-to-QG ingress mapping policy, 831-832 overview, 784-785 QG-based egress queuing policy, 833-834 platform-specific QoS design options campus access (Cisco Catalyst 3750) QoS design AutoQoS SRND4, 274 EtherChannel QoS design, 273 overview, 271 per-port/per-VLAN QoS design, 272-273 per-VLAN QoS design, 271-272 campus core (Cisco Catalyst 6500) QoS design access-edge design options, 330-340 CPP (control plane policing), 344 EtherChannel QoS design, 343-344 microflow policing, 341-342 overview, 329-330 per-VLAN QoS design, 342-343 Platinum QoS profile for wireless LAN controller (Cisco 5500) QoS design, 400-408 PLC (packet-loss concealment), 171 PLIM (physical layer interface module) internal PLIM QoS for ASR 1000, 762-763 SIP-based PLIM QoS for ASR 1000, 762 SPA-based PLIM QoS for ASR 1000.762-763 PoA (point of attachment), 436

policers best practices, 192 data center virtual access (Nexus 1000V) QoS design, 545-547 defined, 60 dual-rate three-color policers, 66-67 IPv6, 115 as markers, 69 marking with, 53-54 network, placing in, 61 re-mark/markdown, 62 recommendations and guidelines, 79 security and, 68 shapers compared, 60, 777-778 single-rate three-color policers, 65-66 single-rate two-color policers, 64-65 tail drop, 61-62 traffic types, 62 types of, 64-67 policing tools class-based policing (policy maps) color-aware policing, 73 hierarchical policing, 71 low-latency queuing, policing as part of, 73-74 multi-action policing, 71 overview. 69-70 percentage-based policing, 72 CoPP (control plane policing), 74-75 overview. 68 QoS, 7 unconditional packet drop, 75 policy-map command, 17-19 policy maps CBWFQ (class-based weighted fair queuing), 87-89

color-aware policing, 73 CQ (custom queuing), 86 FIFO (first-in, first-out), 86 hierarchical class-based shaping, 77 hierarchical policing, 71 LLQ (low-latency queuing), 87-90 low-latency queuing, policing as part of, 73-74 multi-action policing, 71 overview, 69-70, 76-77, 86-87 percentage-based policing, 72 percentage-based shaping, 77-78 PQ (priority queuing), 86 PQ-WFQ (IP RTP priority queuing), 87 WFQ (weighted fair queuing), 87 PoP (point of presence), 436 ports class maps, 46 QoS roles, 232-233, 529-531 switch ports connecting to conditionally trusted endpoints, 240 connecting to network infrastructure, 241 connecting to trusted endpoints, 240 connecting to untrusted endpoints, 240 post-queuing, 15 PQ (priority queuing), 86 PQ-WFQ (IP RTP priority queuing), 87 pre-queuing, 15 principal functions of QoS, 14-15 printer endpoints, access-edge design for. 351 propagation, 680-681

protocols, 48-49 class-based classification (class maps), 45-46 data center, 521-523 NBAR2, 142-144 storage virtualization, 522-523 PSTN (public switched telephone network), 3 PVC (permanent virtual circuit), 3

Q

QFPs (Quantum Flow Processor), 699-700 QoE, user expectations, 6 QoS (quality of service) admission control, 14 architectural framework, 14-16 AutoQoS, 25-28 AVC (application visibility control) Internet edge, deploying AVC QoS controls at, 156-158 overview, 154 WAN edge, deploying AVC QoS controls at, 154-156 bandwidth allocation, 14 behavioral model, 15 changes in, 1-2 classification, 14-15 classification and marking tools, 7 congestion management or scheduling tools, 7 deployment principles, 13-14 DiffServ (differentiated services), 6-7 evolution of, 4-5 feature sequencing, 15-16 high-level packet feature sequence, 16

