CHAPTER 10



Setting Up a Wireless Connection, or How to Check Your Email in a Coffee Shop

The proliferation of wireless networks means that access to the Internet is easier than ever. From many coffee shops, for example, you can open up a laptop or PDA and check your email. You can do so merely by configuring your laptop's wireless connection, which is what this chapter is all about.

One of the areas where XP's latest Service Pack has had the most noticeable impact is with the configuration and management of wireless connections. So in many ways, this chapter is not only about wireless technologies, but also more generally about Service Pack 2.

Wireless means different things to different people, so we'll start with an overview of today's wireless choices, as well as a quick glance at what's down the proverbial Road Ahead. Then, I'll show you how to quickly set up and secure a wireless connection, and what options need to be configured to ensure the most trouble-free wireless connection possible.

The chapter concludes with a brief section on infrared connectivity, which can be very convenient, but which today, with the ubiquity of wireless, is less and less prevalent.

Keep in the back of your mind that this chapter is also an extension of the topics introduced in the previous chapter. Wired or no, we're still talking about computer networking.

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Types of Wireless Access

Wireless access comes in a variety of shapes and sizes. Options range from global voice and data networks—the kind usually associated with big telecommunications providers such as Sprint and T-Mobile—to infrared connections, which is essentially the same technology you use in TV remote controls. However, the most common wireless access today comes in the form of IEEE 802.11 technologies. This kind of wireless access uses radio frequency technology and is meant for short-range connections (no more than about 300 feet or so without signal amplifiers) between wireless clients using 802.11 network cards and a wireless access point (WAP). Wireless access points are then connected to hardwired methods of Internet access like cable modems, or to existing private LANs, such as might exist in any office building.

This common configuration of wireless connectivity is also known as a wireless LAN, or WLAN. The placement of WLAN components is depicted in Figure 10-1.



FIGURE 10-1 Common wireless LAN infrastructure.

Because of their widespread availability (chain coffee shops and bookstores notwithstanding), this chapter focuses on 802.11 network connections. This standard for wireless LANs was first approved by the Institute of Electrical and Electronics Engineers (IEEE) in 1997. The protocol known as 802.11b is currently the most common standard, transferring data at a maximum rate of 11 Mbps. However, you'd be hard pressed to find an 802.11b device on store shelves today. The prevailing standard now is 802.11g, which allows for data transfer at 54 Mbps using the 2.4 GHz frequency band. (In my experience, the 802.11g wireless cards also seem to have a greater range and more reliable connectivity than 802.11b devices.) It's only a matter of time before 802.11g overtakes 802.11b in terms of implementation; it's possible that the day will have come by the time you pick up this book.



What's the Frequency?

Wireless LANs send data packets through the air using the radio waves—the same electromagnetic waves that carry music, cell phone conversations, garage door opening instructions, and even microwave heat. The reason you don't hear conservative talk radio every time you're making popcorn is because all these different radio devices transmit on different frequencies.

FM radio, for example, uses the 88 to 108 Mhz frequency bands, which is why you'll never tune to 109.3 or 87.1 to hear campus rock. It's also why the FM radios and wireless LANs don't interfere with each other: they transmit using different frequency bands. The same can't always be said of some cordless phones. If you put a phone base station—which might also use the 2.4 GHz frequency band—too close to a wireless access point, you're likely to experience the occasional connectivity loss. Figure 10-2 helps you see how devices might sometimes compete for the same frequency.



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What's Down the Road

So getting rid of the cables within your home is a cool thing indeed. (I take a certain nerd's pride for each cable I'm able to tie up and store away. Doesn't add any functionality, mind you, it's just, you know, cool.)

But wait. The New, New thing, as author Michael Lewis would describe it, is a standard called 802.16, which aims to do away with the cables coming into your home. For now, plans are that 802.16, or WiMAX, will begin hitting the U.S. market sometime in 2005 (in some places, this is already a reality), and it might just replace the cable modem you now use. This new standard serves as a sort of long-range Wi-Fi connection, delivering wire-less connectivity at up to 30 miles from an antenna, with speeds of up to 75 Mbps. (Cable modems pipe data to your 802.11b device at just about 5 Mbps at the top end.) Within three years, expect to see cheap 802.16 laptop cards that will make wireless broadband Internet access as easy as placing a mobile phone call today. Remember life without mobile phones? Me neither.

And get this: while WiMAX technology will first be used for broadband Internet access, it could eventually deliver digital TV as well. Cable without the cable.

But the focus here is on wireless LANs, using the 802.11b or g technologies available today. