

# Adobe® Illustrator® 10 Software Read Me

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information.

## Serial Number

Illustrator 10 uses new serial nunmbers, and numbers from previous versions will not work with Illustrator 10. You can f nd your serial number on the Adobe Illustrator registration card. Use this number to initialize the program. If your serial number does not work, please contact Adobe Customer Support.

## Registration

Please complete your registration card and mail it today or use the online registration software provided with Adobe Illustrator to register your copy. You must register to receive technical support and important product update information.

## Troubleshooting Issues

PHOTOSHOP: Illustrator 10 is not compatible with plugins designed to work with Photoshop 6. Photoshop 5.5 (and previous) plug-ins only are supported at this time. When exporting to Photoshop (PSD), the “Write Compound Shapes” option may be greyed out if your artwork has stroke applied to it. Illustrator’s default stroke join setting is Miter, which Photoshop does not understand. Either change the stroke join to Round, or remove the stroke from the artwork. Also, when copying and pasting compound shapes between Illustrator and Photoshop, you need to have the AICB option checked in your preferences dialog box, or the compound shape will paste as rasterized data in Photoshop. Files saved from PS6 as PDF with “Output as Vector” selected may lose text objects in Illustrator.

TRANSPARENCY PRINTING ISSUES: For best results when printing f les with transparency, read the Illustrator 10 Flattening Guide which is in the Illustrator 10 box and on the application CD.

SVG FONT EMBEDDING: Before generating a SVG f le and embedding fonts the SVG exporter checks if the fonts have the proper embedding permissions. Restricted fonts or protected fonts (as in the case of certain CCJK fonts) cannot be embedded. Please verify with your font manufacturer regarding font embedding permissions of their fonts. Bitmap and OCF fonts cannot be embedded in SVG f les. Certain non-protected CCJK PostScript fonts may not embed in this version of the SVG Exporter.

FONTS ONLY SHOWING UP IN ADOBE APPLICATIONS: Certain fonts have been installed in the Adobe folder, which all Adobe applications have access to, but non-Adobe applications do not have access to. Install these fonts in your system folder in order for other applications to access them.

SEPARATION CONSOLE PREVIEW: On some RIP preview consoles that support “pagedevice attribute – Negative”, output plates will show positive even if job was sent as negative from Illustrator 10. However, the job images correctly as negative f lms. Illustrator checks if the pagedevice attribute “Negative” is supported. If it is, Illustrator sets it to the correct value. This will produce the desired results on imagesetters regardless of whether they are preconf gured for negative or positive. You may see different results on preview consoles of some imagesetters such as the Taipan. Some don’t ref ect pagedevice settings such as negative in the console display.

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OS VERSION: ÜjÜÖÜjÜEÜÃ

INSTALLING: If you use both Mac OS X and Mac OS 9.1 or 9.2, you can install Illustrator once and then launch the same application from either operating system. However, when you f rst install the application, you should install it while running under Mac OS X as this will ensure that all the proper preferences and support f les are installed in the correct locations. Do not run the installer in the Classic Environment of Mac OS X. If you installed Illustrator 10 on Mac OS9 and want to run the application in Mac OS X, you can run the installer while running Mac OS X and do a custom install for Mac OS X components.

If you are logged on to Mac OS X as an administrator, you must have a password assigned to your Admin account before you can successfully install Illustrator 10 (accounts and passwords are located in the Users panel in System Preferences).

KEYBOARD SHORTCUTS: There are certain keyboard shortcuts which Mac OS X uses that are also Illustrator 10 keyboard shortcuts. For example, Command-H will activate the Hide Edges command in Illustrator, but it is also assigned to Hide the application in the Mac OS. By default, Illustrator will use its commands for these keyboard shortcuts, but a user may remove such shortcuts from Illustrator via the Keyboard Shortcuts settings in the Edit menu. Once the setting (Command-H) is removed from Illustrator, it will function correctly as the Mac OS setting.

ANTIALIASING: Text in Illustrator’s splash screen and palettes may appear chunky. To correct this problem, open the “General” settings control panel in System Preferences and set the Anti-Alias text setting to 8 instead of 9. This will f x the problem and you’ll get smooth text in the splash screen and in palettes.

MULTIPLE MASTER FONTS: In order to use Multiple Master fonts with Illustrator 10 in Mac OS X, you must place the font and its outline f les in Illustrator’s Fonts folder. You can f nd this folder by Control-clicking on the Adobe Illustra-tor 10 application icon and choosing “Show Package Contents”. Then open the Required>Fonts folder and drag and drop Multiple Master fonts into that folder. To share these fonts with other Adobe applications, install the fonts in the root/Library/Application Support/Adobe/Fonts folder.

SAVE FOR WEB: To specify a particular browser to preview with using Save for Web, you can place an alias in Illustrator’s Helper folder. You can f nd this folder by Control-clicking on the Adobe Illustrator 10 application icon and choosing “Show Package Contents”. Then open the Helper folder and drag and drop an alias to your browser of choice into it.

PRINTING AND POSTSCRIPT: Illustrator may show PostScript printing options in the Print dialog box of certain networked printers which may not be PostScript-capable. This is because the Mac OS may think the printer is PostScript and printing will fail. Either connect the printer directly to your computer (you can use the Mac OS X Print Center feature check the printer), or contact the printer’s manufacturer to f nd out if updated Mac OS X drivers are available. Mac OS X version 10.1 does not support binary printing, so avoid placing binary EPS f les into Illustrator (Photoshop’s default setting for DCS f les is binary). Printing to a bitmap printer will disable Separation Setup in Illustrator. If you change your default printer to a PostScript printer, the Separation Setup will be enabled again. If your default printer is a PostScript printer and you print to a bitmap printer, the only way to get Separation Setup options backs is to quit and relaunch Illustrator.

## Microsoft Windows ME/98

COPY & PASTE: Illustrator may crash when copying artwork and then switching applications when running on Microsoft Windows ME and Windows 98. You can correct this problem by choosing the Preserve Paths option in the Clipboard section of Illustrator’s Preferences (under AICB).