IntServ (integrated services), 6-7 link-specific tools, 7 marking, 14 MQC (modular QoS command-line) framework attaching policies to traffic flows (service policy), 22-23 default behaviors, 19 definition of policies (policy maps), 20-22 hierarchical policies, 23-25 legacy CLI commands, 25-26 overview, 16 syntax, 17-19 traffic classification (class maps), 19-20 overview, 1-2, 5 paradigm shift, 779-780 policing (dropping and markdown), 14 policing, shaping, and markdown tools, 7 post-queuing, 15 pre-queuing, 15 principal functions of, 14-15 queuing, 14-15 shaping, 14 simplification/automation of, 9 standardization and consistency, 9-10 standards evolution overview, 183 RFC 2597 (clarification), 183-184 RFC 4594 (update draft), 185-187 RFC 5865 (proposed standard), 184-185

toolset, 7-8 user expectations, 6 QoS preclassify feature, using, 939-940 QoX, 6 Quantum Flow Processor (QFPs), 699-700 queuing, 14-15 best practices AF queue recommendations, 195 DF queue recommendations, 195 *EF queue recommendations:* the 33% LLO rule, 193-195 overview, 192-193 scavenger class queue recommendations, 195-196 WRED recommendations, 197 deferential queues, 690 defined. 84 guaranteed-bandwidth queues, 690 IPv6, 115 levels of, 85-86 real-time queues, 690 WAN and branch QoS design considerations and recommendations. 689-692 queuing delay, 681 queuing models campus core (Cisco Catalyst 6500) QoS design eight-class (8Q4T ingress and 1P7Q4T egress) queuing models, 314-318 four-class (4Q4T ingress and 1P3Q4T egress) queuing models. 311-314 overview, 308-311

2P6Q4T ingress and egress queuing models, 328-329 twelve-class (8Q4T ingress and 1P7Q4T egress) queuing models, 318-328 Cisco Catalyst 4500 eight-class egress queuing model, 281-284 four-class egress queuing model. 278-281 overview, 277-278 twelve-class egress queuing model, 284-289 converged access (Cisco Catalyst 3850 and Cisco 5760 Wireless LAN controller) QoS design overview, 454 wired 1P7Q3T egress queuing model, 456-459 wired 2P6Q3T egress queuing model, 459-470 wired queuing, 455 wireless 2P2Q egress queuing model, 472-474 wireless queuing, 470-472 Nexus 7000 (F2/F2e-Series I/O modules) default queuing models, 631-633 eight-class (4Q1T ingress/1P3Q1T egress) queuing model, 634-637 four-class (4Q1T ingress/1P3Q1T egress) queuing model, 634 overview, 630 Nexus 7000 (M2-Series I/O modules) default queuing models, 608-610

eight-class (8Q2T ingress/1P3Q4T egress) queuing model, 615-621 four-class (4Q2T ingress/1P3O4T egress) queuing model, 610-615 overview, 607 queuing tools class-based queuing (policy maps) CBWFQ (class-based weighted fair queuing), 87-89 CQ (custom queuing), 86 FIFO (first-in, first-out), 86 LLQ (low-latency queuing), 87-90 overview, 86-87 PQ (priority queuing), 86 PQ-WFQ (IP RTP priority queuing), 87 WFQ (weighted fair queuing), 87 overview. 86 Tx-Ring operation, 91

R

radio downstream, 390 radio upstream, 389 random dropping, 62 re-mark/markdown policers, 62 re-marking and restoring markings, 787 real-time interactive video, 34, 174-175 real-time queues, 690 recommendations and guidelines classification and marking, 55 congestion avoidance, 95-96 congestion management, 95-96

IPv6, 115-116 policing, 79 **RSVP**, 108 shaping, 79 standards and design guidelines, changes in, 2 RED (random early detection), 93 remote-access VPNs, 874-875 RFC (Request for Comments), 2, 6 improvements in, 10 RFC 2597, 183-184 RFC 3662, 34 RFC 4594, 10, 182, 185-187 RFC 4595, 171 RFC 5865, 10, 184-185 room-based videoconferencing, 166 round-robin queues, 85 **RSVP** (Resource Reservation Protocol) branch router (Cisco ISR G2) QoS design, 757 deployment models IntServ/DiffServ model (advanced design), 105-106 IntServ/DiffServ model (basic design), 104-105 overview, 103-104 LLQ and, 106-107 overview, 6, 100-102 proxy, 102-103 recommendations and guidelines, 108 WAN aggregator (Cisco ASR 1000) QoS design advanced RSVP model with application ID, 729-733 basic RSVP model, 726-729 overview, 697, 701, 706, 709, 725-726 WAN and branch QoS design considerations and recommendations, 685-686 RTP traffic, 49

