Third Edition

## Development with the Force.com Platform

Building Business Applications in the Cloud

**Developer's Library** 

FREE SAMPLE CHAPTER

## SHARE WITH OTHERS

in

## Praise for Development with the Force.com Platform, Third Edition

"The third edition of *Development with the Force.com Platform* is a must-read for anyone building enterprise applications in the cloud. Whether you're a CEO or a code ninja, Jason's insight into the Force.com platform is priceless. Why waste time learning from your own mistakes when you can learn from a master."

-Howard Brown, CEO and Founder, RingDNA

"I absolutely love this book. Jason has organized and written it in a simplified manner which makes the concepts easy to grasp for all audiences. I recommend it for any developer, consultant, or manager new to or currently working with the Force.com platform."

-Stephanie Buchenberger, Salesforce.com Delivery Manager, Appirio

"Solid evolution of an already well-written book! The layout, format and content make it a great tutorial for developers new to Apex as well as an informative and thorough reference for the most experienced architect. Very up to date to the platform with practical examples that will undoubtedly be used again and again."

-Tom Hedgecoth, Vice President, Global Consulting - sakonent

"This is still the best, most comprehensive book on the Force.com platform written. If you are new to Force.com, then this is the place to start. If you're an experienced developer, then this is the book you'll return to, over and over again. It's an essential companion for all Force.com developers."

-Kevin Ott, Senior Director, Engineering, Cisco Systems

"Jason touches on all the core elements of Force.com with a balanced blend of configuration and code. If you're new to the platform, this book will save you countless hours as you come up to speed—and if you're a seasoned expert you probably already own it. In either case, consider it required reading."

—Adam Purkiss, Principal Architect, MondayCall Solutions, and Organizer of the Bay Area Salesforce Developer User Group

"As a Salesforce system administrator and business analyst making the transition to Force.com developer, this book helps me daily. It's at the perfect level to cut through the vast amount of information available for developing on Force.com on the one hand, and get to the details needed to make my programs work on the other. I keep this book open perpetually, and it's the first place I go when I get stuck. The sample coding is strong and very reusable; it's the #1 tool in my box. I'd highly recommend *Development with the Force.com Platform* to anyone making the transition from Salesforce system administrator or business analyst to developer."

-Gene Teglovic, PSA Consultant, Financialforce.com

This page intentionally left blank

# Development with the Force.com Platform

## Building Business Applications in the Cloud

## Third Edition

Jason Ouellette

## ♣Addison-Wesley

Upper Saddle River, NJ • Boston • Indianapolis • San Francisco New York • Toronto • Montreal • London • Munich • Paris • Madrid Cape Town • Sydney • Tokyo • Singapore • Mexico City Many of the designations used by manufacturers and sellers to distinguish their products are claimed as trademarks. Where those designations appear in this book, and the publisher was aware of a trademark claim, the designations have been printed with initial capital letters or in all capitals.

The author and publisher have taken care in the preparation of this book, but make no expressed or implied warranty of any kind and assume no responsibility for errors or omissions. No liability is assumed for incidental or consequential damages in connection with or arising out of the use of the information or programs contained herein.

The publisher offers excellent discounts on this book when ordered in quantity for bulk purchases or special sales, which may include electronic versions and/or custom covers and content particular to your business, training goals, marketing focus, and branding interests. For more information, please contact:

#### U.S. Corporate and Government Sales (800) 382-3419 corpsales@pearsontechgroup.com

For sales outside the United States, please contact:

## International Sales international@pearsoned.com

Library of Congress Control Number: 2013950238

Visit us on the Web: informit.com/aw

Copyright © 2014 Pearson Education, Inc.

All rights reserved. Printed in the United States of America. This publication is protected by copyright, and permission must be obtained from the publisher prior to any prohibited reproduction, storage in a retrieval system, or transmission in any form or by any means, electronic, mechanical, photocopying, recording, or likewise. To obtain permission to use material from this work, please submit a written request to Pearson Education, Inc., Permissions Department, One Lake Street, Upper Saddle River, New Jersey 07458, or you may fax your request to (201) 236-3290.

Screenshots © 2014 Salesforce.com, Inc. All rights reserved.

ISBN-13: 978-0-321-94916-5 ISBN-10: 0-321-94916-1

Text printed in the United States on recycled paper at RR Donnelley in Crawfordsville, Indiana.

First printing: December 2013

Editor-in-Chief Mark Taub

Executive Editor Laura Lewin

Development Editor Songlin Qiu

Managing Editor Kristy Hart

Project Editor Andy Beaster

Copy Editor Karen Annett

Indexer Heather McNeill

Proofreader Chuck Hutchinson

Technical Reviewers Adam Purkiss Gene Teglovic

Publishing Coordinator Olivia Basegio

Cover Designer Chuti Prasertsith

Compositor Nonie Ratcliff \*

## For Landon

\*

## **Contents at a Glance**

- 1 Introducing Force.com 1
- 2 Database Essentials 21
- 3 Database Security 71
- 4 Business Logic 99
- 5 Advanced Business Logic 143
- 6 User Interfaces 185
- 7 Advanced User Interfaces 233
- 8 Mobile User Interfaces 263
- 9 Batch Processing 281
- 10 Integration with Force.com 301
- 11 Advanced Integration 339
- 12 Social Applications 369 Index 387

## **Table of Contents**

1 Introducing Force.com 1

Force.com in the Cloud Computing Landscape 1 Platform as a Service (PaaS) 2 Force.com as a Platform 4 Force.com Services 7 Inside a Force.com Project 9 Project Selection 9 Team Selection 11 Lifecycle 12 Tools and Resources 15 Sample Application: Services Manager 17 Background 17 User Roles 18 Development Plan 19 Summary 19

## 2 Database Essentials 21

Overview of Force.com's Database 21 Objects 22 Fields 23 Relationships 25 Query Language 26 Data Integration 29 Working with Custom Objects 32 Force.com Developer Edition 32 Tools for Custom Objects 33 Object Creation 35 Field Creation 38 Entering and Browsing Data 41 Additional Database Features 43 Sample Application: Data Model 49 Data Model Design Goals 49 Data Model Specification 50

viii Contents

Implementing the Data Model 58 Importing Data 64 Summary 69

3 Database Security 71 Overview of Database Security 71 Object-Level Security 74 Profiles 74 Permission Sets 76 Field-Level Security 77 Record-Level Security 79 Record Ownership 79 User Groups 80 Sharing Model 80 Sample Application: Securing Data 84 Designing the Security Model 85 Implementing the Security Model 88 Testing the Security Model 94 Summary 98

4 Business Logic 99 Introduction to Apex 100 Introducing the Force.com IDE 101 Installation 101 Force.com Perspective 101 Force.com Projects 103 Problems View 103 Schema Explorer 103 Apex Test Runner View 103 Execute Anonymous View 104 Apex Language Basics 105 Variables 105 Operators 109 Arrays and Collections 110 Control Logic 113 Object-Oriented Apex 117 Understanding Governor Limits 120 Database Integration in Apex 120 Database Records as Objects 121 Database Queries 122 Persisting Database Records 128 Database Triggers 130 Database Security in Apex 133 Debugging Apex Using Developer Console 133 Checkpoints 133 Execution Logs 134 Unit Tests in Apex 136 Test Methods 136 Test Data 136 Running Tests 137 Sample Application: Validating Timecards 138 Force.com IDE Setup 138 Creating the Trigger 138 Unit Testing 140 Summary 142

#### 5 Advanced Business Logic 143

Aggregate SOQL Queries 144 Aggregate Functions 144 Grouping Records 145 Grouping Records with Subtotals 146 Additional SOQL Features 148 Inner Join and Outer Join 148 Semi-Join and Anti-Join 150 Multi-Select Picklists 154 Salesforce Object Search Language (SOSL) 154 SOSL Basics 155 SOSL in Apex 155 Transaction Processing 156 Data Manipulation Language (DML) Database Methods 157 Savepoints 159 Record Locking 161

Apex Managed Sharing 162 Sharing Objects 162 Creating Sharing Rules in Apex 163 Sending and Receiving Email 168 Sending Email 168 Receiving Email 172 Dynamic Apex 174 Dynamic Database Queries 175 Schema Metadata 177 Dynamic Instance Creation 179 Custom Settings in Apex 180 Sample Application: Adding Email Notifications 181 Summary 183

#### 6 User Interfaces 185

Introduction to Visualforce 186 Overview of Visualforce 186 Getting Started with Visualforce 188 Visualforce Controllers 191 Standard Controllers 191 Custom Controllers 193 Controller Extensions 197 View Components 198 View Component Basics 198 Data Components 200 Action Components 203 Primitive Components 204 Force.com-Styled Components 205 Force.com User Interface Components 208 Visualforce and the Native User Interface 209 Standard Pages 210 Standard Buttons 213 Page Layouts 213 Custom Buttons and Links 215 Custom Tabs 215

Visualforce in Production 215 Debugging and Tuning 215 Security 218 Error Handling 220 Governor Limits 221 Unit Tests 222 Sample Application: Skills Matrix 222 Basic Implementation 224 Full Implementation 224 Implementation Walk-Through 225 Summary 232

#### 7 Advanced User Interfaces 233

Asynchronous Actions 233 Partial Page Refresh 234 Action as JavaScript Function 235 Action as Timed Event 237 Action as JavaScript Event 237 Indicating Action Status 238 Modular Visualforce 240 Static Resources 241 Inclusion 242 Composition 242 Custom Visualforce Components 244 Dynamic Visualforce 246 Dynamic Field References 246 Component Generation 248 Single-Page Applications in Force.com 250 JavaScript Remoting 250 Force.com with AngularJS 251 Introduction to Force.com Sites 254 Enabling and Creating a Site 254 Security Configuration 255 Adding Pages to a Site 256 Authenticating Users 257 Sample Application: Enhanced Skills Matrix 258 Summary 262

8 Mobile User Interfaces 263
 Overview of Salesforce Mobile Technology 263
 Salesforce Applications 264
 Custom Applications 265
 Getting Started with Mobile Web Applications 267
 Frameworks 268
 Data Access 269
 Deployment 270
 Sample Application: Mobile Timecard Entry 272
 Summary 279

#### 9 Batch Processing 281

Introduction to Batch Apex 282 Batch Apex Concepts 282 Understanding the Batchable Interface 283 Applications of Batch Apex 284 Getting Started with Batch Apex 285 Developing a Batch Apex Class 285 Working with Batch Apex Jobs 286 Using Stateful Batch Apex 289 Using an Iterable Batch Scope 290 Limits of Batch Apex 292 Testing Batch Apex 293 Scheduling Batch Apex 293 Developing Schedulable Code 293 Scheduling Batch Apex Jobs 294 Sample Application: Missing Timecard Report 296 Creating the Custom Object 297 Developing the Batch Apex Class 298 Testing the Missing Timecard Feature 299 Summary 300

## 10 Integration with Force.com 301

Apex Callouts 301 Calling RESTful Services from Apex 302 Calling SOAP Services from Apex 304 Calling into Force.com Using REST 306 Getting Started with Force.com REST API 306 Force.com REST API Walk-Through 308 Creating Custom Apex REST Web Services 312 Calling into Force.com Using SOAP 314 Understanding Force.com SOAP API 314 Using the Enterprise API 322 Creating Custom Apex SOAP Web Services 326 Sample Application: Anonymous Benchmarking 329 Visualforce Page Design 330 Visualforce Controller Design 331 Integrating the SOAP Web Service 333 Sample Implementation 335 Summary 338

#### 11 Advanced Integration 339

Introduction to the Force.com Streaming API 340 Overview 340 Getting Started with Force.com Streaming API 341 Working with the Force.com Bulk API 344 Overview 345 Importing Records 346 Exporting Records 347 Getting Started with Force.com Canvas 349 Overview 349 Getting Started with Force.com Canvas 350 Introduction to the Force.com Tooling API 354 Overview 355 Getting Started with Force.com Tooling API 355 Understanding the Force.com Metadata API 360 Overview 360 Getting Started with the Metadata API 361 Sample Application: Database Integration 363 Integration Scenario 363 Implementation Strategy 363 Sample Implementation 364 Summary 366

## 12 Social Applications 369

Overview of the Chatter Data Model 370 Chatter Posts 370 Chatter Comments 374 Feed-Tracked Changes 376 Followed Records 376 Using Chatter in Apex 378 Introduction to the Chatter REST API 379 Working with Chatter Visualforce Components 380 Sample Application: Follow Project Team 382 Summary 386

Index 387

## Acknowledgments

There are many people to thank for this book.

- Laura Lewin: Laura is an Executive Editor at Pearson. She's the person I email when I'm late on a chapter to apologize and offer unique excuses. No matter how friendly her response, which is always extremely friendly, the exchange helps pressure and shame me into working harder to meet the deadlines.
- Adam Purkiss, Gene Teglovic: The technical reviewers for this edition have really impressed me with what they caught in the draft. They verified all of the code listings and made countless suggestions for improvement throughout.
- **Songlin Qiu:** Songlin is a Development Editor at Pearson. There are no figure/listing numbering, styling, grammatical, or consistency problems that go unnoticed when she's on the job.
- Olivia Basegio: Olivia is an Editorial Assistant at Pearson. She's a big part of making the publishing process fairly painless.
- Kavindra Patel, Nick Tran: These two work at Salesforce.com and have been longtime supporters of the book, especially this third edition. I can't thank them enough.
- Jay Gauthier: Jay is the VP of R&D at Software AG. His detailed feedback on the second edition of this book drove some of the improvements found in this edition.
- Gretchen, Mark, Tom, and Nate: Writing this book made me true to my panda name, so +1,000 for your associated pain and suffering. Now that it's done, I need a new name, like Well-Tempered Panda.
- **Tracey:** Thank you for supporting me as always, checking on me to see if I'm still alive in my writing chair, and making "rocket fuel" (iced coffee), which lost its kick somewhere around Chapter 6.

## About the Author

Jason Ouellette is a SaaS entrepreneur and independent technology consultant with 17 years of experience in the enterprise software industry, including 9 years of hands-on work with Salesforce.com. He is currently CTO and Co-Founder of SocialPandas, a SaaS product company focused on converting social data into actionable intelligence for salespeople. In his prior role as Chief Architect of Appirio, a leading Salesforce.com consultancy, he led the development of popular Salesforce AppExchange applications such as Cloud Sync, Cloud Factor, and Professional Services Enterprise. He was recognized by Salesforce as a Force.com MVP in 2011–2013, and Force.com Developer Hero in 2009. He has a B.S. in Information and Decision Systems from Carnegie Mellon University.

## Preface

I wrote this book to help developers discover Force.com as a viable, even superior tool for building business applications.

I'm always surprised at how many developers I meet who aren't aware of Force.com as a platform. They know of Salesforce, but only that it's a CRM. Even those who have heard of Force.com are amazed when I describe what Appirio and other companies are building with it. "I didn't know you could do that with Force.com" is a common reaction, even to the simplest of things such as creating custom database tables.

Since the second edition of this book, Salesforce has delivered more than six major releases. This third edition refocuses the book on custom application development and away from "clicks not code"-style, configuration-driven features. It contains updates throughout to cover new capabilities such as Developer Console, JSON support, Streaming and Tooling APIs, REST integration, and support for MVC frameworks like AngularJS in Visualforce. It also features a new chapter: Chapter 8, "Mobile User Interfaces."

Although there are more cloud-based application development platforms than ever before, Force.com continues to offer unique and outstanding value for business applications. With its core strength in customer data management, deep set of thoughtfully integrated features, and support for open standards, Force.com can save you significant time and effort throughout the software development lifecycle.

## Key Features of This Book

This book covers areas of Force.com relevant to developing applications in a corporate environment. It takes a hands-on approach, providing code examples and encouraging experimentation. It includes sections on the Force.com database, Apex programming language, Visualforce user interface technology, integration to other systems, and supporting features such as workflow and analytics. SFA, CRM, customer support, and other prebuilt applications from Salesforce are not discussed, but general Force.com platform skills are helpful for working in these areas as well. The book does not cover cloud computing in general terms. It also avoids comparing Force.com with other technologies, platforms, or languages. Emphasis is placed on understanding Force.com on its own unique terms rather than as a database, application server, or cloud computing platform. Although Force.com is a commercial service sold by Salesforce, all the material in this book was developed using a free Force.com Developer Edition account. Additionally, every feature described in this book is available in the free edition.

Throughout the text, you will see sidebar boxes labeled Note, Tip, or Caution. Notes explain interesting or important points that can help you understand key concepts and techniques. Tips are little pieces of information that will help you in real-world situations, and often offer shortcuts to make a task easier or faster. Cautions provide information about detrimental performance issues or dangerous errors. Pay careful attention to Cautions.

## **Target Audience for This Book**

This book is intended for application developers who use Java, Ruby, or other high-level languages to build Web and rich client applications for end users. It assumes knowledge of relational database design and queries, Web application development using HTML and JavaScript, and exposure to Web services.

## Code Examples for This Book

The code listings in this book are available on Github: http://goo.gl/fjRqMX. They are also available as a Force.com IDE project, also freely available on Github: https://github.com/jmouel/dev-with-force-3e.

## Editor's Note: We Want to Hear from You!

As the reader of this book, you are our most important critic and commentator. We value your opinion and want to know what we're doing right, what we could do better, what areas you'd like to see us publish in, and any other words of wisdom you're willing to pass our way.

You can email or write me directly to let me know what you did or didn't like about this book—as well as what we can do to make our books stronger.

Please note that I cannot help you with technical problems related to the topic of this book, and that due to the high volume of mail I receive, I might not be able to reply to every message.

When you write, please be sure to include this book's title and author as well as your name and phone number or email address. I will carefully review your comments and share them with the author and editors who worked on the book.

Email: laura.lewin@pearson.com

Mail: Laura Lewin Executive Editor Addison-Wesley/Pearson Education, Inc. 75 Arlington St., Ste. 300 Boston, MA 02116

4

# H Business Logic

Business logic in Force.com is developed in Apex, a programming language designed for the Force.com platform. Through Apex code, many platform features, such as the database and user interface, can be customized to meet the needs of individual users and companies.

This chapter introduces Apex as a language for writing business logic, specifically where it interacts with the Force.com database. It uses a combination of explanatory text and code snippets to introduce concepts and encourage experimentation. This approach assumes you're already experienced in some other high-level, object-oriented programming language and would like to see for yourself how Apex is different.

The chapter consists of the following sections:

- Introduction to Apex—Learn basic facts about Apex and how it differs from other programming languages.
- *Introducing the Force.com IDE*—*Take a brief tour of the Force.com IDE, a user interface for developing, debugging, and testing Apex code.*
- *Apex language basics*—Learn the building blocks of the Apex language, such as data types and loops.
- **Database integration in Apex**—Incorporate the Force.com database into your Apex programs through queries, statements that modify data, and code executed automatically when data is changed.
- **Debugging Apex using Developer Console**—With Developer Console, you can directly inspect the state of your Apex code as it runs.
- Unit tests in Apex—Write tests for your code and run them in Developer Console.
- **Sample application**—Walk through the implementation of a data validation rule for the Services Manager sample application.

#### Note

The code listings in this chapter are available in a GitHub Gist at http://goo.gl/evtet.

## **Introduction to Apex**

Apex is a stored procedure-like language that runs entirely on the Force.com platform. It provides object-oriented features and tight integration with the Force.com database. It's mainly used in custom user interfaces and in triggers, code that is executed when data is changed in the database.

Apex is not a general-purpose programming language like Java or C. Its scope is limited to business and consumer applications that operate on relational data and can benefit from the feature set of the surrounding Force.com platform.

Apex programs exist in a multitenant environment. The computing infrastructure used to execute Apex is operated by Salesforce and shared among many developers or tenants of the system. As a result, unlike general-purpose programming languages you are familiar with, the execution of Apex programs is closely controlled to maintain a consistently high quality of service for all tenants.

This control is accomplished through governor limits, rules that Force.com places on programs to keep them operating within their allotted share of system resources. Governor limits are placed on database operations, memory and bandwidth usage, and lines of code executed. Some governor limits vary based on the type of licensing agreement you have in place with Salesforce or the context that the code is running in, and others are fixed for all users and use cases.

#### Note

The most prevalent governor limits are discussed throughout this book, but it is not a complete treatment of the subject. The authoritative guide to governor limits is the *Force.com Apex Code Developer's Guide*, available at http://developer.force.com. Educate yourself on governor limits early in the development process. This education will alter the way you architect your Apex code and prevent costly surprises. Additionally, test all of your Apex code with production-like data volumes. This helps to expose governor-related issues prior to a production deployment.

Here are a few important facts about Apex:

- It includes integrated testing features. Code coverage is monitored and must reach 75% or greater to be deployed into a production environment.
- It is automatically upgraded. Salesforce executes all of its customers' unit tests to verify that they pass before deploying a major release of the Force.com platform. Your code is always running on the latest version of Force.com and can take advantage of any and all new functionality without the hassle and risks of a traditional software upgrade process.
- There is no offline runtime environment for Force.com. You can edit your code on your desktop computer, but it must be sent to Force.com for execution.
- Apex is the only language that runs on the Force.com platform. You can integrate Apex with programs running outside of Force.com using HTTP-based techniques such as REST.

• The Force.com database is the only database integrated into the Apex language. Other databases can be integrated through Web services or other technology using HTTP.

The two primary choices for developing Apex code are the Web-based App Builder Tools and the Force.com IDE, provided as a stand-alone application as well as a plug-in to the standard Eclipse IDE. The Force.com IDE is the more powerful and developer-friendly of the two, so it is used throughout this book.

## Introducing the Force.com IDE

The Force.com IDE is an extension to the standard Eclipse development tool for building, managing, and deploying projects on the Force.com platform. This section covers installation and gives a brief walk-through of the Force.com IDE components used throughout this book.

## Installation

The Force.com IDE is distributed in two forms: a stand-alone application and a plug-in to the Eclipse IDE. If Force.com is your primary development language or you are not an existing Eclipse IDE user, the stand-alone version is a good choice. The plug-in version of the Force.com IDE requires Eclipse, which you can find at www.eclipse.org. Only specific versions of Eclipse are supported by the Force.com IDE. If you are already using Eclipse but it's an unsupported version, keep your existing Eclipse version and install the supported version just for use with the Force.com IDE. Multiple versions of Eclipse can coexist peacefully on a single computer.

Visit http://wiki.developerforce.com/index.php/Apex\_Toolkit\_for\_Eclipse to learn how to install the stand-alone and plug-in versions of the Force.com IDE.

## **Force.com Perspective**

A perspective is a concept used by Eclipse to describe a collection of user interface components. For example, Eclipse has built-in perspectives called Java and Java Debug. By installing the Force.com IDE, you've added a perspective called Force.com. Figure 4.1 shows the Force.com perspective, indicated in the upper-right corner.

If you do not see the Force.com perspective, click the menu option Window, Open Perspective, Other; select Force.com from the Open Perspective dialog; and click the OK button. The Open Perspective dialog is shown in Figure 4.2.

The Force.com perspective includes several user interface panels, called Views. You can see two of them at the bottom of Figure 4.1: Execute Anonymous and Apex Test Runner. It also adds a new type of project called the Force.com Project, which is shown in the left-side Navigator tab. The first step to using the Force.com IDE is to create a Force.com Project.

Devidements with the Forecaon Platform (Ind Edition) Betting: A point of the foreca	11 Package Explorer 13 🖂 😳 🐨	TimecardManager.cls II
	★ Development with the Force.com Platform (1rd fddto ★ Referenced Platforms ★ Descriptions ★ Descriptions	<pre>ml public class TimecondNanger {     public class TimecondNanger {     public class TimecondNanger {     public static void hund = TimecondNange(isistTimecondco eldTimeconds,         ifistTimecond_conserved = Set2Do();     for (Timecond_c clinecari = TimecondS) {         Set2D = contactLds = mem Set2Do();         for (Timecond_c clinecari = [select Id, Start_Date_c,             intractasignment.c. = [select Id, Start_Date_c,             intercondSecotion(%) o asignments');         }         Boolean hasAssignment;         for (Timecond_c clinecari = meTimecondS) {             theorement: for (Timecond_c clinecari = [select Id, Start_Date_c,                  theorement: for (Timecond_c clinecari = [select Id, Start_Date_c,</pre>

Figure 4.1 Force.com perspective

	itory Exploring
移 Debug	
Force.com	(default)
ava Java	
🕅 Java Brows	ing
Java Type H	Hierarchy
Resource	
Software a	nd Workspace Center
🗄 Team Sync	hronizing
X XML	
Show all	
Show all	

Figure 4.2 Open Perspective dialog

## **Force.com Projects**

A Force.com Project allows you to read and write code, user interfaces, and other metadata objects within a Force.com organization from your local computer. Although this metadata is edited locally, it must be deployed to the Force.com service to run. Deployment to Force.com occurs automatically every time you make a modification to an object in a Force.com Project and save the changes. The contents of a Force.com Project are visible in the Navigator or Package Explorer Views.

## Note

Force.com does not provide its own integrated source control system, but Force.com Projects can be integrated into your company's source control system through the built-in Team features of Eclipse. Refer to the Eclipse documentation for more information.

## **Problems View**

The Force.com IDE leverages the standard Eclipse View called Problems to display compilation errors. When you save changes to an object in a Force.com Project, it is sent over the network to the Force.com service for compilation. If compilation fails, Force.com-specific errors are added to the Problems View. In most cases, you can double-click a problem row to navigate to the offending line of code.

## Schema Explorer

The Schema Explorer allows direct interaction with the Force.com database. Use it to inspect objects and fields and to execute database queries and preview their results. To open the Schema Explorer, double-click the object named salesforce.schema in any Force.com Project. In Figure 4.3, the Schema Explorer is open and displaying the fields in the Project object in its right panel. In its left panel, a query has been executed and has returned a list of Contact records.

## **Apex Test Runner View**

All business logic written in Force.com must be accompanied by unit tests to deploy it to a production environment. Apex Test Runner View is a user interface to run unit tests and view test results, including statistics on code performance and test coverage. If the Apex Test Runner is not already visible on the bottom of your screen, go to the Window menu and select Show View, Apex Test Runner.



Figure 4.3 Force.com IDE Schema Explorer

## **Execute Anonymous View**

The Execute Anonymous View provides an interactive, immediate way to execute arbitrary blocks of Apex code. Unless noted otherwise, you can execute all the code snippets in this chapter directly from the Force.com IDE using the Execute Anonymous View.

To try the Execute Anonymous View, first create a new Force.com Project. Go to the File menu and select File, New Force.com Project. Enter a project name; enter your Force.com username, password, and security token; and click the Next button. If you receive an error on this step, double-check your username, password, and security token. Also make sure you're providing the credentials for a Developer Edition organization, given that other types of organizations might not have access to the Force.com API. Select the metadata components Apex and Visualforce; then click the Finish button to create the project.

After you've created a project for your Development Edition organization, the Execute Anonymous View should be visible in the lower-right half of the screen. If not, go to the Window menu and select Show View, Execute Anonymous. In the Source to Execute text box, enter the code given in Listing 4.1. If the text box is not visible, resize your Execute Anonymous View until it's tall enough to see it. If the text box is disabled, double-click the Execute Anonymous tab to maximize and enable it. After you've entered the code, click the Execute Anonymous button to run it.

Listing 4.1 Hello World

```
String helloWorld(String name) {
  return 'Hello, ' + name;
}
System.debug(helloWorld('Apex'));
```

This sample code defines a function called helloWorld that accepts a single String parameter. It then invokes it with the name Apex and displays the results, Hello Apex, to the debug log.

## **Apex Language Basics**

This section describes the building blocks of the Apex language. The building blocks are variables, operators, arrays and collections, and control logic. Basic knowledge of the syntax and operation of Apex is valuable for almost any custom development task in Force.com, including triggers, custom user interfaces, and integration with external systems. The section concludes with an introduction to Apex governor limits. Knowledge of governor limits is a critical part of writing business logic that scales from Developer Edition organizations to production organizations with real-world data volumes.

## Variables

This subsection covers variable declaration, data types, constants and enums, and type conversions. It also provides detail on rounding numbers and converting dates to and from strings, common tasks in business applications.

#### Variable Declaration

Apex is a strongly typed language. All variables must be declared before they're referenced. At minimum, a variable declaration consists of the data type followed by the variable name. For example, Listing 4.2 is a valid statement.

Listing 4.2 Variable Declaration

Integer i;

The variable *i* is declared to be an Integer. Apex does not require variables to be initialized before use, but doing so is good practice. The variable *i* initially contains a null value.

Variable names cannot start with numbers or symbols, cannot contain two or more consecutive underscore characters, and must not conflict with Apex reserved words. These are special keywords used by the Apex language itself. The list of reserved words is available in the *Force.com Apex Code Developer's Guide*. Variable names are not case sensitive. Try defining two variables with the same name, one in uppercase and one in lowercase, to prove this, as in Listing 4.3. If you try to execute this code, you will receive a compilation error citing a duplicate variable.

Listing 4.3 Case Insensitivity of Variable Nan	nes
--	-----

Integer i;	
String I;	

## **Data Types**

In Apex, all data types are objects. There is no concept of a primitive type such as an int in Java. Table 4.1 lists Apex's standard atomic data types. These types contain a single value at a time or a null value.

Data Type	Valid Values	
String	Zero or more Unicode characters.	
Boolean	True or false.	
Date	Date only; no time information is included.	
Datetime	Date and time value.	
Time	Time only; no date information is included.	
Integer	32-bit signed whole number (-2,147,483,648 to 2,147,483,647).	
Long	64-bit signed whole number (-263 to 263-1).	
Decimal	Signed number with whole $(m, Integer)$ and fractional components $(n)$ , expressed as $m.n$ . Total length of number, including sign and decimal point, cannot exceed 19 characters.	
Double	64-bit signed number with a decimal point (-263 to 263-1).	
Blob	Binary data.	
ID	ID is a variation of the String type to store the unique identifiers for Force.com database records. ID values are restricted to 18 characters. Values are checked at compile and runtime, and a StringException is thrown if they do not conform.	
Object	Object is the generic type. Variables defined as Object are essentially type- less and can receive any value. Typeless code is vulnerable to runtime errors because it is invisible to the compiler's type checking functionality.	

Table 4.1 Standard Atomic Data Types

## **Constants and Enums**

A constant is a variable that cannot be modified after it has been initialized. It is declared using the final keyword and can be initialized only in constructors, in initializers, or in the declaration itself.

An enum is a set of identifiers. Listing 4.4 provides an example of a constant as well as an enum. The constant is an Integer type; the enum is named MyConstants and contains three members. The variable x is initialized to the first member, and its data type is the enum itself, which can be thought of as a user-defined data type.

#### Listing 4.4 Defining an Integer Constant and an Enum

final Integer MAGIC\_NUMBER = 42; Enum MyConstants { One, Two, Three } MyConstants x = MyConstants.One;

After it has been declared, an enum can be referenced in Apex code like any built-in data type. It can also be converted into an Integer from its zero-indexed position using its ordinal method or into a String using its name method.

## **Converting Data Types**

The two ways to convert one data type to another are implicit and through conversion methods. Implicit conversion means that no method calls or special notation is required to convert one type into another. Conversion methods are functions that explicitly convert a value from one type to another type.

Implicit conversion is supported for numeric types and String types. For numbers, the rule is this: Integer  $\rightarrow$  Long  $\rightarrow$  Double  $\rightarrow$  Decimal. Conversions can move from left to right without casting, as Listing 4.5 demonstrates.

Listing 4.5 Implicit Conversion of Numeric Types

```
Integer i = 123;
Long l = i;
Double d = l;
Decimal dec = d;
```

For Strings, ID and String are interchangeable, as shown in Listing 4.6. If conversion is attempted from String to ID but the String is not a valid ID, a System.StringException is thrown.

Listing 4.6 Converting between ID and String

```
String s = 'a0I8000003hazV';
ID id = s;
String s2 = id;
```

When implicit conversion is not available for a pair of types, you must use a conversion method. Data type objects contain a static conversion method called valueOf. Most conversions can be handled through this method. Listing 4.7 is a series of statements that convert a string into the various numeric types.

Listing 4.7 Type Conversion Methods

```
String s = '1234';
Integer i = Integer.valueOf(s);
Double d = Double.valueOf(s);
Long l = Long.valueOf(s);
Decimal dec = Decimal.valueOf(s);
```

When a type conversion method fails, it throws a TypeException. For example, when the code in Listing 4.8 executes, it results in an error: System.TypeException: Invalid integer: 1234.56.

Listing 4.8 Type Conversion Error

```
String s = '1234.56';
Integer i = Integer.valueOf(s);
```

#### **Rounding Numbers**

Rounding occurs when the fractional component of a Decimal or Double is dropped (round), or when a Decimal is divided (divide) or its scale (number of decimal places) reduced (setScale). Apex has a set of rounding behaviors called rounding modes that apply in all three of these situations. By default, the rounding mode is HALF\_EVEN, which rounds to the nearest neighbor, or to the even neighbor if equidistant. For example, 0.5 rounds to 0, and 0.6 to 1. For the complete list of rounding modes, refer to the *Force.com Apex Code Developer's Guide* at www. salesforce.com/us/developer/docs/apexcode/index.htm.

Listing 4.9 demonstrates the three operations that can cause rounding.

Listing 4.9 Three Rounding Operations

```
Decimal d = 123.456;
Long rounded = d.round(RoundingMode.HALF_EVEN);
Decimal divided = d.divide(3, 3, RoundingMode.HALF_EVEN);
Decimal reducedScale = d.setScale(2, RoundingMode.HALF_EVEN);
```

## **Converting Strings to Dates**

Strings can be converted to Date and Datetime types using the valueOf conversion methods, but the string values you're converting from must be in a specific format. For Date, the format is YYYY-MM-DD; for Datetime, YYYY-MM-DD HH:MM:SS, regardless of the locale setting of the user. Time does not have a valueOf method, but you can create one with its newInstance method, providing hours, minutes, seconds, and milliseconds. Listing 4.10 shows the creation of all three types.

```
Listing 4.10 Creating Date, Datetime, and Time
```

```
Date d = Date.valueOf('2015-12-31');
Datetime dt = Datetime.valueOf('2015-12-31 02:30:00');
Time t = Time.newInstance(2,30,0,0);
```

## **Converting Dates to Strings**

Dates can be converted to strings through the String.valueOf method. This applies a default format to the date values. If you want control over the format, Datetime has a format method that accepts a Date pattern. This pattern follows the SimpleDateFormat pattern found in the Java API, which is documented at the following URL: http://download.oracle.com/javase/1.4.2/docs/api/java/text/SimpleDateFormat.html. For example, the code in Listing 4.11 outputs Thu Dec 31, 2020.

Listing 4.11 Formatting a Datetime

```
Datetime dt = Datetime.valueOf('2020-12-31 00:00:00');
System.debug(dt.format('E MMM dd, yyyy'));
```

## Operators

Apex supports the standard set of operators found in most languages. Each operator is listed in Table 4.2 along with its valid data types, precedence if mathematical, and a brief description. In an expression with two operators, the operator with lower precedence is evaluated first.

Operands	Precedence	Description
Any compatible types	9	Assignment
Date, Datetime, Time	4	Add or subtract days on Date, Datetime, milliseconds on Time, argument must be Integer or Long
String	N/A	String concatenation
	Operands Any compatible types Date, Datetime, Time String	OperandsPrecedenceAny compatible types9Date, Datetime, Time4StringN/A

 Table 4.2
 Operators, Their Data Types, and Precedence

Operators	Operands	Precedence	Description
+, -, *, /	Integer, Long, Double, Decimal	4	Numeric add, subtract, multiply, divide
!	Boolean	2	Logical negation
-	Integer, Long, Double, Decimal	2	Arithmetic negation
++,	Integer, Long, Double, Decimal	1	Unary increment, decrement
&,  , ^	Integer, Long, Boolean	10	Bitwise AND, OR, XOR
<<, >>, >>>	Integer, Long	10	Signed shift left, signed shift right, unsigned shift right
==, <, >, <=, >=, !=	Any compatible types	5 (<, >, <=, >=), 6 (==, !=)	Not case sensitive, locale-sensitive com- parisons: equality, less than, greater than, less than or equal to, greater than or equal to, not equal to
&&,	Boolean	7 (&&), 8 (  )	AND, OR, with short-circuiting behavior (second argument is not evaluated if first argument is sufficient to determine result)
===, !==	Map, List, Set, Enum, SObject	N/A	Exact equality, exact inequality
()	Any	1	Group an expression and increase its precedence
? :	Boolean	N/A	Shortcut for if/then/else expression

Operators not included in Table 4.2 are the assignment variations of date, string, and numeric (+=, -=, \*=, /=) and bitwise  $(|=, \&=, ^=, <<=, >>=)$  arithmetic. For example, x = x + 3 assigns x to itself plus 3, but so does x += 3.

## **Arrays and Collections**

Arrays and collections are a family of data types that contain a sequence of values. It includes Lists and Arrays, Sets, and Maps. This subsection covers each of the three types and describes how to create them and perform some basic operations. Each collection type is different, but there are four methods you can invoke on all of them:

- **1**. **clear**—Removes all elements from the collection
- 2. clone—Returns a copy of the collection
- 3. isEmpty—Returns false if the collection has elements, true if empty
- 4. size—Returns the number of elements in the collection as an Integer

## Lists and Arrays

Lists and Arrays contain an ordered sequence of values, all the same type. Duplicate values are allowed. Unlike Lists, the length of an Array is fixed when you initialize it. Lists have a dynamic length that is adjusted as you add and remove elements.

To declare a List variable, use the List keyword followed by the data type of its values in angle brackets. Because Lists and Arrays are containers for other values, they must be initialized before values can be added to them. The new keyword creates an instance of the List. Listing 4.12 declares a variable called stringList that contains Strings, initializes it, and adds a value.

#### Listing 4.12 Creating a List

```
List<String> stringList = new List<String>();
stringList.add('Hello');
```

To create an Array, specify a variable name, data type, and length. Listing 4.13 creates an Array of Strings named stringArray, initializes it to accommodate five elements, and then assigns a value to its first element.

Listing 4.13 Creating an Array

String[] stringArray = new String[5]; stringArray[0] = 'Hello';

Multidimensional Arrays are not supported. But you can create a two-dimensional List object by nesting a List within another List. In Listing 4.14, list2 is defined as a List containing Lists of Strings. A String List called childList is initialized, populated with a value, and added to list2.

Listing 4.14 Nested List Usage

```
List<List<String>> list2 = new List<List<String>();
List<String> childList = new List<String>();
childList.add('value');
list2.add(childList);
```

Arrays and Lists have interchangeable behavior and syntax in Apex, as demonstrated in Listing 4.15. Lists can be initialized using an Array initializer, and its elements accessed using the square-bracket notation. Arrays can be initialized using the List constructor, and accessed using the List getters and setters. But for the sake of code clarity, picking one usage style and sticking with it is a good idea. In this book, List is the standard because it better reflects the object-oriented nature of these collection types.

Listing 4.15 Mixed Array and List Syntax

```
List<Integer> intList = new Integer[3];
intList[0] = 123;
intList.add(456);
Integer[] intArray = new List<Integer>();
intArray.add(456);
intArray.set(0, 123);
```

Arrays and Lists preserve the order in which elements are inserted. They can also be sorted in ascending order using the sort method of the List object. For custom sorting behavior, you can implement the Comparable interface on the classes in your list. This interface allows you to examine two objects and let Force.com know if the objects are equal or if one occurs before the other.

## Sets

The Set is another collection type. Like a List, a Set can store only one type of element at a time. But Sets do not allow duplicate values and do not preserve insertion order. Sets are initialized like Lists. In Listing 4.16, a set named stringSet is created, and two values are added.

#### Listing 4.16 Basic Set Usage

```
Set<String> stringSet = new Set<String>();
stringSet.add('abc');
stringSet.add('def');
System.debug(stringSet.contains('abc'));
```

The final statement in Listing 4.16 outputs true, illustrating one of the most valuable features of the Set collection type: its contains method. To test whether a particular String exists in an Array or a List, every element of the List must be retrieved and checked. With a Set, this test can be done more efficiently thanks to the contains method.

## Maps

The Map type stores pairs of keys and values and does not preserve their insertion order. It maintains the relationship between key and value, functioning as a lookup table. Given a key stored in a Map, you can retrieve its corresponding value.

Maps are initialized with a key data type and value data type. Listing 4.17 initializes a new Map called myMap to store Integer keys and String values. It inserts a single value using the put method and then retrieves it using the get method. The last line of code prints abc because that is the value associated with the key 123.

Listing 4.17 Basic Map Usage

```
Map<Integer, String> myMap = new Map<Integer, String>();
myMap.put(123, 'abc');
System.debug(myMap.get(123));
```

Other useful methods of Maps include containsKey (returns true if the given key exists in the Map), remove (returns and removes an element by key), keySet (returns a Set of all keys), and values (returns an Array of all values).

## **Control Logic**

This subsection describes how to control the flow of Apex code execution. It covers conditional statements, loops, exception statements, recursion, and asynchronous execution.

## **Conditional Statements**

Conditional statements evaluate a Boolean condition and execute one code block if true, another if false. Listing 4.18 provides an example, defining a function that prints true if an Integer argument is greater than 100, false otherwise.

Listing 4.18 Conditional Statement Usage

```
void testValue(Integer value) {
    if (value > 100) {
        System.debug('true');
    } else {
        System.debug('false');
    }
}
testValue(99);
testValue(101);
```

In addition to this simple if, else structure, you can chain multiple conditional statements together using else if.

## Note

In conditional code blocks that contain a single statement, the curly braces around them can be omitted. This is true of all the control logic types in Apex. For example, if (a > 0) return 1 / a; else return a; is a valid statement.

#### Loops

Loops in Apex behave consistently with other high-level languages. Table 4.3 lists the loop statements available in Apex.

Name	Syntax	Description
Do-While Loop	<pre>do { code_block } while (condition);</pre>	Executes code block as long as Boolean condition is true. Evaluates condition after running code block, executing the code block at least once.
While Loop	<pre>while (condition) {   code_block; }</pre>	Executes code block as long as Boolean condi- tion is true. Evaluates condition before running code block, so code block might not be executed at all.
Traditional For Loop	<pre>for (init; exit condition; increment) { code_block; }</pre>	Executes init statement once. Loops on the fol- lowing steps: exit loop if Boolean exit condi- tion evaluates to false, executes code block, executes increment statement.
List/Set Iteration For Loop	<pre>for (var : list/set) { code_block }</pre>	For every element of the list or set, assigns var to the current element and executes the code block. Cannot modify the collection while iterating.

Table 4.3 Types of Loops

The keywords break and continue can be used to further control the loops. To immediately exit a loop at any point in its execution, use break in the code block. To abort a cycle of loop execution in the middle of a code block and move to the next cycle, use continue.

## **Exception Statements**

Exceptions are classes used to signal a problem at runtime. They abort the normal flow of code execution, bubbling upward until explicitly handled by some other code, carrying with them information about the cause of the problem.

Apex allows custom exception classes to be defined that are meaningful to your programs. It also provides system exception classes corresponding to areas of the Force.com platform. Some common system exceptions are DmlException (issues with changes to the database), NullPointerException (attempt to dereference a null value), QueryException (issues with database queries), and TypeException (issues converting data types).

The two ways to use exceptions in your code are to raise an exception with the throw keyword and handle an exception with the try, catch, and finally keywords:

**1. Raise an exception**—When your code cannot proceed due to a problem with its input or other issue, you can raise an exception. An exception stops execution of the code and provides information about the problem to its callers. Only custom exceptions,

classes that are subclasses of Force.com's Exception class, can be raised. The names of all custom exception classes must end with the word *Exception*. Construct an instance of your exception class using an optional message or another exception as the preceding cause and provide it as an argument to the throw keyword.

2. Handle an exception—An exception handler in Apex is a code block defined to expect and take action on one or more named exception classes. It consists of a try code block, zero or more catch code blocks, and optionally a finally code block. The try code block is executed first. If an exception is raised, Apex looks for a catch code block that matches the exception class. If it's found, execution skips to the relevant catch. If not, the exception is bubbled upward to the caller. After the code in the try completes, successfully or not, the finally code block is executed.

Listing 4.19 demonstrates both forms of exception statements. It inserts a Timecard record within a try block, using a catch block to handle a database exception (DmlException). The code to handle the database exception itself raises an exception, a custom exception class called MyException. It ends by printing a final message in the finally block.

Listing 4.19 Sample Exception Statements

```
class MyException extends Exception {}
Timecard_c timecard = new Timecard_c();
try {
    insert timecard;
} catch (DMLException e) {
    throw new MyException('Could not create Timecard record: ' + e);
} finally {
    System.debug('Exiting timecard creation code');
}
```

#### Recursion

Apex supports the use of recursion in code. The maximum stack depth is not documented, so experiment with your own code before committing to a recursive algorithm. For example, the code in Listing 4.20 fails with System.Exception: Maximum stack depth reached: 1001.

Listing 4.20 Recursion with Unsupported Depth

```
Integer counter = 0;
void recursive() {
    if (counter < 500) {
        counter++;
        recursive();
    }
}
recursive();
```
#### **Asynchronous Execution**

Code in Apex normally is executed synchronously. From the user's point of view, there is a single thread of execution that must complete before another can begin. But Apex also supports an asynchronous mode of execution called future methods. Code entering a future method completes immediately, but the body of the method isn't executed until later, at a time determined by the Force.com platform.

The code in Listing 4.21 declares a future method called asyncMethod with a single parameter: a list of strings. It might use these strings to query records via SOQL and perform DML operations on them.

Listing 4.21 Future Method Declaration

```
@future
public static void asyncMethod(List<String> idsToProcess) {
    // code block
}
```

Future methods typically are used to perform expensive tasks that are not time-critical. A regular synchronous method can begin some work and invoke a future method to finish it. The future method starts fresh with respect to governor limits.

Future methods have many limitations, as follows:

- You cannot invoke more than ten future methods in a single scope of execution. There is no guarantee of when these methods will be executed by Force.com or in what order.
- Future methods cannot call other future methods.
- Future method signatures are always static and return void. They cannot use custom classes or database objects as parameters—only primitive types such as String and Integer and collections of primitive types.
- You cannot test future methods like ordinary methods. To write testable code that includes future methods, keep your future methods limited to a single line of code that invokes a normal method to perform the actual work. Then in your test case, call the normal method so that you can verify its behavior.
- Force.com limits your usage of future methods in a 24-hour period to 250,000 or 200 per licensed user, whichever is greater. This limit is shared with Batch and Scheduled Apex.

#### Note

Batch Apex is an additional feature for asynchronous execution. It provides much greater control than future methods and supports processing of millions of records. Batch Apex is covered in Chapter 9, "Batch Processing."

## **Object-Oriented Apex**

Apex is an object-oriented language. This subsection describes Apex in terms of five standard characteristics of object-oriented languages, summarized here:

- Encapsulation—Encapsulation combines the behavior and internal state of a program into a single logical unit.
- **Information hiding**—To minimize tight coupling between units of a program, information hiding limits external visibility into the behavior and state of a unit.
- **Modularity**—The goal of modularity is to establish clear boundaries between components of a program.
- Inheritance—Inheritance allows one unit of code to define its behavior in terms of another.
- **Polymorphism**—Polymorphism is the capability to interact with multiple units of code interchangeably without special cases for each.

These principles of object-oriented programming help you learn the Apex syntax and behaviors from a language-neutral point of reference.

#### Encapsulation

Encapsulation describes the bundling of a program's behavior and state into a single definition, usually aligned with some real-world concept. In Apex that definition is a class.

When a class is defined, it becomes a new data type in Apex. Classes contain variables, methods, properties, constructors, initializers, and inner classes. These components are summarized in the following list, and their usage is demonstrated in Listing 4.22:

- Variables—Variables hold the state of an object instance or class. By default, variables declared inside a class are scoped to individual object instances and are called member variables. Every instance of an object gets its own member variables and can read and write their values independently without interfering with the values stored in other object instances. There are also class variables, also known as static variables. They are declared using the static keyword. Static variables are shared across all instances of the object.
- **Methods**—Methods define the verbs in a class, the actions to be taken. By default, they operate within the context of individual object instances, able to access all visible member variables. Methods can also be static, operating on the class itself. Static methods have access to static variables but never member variables.
- **Properties**—A property is a shortened form of a method that provides access to a static or instance variable. An even shorter form is called an automatic property. These are properties with no code body. When no code is present, the logic is implied. Getters return their value; setters set their value.

- Constructors—A constructor is a special method executed when a class is instantiated. Constructors are declared much like methods, but share their name with the class name, and have no return type declaration.
- Initializers—An initializer contains code that runs before any other code in the class.
- Inner classes—An inner class is a class defined within another class.

Listing 4.22 Class Definition

```
class MyClass {
  static Integer count; /* Class variable */
  Integer cost; /* Member variable */
  MyClass(String c) { /* Constructor */ }
  void doSomething() { /* Method */ }
  Integer unitCost { get { return cost; } set { this.cost = value; } }
  Integer q { get; set; }
  { /* Initializer */ }
  class MyInnerClass { /* Inner class */ }
}
```

#### Тір

Code listings containing static variables or inner class declarations cannot be tested in the Execute Anonymous View of the Force.com IDE. Create a stand-alone class and then invoke it from the Execute Anonymous view. To create a stand-alone class in the Force.com IDE, select your Force.com Project and then select New, Apex Class from the File menu.

#### **Information Hiding**

Class definitions include notation to limit the visibility of their constituent parts to other code. This information-hiding notation protects a class from being used in unanticipated and invalid ways and simplifies maintenance by making dependencies explicit. In Apex, information hiding is accomplished with access modifiers. There are two places to use access modifiers: on classes, and on methods and variables:

- Classes—An access modifier of public makes a class visible to the entire application namespace, but not outside it. A global class is visible to Apex code running in every application namespace.
- Methods and variables—If designated private, a method or variable is visible only within its defining class. This is the default behavior. An access modifier of protected is visible to the defining class and subclasses, public is visible to any Apex code in the same application namespace but not accessible to other namespaces, and global can be used by any Apex code running anywhere in the organization, in any namespace.

### Modularity

Apex supports interfaces, which are skeletal class definitions containing a list of methods with no implementation. A class built from an interface is said to implement that interface, which requires that its method names and the data types of its argument lists be identical to those specified in the interface.

The proper use of interfaces can result in modular programs with clear logical boundaries between components, making them easier to understand and maintain.

#### Inheritance

Apex supports single inheritance. It allows a class to extend one other class and implement many interfaces. Interfaces can also extend one other interface. A class extending from another class is referred to as its subclass.

For a class to be extended, it must explicitly allow it by using the virtual or abstract keyword in its declaration. Without one of these keywords, a class is final and cannot be subclassed. This is not true of interfaces because they are implicitly virtual.

By default, a subclass inherits all the functionality of its parent class. All the methods defined in the parent class are also valid on the subclass without any additional code. This behavior can be selectively overridden if the parent class permits. Overriding a method is a two-step process:

- 1. The parent class must specify the virtual or abstract keywords on the methods to be overridden.
- 2. In the subclass, the override keyword is used on the virtual or abstract methods to declare that it's replacing the implementation of its parent.

After it's overridden, a subclass can do more than replace the parent implementation. Using the super keyword, the subclass can invoke a method in its parent class, incorporating its functionality and potentially contributing its own.

### Polymorphism

An object that inherits a class or implements an interface can always be referred to in Apex by its parent class or interface. References in variable, property, and method declarations treat the derived objects identically to objects they are derived from, even though they are different types.

This polymorphic characteristic of object types can help you write concise code. It works with the hierarchy of object types to enable broad, general statements of program behavior, behavior applying to many object types at once, while preserving the option to specify behavior per object type.

One example of using polymorphic behavior is method overloading, in which a single method name is declared with multiple argument lists. Consumers of the method simply invoke it by name, and Apex finds the correct implementation at runtime based on the object types.

### **Understanding Governor Limits**

Governor limits are imposed on your running Apex code based on the type of resource consumed. When a governor limit is encountered, your code is immediately terminated with an exception indicating the type of limit reached. Examples of resource types are heap (memory used during execution) and SOQL queries.

Table 4.4 lists a few of the most important governor limits. Additional governor limits are introduced later in the book.

Resource Type	Governor Limit					
Неар	6MB					
Apex code	1,000,000 lines of code executed, 3MB code size					
Database	50,000 records retrieved via SOQL					

Table 4.4 Subset of Governor Limits

#### Note

Namespaces are used to separate and isolate Apex code and database objects developed by different vendors so that they can coexist and interoperate in a single Force.com organization. Governor limits are applied independently to each namespace. For example, if you install a package from Force.com AppExchange, the resources consumed by code running inside that package do not count against the limits applied to your code.

# **Database Integration in Apex**

In Apex, the Force.com database is already integrated into the language and runtime environment. There are no object-relational mapping tools or database connection pools to configure. Your Apex code is automatically aware of your database, including all of its objects and fields and the security rules protecting them.

This section examines the five ways the database is exposed in Apex code, which are summarized here:

- **1.** Database records as objects—Database objects are directly represented in Apex as classes. These classes are implicitly imported into your code, so you're always developing from the latest database schema.
- **2.** Database queries—SOQL is a concise expression of the records to be queried and returned to your programs.
- **3. Persisting database records**—Apex has a built-in Data Manipulation Language (DML), providing verbs that create, update, or delete one or more records in the database.

- **4.** Database triggers—Triggers are code that register interest in a specific action or actions on a database object, such as an insert or delete on the Account object. When this action occurs, the trigger code is executed and can inhibit or enhance the behavior of the database action.
- **5.** Database security in Apex—Normally, Apex code runs in a privileged mode, granting it full access to all the data in the system. Alternatively, you can configure it to run under the same restrictions imposed on the current user, including object and record-level sharing rules.

### **Database Records as Objects**

All database objects, standard and custom, are available as first-class members of the Apex language, automatically and transparently. This eliminates the mind-numbing, error-prone work of importing, mapping, and translating between relational and program data structures, chores commonly required in general-purpose programming languages. In Apex, references to database objects are verified at compile time. This reduces the possibility of runtime surprises caused by field or object mismatches. Listing 4.23 shows an example of creating a record in the Contact object and setting its first name field.

#### Listing 4.23 Creating a Record

```
Contact contact = new Contact();
contact.FirstName = 'Larry';
```

Database relationships are also exposed in Apex. The <u>r</u> syntax refers to a relationship field, a field that contains a reference to another object or list of objects. Listing 4.24 builds on the previous listing, creating an Assignment record and associating it with the Contact record.

Listing 4.24 Creating a Record with Relationship

```
Assignment_c assignment = new Assignment_c();
assignment.Contact_r = contact;
```

The Force.com IDE's Schema Explorer can take the mystery out of relationship fields like Contact\_\_r. It displays the correct syntax for referring to fields and relationships, based on the actual schema of the database object. Its Schema list on the right side displays all objects, custom and standard. Drilling into an object, the Fields folder lists all fields in the object and their types. A reference type indicates that a field is the child object in a Lookup relationship. Expand these fields to reveal their parent object's type and name. For example, in the Project custom object, Account\_\_r is the foreign key to the Account object. This is demonstrated in Figure 4.4.



Figure 4.4 Viewing relationships in Schema Explorer

Data integrity is protected in Apex at compile and runtime using object metadata. For example, Name is defined as a read-only field in Contact, so the code in Listing 4.25 cannot be compiled.

Listing 4.25 Attempted Assignment to Read-Only Field

```
Contact c = new Contact();
c.Name = 'Larry';
```

After a database object is referenced in Apex code, that object cannot be deleted or edited in a way that invalidates the code. This protects your code from changes to the database schema. Impacted code must be commented out before the database objects are modified.

### **Database Queries**

You've seen how data structures in Apex are implicitly defined by the objects in your database. Force.com provides two query languages to populate these objects with data: Salesforce Object Query Language (SOQL) and Salesforce Object Search Language (SOSL). SOSL, addressed in Chapter 5, "Advanced Business Logic," provides unstructured, full-text search across many objects from a single query. The focus of this section is SOQL because it is the workhorse of typical business applications. This section includes subsections on the basics of SOQL, filtering and sorting, how to query related objects, and how to use SOQL from Apex code.

As you read this section, you can experiment with the sample SOQL queries using the Force. com IDE's Schema Explorer. In the Navigator or Package Explorer View, expand the node for your Force.com Project and double-click salesforce.schema. Enter a query in the text box in the upper-left corner and click the Run Me button. The results appear in the table below the query. In Figure 4.5, a query has been executed against the Project object, returning four records. Note that many of the queries rely on objects from the Services Manager sample application rather than standard Force.com objects.

Developme	ent with the Fo	orce.com Platform	(3rd Edition) 🕄									
Ourse Barri			Nederlenska of Contraction	febama	Refrech Schem							
Query Neso	9		screma	Contraction of the second								
SELECT Nar FROM Proj WHERE Sta ORDER BY	ne, Location_ ect_c trus_c IN (Gr Billable_Hour	_c, Stage_c, Statu: reen', 'yellow') rs_c DESC	<ul> <li>▷ Ø Project_Share</li> <li>♥ Ø Project_c</li> <li>○ Ø Forefix: a01</li> <li>▷ Ø Fordoor URLS</li> <li>▷ Ø Labels</li> </ul>	s								
						T Fields - 23						
R Canallois	LC	ocation_C	stage_c	Status_c	Binable_riours_c	► Account_	_c - reference (custom)					
= United O	il A Cas Co N	lew York NY	in Progress	Green	500.0	▷ Bilable_H	ours_cdouble (custom)					
E Burlingto	Taxtiles B	s Burlington, NC I s Chicago, IL I	Jew York, NY	ington, NC	lington, NC	In Progress	Creen	200.0	Consulting_Budget_c - currency (custo			
Crand He	tels & Res Cl		In Progress	Green	100.0	▷ CreatedBy	rid - reference					
						▷ CreatedD	ate - datetime					
						End_Date	c - date (custom)					
						▷ Expense_	Budget_c - currency (custom					
	-					⊨ 🗖 id – id						
						Invoiced_	_c = _boolean (custom)					
						IsDeleted	boolean					
						P □ LastModif	liedByld - reference					
						⊨ LastModif	liedDate - datetime					
						P L Location	_c - string (custom)					
						► □ Name - st	Name - string					
						Notes_c - textarea (custom)						
					Coveria	- reterence						
							- michlist (custom)					
						h G Start Date	<ul> <li>previous (custom)</li> </ul>					
							tes c - textores (custom)					
						> Status c	- nicklist (custom)					
						E SystemMe	dstamn - datetime					
							and the second second					

Figure 4.5 Running SOQL queries in Schema Explorer

#### Note

This book does not cover every feature and nuance of SOQL. For the complete specification, visit http://developer.force.com and download the latest Force.com SOQL and SOSL Reference.

#### SOQL Basics

Despite being one letter away from SQL and borrowing some of its syntax, SOQL is completely different and much easier to understand on its own terms. Just as Apex is not a general-purpose

programming language like Java, SOQL is not a general-purpose database query language like SQL. SOQL is specifically designed and optimized for the Force.com database.

A SOQL statement is centered on a single database object, specifying one or more fields to retrieve from it. The fields to select are separated by commas. Listing 4.26 is a simple SOQL statement that returns a list of Account records with Id and Name fields populated. SOQL is not case sensitive. SOQL keywords are shown throughout the book in uppercase and metadata objects in title case for readability only.

Listing 4.26 Simple SOQL Statement

SELECT	Id,	Name							
FROM	Acco	ount							

#### **Filtering Records**

SOQL supports filter conditions to reduce the number of records returned. A filter condition consists of a field name to filter, an operator, and a literal value.

Valid operators are > (greater than), < (less than), >= (greater than or equal to), <= (less than or equal to), = (equal to), != (not equal to), IN and NOT IN (matches a list of literal values, and supports semi-joins and anti-joins), and INCLUDES and EXCLUDES (match against multi-select picklist values). On String fields, the LIKE operator is also available, which applies a pattern to filter records. The pattern uses the % wildcard to match zero or more characters, \_ to match one character, and the \ character to escape the % and \_ wildcards, treating them as regular characters.

Multiple filters are combined in a single SOQL statement using the Boolean operators AND and OR and grouped with parentheses. Listing 4.27 returns the names of accounts with a type of direct customer, a modification date sometime during the current year, and more than \$100 million in annual revenue.

Listing 4.27 SOQL Statement with Filter Conditions

```
SELECT Name
FROM Account
WHERE AnnualRevenue > 100000000
AND Type = 'Customer - Direct'
AND LastModifiedDate = THIS_YEAR
```

Notice the way literal values are specified. Single quotation marks must be used around String literals but never with other data types. THIS\_YEAR is a built-in relative time function. The values of relative time functions vary based on when the query is executed. Other relative time functions are YESTERDAY, TODAY, TOMORROW, LAST\_WEEK, THIS\_WEEK, NEXT\_WEEK, and so forth.

Absolute dates and times can also be specified without single quotation marks. Dates must use the YYYY-MM-DD format. Datetimes can be YYYY-MM-DDThh:mm:ssZ,

YYYY-MM-DDThh:mm:ss+hh:mm, or YYYY-MM-DDThh:mm:ss-hh:mm, indicating the positive or negative offset from Coordinated Universal Time (UTC).

In addition to filter conditions, SOQL supports the LIMIT keyword. It sets an absolute upper bound on the number of records that can be returned from the query. It can be used in conjunction with all the other SOQL features. For example, the SOQL statement in Listing 4.28 returns up to ten Account records modified today.

Listing 4.28 SOQL Statement with Record Limit

```
SELECT Name, Type
FROM Account
WHERE LastModifiedDate = TODAY
LIMIT 10
```

#### Sorting Query Results

Results of a query can be sorted by up to 32 fields in ascending (ASC, the default) or descending (DESC) order. Sorting is not case sensitive, and nulls appear first unless otherwise specified (NULLS LAST). Multi-select picklists, long text areas, and reference type fields cannot be used as sort fields. The SOQL query in Listing 4.29 returns records first in ascending order by Type and then in descending order by LastModifiedDate.

Listing 4.29 SOQL Statement with Sort Fields

```
SELECT Name, Type, AnnualRevenue
FROM Account
ORDER BY Type, LastModifiedDate DESC
```

#### **Querying Multiple Objects**

The result of a SOQL query can be a simple list of records containing rows and columns or hierarchies of records containing data from multiple, related objects. Relationships between objects are navigated implicitly from the database structure. This eliminates the work of writing accurate, efficient join conditions common to development on traditional SQL databases.

The two ways to navigate object relationships in SOQL are child-to-parent and parent-to-child. Listing 4.30 is an example of a child-to-parent query, returning the name, city, and Force.com username creating its contact of all resources with a mailing address in the state of California. It selects and filters fields of the Project object, the parent object of Account. It also selects the Name field from the User object, a parent two levels removed from Project via the Account's CreatedBy field.

Listing 4.30 SOQL with Child-to-Parent Relationship

```
SELECT Name, Account_r.Name, Account_r.CreatedBy.Name
FROM Project_c
WHERE Account r.BillingState = 'CA'
```

#### Caution

The results of child-to-parent relationship queries are not completely rendered in the Force. com IDE. You can double-click a row and column to view fields from a parent record, but this is limited to direct parents only. Fields from parent-of-parent objects, such as the Contact\_r. CreatedBy relationship in Listing 4.29, are omitted from the results. This is a limitation not of SOQL, but of the Force.com IDE.

At most, five levels of parent objects can be referenced in a single child-to-parent query, and the query cannot reference more than 25 relationships in total.

The second form of relationship query is the parent-to-child query. Listing 4.31 provides an example. The parent object is Resource, and the child is Timecard. The query selects from every Contact its Id, Name, and a list of hours from its Timecards in the current month.

Listing 4.31 SOQL with Parent-to-Child Relationship

```
SELECT Id, Name,
(SELECT Total_Hours__c
FROM Timecards__r
WHERE Week_Ending_c = THIS_MONTH)
FROM Contact
```

A parent-to-child query cannot reference more than 20 child objects. Double-clicking the parent record in the results table brings up the child records for viewing in the Force.com IDE.

#### Using SOQL in Apex

Like database objects, SOQL queries are an integrated part of the Apex language. They are developed in-line with your code and verified at compile time against your database schema.

Listing 4.32 is an example of a SOQL query used in Apex. It retrieves a list of Project records for this year and loops over them, summing their billable hours in the variable totalHours. Note the usage of the variable named statuses directly in the SOQL query, preceded by a colon. This is known as a *bind variable*. Bind variables can appear on the right side of a WHERE clause, as the value of an IN or NOT IN clause, and in the LIMIT clause.

Listing 4.32 SOQL Query in Apex

```
Decimal totalHours = 0;
List<String> statuses = new String[] { 'Green', 'Yellow' };
List<Project_c> projects = [ SELECT Billable_Hours_c
   FROM Project_c
   WHERE Start_Date_c = THIS_YEAR and Status_c IN :statuses ];
for (Project_c project : projects) {
   totalHours += project.Billable_Hours_c;
}
System.debug(totalHours);
```

This code relies on a List to store the results of the SOQL query. This means the entire SOQL query result must fit within the heap size available to the program. A better syntax for looping over SOQL records is a variation of the List/Set Iteration For Loop called a SOQL For Loop. The code in Listing 4.33 is a rewrite of Listing 4.32 using the SOQL For Loop. This allows it to run when the Project object contains up to 50,000 records for this year without consuming 50,000 records' worth of heap space at one time.

Listing 4.33 SOQL Query in Apex Using SOQL For Loop

```
Decimal totalHours = 0;
for (Project_c project : [ SELECT Billable_Hours_c
    FROM Project_c
    WHERE Start_Date_c = THIS_YEAR ]) {
    totalHours += project.Billable_Hours_c;
}
System.debug(totalHours);
```

An additional form of the SOQL For Loop is designed for use with Data Manipulation Language (DML). Consider how the code in Listing 4.32 could be adapted to modify Project records returned from the SOQL query rather than simply summing them. With the existing code, one Project record would be modified for each loop iteration, an inefficient approach and a quick way to run afoul of the governor limits. But if you change the type of variable in the For Loop to a list of Project records, Force.com provides up to 200 records per loop iteration. This allows you to modify a whole list of records in a single operation.

#### Note

Looping through a list of records to calculate the sum of a field is provided as an example of using SOQL with Apex. It is not an optimal way to perform calculations on groups of records in the database. Chapter 5 introduces aggregate queries, which enable calculations to be returned directly from a SOQL query, without Apex.

Any valid SOQL statement can be executed in Apex code, including relationship queries. The result of a child-to-parent query is returned in a List of objects whose types match the child object. Where fields from a parent object are included in the query, they are available as nested variables in Apex code. For example, running the query in Listing 4.30 within a block of Apex code returns a List<Project\_c>. If this List is assigned to a variable named projects, the first Account record's billing state is accessible by projects[0].Account r.BillingState.

Parent-to-child queries are returned in a List of objects, their type matching the parent object. Each record of the parent object includes a nested List of child objects. Using Listing 4.31 as an example, if results contains the List<Contact> returned by the query, results[0]. Timecards\_r[0].Total\_Hours\_c accesses a field in the first Contact's first Timecard child record.

#### Note

Usage of SOQL in Apex is subject to governor limits. For example, you are limited to a total of 100 SOQL queries, or 300 including parent-to-child queries. The cumulative maximum number of records returned by all SOQL queries, including parent-to-child, is 50,000.

### **Persisting Database Records**

Changes to database records in Force.com are saved using Data Manipulation Language (DML) operations. DML operations allow you to modify records one at a time, or more efficiently in batches of multiple records. The five major DML operation types are listed next. Each is discussed in more detail later in this subsection.

- Insert—Creates new records.
- **Update**—Updates the values in existing records, identified by Force.com unique identifier (Id) field or a custom field designated as an external identifier.
- **Upsert**—If records with the same unique identifier or external identifier exist, this updates their values. Otherwise, it inserts them.
- Delete—Moves records into the Recycle Bin.
- Undelete—Restores records from the Recycle Bin.

DML operations can be included in Apex code in one of two ways: DML statements and database methods. Beyond the syntax, they differ in how errors are handled. If any one record in a DML statement fails, all records fail and are rolled back. Database methods allow for partial success. This chapter uses DML statements exclusively. Chapter 5 provides information on database methods.

#### Note

Usage of DML in Apex is subject to governor limits. For example, you are limited to a total of 150 DML operations. The cumulative maximum number of records modified by all DML operations is 10,000.

#### Insert

The Insert statement adds up to 200 records of a single object type to the database. When all records succeed, they contain their new unique identifiers. If any record fails, a DmlException is raised and the database is returned to its state prior to the Insert statement. For example, the code in Listing 4.34 inserts a Contact record and uses it as the parent of a new Resource record.

Listing 4.34 Inserting a Record

```
try {
  Contact c = new Contact(FirstName = 'Justin', LastName = 'Case',
    Hourly_Cost_Rate_c = 75, Region_c = 'West');
  insert c;
} catch (DmlException e) {
  System.debug(LoggingLevel.ERROR, e.getMessage());
}
```

#### Update

Update saves up to 200 existing records of a single object type. Existing records are identified by unique identifier (Id). Listing 4.35 illustrates the usage of the Update statement by creating a Resource record for Doug and updating it. Refresh the Resources tab in the native user interface to see the new record.

Listing 4.35 Updating Records

```
Contact doug = new Contact(FirstName = 'Doug', LastName = 'Hole');
insert doug;
doug.Hourly_Cost_Rate__c = 100;
doug.Home_Office_c = 'London';
update doug;
```

#### Upsert

Upsert combines the behavior of the Insert and Update operations on up to 200 records of the same object type. First, it attempts to locate a matching record using its unique identifier or external identifier. If one is found, the statement acts as an Update. If not, it behaves as an Insert.

The syntax of the Upsert statement is identical to Update and Insert, but adds a second, optional argument for specifying an external identifier. If an external identifier is not provided, the record's unique identifier is used. The code in Listing 4.36 upserts a record in the Contact object using the field Resource\_ID\_c (created in Chapter 11, "Advanced Integration") as an external identifier. If a Contact record with a Resource\_ID\_c value of 1001 exists, it is updated. If not, it is created.

Listing 4.36 Upserting a Record

```
Contact c = new Contact(Resource_ID_c = 1001,
FirstName = 'Terry', LastName = 'Bull');
upsert c Resource ID c;
```

#### **Delete and Undelete**

Delete and Undelete statements move up to 200 records of the same object type to and from the Recycle Bin, respectively. Listing 4.37 shows an example of the Delete statement. A new Resource record named Terry is added and then deleted.

#### Listing 4.37 Deleting Records

```
Contact terry = new Contact(FirstName = 'Terry', LastName = 'Bull');
insert terry;
delete terry;
```

Listing 4.38 builds on Listing 4.37 to undelete the Terry record. Concatenate the listings in the Execute Anonymous view to test. The database is queried to prove the existence of the undeleted record. Try running the code a second time with the undelete statement commented out to see that it is working as intended.

Listing 4.38 Undeleting Records

```
undelete terry;
Contact terry2 = [ SELECT Id, Name
  FROM Contact WHERE Name LIKE 'Terry%' LIMIT 1 ];
System.debug(terry2.Name + ' exists');
delete terry;
```

#### **Database Triggers**

Triggers are Apex code working in concert with the Force.com database engine, automatically invoked by Force.com when database records are modified. Trigger code can perform any necessary processing on the modified data before or after Force.com completes its own work. The following list describes scenarios commonly implemented with triggers:

- A validation rule is required that is too complex to define on the database object using formula expressions.
- Two objects must be kept synchronized. When a record in one object is updated, a trigger updates the corresponding record in the other.
- Records of an object must be augmented with values from another object, a complex calculation, or external data via a Web service call.

This subsection covers the essentials of trigger development, including definition, batch processing, and error handling.

#### Definition

A trigger definition consists of four parts:

- **1.** A unique trigger name to differentiate it from other triggers. Multiple triggers can be defined on the same database object.
- **2.** The name of the database object on which to create the trigger. You can create triggers on standard and custom objects.
- 3. A comma-separated list of one or more trigger events that cause the trigger code to be executed. An event is specified using two keywords. The first keyword is either before or after, indicating that the trigger is to be executed before or after the database operation is saved. The second keyword is the DML operation: insert, update, delete, or undelete. For example, the trigger event before update means that the trigger is fired before a record is updated. Note that before undelete is an invalid trigger event.
- 4. The block of Apex code to execute when the trigger event occurs. The code typically loops over the list of records in the transaction and performs some action based on their contents. For insert and update triggers, the list of records in the transaction is provided in the variable Trigger.new. In a before trigger, these records can be modified. In update, delete, and undelete triggers, Trigger.old contains a read-only list of the original versions of the records. Also available to your trigger code is a set of Boolean variables indicating the event type that fired the trigger. They are useful when your trigger is defined on multiple events yet requires separate behavior for each. These variables are Trigger.isBefore, Trigger.isAfter, Trigger.isInsert, Trigger.isUpdate, Trigger.isDelete, and Trigger.isUndelete.

Listing 4.39 is an example of a trigger named validateTimecard. It is triggered before inserts and updates to the Timecard custom object. It doesn't do anything yet because its code block is empty.

#### Listing 4.39 Trigger Definition

```
trigger validateTimecard on Timecard_c(before insert, before update) {
    // code block
}
```

Triggers cannot be created in the Execute Anonymous view. Create them in the Force.com IDE by selecting File, New, Apex Trigger. To test triggers, use the native user interface to manually modify a relevant record, or write a unit test and invoke it from the Apex Test Runner or Execute Anonymous view.

#### Тір

A best practice for organizing trigger logic is to place it in an Apex class rather than the body of the trigger itself. This does not change anything about the behavior of the trigger or its governor limits, but encourages code reuse and makes the trigger easier to test.

#### **Batch Processing in Triggers**

Manual testing in the native user interface and simplistic unit tests can lull you into the false belief that triggers operate on a single record at a time. Not to be confused with Batch Apex, triggers can always be invoked with a list of records and should be optimized accordingly. Many ways exist to get a batch of records into the Force.com database, including the Data Loader and custom user interfaces. The surest way to a production issue with governor limits is to write a trigger that operates inefficiently when given a batch of records. The process of hardening a trigger to accept a batch of records is commonly called *bulkifying* the trigger.

Batches can be up to 200 records. When writing your trigger code, look at the resources consumed as you loop over Trigger.new or Trigger.old. Study the governor limits and make sure your code splits its work into batches, doing as little work as possible in the loop. For example, if you have some additional data to query, build a set of IDs from the trigger's records and query them once. Do not execute a SOQL statement for each loop iteration. If you need to run a DML statement, don't put that in the loop either. Create a List of objects and execute a single DML statement on the entire List. Listing 4.40 shows an example of looping over a batch of Contact records (in the variable contacts) to produce a list of Assignment records to insert.

Listing 4.40 Batching DML Operations

```
List<Assignment__c> toInsert = new List<Assignment__c>();
for (Contact contact : contacts) {
  toInsert.add(new Assignment__c(
        Contact__r = contact));
}
insert toInsert;
```

#### **Error Handling**

Errors are handled in triggers with try, catch blocks, consistent with other Apex code. But uncaught errors within a trigger differ from other Apex code in how they can impact execution of the larger database transaction the trigger participates in.

A common use of errors in triggers is for validation. Strings describing validation errors can be added to individual records or fields using the addError method. Force.com continues to process the batch, collecting any additional errors, and then rolls back the transaction and returns the errors to the initiator of the transaction.

Note

Additional error-handling behavior is available for transactions initiated outside of Force.com; for example, through the SOAP API. Records can fail individually without rolling back the entire transaction. This is discussed in Chapter 10, "Integration with Force.com."

If an uncaught exception is encountered in a trigger, whether thrown by the system or the trigger code itself, the batch of records is immediately aborted, and all changes are rolled back.

### **Database Security in Apex**

Outside of Anonymous blocks, Apex always runs in a privileged, system context. This gives it access to read and write all data. It does not honor object-, field-, and record-level privileges of the user invoking the code. This works well for triggers, which operate at a low level and need full access to data.

Where full access is not appropriate, Apex provides the with sharing keyword. For example, custom user interfaces often require that access to data is limited by the privileges of the current user. Using with sharing, the sharing rules applying to the current user are evaluated against the data requested by queries and updated in DML operations. This option is discussed in detail in Chapter 6, "User Interfaces."

# **Debugging Apex Using Developer Console**

Because Apex code cannot be executed on your local machine, debugging Apex requires some different tools and techniques than traditional software development. This section describes how to debug your code using two features of the Force.com's Developer Console. Developer Console allows you to set checkpoints to capture a snapshot of the state of your program. It also records execution logs when users perform actions in your application, allowing you to step through the logic and resources consumed.

### Checkpoints

Checkpoints allow you to freeze variables at a specific point of execution in your program and examine them later. The point in the code at which the checkpoint is captured is called a checkpoint location. It is similar to a breakpoint in a standard development environment.

To work with checkpoints, open Developer Console and click the Checkpoints tab. To set a checkpoint location, locate the code using the Tests or Repository tab and click to the left of

the desired line. In Figure 4.6, a checkpoint location has been set at line 10, indicated by the dot to the left of the line number.

0.0	0	Force.co	m Developer Console			2
File *	Debug * Test * Workspace * Help * < :					
TestTi	mecardManager					
Code	e Coverage: None +			Run Test	Go To	
1	fisTest					1
2	private class TestTimeca	rdManager {				
3	private static ID cont	actId, projectId;				
-4						
5	static {					
6	Contact contact = ne	w Contact(FirstNa	me = 'Nobody', LastName = 'Special'	);		
7	insert contact;					
8	contactId = contact.	Id;				
9	Project_c project =	new Project_c(N	ame = 'Projl');			
•10	insert project;					
11	projectId = project.	Id;				
12	}					
13						
14	@isTest static void po	sitiveTest() {				
15	Date weekEnding = Da	te.valueOf('2009-	04-11');			
16	insert new Assignmen	t_c(Project_c =	projectId,			
17	Start_Date_c = w	eekEnding - 6, En	d_Datec = weekEnding,			
18	Contactc = conta	ctId);				
19	insert new Timecard	_c(Project_c = p	projectId,			
20	Week_Ending_c = w	eekEnding, Contac	tc = contactId);			
21	3		10. C			1.4
Logs	Tests Checkpoints Query Editor F	rogress Problems	Real Contractor Contractor	_		
Checkp	oints		Checkpoint Locations		-	
Namespa	ece Cess	Line Date	File	Jne	Iteration	
none	TestTimecardManager	10 09/03 23:49:30	TestTimecardManager	.0	1	
sttps://r	na15.salesforce.com/_ui/common/apex/debug	/ApexCSIPage#	Edit Properties			

Figure 4.6 Setting a heap dump location

When code is executed at a checkpoint location, a checkpoint is generated. It can be viewed by double-clicking on a row in the Checkpoints tab, as shown in Figure 4.7. A checkpoint has been selected in the Checkpoints tab at the bottom, and its details shown in the top panel. The Symbols tab lists the program's variables and their values at the point in time of the checkpoint.

### **Execution Logs**

Testing or debugging code from a user's point of view, directly from the native user interface, is often necessary. With the Developer Console pop-up window open, you can continue using Force.com in the main browser window. Actions you perform in the application result in execution log entries. Click the Logs tab in Developer Console to examine them.

In Figure 4.8, the user's action has resulted in a log entry, shown in the top table, which is selected and opened by double-clicking it. The top and middle of the screen display the raw execution log on the right panel, and an analysis in the left panels. The Stack Tree, Execution Overview, and Execution Stack provide different views of the Force.com resources consumed and their impact on response time.

Key	Valu
contact	Type Contact (16 byt
FirstName	Nobe
Id	003/0000000J0LDy/
LastName	Spe
project Name	type Project_c (6 byt
Checkpoint Locations	
Checkpoint Locations File	Line Reration
	contact PirsDame Id LastDame project Name

Figure 4.7 Examining a heap dump

000	2			_			_	For	ce.com De	veloper C	onsole	<u>.</u>					d'
File +	Debug +	Test *	Workspac	e * 1	Help + <												
Log /al	03/e CO	/03 23:4	14:12 *														
Stack T	110									Executio	in Log						
Execut	tion Tree	Perfs	mance'	Tree			_			Timestan	φ	Event					
Unit			Dur	note			Heap			21:44:12	000	CATAL COMMON Trianscriptions			t line 2 column		
96/1	03/e		n/a	1			253			23-44-12	043	CUMULATIVE I	nggerm	North Tribulary	n nine ay somethin	•	
	TRIGGER	s	n/a	8			253			23:44:12	043	LIMIT USAGE	(default)				
	Apex	Trigger val	lida 19.	44			253			23:44:12	000	LIMIT USAGE	. Number o	f 500L querie	s: 1 out of 100		
_	-					_				23:44:12	000	LIMIT USAGE	Number o	f query rows:	0 out of 50000		
Executi	on Stack					-				23:44:12	000	LIMIT USAGE	Number o	f SOSL querie	s: 0 out of 20		
Unit		Duration	1	Hee	φ.					23:44:12	000	LIMIT USAGE	Number o	I DML statem	ents: 0 out of 150		
Apex Cla	ss Tim	0.57		34						23:44:12	000	LIMIT_USAGE	Number o	of DML rows: 0	out of 10000		
size		0.03		0						23:44:12	000	LIMIT_USAGE_	Number o	f code statem	ents: 5 out of 20	0000	0
select 1d	, Start	1.92		0										A			
hasNext		0.02		5						ET This I	irama P	Executable	Debug Onl	- Pierre	Click here to fi	ter the loc	-
AMI.	400 40000	0.04	-		_	-			-	Ter ture t	Turner E		Denog on		CHERT PRICE IN TH	tor one my	
Direculo	on Uverv	cw.							_	_	-	_	_	_	_	_	
Execut	ed Units	Limit	s Tim	eline								Line of the second					
What	Na	me	Sum		Avg		Max	Min	Count	He	ap	Query Type	Sum rows	Avg rows	Max rows	Min row	
Method	ha	ndleTime.	7.32		7.32		7.32	7.32	1	16	5	r/a	n/a	n/a	n/a	n/a	_
Trigger	Ap	ex Trigg	19.44		19.44		19.44	19.44	1	34		ri/a	n/a	n/a	n/a	n/a	
Method	/8	)3/e	0.00		0.00		0.00	n/a	0	0		n/a	n/a	n/a	n/a	n/a	
Method	Ap	ex Class	0.57		0.57		0.57	0.57	1	34		n/a	n/a	n/a	n/a	n/a	
Method	ite	rator	0.28		0.28		0.28	0.28	1	0		n/a	n/a	n/a	n/a	n/a	
Method	TR	IGGERS	0.00	less 1	0.00	DMI	0.00 Malidations	n/a	0 Decer	0		n/a	n/a	n/a	n/a	n/a	
Silver,	ricanuus	Queries	- Mark	aver [	Genoues	LAPIL	Valuations	Inggers	[ nates ]								
Logs	Tests	Check	points	Quer	ry Editor	Pre	gress Pro	blems									8
User			Applicatio	n		Oper	ation	T	me		Status		Read		Size		
Paige Tur	ner		Browser			/a03	e	05	0/03 23:42:02		Attempt	to de-reference			8625		
Paige Tur	ner		Browser			/203	le	0	03 23:42:52		Attempt	to de-reference	Unread		8526		
Paige Tu	ner		Browser			/803	e	05	0/03 23:44:12		No assig	nments			7336		
Paige Tur	mer Click P	ere to fil	Browser	g list	_	/803/	'e	0	9/03 23:44:12		No assig	nments				7336	7336

Figure 4.8 Examining the execution log

# **Unit Tests in Apex**

Testing Apex code consists of writing and executing unit tests. Unit tests are special methods written to exercise the functionality of your code. The goal of testing is to write unit tests that execute as many lines as possible of the target code. The number of lines of code executed during a test is called *test coverage* and is expressed as a percentage of the total lines of code. Unit tests also typically perform some pretest preparation, such as creating sample data, and posttest verification of results.

### **Test Methods**

Test methods are static Apex code methods, annotated with @isTest. They are written within an outer class, also annotated with @isTest. Tests are subject to the same governor limits as all Apex code, but every test method is completely independent for the purposes of limit tracking, not cumulative. Also, test classes are not counted against the code size limit for a Force.com organization.

A test is considered successful if its method is executed without encountering an uncaught exception. A common testing pattern is to make a series of assertions about the target code's state using the built-in method System.assert. The argument of assert is a Boolean expression. If it evaluates to true, the program continues; otherwise, a System.Exception is thrown and causes the test to fail.

Listing 4.41 shows a simple test method. It asserts two statements. The second is false, so the test always fails.

Listing 4.41 Test Method

```
@isTest static void negativeTest() {
   Integer i = 2 + 2;
   System.assert(i == 4);
   System.assert(i / 2 == 1);
}
```

Rather than adding two numbers together, most unit tests perform substantial operations in one or more other classes. Sometimes it's necessary to examine the contents of a private variable or invoke a protected method from a test. Rather than relaxing the access modifiers of the code to make them visible to tests, annotate the code you are testing with @TestVisible. This annotation provides your test code with privileged access but otherwise preserves the access modifiers in your code.

### Test Data

With the exception of users and profiles, tests do not have access to the data in the Force.com database. You can annotate a class or method with @isTest(SeeAllData=true) to make the organization's data visible to tests, but this is not a best practice. The recommended approach

is for tests to create their own temporary test data. All database modifications occurring during execution of a test method are automatically rolled back after the method is completed. Create your own test data in a setup phase before your tests are executed, and limit your assertions to that test data.

### **Running Tests**

All tests are automatically executed when migrating code to a production environment, even unchanged and existing tests not included in the migration. Tests can and should be executed manually throughout the development process. Three ways to run tests are described in the following list:

- **1.** The Force.com native user interface includes a test runner. In the App Setup area, click Develop, Apex Classes, and then click the Run All Tests button.
- **2.** In the Force.com IDE, right-click an Apex class containing test methods and select Force. com, Run Tests.
- **3.** From Developer Console, click the Tests tab and the New Run button. Select the tests to include, and click the Run button. Alternatively, right-click on the Classes folder in Eclipse and select Force.com, Run Tests to execute all tests in your organization. Figure 4.9 shows Developer Console after running a test.

0.0	0	Force.com Dev	eloper Console					2		
File *	Debug * Test * Workspace * Help * < >									
TestTi	mecardManager *									
Cod	e Coverage: None +				Run Te					
1	fistest							1		
2	private class TestTimecardM	anager {								
3	private static TD contact	Id. projectId.						17		
Ĩ	private static is concact.	ray projectia,								
- 2	statia l									
1	static (		- Intelligent		Name - Ideated at the					
0	contact contact = new co	ontact(FirstName =	• уродой •	Last	Name = Special );					
1	insert contact;									
8	contactId = contact.Id;									
9	Project_c project = new	<pre>w Project_c(Name</pre>	= 'Projl')	;						
10	insert project;									
11	projectId = project.Id;									
12	}									
13			<u></u>							
Logs	Tests Checkpoints Query Editor Progres	sa Problems						8		
Status	Test Run	Duration	Failures	Total	Overall Code Coverage			35		
*	🗄 🗔 2013-09-03 23:32:47, paigeturner.dl.3e@gmail.com		4	4	Class	Percent	Lines			
*	😑 🔁 2013-09-03 23:34:34, palgeturner.dl.3e@gmail.com		0	4	AppController	0%	No data	1		
*	TestTimecardManager		0	4	AppUtil	0%	No data			
-	E testNoValidAssignments	0:00			BaseConfig	0%	No data			
	- EstNoAssignments	0:00			BaseConfigController	0%	No data			
*	I testBatch	0:02			BenchmarkWS	0%	No data			
*	2 positiveTest	0:02			ChangePasswordController	0%	No data			
					ChangePasswordControllerTest	0%	No data			
					CompareSkillsController	0%	No data			
					ContentController	0%	No data			
					DetailController	0%	No data			
					FollowProjectControllerExtension	0%	No data			
					FooterController	0%	No data			
max 11	an 16 walawfanna wam I widen manan Innau Idahun Ikuau	COllegent			ForceStyledComponentsControllerExtension	0%	No data			

Figure 4.9 Viewing test results in Developer Console

# Sample Application: Validating Timecards

This section applies Apex, SOQL, DML, and triggers to ensure that timecards entered into the Services Manager sample application have a valid assignment. An *assignment* is a record indicating that a resource is staffed on a project for a certain time period. A consultant can enter a timecard only for a project and time period he or she is authorized to work. Triggers are one way to enforce this rule.

The following subsections cover the process of configuring the Force.com IDE for Apex development, creating the trigger code to implement the timecard validation rule, and writing and running unit tests.

### Force.com IDE Setup

Begin by creating the Force.com IDE Project for the Services Manager sample application, if you have not already done so. Select the menu option File, New, Force.com Project. Enter a project name, username, password, and security token of your Development Edition organization and click the Next button and then the Finish button. The Force.com IDE connects to Force. com, downloads the metadata in your organization to your local machine, and displays a new project node in your Navigator view.

### **Creating the Trigger**

Listing 4.42 defines the trigger to validate timecards. It illustrates a best practice for trigger development: Keep the trigger's code block as small as possible. Place code in a separate class for easier maintenance and to encourage code reuse. Use naming conventions to indicate that the code is invoked from a trigger, such as the Manager suffix on the class name and the handle prefix on the method name.

Listing 4.42 Trigger validateTimecard

```
trigger validateTimecard on Timecard_c(before insert, before update) {
  TimecardManager.handleTimecardChange(Trigger.old, Trigger.new);
}
```

To create this trigger, select File, New, Apex Trigger. Enter the trigger name, select the object (Timecard\_c), enable the two trigger operations (before insert, before update), and click the Finish button. This creates the trigger declaration and adds it to your project. It is now ready to be filled with the Apex code in Listing 4.42. If you save the trigger now, it will fail with a compilation error. This is because the dependent class, TimecardManager, has not yet been defined.

Continue on to creating the class. Select File, New, Apex Class to reveal the New Apex Class Wizard. Enter the class name (TimecardManager), leave the other fields (Version and Template) set to their defaults, and click the Finish button.

Listing 4.43 is the TimecardManager class. It performs the work of validating the timecard on behalf of the trigger. First, it builds a Set of resource Ids referenced in the incoming set of timecards. It uses this Set to query the Assignment object. For each timecard, the assignment List is looped over to look for a match on the time period specified in the timecard. If none is found, an error is added to the offending timecard. This error is ultimately reported to the user or program initiating the timecard transaction.

```
Listing 4.43 TimecardManager Class
```

```
public with sharing class TimecardManager {
 public class TimecardException extends Exception {}
 public static void handleTimecardChange(List<Timecard c> oldTimecards,
    List<Timecard c> newTimecards) {
    Set<ID> contactIds = new Set<ID>();
    for (Timecard c timecard : newTimecards) {
      contactIds.add(timecard.Contact c);
    }
    List<Assignment c> assignments = [ select Id, Start Date c,
      End Date c, Contact c from Assignment c
     where Contact c in :contactIds ];
    if (assignments.size() == 0) {
      throw new TimecardException('No assignments');
    }
    Boolean hasAssignment;
    for (Timecard c timecard : newTimecards) {
     hasAssignment = false;
     for (Assignment c assignment : assignments) {
        if (assignment.Contact c == timecard.Contact c &&
          timecard.Week Ending c - 6 >= assignment.Start Date c &&
          timecard.Week Ending c <= assignment.End Date c) {</pre>
            hasAssignment = true;
            break;
        }
      }
      if (!hasAssignment) {
        timecard.addError('No assignment for contact ' +
          timecard.Contact_c + ', week ending ' +
          timecard.Week Ending c);
      }
   }
  }
```

### **Unit Testing**

Now that the trigger is developed, you must test it. During development, taking note of the code paths and thinking about how they are best covered by unit tests is a good idea. An even better idea is to write the unit tests as you develop.

To create unit tests for the timecard validation code using the Force.com IDE, follow the same procedure as that for creating an ordinary Apex class. An optional variation on this process is to select the Test Class template from the Create New Apex Class Wizard. This generates skeleton code for a class containing only test methods.

Listing 4.44 contains unit tests for the TimecardManager class. Before each unit test, test data is inserted in a static initializer. The tests cover a simple positive case, a negative case in which no assignments exist for the timecard, a second negative case in which no valid assignments exist for the time period in a timecard, and a batch insert of timecards. The code demonstrates a best practice of placing all unit tests for a class in a separate test class with an intuitive, consistent naming convention. In our example, the TimecardManager class has a test class named TestTimecardManager, the class name prefaced by the word *Test*.

@isTest private class TestTimecardManager { private static ID contactId, projectId; static { Contact contact = new Contact(FirstName = 'Nobody', LastName = 'Special'); insert contact; contactId = contact.Id; Project c project = new Project c(Name = 'Proj1'); insert project; projectId = project.Id; } @isTest static void positiveTest() { Date weekEnding = Date.valueOf('2015-04-11'); insert new Assignment c(Project c = projectId, Start Date c = weekEnding - 6, End Date c = weekEnding, Contact c = contactId); insert new Timecard c(Project c = projectId, Week\_Ending\_\_c = weekEnding, Contact\_\_c = contactId); } @isTest static void testNoAssignments() { Timecard c timecard = new Timecard c(Project c = projectId, Week Ending c = Date.valueOf('2015-04-11'), Contact c = contactId);

Listing 4.44 Unit Tests for TimecardManager Class

```
try {
    insert timecard;
  } catch (DmlException e) {
    System.assert(e.getMessage().indexOf('No assignments') > 0);
    return;
  System.assert(false);
}
@isTest static void testNoValidAssignments() {
  Date weekEnding = Date.valueOf('2015-04-04');
  insert new Assignment c(Project c = projectId,
    Start Date c = weekEnding - 6, End Date c = weekEnding,
    Contact c = contactId);
  try {
    insert new Timecard__c(Project__c = projectId,
    Week_Ending__c = Date.today(), Contact__c = contactId);
  } catch (DmlException e) {
    System.assert(e.getMessage().indexOf('No assignment for contact') > 0);
    return;
  }
  System.assert(false);
}
@isTest static void testBatch() {
  Date weekEnding = Date.valueOf('2015-04-11');
  insert new Assignment c(Project c = projectId,
    Start_Date__c = weekEnding - 6, End_Date__c = weekEnding,
    Contact c = contactId);
  List<Timecard c> timecards = new List<Timecard c>();
  for (Integer i=0; i<200; i++) {
    timecards.add(new Timecard c(Project c = projectId,
      Week Ending c = weekEnding, Contact c = contactId));
  }
  insert timecards;
}
```

After saving the code in the unit test class, run it by right-clicking in the editor and selecting Force.com, Run Tests. After a few seconds, you should see the Apex Test Runner view with a green check box indicating that all tests passed, as shown in Figure 4.10. Expand the results node to see 100% test coverage of the TimecardManager, and scroll through the debug log to examine performance information and resource consumption for each of the tests.



Figure 4.10 Viewing test results

# Summary

This chapter is arguably the most important chapter in the book. It describes core Apex concepts and syntax that form the basis of all subsequent chapters. Absorb this chapter, augmenting it with the information available through the developer.force.com Web site and community, and you will be well prepared to write your own Force.com applications.

Before moving on, take a few minutes to review these major areas:

- Apex is the only language that runs inside the Force.com platform and is tightly integrated with the Force.com database. Apex is strongly typed and includes object-oriented features.
- The Force.com database is queried using SOQL and SOSL, and its records are modified using DML. All three languages can be embedded directly inside Apex code.
- Resources consumed by Apex programs are tightly controlled by the Force.com platform
  through governor limits. Limits vary based on the type of resource consumed. Learn the
  relevant governor limits as early as possible in your development process. This ensures
  that you write efficient code that scales up to production data volumes.

# Index

### Symbols

+ (addition) operator, 110 & (AND) operator, 110 && (AND) operator, 110 - (arithmetic negation) operator, 110 = (assignment) operator, 110 \ (backslash), UNIX line-continuation character, 309 / (division) operator, 110 == (equality) operator, 110 === (exact equality) operator, 110 !== (exact inequality) operator, 110 > (greater than) operator, 110 >= (greater than or equal to) operator, 110 () (grouping operators), 110 ?: (if/then/else expression shortcut), 110 < (less than) operator, 110 <= (less than or equal to) operator, 110 ! (logical negation) operator, 110 \* (multiplication) operator, 110 != (not equal to) operator, 110 | (OR) operator, 110 || (OR) operator, 110 << (signed shift left) operator, 110 >> (signed shift right) operator, 110 + (string concatenation) operator, 110 - (subtraction) operator, 110 - (unary decrement) operator, 110 ++ (unary increment) operator, 110 >>> (unsigned shift right) operator, 110 ^ (XOR) operator, 110 4GL developer contributions, 12

#### А

abortJob method, 296 Accept button, 213 accessibility (fields), 78-79, 89-90 accessing data mobile Web applications actionFunction component, 270 authentication, 269-270 JavaScript remoting, 270 REST API, 270 SmartSync, 270 REST API, 306 AccessLevel field, 163 access modifiers, 118 accounts receivable profile, 18, 86 actionFunction component, 235-236 mobile Web application data access, 270 Visualforce controller, 236 page code, 236 actionPoller component, 237 actions, 203-204 asynchronous as JavaScript events, 237-238 as JavaScript functions, 235-236 partial page refreshes, 234-235 status messages, 238-240 as timed events, 237 container components, 205 custom controllers, 195-197 custom logic, invoking, 195 trigger page navigation, 195 view state preservation, 195 wrapper pattern, 195-196 expressions standard controllers, 192 standard set controllers, 193 actionStatus component, 238-240 actionSupport component, 237-238, 262 addError method, 225 addFields method. 246 addInfo method, 225 addition (+) operator, 110

administrative permissions, 75 aggregate functions. 144-145 AVG, 144 COUNT, 144-145 COUNT\_DISTINCT, 144 governor limits, 145 MAX, 144 MIN. 144 records, grouping, 146 SUM, 144-145 AggregateResult object, 145 aggregate SOQL queries, 144 aggregate functions, 144-145 AVG, 144 COUNT, 144-145 COUNT\_DISTINCT, 144 governor limits, 145 MAX, 144 MIN, 144 records, grouping, 146 SUM, 144-145 grouping records, 145-146 with aggregate functions, 146 filtering grouped, 146 without aggregate functions, 145-146 grouping records with subtotals, 147-148 debug log excerpt, 147 GROUP BY CUBE clause, 147-148 GROUP BY ROLLUP clause, 147 Ajax (Asynchronous JavaScript and XML) actions, 234 as JavaScript events, 237-238 as JavaScript functions, 235-236 partial page refreshes, 234-235 status messages, 238-240 as timed events, 237 Visualforce support, 234 Proxy, 270 Amazon Web Services, 2-3 AND (&) operator, 110 AND (&&) operator, 110 AngularJS, 251-253 controllers ProjectListCtrl, 253 timecard editing, 279 Visualforce, implementing, 252

demonstration page, 251 templates, 253 timecard entry in-page navigation controller, 277 tutorial Web site, 251 Visualforce page code, 252-253 Web site, 251 anonymous benchmarking SOAP Web service, 333-335 anti-joins overview, 152 restrictions. 153 Apex, 7 AggregateResult object, 145 aggregate SOQL queries, 144 aggregate functions, 144-145 grouping records, 145-146 grouping records with subtotals, 147-148 arrays creating, 111 initializing, 111-112 sorting, 112 Batch Batchable interface, 283-284 batch jobs, 282, 286-289 classes, creating, 285-286 iterable scope, 290-292 limitations, 292 missing timecard class, developing, 298-299 project evaluation guidelines, 284-285 scheduling, 293-296 scope, 282 stateful, 289-290 testing, 293 transactions, 283 callouts, 301-302 REST services, 302-304 SOAP services, 305-306 Chatter, 378-379 Visualforce controller, 378 Visualforce page, 378 Web site, 378

classes ConnectApi, 378 custom Apex REST services, creating, 312-314 custom Apex SOAP Web services rules, 327 HTTP, 302-303 code deployment in Tooling API, 355 Code Developer's Guide Web site, 108 code execution asynchronous, 116 conditional statements, 113 Execute Anonymous View, 104-105 exception statements, 114-115 governor limits, 120 loops, 114 recursion, 115 collections clearing, 109 cloning, 109 emptiness, 109 size, 109 custom Apex REST Web services, 312-314 Apex class rules, 312 creating, 313 governor limits, 312 invoking, 313-314 custom settings, 180-181 creating, 180 deleting, 180 governor limits, 180 hierarchy type, 181 updating, 180 values, retrieving, 180 custom SOAP Web services, 326 Apex class rules, compared, 327 calling, 328 creating records example, 328 governor limits, 327 invoking, 329 limitations, 326-327 Services Manager anonymous benchmarking, 333-335 database integration data integrity, 122 DML statements. See DML, statements

objects, referencing, 121-122 overview, 120-121 queries. See queries security, 133 data types, 106 Blob, 106 Boolean, 106 converting, 107-108 Date, 106 date to string conversions, 109 Datetime, 106 Decimal, 106 Double, 106 ID, 106 Integer, 106 Long, 106 Object, 106 String, 106 string to date conversions, 109 Time, 106 debugging, 133 checkpoints, 133-135 execution logs, 134 dynamic, 174 instances, creating, 179 schema metadata, 177-179 SOQL queries, 175-176 SOSL queries, 176 governor limits, 100, 120 Apex code, 120 databases, 120 heaps, 120 namespaces, 120 lists creating, 111 initializing, 111-112 nesting, 111 overview, 111 sorting, 112 managed sharing, 162 organization-wide sharing defaults, changing, 163 rules, creating, 163-167 sharing objects, 162-163 maps, 112-113 object-oriented principles, 117 encapsulation, 117-118 information-hiding notation, 118

inheritance. 119 modularity, 119 polymorphism, 119 operators, 109 AND (&&), 110 addition (+), 110 arithmetic negation (-), 110 assignment (=), 110 bitwise, 110 division (/), 110 equality (==), 110 exact equality (===), 110 exact inequality (!==), 110 greater than (>), 110 greater than or equal to (>=), 110 grouping, 110 if/then/else expression (? :), 110 less than (<), 110 less than or equal to (<=), 110 logical negation (!), 110 multiplication (\*), 110 not equal to (!=), 110 OR (||), 110 signed shift left (<<), 110 signed shift right (>>), 110 string concatenation (+), 110 subtraction (-), 110 unary decrement (--), 110 unary increment (++), 110 unsigned shift right (>>>), 110 ORM code snippet, 30 overview, 100-101 receiving email, 172-173 class, creating, 173-174 governor limits, 173 personalizing based on sender identity, 173 services, configuring, 174-175 uncaught exceptions, 173 sending email, 168 attachments, 172 blind-carbon-copies, 171 carbon copies, 171 mass emails, 170-171 notifications, 181-182 organization-wide email address unique identifiers, 172 reply-to addresses, 171

sendEmail method. 171 sender display names, 171 signatures, 172 SingleEmailMessage object, 168-169 templates, 169-170 tracking, 172 sets. 112 SOQL queries, 126-128 SOSL, 155-157 Test Runner View (IDE), 103 transaction processing DML database methods, 157-158 record locking, 161 savepoints, 159-160 triggers, 130-131 batching, 132 bulkifying, 132 definitions, 131-132 error handling, 132-133 names, 131 timecard validation, creating, 138-139 unit tests, 136 results, viewing, 137 running, 137 test data, 137 test methods, 136 Test Runner View, 103 TimecardManager class, 140-141 variables, 105 access modifiers, 118 checkpoints, 133-135 classes, 117 constants, 107 declaring, 105-106 enums, 107 names, 105-106 rounding, 108 APIs Bulk, 344 authentication, 345-346 exporting records, 347-349 importing records, 346-347 two-tier system, 345 Web site, 345 Canvas. 349

> authentication, 349-350 cross-domain XHR, 350

example application, 350-354 Web site. 349 Metadata, 360 object creation example, 361-363 services, 360-361 Web site, 360 REST authentication, 306-307 Chatter, 379-380 Connected Apps, creating, 307 creating record requests, 310 data access, 306 data integration, 31 deleting record requests, 311 Force.com REST API Developer's Guide Web site, 308 mobile Web application data access, 270 record retrieval by external identifiers, 310 record retrieval by unique identifiers, 309 services available call, 308-309 SObject basic information request, 309 SOQL query request, 310 updating record requests, 311 upserting record requests, 311 SOAP data integration, 31 enabled permissions, 318-319 Enterprise. See Enterprise API error handling, 321 Force.com data types, 321 IP white-listing, 319 limits, 316 logging in/out, 318-320 login call, 320 login problems, troubleshooting, 320 Partner, 315 security, 316 security tokens, 319 stub code, generating, 316-317 Web Service Connector (WSC), 316 WSDL versions, 315-316 Streaming example, 341-344 PushTopcis, 340-341 Web site, 340

Tooling, 354 Apex code, deploying, 355 internal state of deployment, 355 overview, 355 query service, 355 status, refreshing, 355 user interface, 356 Visualforce controller example, 357-359 Visualforce page example, 359-360 Web site, 355 App Builder Tools, 33 App Engine, 3 AppExchange, 16 applications AppExchange, 16 Connected Apps, creating, 351 custom, creating, 58 LDV deployments, 22 mobile Chatter Mobile, 264 containers, 271 hybrid, 265, 267 native, 265-266 Salesforce Classic, 264 Salesforce Mobile SDK, 265 Salesforce Touch, 264 timecard entry page. See mobile timecard entry page Web. See mobile applications, Web services, 6 Services Manager. See Services Manager application single-page, 250 AngularJS, 251-253 JavaScript remoting, 250 social. See Chatter architectures application services, 6 declarative metadata, 7 multilenancy, 4-6 programming languages, 7 relational databases, 6 security, 71 Visualforce, 186-187

arithmetic negation (-) operator, 110 arravs creating, 111 initializing, 111-112 sorting, 112 Assignment object fields. 54 overview, 53 assignment (=) operator, 110 asynchronous actions as JavaScript events, 237-238 as JavaScript functions, 235-236 partial page refreshes, 234-235 status messages, 238-240 actionStatus component, 238-240 dynamic, 239 images/stylized messages, 239 as timed events, 237 asynchronous code execution, 116 Asynchronous JavaScript and XML. See Ajax asyncMethod, 116 attachments (email), 172 attributes page components, 200 reRender, 234 showChatter, 381 view components, 199 authentication Bulk API, 345-346 Canvas, 349-350 mobile Web applications, 269-270 REST APIs, 306-307 sites users, 258 auto numbers, 40-41, 322 availability (PushTopics), 341 AVG aggregate function, 144

### В

backslash (\), UNIX line-continuation character, 309 Batchable interface, 283-284 Batch Apex, 116 Batchable interface, 283-284 batch jobs, 282 executing, 286 execution detail, viewing, 288 progress, monitoring, 287-288 scope, 289

classes, creating, 285-286 iterable scope, 290-292 limitations, 292 missing timecard class, developing, 298-299 project evaluation guidelines, 284-285 scheduled jobs creating, 295 editing, 296 viewing, 296 scheduling, 293-296 Apex user interface, 294-295 sample code, 296 schedulable code development, 294 scope, 282 stateful, 289-290 testing, 293 transactions, 283 batch jobs, 282 bulk export batches, creating, 348 creating, 347-348 results, retrieving, 348-349 status, checking, 348 bulk import closing, 347 creating, 346 records, adding, 346-347 results, retrieving, 347 status, checking, 347 executing, 286 execution detail, viewing, 288 limitations, 292 progress, monitoring, 287-288 scheduled creating, 295 deleting, 296 editing, 296 scheduling, 293-296 Apex user interface, 294-295 schedulable code development, 294 scope, 289 triggers, 132 BenchmarkWS class, 334 binary data types, 322 bitwise operators, 110 blind-carbon-copies (email), 171 blobs, 106

Boolean data type, 106 break keyword (loops), 114 browsing data, 42-44 Bulk API. 344 authentication, 345-346 records exporting, 347-349 importing, 346-347 two-tier system, 345 Web site, 345 bulk jobs export batches, creating, 348 creating, 347-348 results, retrieving, 348-349 status, checking, 348 import closing, 347 creating, 346 records, adding, 346-347 results, retrieving, 347 status, checking, 347 bulk modifications (records), 326 business analyst contributions, 11 business units collaboration, testing, 97-98 security, 85-88 buttons custom custom objects, creating, 38 Visualforce pages, 215 native user interface, 213 standard, 37

#### С

callouts (Apex), 301-302 REST services, 302-304 formats, 302 HTTP classes, 302-303 integrating, 303-304 invoking, 303 testing, 304 SOAP services, 305-306 Canvas, 349 authentication, 349-350 cross-domain XHR, 350

example application adding pages, 352 callback HTML page, 354 configuring pages, 352 Connected App, creating, 351 local Web servers, configuring, 352 main HTML page, 353-354 previewing, 352 running in App Previewer, 350 Web site, 349 carbon copies (email), 171 catch keyword (exceptions), 115 channel names, 340 Chatter Apex, 378-379 Visualforce controller example, 378 Visualforce page, 378 Web site, 378 comments, 374-375 creating, 375 deleting, 375 query, 375 schema pattern, 374 feed-tracked changes, 376 following records, 376-378 following relationships, 377 method. 377 unfollowing, 377-378 Mobile, 264 objects dynamic, 370 high-volume design, 370 relationship-rich, 370 posts, 370-372 content, 371 creating, 372-373 custom object feeds, 373 deleting, 373 Feed objects, 370-371 news feeds, 374 schema pattern, 370 standard object feeds, 372-373 user feeds, 374 REST API, 379-380 followed records request, 380 news feed request, 379-380 post request, 380 Web site, 379

Services Manager Follow Team button, 382-385 configuring, 385 controller extension code, 383-384 testing, 385 Visualforce page, 384-385 Visualforce components, 380-382 feed, 381 feedWithFollowers, 381 follow, 381 followers, 381 limitations, 382 newsFeed, 381 showChatter attribute, 381 userPhotoUpload, 381 Visualforce page, creating, 381 checkboxes defined, 38 SOAP type, mapping, 322 checkpoints, 133-135 child relationships child-to-parent, 125-126 metadata, 178 semi-joins child-to-child, 153 child-to-parent, 153 classes access modifiers, 118 Apex ConnectApi, 378 custom Apex REST services, creating, 312-314 custom Apex SOAP Web services rules, 327 HTTP, 302-303 Batch Apex, creating, 285-286 BenchmarkWS, 334 constructors, 118 defining, 118 information-hiding notation, 118 inheritance, 119 initializers, 118 inner, 118 Iterable, 291 Iterator, 290 methods, 117

MissingTimecardBatch creating, 298-299 reset results, 300 running, 300 MyEmailService, 173-174 properties, 117 TimecardManager creating, 138-139 unit tests, 140-141 variables, 117 clear method (collections), 109 Clone button, 213 clone method (collections), 109 closing bulk import jobs, 347 cloud computing benefits, 2 overview, 2 PaaS, 2 Amazon Web Services, 2-3 Force.com, 3-4 Google Cloud Platform, 3 Windows Azure, 3 Cloudforce conference, 17 code execution (Apex) asynchronous, 116 conditional statements, 113 exception statements, 114-115 examples, 115 handling, 115 raising, 115 governor limits, 120 loops, 114 recursion, 115 Code Share, 16 collections arrays creating, 111 initializing, 111 sorting, 112 clearing, 109 cloning, 109 emptiness, 109 lists creating, 111 initializing, 111 nesting, 111 sorting, 112

maps, 112-113 sets. 112 size, 109 ComeD library, 342 commandButton component, 203 commandLink component, 203 comments (Chatter), 374-375 creating, 375 deleting, 375 query, 375 schema pattern, 374 communication errors, 220-221 CompareSkillsComponent creating, 259-260 support, adding, 261 CompareSkillsController, 260 composition (modular Visualforce pages), 243-244 conditional statements, 113 condition expressions, 194 configuration management, 14 configuring Canvas App pages, 352 email services, 174-175 field accessibility, 89-90 Follow Team button, 385 IDE, 138 local Web servers, 352 sharing rules, 92-93 ConnectApi classes, 378 Connected Apps, creating Canvas, 351 REST API, 307 constants, 107 constructors, 118 **Consultant profile** permissions, 86 Services Manager application, 18 testing, 96 ContactFeed object, 372 Contact object CSV import file, 69 fields, 51 overview, 51 ContainerId field, 355

containers dynamicComponent elements, 248 mobile applications, 271 static resources, 241-242 continue keyword (loops), 114 controlled by parent records, 81 controller attribute (pages), 200 controllers. 186-187 actionFunction component, 236 actions as JavaScript events, 237-238 timed events, 237 AngularJS, 253 mobile timecards, editing, 279 project list example, 252 timecard entry in-page navigation, 277 Chatter example, 378 custom, 193-197 actions, 195-197 exposing data, 193-194 dynamic field reference, 247 extensions, 197 governor limits, 221 mobile timecards editing, 277 list functionality, 274 partial page refresh, 235 Services Manager business hours, configuring, 331 Follow Team button extension code, 383-384 Skills Matrix, 225-227, 229-231 utilization calculation, 332 utilization code, 335-337 standard, 191-193 multiple records, 192-193 single records, 191-192 Streaming API example, 342 Tooling API example, 357-359 unit tests. 222 conversion methods, 108 converting data types, 107-108 conversion methods, 108 dates to strings, 109 exceptions, 114 implicit conversion, 107-108 strings to dates, 109
COUNT aggregate function, 144-145 COUNT\_DISTINCT aggregate function, 144 Create Lookup Field dialog box, 61 Create New Object dialog box, 59 create permission, 75 createProject service, 329 create service, 324 cross-domain XHR, 350 CRUD (create, read, update, delete) operations, 31 Crypto class, 303 CSRF (Cross Site Request Forgery) attacks, 385 CSS (components), adding, 261 CSV files Contact import, 69 exporting, 64-65 Project import, 65 cURL, 306 currency fields, 38 SOAP data type, mapping, 322 custom Apex Web services REST, 312-314 Apex class rules, 312 creating, 313 governor limits, 312 invoking, 313-314 SOAP, 326 Apex class rules, compared, 327 calling, 328 creating records example, 328 governor limits, 327 invoking, 329 limitations, 326-327 Services Manager anonymous benchmarking, 333-335 custom applications, creating, 58 custom buttons custom objects, creating, 38 Visualforce pages, 215 custom components creating, 259-260 CSS, adding, 261 defining, 244-245

Google Map example, 245-246 support, adding, 259-260 custom controllers, 193-197 actions, 195-197 custom logic, invoking, 195 trigger page navigation, 195 view state preservation, 195 wrapper pattern, 195-196 exposing data, 193-194 custom fields. See fields, creating custom links custom objects, creating, 38 Visualforce pages, 215 custom objects, 22 creating, 35, 59-60 activities, allowing, 36 custom buttons/links, 38 custom fields, 37 definition, 35-36 deployment status, 36 descriptions, 36 field history tracking, 36 help settings, 36 labels, 35 names, 35 page layouts, 37 record name label, 36 reports, allowing, 36 search layouts, 37 standard buttons/links, 37 standard fields, 36 triggers, 37 validation rules, 37 missing timecards, creating, 297 tabs, creating, 63 tools, 33-34 App Builder Tools, 33 data, 34 Force.com IDE, 34 metadata, 33 Schema Builder, 34 custom settings, 180-181 defined, 47 governor limits, 180 hierarchy, 49, 181 list, 48

records creating, 180 deleting, 180 updating, 180 storage limits, 49 types, 47-48 values, retrieving, 180 custom tabs, **215** 

### D

data batch processing. See Batch Apex browsing, 42-44 entering, 41-42 exposing (custom controllers), 193-194 expressions standard controllers, 192 standard set controllers, 193 importing, 64 import process, 66 preparations, 64-66 verification, 67-69 integration, 29 metadata XML, 30-31 native user interface. 31 object-relational mapping, 30 REST APIs, 31 SOAP APIs, 31 integrity, 122 mobile Web applications access, 269-270 actionFunction component, 270 authentication, 269-270 JavaScript remoting, 270 REST API, 270 SmartSync, 270 modeler contributions, 11 relationships explicitly defined, 26 integrity enforced, 26 records, creating, 121 Services Manager application, 55-58 SOQL, 26-27 SOQL versus SQL, 27-28 SOSL, 29 viewing, 121 REST API access, 306

security architecture, 71 field accessibility, 73 object-level. See object-level security overview, 71-74 permission sets, 72 profiles, 72 record-level, 72 sharing model, 73 sharing reasons, 74 Services Manager application integration implementation strategy, 363-364 sample implementation, 364-366 scenario, 363 storage custom settings defined, 47 governor limits, 180 hierarchy, 49, 181 list, 48 records, 180 storage limits, 49 types, 47-48 values, retrieving, 180 tools, 34 Data Loader, 34 Excel Connector, 34 Import Wizard, 34 Database.com, 4 databases administrator contributions, 12 Apex integration DML statements. See DML, statements integrity, 122 objects, referencing, 121-122 overview, 120-121 queries. See queries security, 133 change exceptions, 114 custom settings, 47-48 defined, 47 hierarchy, 49 list, 48 storage limits, 49 types, 47-48 data. See data developer contributions, 12 fields. See fields

governor limits, 120 integration, 29 logical, 13 metadata XML, 30-31 native user interface, 31 object-relational mapping, 30 REST APIs, 31 SOAP APIs, 31 objects. See objects queries. See queries records. See records relational. 6 relationships. See relationships security Apex, 133 architecture, 71 field accessibility, 73 object-level. See object-level security object permissions, 73 overview, 71-74 permission sets, 72 profiles, 72 record-level, 72 sharing model, 73 sharing reasons, 74 services, 7 tables. See objects triggers, 130-131 batching, 132 bulkifying, 132 custom objects, creating, 37 definitions, 131-132 email notifications, 181-182 error handling, 132-133 names, 131 page navigation, 195 timecard validation, creating, 138-139 data components, 200-203 metadata-aware, 200-201 inputField, 201 outputField, 201 Mobile Components for Visualforce, 268 primitive, 201-202 inputCheckbox, 202 inputFile, 202 inputHidden, 202 inputSecret, 202

inputText, 202 inputTextArea, 202 outputLabel, 202 selectCheckboxes, 202 selectList, 202 selectRadio, 202 repeating, 201-203 dataList component, 203 Data Loader tool, 34 data preparation, 64-66 Contact CSV import file, 69 exporting CSV files, 64-65 Project CSV import file, 65 data verification, 67-69 importing data, 66 Data Manipulation Records. See DML data model (Services Manager) design goals Developer Edition, optimization, 50 standard objects, leveraging, 50 implementing custom application, creating, 58 custom objects, creating, 59-60 custom object tabs, creating, 63 field visibility, 64 Lookup relationship, creating, 60 Master-Detail relationships, creating, 60-62 validation rules, creating, 63 specification, 50 assignments, 53-54 contacts, 51 data relationships, 55-58 projects, 52 skills. 53 timecards, 53-56 dataTable component, 203 data types Apex, 106 blob, 106 Boolean, 106 converting, 107-108 converting dates to strings, 109 converting strings to dates, 109 date, 106 datetime, 106 decimal, 106 double, 106

ID, 106 Integer, 106 long, 106 object, 106 string, 106 time, 106 arrays creating, 111 initializing, 111-112 sorting, 112 collections clearing, 109 cloning, 109 emptiness, 109 size, 109 converting, 114 fields, selecting, 38 lists creating, 111 initializing, 111-112 nesting, 111 overview, 111 sorting, 112 maps, 112-113 rich, 25 sets, 112 SOAP types, mapping, 321 dates, 38 converting to strings, 109 defined, 106 SOAP type, mapping, 322 String conversions, 109 datetime data type converting to strings, 109 defined, 106 SimpleDateFormat pattern, 109 SOAP type, mapping, 322 string conversions, 109 **DE** accounts logging in, 32 orgs, 32 registration, 32 debugging Apex, 133 checkpoints, 133-135 execution logs, 134 batch jobs execution details, viewing, 288

Visualforce component identifier problems, 240 user interfaces, 216 decimals defined, 106 rounding, 108 declarative metadata, 7 declaring future methods, 116 variables. 105-106 delegated administration sharing reason, 82 Delete button, 213 delete permission, 76 delete service, 325 Delete statement, 130 deleting Chatter comments, 375 custom setting records, 180 PushTopics, 341 record requests, 311 records, 130, 325 scheduled batch jobs, 296 dependent fields, 46 deploying mobile Web applications, 271-272 deployment status, 36 detail component, 209 **Developer Console** Apex, debugging, 133-134 unit test results, viewing, 137 Visualforce user interfaces, debugging, 216-218 Developer Force Web site, 16 development Batch Apex schedulable code, 294 discussion boards, 16 environments, 32 lifecycle, 12 configuration management, 14 end of life, 15 integrated logical databases, 13 integrated unit testing, 14-15 interoperability, 15 MVC pattern, 15 native user interfaces, 14 mobile applications hybrid, 265, 267 native, 265-266 Salesforce Mobile SDK, 265 Web. See mobile applications, Web

Visualforce process, 188 tools, 188-190 dialog boxes Create Lookup Field, 61 Create New Object, 59 **Open Perspective**, 101 dirty writes, 161 division (/) operator, 110 DML (Data Manipulation Language), 128 database methods, 157-158 insert example, 158 opt\_allOrNone parameter, 158 statements Delete. 130 Insert, 129 Undelete, 130 Update, 129 Upsert, 129-130 DmlException exception, 114 domain names (sites), 255 double data type defined, 106 rounding, 108 Do-While loops, 114 Dreamforce conference, 17 dynamic Apex, 174 instances, creating, 179 queries governor limits, 176 SOQL, 175-176 SOSL, 176 schema metadata, 177 child relationship, 178 field. 177-178 limits, 177 object, 177 picklist, 178 record type, 179 dynamic Chatter objects, 370 dynamicComponent elements, 248 dynamic field references, 246-248 dynamic status messages, 239 dynamic Visualforce, 246 component generation, 248-249 dynamic field references, 246-248

# Е

EC2 (Elastic Compute Cloud), 2-3 editing mobile timecards, 277-279 scheduled batch jobs, 296 edit page, 211 edit permission, 75 Elastic Beanstalk, 2 email fields, 38 integration, 9 receiving, 172-173 class, creating, 173-174 governor limits, 173 personalizing based on sender identity, 173 services, configuring, 174-175 uncaught exceptions, 173 sending, 168 attachments, 172 blind-carbon-copies, 171 carbon copies, 171 mass emails, 170-171 notifications (Services Manager application), 181-182 organization-wide email address unique identifiers, 172 reply-to addresses, 171 sendEmail method, 171 sender display names, 171 signatures, 172 SingleEmailMessage object, 168-169 templates, 169-170 tracking, 172 SOAP data type, mapping, 322 enabled permissions (SOAP API), 318-319 encapsulation, 117-118 EncodingUtil class, 303 end of life, 15 enhancedList component, 209 Enhanced Profile List Views, 74 Enhanced Profile User Interface, 74 Enterprise API overview, 315 records bulk modifications, 326 creating, 324-325

deleting/undeleting, 325 retrieving, 323-324 updating, 325 upserting, 325 writing, 324 EntitySubscription object, 377 enums, 107 environments, 32 equality (==) operator, 110 error handling SOAP API, 321 triggers, 132-133 Visualforce, 220-221 communication, 220-221 uncaught exceptions, 220 errors communication, 220-221 data type conversions, 108 events JavaScript, 237-238 timed, 237 exact equality (===) operator, 110 exact inequality (!==) operator, 110 Excel Connector, 34 exceptions incoming email, 173 statements, 114-115 examples, 115 handling, 115 raising, 115 uncaught, 220 EXCLUDES keyword (multi-select picklists), 154 Execute Anonymous view (IDE) batch jobs, running, 286 missing timecard report, testing, 300 REST services integration, testing, 304 executeBatch method, 286 execute method (Batchable interface), 283 execution logs, 134 exporting CSV files, 64-65 records, 347-349 batches, creating, 348 creating bulk export jobs, 347-348 results, retrieving, 348-349 status, checking, 348

expressions combining, 194 condition, 194 if/then/else, 110 scheduling, 295 standard controllers actions. 192 data, 192 navigation, 192 standard set controllers action, 193 data, 193 filters, 193 navigation, 193 pagination, 193 extensions (controller), 197 extensions attribute (pages), 200 external IDs, 39

# F

facets, 239 FeedComments relationship, 375 feed component, 381 Feed objects, 370-371 custom objects, 373 news, 374 standard objects, 372-373 users. 374 FeedTrackedChange object, 376 feed-tracked changes (Chatter), 376 feedWithFollowers component, 381 Field change Chatter posts, 371 fields. 23 accessibility, 73, 78-79, 89-90 Assignment object, 54 auto number, 41 categories, 23 checkboxes, 38 Contact object, 51 ContainerId, 355 creating, 37 default values, 39 descriptions, 39 external IDs, 39 help text, 39 labels, 39 names, 39

required, 39 types, selecting, 38 unique, 39 date/time, 38 dependent, 46 dynamic references, 246-248 email/phone/URL, 38 field sets, 247-248 fieldsToNull, 325 formula, 24-25, 41 history tracking, 25, 36 logical, 23 metadata, 177-178 multi-select picklists, 154 NotifyForFields, 341 NotifyForOperations, 341 numbers/percent/currency/ geolocation, 38 picklists, 38 metadata, 178 multi-select, 154 SOAP type, mapping, 322 Project object, 52 query results, sorting, 125 relationships. See relationships RequestId, 355 rich data types, 25 roll-up summary, 41, 45 security, 77 field accessibility, 78-79, 89-90 profiles, 78 sharing objects, 162-163 Skill object, 54 standard, 36 text. 38 Timecard object, 56 unique identifiers, 24 validation rules, 24 visibility, 64 fieldsToNull field, 325 fields variable. 247 file-based services, 361 File Chatter posts, 371 files (CSV) Contact import, 69 exporting, 64-65 Project import, 65

filtering multi-select picklists, 154 records grouped, 146 SOQL, 124-125 standard set controllers, 193 finally keyword (exceptions), 115 finish method (Batchable interface), 284 follow component, 381 followers component, 381 following records (Chatter), 376-378 following relationships, 377 method, 377 relationships, 377 request, 380 unfollowing, 377-378 Follow Team button, 382-385 configuring, 385 controller extension code, 383-384 testing, 385 Visualforce page, 384-385 Force.com architecture application services, 6 declarative metadata, 7 multilenancy, 4-6 programming languages, 7 relational databases, 6 Database.com, 4 developers, 3 perspective, 101 Project, 103 services, 7 business logic, 8 database, 7 integration, 8-9 user interface, 8 technology integrations, 4 Force.com-styled components, 204-205 action containers, 205 notifications, 205 page structure, 205 paging, 205 samples controller, 206 page, 207 table, 205

forcetk.js library, 266 For loops, 114, 127 formatting datetime data types, 109 REST services, 302 SimpleDateFormat pattern, 109 strings for dates, 109 formulas, 24-25, 41, 322 frameworks (mobile Web applications), 268-269 Mobile Components for Visualforce, 268-269 Web MVC, 269 functions (aggregate), 144-145 AVG, 144 COUNT, 144-145 COUNT\_DISTINCT, 144 governor limits, 145 MAX, 144 MIN, 144 records, grouping, 146 SUM, 144-145 future methods, 116 declaring, 116 limitations, 116

#### G

geolocation fields, 38 getCurrentUserContact method, 225 getDescribe method, 177 getInstance method, 181 getSObject method, 176 Google Cloud Platform, 3 governor limits, 120 aggregate functions, 145 Apex code, 120 custom Apex Web services REST, 312 SOAP, 327 custom settings, 180 databases, 120 dynamic queries, 176 Force.com Apex Code Developer's Guide Web site, 100 heaps, 120 inbound email, 173 namespaces, 120

overview, 100 Visualforce, 221 greater than (>) operator, 110 greater than or equal to (>=) operator, 110 GROUP BY clause (record groupings), 145 GROUP BY CUBE clause, 147-148 **GROUP BY ROLLUP clause, 147** groups operators, 110 records, 145-146 with aggregate functions, 146 filtering, 146 subtotals, 147-148 without aggregate functions, 145-146 users. 80 public, 80 roles, 80

## Н

The Hammer. 6 handleInboundEmail method, 172 handling errors SOAP API, 321 triggers, 132-133 Visualforce, 220-221 exceptions, 115 HAVING keyword (grouped records, filtering), 146 heap governor limits, 120 Hello World code example, 105 Visualforce example, 189-191 help settings (custom objects), 36 text. 39 hierarchy custom settings, 49, 181 high volume objects, 370 history tracking custom objects, 36 fields, 25 HTTP Apex classes, 302-303 Http class, 302 HttpRequest class, 302 HttpResponse class, 302 hybrid applications, 265, 267

laaS. See PaaS

# I

id attribute (view components), 199 IDE Execute Anonymous view batch jobs, running, 286 missing timecard report, testing, 300 REST services integration, testing, 304 installation, 101 perspective, 101 Project, 103 Schema Explorer, 103 Services Manager application configuration, 138 Views Apex Test Runner, 103 Execute Anonymous, 104-105 Problems, 103 Visualforce page editor, 189 Ideas Web site, 16 IDs defined, 106 external, 39 string conversion, 108 iframe component, 204 if/then/else expression shortcut (? :), 110 image component, 204 implicit conversions (data types), 107-108 importing data, 64 import process, 66 preparations, 64-66 Contact CSV import file, 69 exporting CSV files, 64-65 Project CSV import file, 65 verification, 67-69 records, 346-347 adding records to bulk import jobs, 346-347 closing bulk import jobs, 347 creating bulk import jobs, 346 results, retrieving, 347 status, checking, 347 Import Wizard, 34 InboundEmailHandler interface, 172 inbound email. See receiving email include component, 242

includeScript component, 205 **INCLUDES** keyword (multi-select picklists), 154 inclusion (modular Visualforce), 242 information-hiding notation, 118 Infrastructure as a Service. See PaaS inheritance (Apex), 119 initializers. 118 inner classes, 118 inner joins, 149-150 inputCheckbox component, 202 inputField component, 201 inputFile component, 202 inputHidden component, 202 inputSecret component, 202 inputTextArea component, 202 inputText component, 202 insert database method, 158 Insert statement, 129 installing IDE, 101 Mobile Components for Visualforce, 268-269 instances, creating, 179 Integers, 106 integration, 29 Apex callouts, 301-304 databases in Apex, 120-121 DML statements. See DML, statements integrity, 122 objects, referencing, 121-122 queries. See queries security, 133 logical databases, 13 metadata XML, 30-31 native user interface, 31 object-relational mapping, 30 REST APIs, 31 services, 8-9 Services Manager application implementation strategy, 363-364 sample implementation, 364-366 scenario, 363 SOAP APIs, 31 specialist contributions, 12

Visualforce and native user interface, 209-210 custom buttons/links, 215 custom tabs, 215 page layouts, 213 standard buttons, 213 standard pages, 210-211 interfaces Batchable, 283-284 InboundEmailHandler, 172 Schedulable, 294 Stateful, 290 interoperability, 15 IP white-listing, 319 isEmpty method, 109 @isTest, 136 iterable batch scope, 290-292 Iterable class, 291 Iterator class, 290

## J

Java

createProject service, 329 create service, 324 Metadata API object creation example, 361-363 query batch sizes, setting, 324 SOQL queries, executing, 323 stub code, generating, 317 JavaScript dynamic action status messages, 239 events, 237-238 forcetk.js library, 266 JQuery UI, 259 Object Notation (JSON), 302, 364-366 remoting, 250, 270 Skills Matrix comparison overlay, 261 Visualforce components, referencing, 240 job function security, 85-86 jobs bulk export batches, creating, 348 creating, 347-348 results, retrieving, 348-349

status, checking, 348

bulk import closing, 347 creating, 346 records, adding, 346-347 results, retrieving, 347 status, checking, 347 ioins anti-joins overview, 152 restrictions, 153 inner, 149-150 outer, 148-149 semi-joins child-to-child, 153 child-to-parent, 153 parent-to-child, 151 restrictions, 153 jQuery UI, 259 JSON (JavaScript Object Notation), 302, 364-366

# Κ

keywords break, 114 catch, 115 continue, 114 EXCLUDES, 154 finally, 115 HAVING, 146 INCLUDES, 154 LIMIT, 125 throw, 115 try, 115

labels custom objects, 35 fields, 39 layouts page, 37 search, 37 LDV (Large Data Volume) deployments, 22 less than (<) operator, 110 less than or equal to (<=) operator, 110 licensing orgs, 32 profiles, 76

L

lifecycles (development), 12 configuration management, 14 end of life, 15 integrated logical databases, 13 integrated unit testing, 14-15 interoperability, 15 MVC pattern, 15 native user interfaces, 14 LIMIT keyword (records), 125 links custom custom objects, creating, 38 Visualforce pages, 215 standard, 37 listings actionFunction component (Visualforce) controllers, 236 pages, 236 actionPoller component, 237 actionStatus component, 238 with facets, 239 JavaScript functions, 239 actionSupport component, 237-238 aggregate functions COUNT, 145 SUM, 145 AngularJS project list example (Visualforce) controller, 252 page code, 252-253 Apex ORM code snippet, 30 arrays creating, 111 initializing, 112 Batch Apex class, 285 execution scope, 289 iterable batch example, 291 project iterator, 291 running batch jobs, 286 schedulable code, 294 scheduling example, 296 stateful example, 289 test, 293 Bulk API password authentication, 345 bulk export jobs creating, 348 results, retrieving, 348-349 status, checking, 348

bulk import jobs closing, 347 creating, 346 records, adding, 346 results, retrieving, 347 status, checking, 347 Canvas App callback HTML page, 354 main HTML page, 353-354 Chatter feed-tracked changes, 376 following records, 377 following relationships, 377 unfollowing records, 378 Visualforce component page, 381 Visualforce controller example, 378 Visualforce page example, 378 Chatter comments creating, 375 deleting, 375 query, 375 Chatter posts creating, 372 custom object query, 373 deleting, 373 standard object query, 372 user feed query, 374 Chatter REST API requests followed records, 380 news feed, 380 posts, 380 class definitions, 118 commandButton component, 203 conditional statements, 113 constants, defining, 107 Contact CSV import file, 69 custom Apex REST Web services creating, 313 invoking, 313 custom Apex SOAP Web services creating record example, 328 invoking, 329 custom controllers extensions, 197 read-only access to Project record, 194 wrapper patterns, 195-196

custom settings creating custom setting records, 180 deleting, 181 updating, 180 values, retrieving, 180 data integrity, 122 data type conversions conversion methods. 108 errors, 108 ID and string, 108 implicit conversion, 107 strings to dates, 109 datetime data types, formatting, 109 dynamic queries SOQL, 175 SOSL, 176 Enterprise API creating records, 325 query batch sizes, 324 record retrieval SOQL query, 323 enums, defining, 107 error-severity message, 221 exception statements, 115 Force.com-styled components controller, 206 page, 207 formula field example, 24-25 future method declaration, 116 Hello World, 105 include component, 242 inputField component, 201 insert DML database method, 158 instances, creating, 179 lists creating, 111 initializing, 112 nesting, 111 maps, 113 Metadata API object creation, 362-363 metadata XML example, 31 MissingTimecardBatch class creating, 298-299 reset results, 300 running, 300 mobile timecard entry page editing timecards, 277-279 listing timecards controller, 274

listing timecards Visualforce page, 275 navigation, AngularJS controller, 277 outputField component, 201 Project CSV import file, 65 receiving email, 173 records creating, 121 deleting, 130 inserting, 129 locking, 161 relationships, creating, 121 undeleting, 130 updating, 129 upserting, 130 records, grouping with aggregate functions, 146 debug log excerpt, 147 filtering grouped, 146 GROUP BY CUBE clause, 147-148 GROUP BY ROLLUP clause, 147 without aggregate functions, 146 recursion, 115 repeat component, 203 REST API authentication, 307 creating record requests, 310 deleting record requests, 311 record retrieval by external identifiers, 310 record retrieval by unique identifiers, 309 services available call, 309 SObject basic information request, 309 SOQL query request, 310 updating record requests, 311 upserting record requests, 311 rounding operations, 108 savepoints, 160 schema metadata child relationship, 178 field, 177 object, 177 picklist, 178 record type, 179

sending email mass email. 171 SingleEmailMessage object, 168 template, 170 Services Manager application anonymous benchmark Web service, testing, 334 email notifications, 182 integration implementation example, 364-366 utilization controller, 335-337 Utilization page code, 337-338 Services Manager Follow Team button controller extension code, 383 Visualforce page, 384 Services Manager Skills Matrix controller, 226-227 unit test, 229-231 Visualforce page, 228 Services Manager Skills Matrix comparison overlay actionSupport, adding, 262 CompareSkillsComponent, 260 CompareSkillsController, 260 component CSS, adding, 261 component support, adding, 261 JavaScript integration, 261 sets, 112 sharing rules, inserting, 167 Skill type field error condition formula, 63 SOAP API, logging in, 320 SOQL child-to-child semi-join, 153 child-to-parent relationships, 126 child-to-parent semi-join, 153 filter conditions, 124 Group Object query, 166 inner join, 150 multi-select picklists, 154 outer join, 148 parent-to-child query, 151 parent-to-child relationships, 126 Project Share Object query, 165 query in Apex, 127 query in Apex with For loop, 127 record limits, 125 relationship query, 28

semi-join, 152 sort fields, 125 statement, 124 SOSL Apex, 156 query, 29 SQL relationship query, 27 standard controllers multiple records, 192 single records, 191 Streaming API Visualforce controller, 342 test methods, 136 TimecardManager class creating, 139 unit tests, 140-141 Tooling API example (Visualforce) controller, 357-359 page, 359-360 triggers batching, 132 definition, 131 validateTimecard trigger, 138 validation rule example, 24 variables declaring, 105 name case insensitivity, 106 view components syntax, 199 Visualforce controller partial page refresh, 235 controller unit test, 222 dynamic components, 248-249 dynamic field references, 247 Hello World example, 190 pages as templates, 243 partial page refresh, 235 record-level security, 219 view components, 244, 246 Yahoo! geocoding REST service integrating, 303 invoking, 303 testing, 304 lists

creating, 111 custom settings, 48 initializing, 111-112 nesting, 111

overview, 111 pages, 211 sorting, 112 List/Set Iteration For loops, 114 listViews component, 208 local Web servers, configuring, 352 locking records, 161 logging in DE accounts, 32 SOAP API, 318-320 enabled permissions, 318-319 IP white-listing, 327 logging out, 320 login call, 320 problems, troubleshooting, 320 security tokens, 319 logical databases integration, 13 logical negation (!) operator, 110 login method, 320 LoginResult object, 320 logs debug, 288 execution, 134 long data type, 106 Lookup relationships creating, 60 defined, 39 Master-Detail relationships, compared, 40 Services Manager application, 55 SOAP type, mapping, 322 loops, 114, 127