S

scavenger (lower-priority data), 180 scavenger CBWFQs, 691 scavenger class queue recommendations, 195-196 scheduling algorithms, 85 secure multitenant data center architectures, 505 security DoS (denial-of-service) attacks, 34 overview, 206-208 slamming attacks, 206 spoofing attacks, 206 network attacks, 34 and policers, 68 QoS design strategies CPP/CoPP (control plane policing) recommendations, 208-209 data plane policing recommendations, 210-212 overview. 206-208 trust boundaries, 33 worms, 34, 206-208 serialization, 680 server policing model data center QoS models, 529 port QoS roles, 531 service-policy command, 17-19 service provider, working with, 941 service provider core (Cisco CRS) QoS design architecture, 846-849 design steps, 849 overview, 845-846

SP core CoS QoS models eight-CoS SP core model, 857-860 four-CoS SP model, 850-854 overview, 849-850 six-CoS SP core model, 854-857 service provider edge (Cisco ASR 9000) OoS design architecture, 810-814 MPLS DiffServ tunneling models overview. 814-815 pipe mode MPLS DiffServ tunneling, 826-834 short pipe mode MPLS DiffServ tunneling, 834-842 uniform mode MPLS DiffServ tunneling, 815-826 overview, 809 steps for, 814 service set identifiers. See SSID shapers defined, 60 IPv6, 115 network, placing in, 61 overview, 14 partial packets, 777 policers compared, 60, 777-778 recommendations and guidelines, 79 software algorithm to enforce packets to delay, 777 tail drop, 61-62 traffic types, 62 shaping tools class-based shaping (policy maps) hierarchical class-based shaping, 77 overview, 76-77

percentage-based shaping, 77-78 legacy shaping tools ATM traffic shaping, 78 frame relay traffic shaping, 78-79 overview, 78 overview, 75-76 QoS, 7 short pipe mode DSCP-based egress queuing policy, 840-842 ingress policer, 835-838 MPLS DiffServ tunneling, 834-842 MPLS EXP-based egress queuing policy, 838-840 overview, 783-784 signaling, 181 Silver QoS profile for wireless LAN controller (Cisco 5500) QoS design, 400-408 simplification/automation of QoS, 9 single-application server, 660-661 data center access/aggregation (Nexus 5500/2000) QoS design, 573-576 data center QoS models, 528 data center virtual access (Nexus 1000V) QoS design, 544-545 port QoS roles, 530 single-application virtual machines, 655-656 single-rate three-color policers, 65-66 single-rate two-color policers, 64-65 SIP-based PLIM. 762 SIP-10s oversubscription scenarios, six-CoS fabric QoS policy, 855-856

six-CoS interface QoS policy, 856-857 six-CoS SP core model, 854-857 skid buffers, 512-514 slamming attacks, 206 smartphones, use of, 167 SMDC (secure multitenant data center) architectures, 505 SNA (Systems Network Architecture), 3 social networking, appearance and effect on business networks of, 167 software algorithm to enforce packets to delay, 777 SP core CoS QoS models eight-CoS SP core model, 857-860 four-CoS SP model, 850-854 overview, 849-850 six-CoS SP core model, 854-857 SPA-based matrix of ingress classification by SIP or SPA level, 705-706 SPA-based PLIM, 762-763 Spectralink voice priority, 411 SPGs (switch peer groups), 436 spoke routers configured for pertunnel QoS, 910-913 spoofing attacks, 206 SSID (service set identifier) overview, 35 SSID bandwidth allocation between guest and enterprise SSIDs (SSID policy to separate bandwidth distribution), 492-493 SSID-level traffic, 440-441 standard IPsec VPNs, 872-873 standardization and consistency, 9-10

standards and design guidelines, changes in, 2 statistics, monitoring QoS, 540 storage virtualization protocols, 522-523 strategic QoS design (Tifosi Software Inc. case study) business catalysts for QoS reengineering, 216-217 eight-class QoS model, challenges, 219-220 eight-class QoS model, proposed, 217-219 four-class QoS model, original, 215-216 overview, 215 streaming video, 34, 164-165 strict priority queues, 85 sub-line-rate Ethernet: hierarchical shaping and queuing models known SP policing Bc, 796-797 overview, 795 unknown SP policing Bc, 797-798 sub-line-rate Ethernet design implications, 775-778 SVC (switched virtual circuit), 3 switch peer groups (SPGs), 436 switch ports connecting to conditionally trusted endpoints, 240 connecting to network infrastructure, 241 connecting to trusted endpoints, 240 connecting to untrusted endpoints, 240syntax for MQC (modular QoS command-line) framework, 17-19 Systems Network Architecture (SNA), 3

Т

table map feature, mapping markings with, 52-53 tail drop policers/shapers, 61-62 TCP adjust-MSS feature, 883-885 TCP optimization using WAAS (wide area application services), 885-886 template generation and installation (AutoQoS), 28 terminology classification and marking, 32-33 congestion management, 84 TID (traffic identifier), 33 Tifosi Software Inc. (case study) campus QoS design access layer uplink design, 359-360 access QoS design, 350-360 *Cisco Catalyst 3750, 350-360 Cisco Catalyst* 4550, 360-364 *Cisco Catalyst* 6550, 364-370 Cisco IP phones or PCs (conditional trust and classification and marking), accessedge design for, 352-355 *Cisco TelePresence endpoints* (conditional trust), accessedge design for, 352 core layer (40GE) core-link design, 368-370 core layer (10GE) downlink design, 364-368 core OoS design, 364-370 distribution layer distributionlink/core-uplink ports, 362-364 distribution layer downlink ports, 360-362

distribution QoS design, 360-364 eight-class 1P3Q3T egress queuing design, 357-359 eight-class 1P1Q3T ingress queuing design, 355-357 overview, 347-350 printer endpoints, access-edge design for, 351 wireless access endpoints (DSCP Trust), access-edge design for, 351 converged access QoS design access-edge design for Cisco IP phones and PCs (conditional trust and classification and marking), 482-485 access-edge design for Cisco TelePresence endpoints (conditional trust), 482 access-edge design for mobile wireless clients (dynamic policy with classification and marking), 489-490 access-edge design for wired access endpoints (DSCP trust), 481-482 access-edge design for wired printer endpoints (no trust), 481 access-edge wired queuing design, 485-488 access-edge wireless queuing design, 491-492 Cisco ISE (Identity Services Engine), 495 CT 5760 Wireless LAN controller uplink ports, 493-495 overview, 477-479

SSID bandwidth allocation between guest and enterprise SSIDs (SSID policy to separate bandwidth distribution), 492-493 wired policies, 481-488 wireless policies, 488-495 data center QoS design access/aggregation layer Nexus 5500/2000 QoS design, 659-666 core layer Nexus 7000 QoS design, 666-672 DSCP mutation for signaling traffic between campus and data center, 671-672 multi-application server, 661-662 *multi-application virtual* machines, 656-657 network-edge queuing, 657-659,663-666 network-edge queuing (F2 modules), 666-668 network-edge queuing (M2 modules), 668-671 overview. 651-655 single-application server, 660-661 single-application virtual machines, 655-656 trusted server, 660 trusted virtual machines, 655 virtual access layer Nexus 1000V QoS design, 655-659 home office VPN application requirements, 944-945 overview, 943-944 QoS configuration, 945-952