#### Μ

managed sharing (Apex), 162
organization-wide sharing defaults,
 changing, 163
restrictions, 163
sharing objects, 162-163
sharing rules, creating, 163-167
inserting, 167
Project object, 164
SOQL queries, 165-166
viewing, 163, 167
manual sharing reason, 82
maps, 112-113
mashups, 9

MassEmailMessage object, 170-171 mass emails, sending, 170-171 Master-Detail relationships creating, 60-62 defined, 40 Lookup relationships, compared, 40 Services Manager application, 55-57 SOAP type, mapping, 322 MAX aggregate function, 144 messages component, 220-221 metadata declarative, 7 schema, 177 child relationship, 178 field, 177-178 limits, 177 object, 177 picklist, 178 record type, 179 tools, 33 XML, 30-31 Metadata API, 360 object creation example, 361-363 services, 360-361 Web site, 360 metadata-aware components, 200-201 inputField, 201 outputField, 201 methods abortJob, 296 access modifiers, 118 action, 195-197 addError, 225 addFields, 246 addInfo, 225 Apex test, 136 clear, 109 clone, 109 defined, 117 DML database, 157-158 insert example, 158 opt\_allOrNone parameter, 158 execute, 283 executeBatch, 286 finish, 284 future, 116 declaring, 116 limitations, 116

getCurrentUserContact, 225 getDescribe, 177 getInstance, 181 getSObject, 176 handleInboundEmail, 172 isEmpty, 109 login, 320 nav, 277 navClass, 277 overloading, 119 query SOQL, 175 SOSL, 176 rollback, 159 schedule, 295 sendEmail, 171 setBccSender, 171 setCcAddresses, 171 setDocumentAttachments, 172 setFileAttachments, 172 setOrgWideEmailAddressId, 172 setReplyTo, 171 setSaveAsActivity, 172 setSavePoint, 159 setSenderDisplayName, 171 setUseSignature, 172 size, 109 start, 283 testAsUser, 231 testNoContactForUser, 231 testNoContactSelected, 231 testNoSkills, 231 testSave, 231 testWithSkills, 231 valueOf date to string conversions, 109 string to date conversions, 109 MIN aggregate function, 144 MissingTimecardBatch class creating, 298-299 reset results, 300 running, 300 missing timecard reports, 296-297 missing timecards information, calculating, 298-299 missing timecards list custom object, creating, 297 testing, 299-300

mobile applications Chatter Mobile. 264 containers, 271 hybrid, 265, 267 native, 265-266 Salesforce Classic. 264 Mobile SDK. 265 Touch, 264 timecard entry page editing timecards, 277-279 in-page navigation, 276-277 listing timecards, 273-276 requirements, 272 testing, 279 viewing in Web browsers, 273 viewing on iPhones, 273 Web. 265 data access, 269-270 deployment, 271-272 frameworks, 268-269 overview, 266 Salesforce SDK libraries, 266 Mobile Components for Visualforce, 268-269 documentation/source code Web site. 269 installing, 268-269 types, 268 Mobile Design templates, 269 Mobile Packs, 269 mobile timecard entry pages in-page navigation, 276-277 requirements, 272 testing, 279 timecards editing, 277-279 listing, 273-276 viewing iPhones, 273 Web browsers, 273 Model-View-Controller (MVC) pattern, 15 Modify All permission, 76 modularity (Apex), 119 modular Visualforce pages, 241 composition, 243-244 custom components, 244-246 defining, 244-245 Google Map example, 245-246 inclusion, 242 static resources, 241-242

monitoring batch jobs, 287-288 multilenancy, 4-6 multiplication (\*) operator, 110 multi-select picklists, 154 MVC (Model-View-Controller) pattern, 15 MyEmailService class, 173-174

#### Ν

NAICS (North American Industry Classification System) codes, 333 names channel, 340 custom objects, 35 fields, 39 sender display (email), 171 sites domain names, 255 triggers, 131 variables, 105-106 view components, 199 namespaces, 120 native applications, 265-266 native user interfaces CRUD (create, read, update, delete) operations, 31 data integration, 31 development lifecycle, 14 new features, enabling, 41 view components, 208-209 detail, 209 enhancedList, 209 listViews, 208 relatedList, 209 Visualforce development tool, 189 Visualforce integration, 209-210 custom buttons/links, 215 custom tabs, 215 page layouts, 213 standard buttons, 213 standard pages, 210-211 navClass method, 277 navigation expressions standard controllers, 192 standard set controllers, 193 Mobile Components for Visualforce, 268 mobile timecard entry page, 276-277 nav method, 277 nesting lists, 111

New button, 213 New Custom Field Wizard default values, 39 descriptions, 39 external IDs, 39 help text, 39 labels. 39 names. 39 required fields, 39 types, selecting, 38 unique fields, 39 New Custom Object Tab Wizard, 63 news feeds defined, 381 requests, 379-380 North American Industry Classification System (NAICS) codes, 333 not equal to (!=) operator, 110 notifications, 205 action status actionStatus component, 238-240 dynamic, 239 images/stylized messages, 239 Streaming API PushTopics, 340-341 Web site, 340 NotifyForFields field, 341 NotifyForOperations field, 341 NullPointerException exception, 114 number data type, 38, 322

# 0

OAuth, 270, 306-307 object-level security, 72, 74 field-level security, 77 field accessibility, 78-79 profiles, 78 permission sets, 76-77 profiles, 74 administrative permissions, 75 Enhanced Profile List Views, 74 Enhanced Profile User Interface, 74 field-level security, 78 licenses, 76 object permissions, 75-76 Services Manager, creating, 89-90 Services Manager, listing, 85-86 types, 74

object-oriented programming, 117 analysis and design specialist contributions, 12 encapsulation, 117-118 information-hiding notation, 118 inheritance, 119 modularity, 119 polymorphism, 119 **Object-Relational Mapping (ORM), 30** objects, 22, 106 AggregateResult, 145 Assignment fields, 53 overview, 53 Chatter dynamic, 370 high-volume design, 370 relationship-rich, 370 Contact CSV import file, 69 fields, 51 overview, 51 ContactFeed, 372 creating, 35, 59-60 activities, allowing, 36 custom buttons/links, 38 custom fields, 37 definition, 35-36 deployment status, 36 descriptions, 36 field history tracking, 36 help settings, 36 labels. 35 with Metadata API, 361-363 names, 35 page layouts, 37 record name label, 36 reports, allowing, 36 search layouts, 37 standard buttons/links, 37 standard fields, 36 triggers, 37 validation rules, 37 EntitySubscription, 377 Feed, 370-371 custom objects, 373 news. 374 standard objects, 372-373 users, 374

FeedTrackedChange, 376 logical, 22 LoginResult, 320 MassEmailMessage, 170-171 metadata, 177 operational tasks, 22 permissions, 73, 75-76 Project CSV import file, 65 custom object tab, creating, 63 fields, 52 overview, 52 sharing rules, 164 records creating, 42, 121 relationships, creating, 121 types, 47 referencing in Apex, 121-122 SaveResult, 324 security, 218 services, 361 sharing, 162-163 fields, 162-163 restrictions, 163 SingleEmailMessage, 168-169 Skill fields, 54 overview, 54 validation rule, creating, 63 SOQL relationships, 125-126 child-to-parent, 125-126 parent-to-child, 126 standard, 22 tabs, creating, 41 Timecard fields, 56 overview, 53 undelete support, 23 Views, 43-44 Open Perspective dialog box, 101 operations specialist contributions, 12 operators, 109 & (AND) operator, 110 AND (&&), 110 addition (+), 110 arithmetic negation (-), 110 assignment (=), 110 bitwise, 110

division (/), 110 equality (==), 110exact equality (===), 110 exact inequality (!==), 110 greater than (>), 110 greater than or equal to (>=), 110 grouping, 110 if/then/else expression (? :), 110 less than (<), 110 less than or equal to (<=), 110 logical negation (!), 110 multiplication (\*), 110 not equal to (!=), 110 OR (||), 110 signed shift left (<<), 110 signed shift right (>>), 110 string concatenation (+), 110 subtraction (-), 110 unary decrement (--), 110 unary increment (++), 110 unsigned shift right (>>>), 110 opt\_allOrNone parameter (DML database methods), 158 organization-wide email address unique identifiers, 172 security defaults overview, 80-82 Services Manager application, 91 orgs, 32 **ORM** (Object-Relational Mapping), 30 OR () operator, 110 OR (||) operator, 110 outbound email. See sending email outer joins, 148-149 outputField component, 201 outputLabel component, 202 outputLink component, 204 outputPanel component, 204 outputText component, 204 overloading methods, 119 overriding standard buttons, 213 standard pages, 210-211 ownership (records), 79-80

#### Ρ

PaaS (Platform as a Service), 2 Amazon Web Services, 2-3 Force.com, 3-4 Google Cloud Platform, 3 Windows Azure, 3 pageBlockButtons component, 228 pageBlock component, 228 pageBlockTable component, 228 pageMessages component, 220-221 pages adding to sites, 256-257 Canvas App adding, 352 configuring, 352 components, 200 layouts custom objects, creating, 37 Visualforce pages, adding, 213 security, 219 standard native user interface edit, 211 list, 211 overriding, 211 tab, 210 view, 211 structure components, 205 view state, preserving, 195 Visualforce, 187 actionFunction component, 236 adding to page layouts, 213 adding to Salesforce Touch, 271 AngularJS example code, 252-253 asynchronous actions. See asynchronous actions Chatter components, 381 Chatter example, 378 dynamic, 246-249 JavaScript events, 237-238 mobile timecards, 275-276, 278 modular. 241-246 native user interface buttons/links navigation, 215 as native user interface tabs, 215 partial refreshes, 234-235

performance tuning, 217-218 public access. See sites security, 218-220 Services Manager Follow Team button, 384-385 Services Manager Skills Matrix, 228-229 Services Manager Utilization, 337-338 Services Manager Utilization page, creating, 330-331 standard pages, overriding, 210-211 Streaming API example, 343 timed events, 237 Tooling API example, 359-360 viewing from native user interface buttons, 213 viewing in Salesforce Classic, 271 pagination expressions, 193 paging components, 205 Parentld field, 162 parent-to-child relationships, 126 queries, 151 semi-join, 151 partial page refreshes, 234-235 Partner SOAP API, 315 percent data type, 38, 322 performance custom Apex SOAP Web services, 327 Visualforce pages, tuning, 217-218 permissions administrative, 75 enabled (SOAP API), 318-319 object, 73, 75-76 Services Manager profiles, 85-86 sets, 72, 76-77 perspectives, 101 phone data type, 322 phone fields, 38 picklists, 38 metadata, 178 multi-select, 154 SOAP type, mapping, 322 Platform as a Service. See PaaS platform documentation, 16 polymorphism, 119 posts (Chatter), 370-372 content, 371 creating, 372-373 deleting, 373

Feed objects, 370-371 custom object, 373 news, 374 standard objects, 372-373 user, 374 schema pattern, 370 primitive components, 204-205 primitive data components, 201-202 inputCheckbox, 202 inputFile, 202 inputHidden, 202 inputSecret, 202 inputText, 202 inputTextArea, 202 outputLabel, 202 selectCheckboxes, 202 selectList, 202 selectRadio, 202 private records, 81 Problems View (IDE), 103 procedural sharing reasons, 82 profiles, 74 administrative permissions, 75 defined, 72 Enhanced Profile List Views, 74 Enhanced Profile User Interface, 74 field-level security, 78 licenses, 76 object permissions, 75-76 Services Manager application, 18, 91-92 accounts receivable, 18 consultants, 18 creating, 89-90 listing, 85-86 project managers, 18 sales representatives, 18 staffing coordinators, 18 Vice President, 18 types, 74 user groups, 80 programming languages, 7 ProjectListCtrl controller, 253 project manager profile permissions, 86 Services Manager application, 18 projects, 103 CSV import file, 65 custom object tab, creating, 63

development lifecycle, 12 configuration management, 14 end of life, 15 integrated logical databases, 13 integrated unit testing, 14-15 interoperability, 15 MVC pattern, 15 native user interfaces, 14 fields, 52 overview, 52 selecting, 10-11 sharing rules, 164 team selection, 11-12 tools/resources AppExchange, 16 Code Share, 16 developer discussion boards, 16 Developer Force Web site, 16 Dreamforce/Cloudforce conferences, 17 Ideas site, 16 platform documentation, 16 systems integrators, 17 technical support, 17 Visualforce, 188 properties, 117 public groups, 80 public read-only records, 81 public read/write records, 81 PushTopics, 340-341 availability, 341 components, 340-341 deleting, 341 limitations, 341

# Q

quality assurance engineer contributions, 12
queries
 batch sizes, setting, 324
 dirty writes, 161
 exceptions, 114
 joins
 anti-joins, 152-153
 inner, 149-150
 outer, 148-149
 semi-joins. See semi-joins
 parent-to-child, 151
 SOQL. See SOQL queries

SOSL, 29 Apex, 155-157 dynamic, 176 record retrieval, 324 syntax, 155 QueryException exception, 114 query method SOQL, 175 SOSL, 176 queryMore service, 323 query service, 323

## R

raising exceptions, 115 RCED (read, create, edit, delete) operations, 31 Read permission, 75 receiving email, 172-173 class, creating, 173-174 governor limits, 173 personalizing based on sender identity, 173 services, configuring, 174-175 uncaught exceptions, 173 records adding to bulk import jobs, 346-347 batch processing. See Batch Apex controlled by parent option, 81 counts, returning, 145 creating, 42, 121 custom setting creating, 180 deleting, 180 updating, 180 deleting, 130 Enterprise API bulk modifications, 326 creating, 324-325 deleting/undeleting, 325 retrieving, 323-324 updating, 325 upserting, 325 writing, 324 exporting, 347-349 batches, creating, 348 creating bulk export jobs, 347-348 results retrieving, 348-349 status, checking, 348

feed-tracked changes (Chatter), 376 filtering, 124-125 following method, 377 relationships, querying, 377 request, 380 grouping, 145-146 with aggregate functions, 146 filtering grouped, 146 without aggregate functions, 145-146 grouping with subtotals, 147-148 debug log excerpt, 147 GROUP BY CUBE clause, 147-148 GROUP BY ROLLUP clause, 147 importing, 346-347 adding records to bulk import jobs, 346-347 closing bulk import jobs, 347 creating bulk import jobs, 346 results, retrieving, 347 status, checking, 347 inserting, 129 limits, 125 locking, 161 ownership, 79-80 private, 81 public read-only, 81 public read/write, 81 PushTopics, 340-341 availability, 341 components, 340-341 deleting, 341 limitations, 341 relationships, creating, 121 requests creating, 310 deleting, 311 updating, 311 upserting, 311 retrieving external identifiers, 310 unique identifiers, 309 security, 72, 79 record ownership, 79-80 user groups, 80 Visualforce user interfaces, 219 sharing, 80-82 organization-wide defaults, 80-82, 163

Services Manager application, 87-88 restrictions. 163 sharing objects, 162-163 sharing reasons, 82 sharing rules inserting, 167 Project object, 164 SOQL queries, 165-166 viewing, 163, 167 type metadata, 179 types, 46-47 undeleting, 130 unfollowing, 377-378 updating, 129 upserting, 129-130 viewing, 42 recursion, 115 registration, 32 relatedList component, 209 relational databases, 6 relationship-rich Chatter objects, 370 relationships child metadata, 178 comparison, 40 creating, 39-40 data, 25 explicitly defined, 26 integrity enforced, 26 SOQL, 26-27 SOQL versus SQL, 27-28 SOSL, 29 viewing, 121 FeedComments, 375 fields, 38 comparison, 40 creating, 39-40 Lookup, 39 Master-Detail, 40 following, 377 Lookup, 39 creating, 60 Services Manager application, 55 SOAP type, mapping, 322 Master-Detail, 40 creating, 60-62 Services Manager application, 55-57 SOAP type, mapping, 322 parent-to-child queries, 151 records, creating, 121

Services Manager application, 55-58 SOOL. 125-126 child-to-parent, 125-126 parent-to-child, 126 viewing, 121 repeat component, 203 repeating components, 201-203 reply-to addresses (email), 171 reports custom objects, allowing, 36 missing timecard, 296-297 missing timecards information, calculating, 298-299 missing timecards list custom object, creating, 297 testing, 299-300 Representational State Transfer. See REST RequestId field, 355 requests Chatter posts, 380 followed records, 380 news feed, 379-380 password authentication, 307 records creating, 310 deleting, 311 retrieving, 309-310 updating, 311 upserting, 311 services available, 308 SObject basic information, 309 SOQL query, 310 reRender attribute, 234 resources Apex Code Developer's Guide Web site, 108 AppExchange, 16 Code share, 16 developer discussion boards, 16 Developer Force Web site, 16 Dreamforce/Cloudforce conferences, 17 Ideas Web site, 16 platform documentation, 16 REST API, 308 security Web site, 385 systems integrators, 17 technical support, 17 **REST** (Representational State Transfer), 301

API

authentication, 306-307 Chatter, 379-380 Connected Apps, creating, 307 creating record requests, 310 data access, 306 deleting record requests, 311 Developer's Guide Web site, 308 mobile Web application data access, 270 record retrieval by external identifiers, 310 record retrieval by unique identifiers, 309 services available call, 308-309 SObject basic information request, 309 SOQL query request, 310 updating record requests, 311 upserting record requests, 311 custom Apex REST Web services, 312-314 Apex class rules, 312 creating, 313 governor limits, 312 invoking, 313-314 integration, 9 services, calling from Apex, 302-304 formats, 302 HTTP classes, 302-303 integrating, 303-304 invoking, 303 testing, 304 rich data types, 25 roles. See profiles rollback method, 159 roll-up summaries fields, 41, 45 SOAP type, mapping, 322 rounding, 108 RowCause field, 163 rules Apex Web services classes **REST**, 312 SOAP, 327 governor limits, 120 aggregate functions, 145 Apex code, 120

custom Apex REST Web services, 312 custom Apex SOAP Web services, 327 custom settings, 180 databases, 120 dynamic queries, 176 Force.com Apex Code Developer's Guide Web site, 100 heaps, 120 inbound email, 173 namespaces, 120 overview, 100 Visualforce, 221 managed sharing, 153 creating, 163-167 organization-wide sharing defaults, changing, 163 restrictions, 163 sharing objects, 162-163 sharing, 82 inserting, 167 Services Manager application, 92-93 viewing, 163, 167 validation fields, 24 Skill object creating, 63