MPLS VPN QoS design CE router internal QoS (Cisco ASR 1000), 863 CE router LAN-edge QoS policies. 863 CE router VPN-edge QoS policies. 863-866 overview, 861-862 P router interface QoS, 868 P router internal QoS (Cisco CRS-3), 868 PE router core-edge QoS, 867-868 PE router customer-edge QoS, 866-867 PE router internal QoS (Cisco ASR 9000), 866 overview, 215 strategic QoS design business catalysts for QoS reengineering, 216-217 eight-class QoS model, challenges, 219-220 eight-class QoS model, proposed, 217-219 four-class QoS model, original, 215-216 WAN and branch OoS design internal PLIM QoS for ASR 1000, 762-763 LAN-edge QoS policies, 763-765 overview, 759-760 WAN-edge QoS policies, 765-768 token bucket algorithms, 62-64 top-down deployments, 168 topologies for IPsec VPN IPsec with GRE, 873-874

overview, 871-872 remote-access VPNs, 874-875 standard IPsec VPNs, 872-873 ToS (type of service), 32, 51 traffic classes characteristics of, 4 CPP/CoPP, 985-987 guidelines for, 10 overview, 4 traffic identifier (TID), 33 transactional data (low-latency data), 178 trust boundaries, 230-231, 399-400 trust CoS, 228, 251-252 trust DSCP, 228, 252 trust policy, 443-444, 446 trust states and operations, 227-230 trusted endpoints, 231 trusted server models data center access/aggregation (Nexus 5500/2000) QoS design, 570 data center core (Nexus 7000) QoS design, 638 data center QoS models, 528 data center virtual access (Nexus 1000V) QoS design trusted server model, 541 untrusted server model. 541-544 port QoS roles, 530 Tifosi Software Inc. (case study), 660 trusted virtual machines, 655 TSpec (transmission specification), 388 tunnel ToS values, 51 tunneling traffic, 114-115

twelve-class queuing models

Cisco Catalyst 4500, 284-289 Cisco Catalyst 6500, 318-328 GET VPN QoS design, 934-936 **Tx-Ring, 91, 682-683 TXOP (transmission opportunity),** 388 **type of service (ToS), 32, 51**

U

UDP (User Datagram Protocol), 93 unconditional packet drop, 75 uniform mode ingress policer, 816-821 MPLS DiffServ tunneling, 815-826 MPLS EXP-based egress queuing policy, 822-823 MPLS EXP-to-QG ingress mapping policy, 823-824 overview, 782 QG-based egress queuing policy, 824-826 unknown SP policing Bc, 797-798 untrusted endpoints, 231 untrusted server model Cisco Catalyst 3750, 251 data center access/aggregation (Nexus 5500/2000) QoS design, 570-572 data center QoS models, 528 data center virtual access (Nexus 1000V) QoS design, 541-544 Nexus 7000, 638-642 port QoS roles, 530 untrusted state, 227 upstream QoS marking strategy, 392-394

upstream traffic, 389-390, 429-430 user expectations, 6

V

VEM (virtual ethernet module), 537-539 video applications broadcast video, 173-174 compression, 172-173 evolution of. 164-166 interactive video, 164, 166 optimized priority, 411 overview. 171-173 real-time interactive, 174-175 streaming video, 164-165 video conferencing, 166 video surveillance, 165 video traffic broadcast video, 34 categories of, 4-5 classification and marking, 34 growth of, 2 interactive video. 34 multimedia conferencing, 34 multimedia streaming, 34 overview, 4 real-time interactive video, 34 streaming video, 34 virtual access layer Nexus 1000V QoS design, 655-659 virtualized multiservice data center architectures, 503-505 VLAN-based QoS, 232-233 VMDC (virtualized multiservice data center) architectures, 503-505

VMs (virtual machines), 535-537. See also data center virtual access (Nexus 1000V) QoS design

VoD streams, 165

voice

bandwidth, 171 optimized priority, 411 overview, 170-171 recommendations, 170 requirements, 170 traffic. 4 voice codecs over VPN connection, using, 886-887 VoIP AutoQoS, 963-968 Cisco 5500, 410-413 jitter buffers, 170 latency, 170 PLC (packet-loss concealment), 171 VOQs (virtual output queues), 512-514, 564-567, 605 VQIs (virtual queuing indexes), 605