# S

S2S (Salesforce-to-Salesforce), 9 SaaS. See PaaS Salesforce Classic, 264 implementation guide, 271 Visualforce pages, viewing, 271 Mobile Packs, 269 Mobile SDK download Web sites, 265 home page, 267 libraries, 266 Object Query Language. See SOQL Object Search Language. See SOSL Touch, 264 mobile timecard entry page, testing, 279 Visualforce pages, viewing, 271 Salesforce-to-Salesforce (S2S), 9 sales representatives profile permissions, 86 Services Manager application, 18

sample application. See Services Manager application savepoints, 159-160 example, 159-160 limitations, 159 restoring to, 159 setting, 159 SaveResult objects, 324 Schedulable interface, 294 schedule method, 295 scheduling Batch Apex, 293-296 Apex user interface, 294-295 sample code, 296 schedulable code development, 294 scheduled jobs creating, 295 deleting, 296 editing, 296 Schema Builder, 34 custom objects, creating, 59-60 Lookup relationships, creating, 60 Master-Detail relationships, creating, 60-62 Schema Explorer, 103 relationships, viewing, 121 SOQL queries, running, 123 scope Batch Apex, 282 batch jobs adjusting, 289 iterable batch, 290-292 search layouts, 37 sectionHeader component, 228 Secure Coding Guideline document Web site, 218 security Apex, 133 architecture, 71 authentication Bulk API, 345-346 Canvas, 349-350 mobile Web applications, 269-270 REST APIs, 306-307 sites users, 258 Cross Site Request Forgery attacks, 385 custom Apex SOAP Web services, 327 fields. 77 accessibility, 73, 78-79, 89-90 profiles, 78

object-level. See object-level security objects, 218 overview, 71-74 permission sets, 72, 76-77 profiles, 72, 74 administrative permissions, 75 Enhanced Profile List Views, 74 Enhanced Profile User Interface, 74 field-level security, 78 licenses, 76 object permissions, 75-76 Services Manager, creating, 89-90 Services Manager, listing, 85-86 types, 74 records, 72, 79 record ownership, 79-80 sharing model, 80-82 user groups, 80 Visualforce user interfaces, 219 resources Web site, 385 Secure Coding Guideline document Web site, 218 Services Manager application business units, 85-88 designing, 85 field accessibility, 89-90 implementing, 88-89 job functions, 85-86 organization-wide defaults, 91 profiles, 89-92 sharing rules, 92-93 Skills Matrix, 224-225 testing, 94-98 sharing model, 73 sharing reasons, 74 sites, 255-256 SOAP API IP white-listing, 319 overview, 316 tokens. 319 Visualforce user interfaces, 218 object-level, 218 page-level, 219 record-level, 219 selectCheckboxes component, 202 selectedContactId variable, 225

selecting field types, 38 projects, 10-11 teams, 11-12 selectList component, 202 selectRadio component, 202 semi-ioins child-to-child, 153 child-to-parent, 153 parent-to-child, 151 restrictions, 153 sendEmail method, 171 sender display names (email), 171 sending email, 168 attachments, 172 blind-carbon-copies, 171 carbon copies, 171 mass emails, 170-171 notifications (Services Manager application), 181-182 organization-wide email address unique identifiers, 172 reply-to addresses, 171 sendEmail method, 171 sender display names, 171 signatures, 172 SingleEmailMessage object, 168-169 templates, 169-170 tracking, 172 services, 7 application, 6 business logic, 8 create, 324 createProject, 329 custom Apex REST Web, 312-314 Apex class rules, 312 creating, 313 governor limits, 312 invoking, 313-314 custom Apex SOAP Web, 326 Apex class rules, compared, 327 calling, 328 creating records example, 328 governor limits, 327 invoking, 329 limitations, 326-327 Services Manager anonymous benchmarking, 333-335

database, 7 delete, 325 email, configuring, 174-175 integration, 8-9 Metadata API, 360-361 query, 323 queryMore, 323 REST, calling from Apex, 302-304 formats, 302 HTTP classes, 302-303 integrating, 303-304 invoking, 303 testing, 304 SOAP, calling from Apex, 305-306 sobjects record retrieval by external identifiers, 310 record retrieval by unique identifiers, 309 SObject basic information request, 309 update, 325 upsert, 325 user interface, 8 Web, integration, 9 Services Manager application anonymous benchmarking service, 333-335 background, 17-18 business hours, configuring, 331 database integration implementation strategy, 363-364 sample implementation, 364-366 scenario, 363 data model design goals, 49-50 Developer Edition optimization, 50 standard objects, leveraging, 50 data model implementation custom application, creating, 58 custom objects, creating, 59-60 custom object tabs, creating, 63 field visibility, 64 Lookup relationship, creating, 60 Master-Detail relationships, creating, 60-62 validation rules, creating, 63 data model specification, 50 assignments, 53-54

contacts, 51 data relationships, 55-58 projects, 52 skills, 53 timecards, 53-56 email notifications, 181-182 Follow Team button, 382-385 configuring, 385 controller extension code, 383-384 testing, 385 Visualforce page, 384-385 hours utilization calculation, 332 IDE configuration, 138 importing data, 64 data preparation, 64-66 import process, 66 verification, 67-69 missing timecard report, 296-297 missing information, calculating, 298-299 missing timecards list custom object, creating, 297 testing, 299-300 mobile timecard entry page editing timecards, 277-279 in-page navigation, 276-277 listing timecards, 273-276 requirements, 272 testing, 279 viewing in Web browsers, 273 viewing on iPhones, 273 security business units, 85-88 designing, 85 field accessibility, 89-90 implementing, 88-89 job functions, 85-86 organization-wide defaults, 91 profiles, creating, 89-90 roles, 91-92 sharing rules, 92-93 testing, 94-98 Skills Matrix complete list of skill types, creating, 224 contacts drop-down list, creating, 224 controller, creating, 225-227 controller tests, 229-231 data security, 224-225

page, creating, 224 requirements, 223 sample implementation, 223 skills list, creating, 224 Visualforce page, 228-229 Skills Matrix comparison overlay, 259-262 actionSupport, adding, 262 component CSS, adding, 261 component support, adding, 261 custom components, creating, 259-260 JavaScript integration, 261 TimecardManager class, creating, 138-139 timecard validation trigger, creating, 138-139 unit testing, 140-141 user roles, 18 accounts receivable, 18 consultants, 18 project managers, 18 sales representatives, 18 staffing coordinators, 18 Vice President, 18 utilization controller code, 335-337 page code, 337-338 Visualforce page, creating, 330-331 session sharing, 270 setBccSender method, 171 setCcAddresses method, 171 setDocumentAttachments method, 172 setFileAttachments method, 172 setOrgWideEmailAddressId method, 172 setReplyTo method, 171 sets, 112 setSaveAsActivity method, 172 setSavepoint method, 159 setSenderDisplayName method, 171 setUseSignature method, 172 sharing reasons, 74 delegated administration, 82 manual, 82 procedural, 82 records, 82 sharing rules, 82

records, 73, 80-82 organization-wide defaults, 80-82, 163 procedural, 82 restrictions, 163 Services Manager application, 87-88 sharing reasons, 82 rules, 82, 92-93 inserting, 167 Services Manager application, 92-93 viewing, 163, 167 sharing objects, 162-163 fields, 162-163 restrictions, 163 showChatter attribute, 381 signatures (email), 172 signed shift left (<<) operator, 110 signed shift right (>>) operator, 110 SimpleDateFormat pattern, 109 Simple Object Access Protocol. See SOAP SingleEmailMessage object, 168-169 single-page applications, 250 AngularJS, 251-253 controllers, 253 demonstration page, 251 templates, 253 tutorial Web site, 251 Visualforce controller, implementing, 252 Visualforce page code, 252-253 Web site, 251 JavaScript remoting, 250 sites creating, 255 domain name, 255 enabling, 254 main page, 255 pages, adding, 256-257 security, 255-256 user authentication, 258 size collections, 109 query batches, 324 static resources, 241 size method (collections), 109 Skill object fields, 54 overview, 54 validation rule, creating, 63

Skills Matrix comparison overlay, 259-262 actionSupport, adding, 262 component CSS, adding, 261 component support, adding, 261 custom component, creating, 259-260 JavaScript integration, 261 complete list of skill types, creating, 224 contacts drop-down list, creating, 224 controllers creating, 225-227 tests, 229-231 data security, 224-225 page, creating, 224 requirements, 223 sample implementation, 223 skills list, creating, 224 Visualforce page, 228-229 SmartSync library, 266 mobile Web applications data access, 270 SOAP (Simple Object Access Protocol), 301 API, 31 enabled permissions, 318-319 Enterprise. See Enterprise API error handling, 322 Force.com data types, 321 IP white-listing, 319 limits, 316 logging in/out, 318-320 login call, 320 login problems, troubleshooting, 320 Partner, 315 security, 316 security tokens, 319 stub code, generating, 316-317 Web Service Connector (WSC), 316 WSDL versions, 315-316 custom Apex SOAP Web services, 326 Apex class rules, compared, 327 calling, 328 creating records example, 328 governor limits, 327 invoking, 329 limitations, 326-327

Services Manager anonymous benchmarking, 333-335 services, calling from Apex, 305-306 sobjects service record retrieval external identifiers, 310 unique identifiers, 309 SObject basic information request, 309 social applications. See Chatter Software as Service, See PaaS SOQL (Salesforce Object Query Language), 26-27 aggregate queries, 144 aggregate functions, 144-145 grouping records, 145-146 grouping records with subtotals, 147-148 Chatter queries comments, 375 custom object, 373 feed-tracked changes, 376 following relationships, 377 standard object, 372 user feed, 374 dirty writes, 161 joins anti-joins, 152-153 inner, 149-150 outer, 148-149 semi-joins. See semi-joins multi-select picklists, 154 queries Apex, 126-128 child-to-parent, 125-126 dynamic, 175-176 example, 26-27 parent-to-child, 126, 151 PushTopics, 340 record retrieval, 323 record sharing, 165-166 relationships, 125-126 **REST API request**, 310 results, sorting, 125 Schema Explorer, 123 records filter conditions, 124-125 limits, 125

SQL, compared, 27-28 column list functions, 28 governor limits, 28 implicit joins, 27 nested resultsets, 27-29 statements, 124 filter conditions, 124 record limits, 125 sort fields, 125 sorting lists/arrays, 112 query results, 125 SOSL (Salesforce Object Search Language), 29 Apex, 155-157 dirty writes, 161 queries dynamic, 176 example, 29 record retrieval, 324 syntax, 155 column list functions, 28 governor limits, 28 implicit joins, 27 nested resultsets, 27-29 SQL versus SOQL, 27-28 Staffing Coordinator profile permissions, 86 Services Manager application, 18 testing, 96-97 standard buttons custom objects, creating, 37 listing of, 213 overriding, 213 standardController attribute. 200 standard controllers, 191-193 multiple records, 192-193 single records, 191-192 standard fields custom objects, creating, 36 defined. 23 standard links, 37 standard objects, 22 standard pages edit, 211 list, 211 overriding, 210-211 tab, 210 view, 211

standard set controllers, 192-193 start method (Batchable interface), 283 stateful Batch Apex, 289-290 Stateful interface, 290 statements conditional, 113 Delete, 130 DML. See DML, statements exception, 114-115 examples, 115 handling, 115 raising, 115 Insert, 129 loops, 114 SOQL, 124 filter conditions, 124 record limits, 125 sort fields, 125 Undelete, 130 Update, 129 Upsert, 129-130 static resources, 241-242 status bulk export jobs, 348 bulk import jobs, 347 messages, displaying, 238 dynamic, 239 images/stylized, 239 Status update Chatter posts, 371 storage custom settings, 47-48 defined, 47 hierarchy, 49 limits, 49 list, 48 types, 47-48 Streaming API example, 341-344 CometD library, 342 Visualforce controller, 342 Visualforce page, 343 PushTopics, 340-341 availability, 341 components, 340-341 deleting, 341 limitations, 341 Web site, 340 strings concatenation (+) operator, 110 converting to dates, 109

date conversions, 109 defined, 106 ID conversion, 108 structural components (Mobile Components for Visualforce), 268 stub code, generating, 316-317 stylesheet component, 205 subtraction (-) operator, 110 SUM aggregate function, 144-145 systems integrators, 17

# Т

table components, 205 tables. See objects tabs creating, 41, 63, 215 page, 210 targetObjectIds unique identifiers email templates, 169 MassEmailMessage object, 170 teams, selecting, 11-12 technical support, 17 technology integrations, 4 templatelds unique identifiers, 170 templates AngularJS, 253 Mobile Design, 269 sending email, 169-170 Visualforce pages as, 243-244 testAsUser method, 231 testing anonymous benchmarking Web service, 334 Batch Apex, 293 **REST** services integration, 304 Services Manager application, 97-98 Follow Team button, 385 mobile timecard entry page, 279 Services Manager security, 94-98 additional users, creating, 94-95 Consultant profile, 96 data preparation, 95-96 Staffing Coordinator profile, 96-97 Vice President profile, 97 unit tests Apex. See Apex, unit tests integrated, 14-15 missing timecard report, 299-300

Skills Matrix controllers, 229-231 TimecardManager class, 140-141 Visualforce controllers, 222 test methods (Apex), 136 testNoContactForUser method, 231 testNoContactSelected method, 231 testNoSkills method, 231 testSave method, 231 testWithSkills method, 231 text Chatter posts, 371 fields, 38 SOAP data type, mapping, 322 Text Area data type, 322 throw keyword (exceptions), 115 time data type, 38, 106 TimecardManager class creating, 138-139 unit tests, 140-141 **Timecard object** fields, 56 overview, 53 timed events, 237 Tooling API, 354 Apex code, deploying, 355 internal state of deployment, 355 overview, 355 query service, 355 status, refreshing, 355 user interface, 356 Visualforce examples controller, 357-359 page, 359-360 Web site, 355 tools cURL, 306 custom objects, 33-34 App Builder Tools, 33 data, 34 Force.com IDE, 34 metadata. 33 Schema Builder, 34 data, 34 Data Loader, 34 Excel Connector, 34 Import Wizard, 34 Data Loader data preparation, 64-66 data verification. 67-69 importing data, 66

Schema Builder custom objects, creating, 59-60 Lookup relationships, creating, 60 Master-Detail relationships, creating, 60-62 Visualforce development, 188-190 Web Service Connector, 316 tracking email, 172 transaction processing DML database methods, 157-158 insert example, 158 opt\_allOrNone parameter, 158 record locking, 161 savepoints, 159-160 example, 159-160 limitations, 159 restoring to, 159 setting, 159 transactions Batch Apex, 283 custom Apex SOAP Web services, 327 triggers, 130-131 batching, 132 bulkifying, 132 custom objects, creating, 37 definitions, 131-132 email notifications, 181-182 error handling, 132-133 names, 131 page navigation, 195 timecard validation, creating, 138-139 troubleshooting SOAP API login problems, 320 try keyword (exceptions), 115 tuning Visualforce user interfaces, 217-218 TypeException exception, 114

#### U

unary decrement (-) operator, 110 unary increment (++) operator, 110 uncaught exceptions, 220 undelete service, 325 Undelete statement, 130 undeleting records, 130, 325 unfollowing records, 377-378 unique identifiers email templates, 169 fields, 24

mass emails, 170 organization-wide email addresses, 172 record retrieval, 309, 324 unit tests Apex, 136 results, viewing, 137 running, 137 test data, 137 test methods, 136 Test Runner View, 103 integrated, 14-15 missing timecard report, 299-300 Skills Matrix controllers, 229-231 TimecardManager class, 140-141 Visualforce controllers, 222 UNIX line-continuation character (\), 309 unsigned shift right (>>>) operator, 110 update service, 325 Update statement, 129 updating custom setting records, 180 records, 129 Enterprise API, 325 requests, 311 upserting records Enterprise API, 325 requests, 311 upsert service, 325 Upsert statement, 129-130 URLs Chatter posts, 371 fields, 38 SOAP data type, mapping, 322 user feeds (Chatter posts), 374 user interfaces Apex Test Runner View, 103 custom, creating. See Visualforce designer contributions, 12 Enhanced Profile, 74 jQuery, 259 modularity, 119 native. See native user interface services, 8 Tooling API example, 356 UserOrGroupId field, 162 userPhotoUpload component, 381 users authentication Bulk API. 345-346

Canvas. 349-350 mobile Web applications, 269-270 REST APIs, 306-307 sites, 258 creating, 94-95 groups, 80 public, 80 roles, 80 permission sets, 72 profiles, 74 administrative permissions, 75 defined, 72 Enhanced Profile List Views, 74 Enhanced Profile User Interface, 74 field-level security, 78 licenses, 76 object permissions, 75-76 Services Manager, 85-86, 89-90 types, 74 roles (Services Manager application), 18, 91-92 accounts receivable, 18 consultants, 18 project managers, 18 sales representatives, 18 staffing coordinators, 18 Vice President, 18

## V

validateTimecard trigger, 131 validation rules custom objects, 37 fields, 24 Skill object, creating, 63 valueOf method date to string conversions, 109 string to date conversions, 109 variables, 105 access modifiers, 118 checkpoints, 133-135 classes, 117 constants, 107 data types, 106 blob, 106 Boolean, 106 converting, 107-108 converting dates to strings, 109

converting strings to dates, 109 date. 106 datetime, 106 decimal, 106 double, 106 ID, 106 Integer, 106 long, 106 object, 106 string, 106 time, 106 declaring, 105-106 enums, 107 fields, 247 names, 105-106 rounding, 108 selectedContactId, 225 verifying data imports, 67-69 Vice President profile permissions, 86 Services Manager application, 18 testing, 97 View All permission, 76 view components (Visualforce), 198 action, 203-204 attributes, 199 Chatter support, 380-382 feed, 381 feedWithFollowers, 381 follow, 381 followers, 381 limitations, 382 newsFeed, 381 userPhotoUpload, 381 component body, 199 custom, 244-246 CompareSkillsComponent, creating, 259-260 CSS, adding, 261 defining, 244-245 Google Map example, 245-246 support, adding, 261 data, 200-203 metadata-aware, 200-201 primitive, 201-202 repeating, 201-203 facets, 239

Force.com-styled, 204-205 action containers, 205 notifications, 205 page structure, 205 paging, 205 sample controller, 206 sample page, 207 table. 205 identifier problems, debugging, 240 Mobile Components for Visualforce, 268-269 documentation/source code Web site, 269 installing, 268-269 types, 268 names, 199 native user interface, 208-209 detail, 209 enhancedList, 209 listViews, 208 relatedList, 209 page, 200 primitive, 204-205 referencing from JavaScript, 240 syntax, 198-199 visibility, 200 viewing batch jobs execution detail, 288 fields, 64 mobile timecard entry pages iPhones, 273 Web browsers, 273 relationships, 121 scheduled batch jobs, 296 sharing rules, 163, 167 unit test results, 137 Visualforce pages native user interface buttons, 213 Salesforce Classic, 271 Salesforce Touch, 271 view page, 211 Views, browsing data, 43-44 Apex Test Runner, 103 Execute Anonymous, 104-105 Problems, 103 view state, preserving, 195 Visualforce architecture, 186-187

asynchronous actions Ajax support, 234 as JavaScript events, 237-238 as JavaScript functions, 235-236 partial page refreshes, 234-235 status messages, 238-240 as timed events, 237 Chatter components, 380-382 feed, 381 feedWithFollowers, 381 follow, 381 followers, 381 limitations, 382 newsFeed, 381 userPhotoUpload, 381 controllers, 186-187 actionFunction component, 236 AngularJS project list example, 252 Chatter example, 378 custom, 193-197 dynamic field reference, 247 editing mobile timecards, 277 extensions, 197 governor limits, 221 mobile timecard list functionality, 274 partial page refresh, 235 Services Manager Follow Team button extension code, 383-384 Services Manager Skills Matrix, 225-227, 229-231 standard, 191-193 Streaming API example, 342 unit tests, 222 debugging, 216 development process, 188 tools, 188-190 dynamic, 246 component generation, 248-249 dynamic field references, 246-248 error handling, 220-221 communication, 220-221 uncaught exceptions, 220 Hello World example, 189-191 Mobile Components, 268-269 documentation/source code Web site, 269

installing, 268-269 types, 268 modular, 241 composition, 243-244 custom components, 244-246 inclusion, 242 static resources, 241-242 native user interface integration, 209-210 custom buttons/links, 215 custom tabs, 215 page layouts, 213 standard buttons, 213 standard pages, 210-211 overview, 186 pages, 187 actionFunction component, 236 adding to page layouts, 213 adding to Salesforce Touch, 271 AngularJS example code, 252-253 Chatter components, 381 Chatter example, 378 dynamic, 246-249 JavaScript events, 237-238 mobile timecards, 275-276, 278 native user interface buttons/links navigation, 215 as native user interface tabs, 215 performance tuning, 217-218 security, 218-220 Services Manager Follow Team button, 384-385 Services Manager Skills Matrix, 228-229 Services Manager Utilization, 337-338 Services Manager Utilization page, creating, 330-331 standard pages, overriding, 210-211 Streaming API example, 343 timed events, 237 Tooling API example, 359-360 viewing from native user interface buttons, 213 viewing in Salesforce Classic, 271 performance, tuning, 217-218 public access. See sites

security, 218 object-level, 218 page-level, 219 record-level, 219 Services Manager application business hours, configuring, 331 hours utilization calculation, 332 utilization controller code, 335-337 Utilization page, 330-331, 337-338 Streaming API page, 343 Tooling API example controller, 357-359 page, 359-360 view components, 198 action, 203-204 attributes, 199 component body, 199 custom. See custom components data, 200-203 facets, 239 Force.com-styled, 205-208 identifier problems, debugging, 240 names, 199 native user interface, 208-209 page, 200 primitive, 204-205 referencing from JavaScript, 240 syntax, 198-199 visibility, 200

#### W

web developer contributions, 12
Web development frameworks, 268-269
Mobile Components for Visualforce,
268-269
documentation/source code Web
site, 269
installing, 268-269
types, 268
Web MVC, 269
Web servers, configuring, 352
Web services
Connector (WSC), 316
Description Language. See WSDL
integration, 9

Web sites AJAX Proxy, 270 AngularJS, 251 anonymous benchmark WSDL, 333 Apex Code Developer's Guide, 100, 108 AppExchange, 16 Bulk API, 345 Canvas. 349 Chatter Apex, 378 REST API, 379 Code Share, 16 CometD library, 342 cURL, 306 Data Loader Mac OS X version, 34 DE account registration, 32 developer discussion boards, 16 Developer Force, 16 Dreamforce/Cloudforce conferences, 17 Excel Connector, 34 expressions, scheduling, 295 Force.com IDE, 34 Ideas, 16 IDE installation, 101 jQuery UI, 259 Large Data Volume (LDV) deployments, 22 Metadata API, 360 Mobile Components for Visualforce, 269 Mobile Packs, 269 multilenancy whitepaper, 5 NAICS codes, 333 OAuth, 307 **REST API Developer's Guide**, 308 Salesforce Classic implementation guide, 271 Mobile SDK, 265, 267 Secure Coding Guideline document, 218 security resources, 385 SimpleDateFormat pattern, 109 SOAP Partner API, 315 Streaming API, 340 systems integrators, 17 Tooling API, 355 Visualforce pages, performance tuning, 218 Web Service Connector, 316 Yahoo! geocoding REST service, 303

whatlds unique identifiers email templates, 169 MassEmailMessage object, 170 While loops, 114 Windows Azure, 3 wizards Import, 34 New Custom Field default values, 39 descriptions, 39 external IDs, 39 help text, 39 labels, 39 names, 39 required fields, 39 types, selecting, 38 unique fields, 39 New Custom Object Tab, 63 wrapper patterns, 195-196 write locks, 161 WSC (Web Service Connector), 316 WSDL (Web Services Description Language) Services Manager anonymous benchmark, 333 stub code, generating, 316-317 versions, 315-316

### Х

XML metadata, 30-31 XOR (^) operator, 110

#### Y

Yahoo! geocoding REST service integrating, 303 invoking, 303 testing, 304