VSM (virtual supervisor module), 537-539

W

WAN aggregation routers, 677-678
WAN aggregator ingress/internal QoS, 692
WAN aggregator LAN edge, 693
WAN aggregator (Cisco ASR 1000) QoS design
additional platform-specific QoS design options, 725-733
architecture, 698-700
AutoQoS SRND4, 733
control plane policing, 733

egress QoS models eight-class model, 712-715 four-class model, 709-712 overview, 709 twelve-class model, 715-725 ESPs (embedded service processors), 698-699 ingress QoS models, 708 internal QoS overview. 701 SIP-based PLIM, 707-708 SIP-10s oversubscription scenarios, 703 SPA-based matrix of ingress classification by SIP or SPA level, 705-706 SPA-based PLIM, 706-707 overview, 697, 701, 706, 709, 725-726 QFPs (Quantum Flow Processor), 699-700 **RSVP** advanced RSVP model with application ID, 729-733 basic RSVP model, 726-729 overview, 725-726 steps for, 700 WAN aggregator WAN edge, 693 WAN and branch QoS design (Tifosi Software Inc. case study) internal PLIM QoS for ASR 1000, 762-763 LAN-edge QoS policies, 763-765 overview, 759-760 WAN-edge QoS policies, 765-768 WAN and branch QoS design considerations and recommendations architectures, 677

AVC (application visibility control), 687 branch interface OoS roles, 692-693 CBWFQ (class-based weighted fair queuing), 683 CPP (control plane policing), 687 hardware versus IOS software, 678 jitter, 681 latency, 679-681 link types and speeds, 687-688 LLQ (low-latency queuing), 684 Medianet, 686 NBAR2, 687 overview, 675-676 **OoS** models CPP (control plane policing), 692 egress QoS models, 689-692 ingress QoS models, 689 overview, 688-689 **RSVP** (Resource Reservation Protocol), 685-686 Tx-Ring, 682-683 WRED (weighted random early detect), 685 WAN edge, 137, 154-156, 765-768 WebEx, 118 WFQ (weighted fair queuing), 85, 87 wired and wireless LAN environments compared, 374-376 wired-only conditional trust model, 444-446 wired policies, 481-488 wired 1P7Q3T egress queuing model, 456-459 wired 2P6Q3T egress queuing model, 459-470 wired queuing, 455

wireless access changes in, 2 endpoints (DSCP Trust), access-edge design for, 351 mapping markings for, 43 overview, 4 WLAN QoS profiles, 400-408 wireless LAN controller (Cisco 5500) QoS design AVC (application visibility control), 417-424 Bronze QoS profile, 400-408 CAC (call admission control) configuring, 414-415 overview, 413 downstream traffic, 425-429 EDCA, optimizing, 411-412 eight-class model design, 430-431 enforcement points, 398 four-class model design, 425-430 Gold QoS profile, 400-408 guest QoS profile, building, 408-410 Media Session (SIP) snooping, 416-417 overview, 397 Platinum QoS profile, 400-408 Silver QoS profile, 400-408 strategy, developing, 424-431 trust boundaries, 399-400 twelve-class model design, 431 upstream traffic, 429-430 VoIP applications, 410-413 WLAN QoS profiles, 400-408 WMM policy enabling, 413-414 overview. 405-408

wireless LAN QoS considerations and recommendations ACs (access categories), 383-385 AIFSN (arbitration interframe spacing number), 385-386 building blocks for, 376-382 CAPWAP (Control and Wireless Access Points), 389 CSMA/CD (carrier sense multiple access with collision detection), 377-378 CW (Contention Window), 378-382 CW_{max}, 386-387 CW_{min}, 386-387 DCF (Distributed Coordination Function), 376-382 downstream QoS marking strategy, 394-395 downstream traffic flow, defining, 390 EDCA (Enhanced Distributed Channel Access), 382-388 t802.11e standard, 382-388 overview, 373-374, 389 QoS mappings and markings, 390-391 TSpec (transmission specification), 388 TXOP (transmission opportunity), 388 upstream QoS marking strategy, 392-394 upstream traffic flow, defining, 389-390 wired and wireless LAN environments compared, 374-376 wireless policies, 488-495 wireless 2P2Q egress queuing model, 472-474

wireless queuing, 470-472
wireless traffic, 35
WMM (Wireless Multimedia), 374, 438
WMM policy

enabling, 413-414
overview, 405-408

worms, 34, 206-208

WRED (weighted random early detection), 93-95, 197, 685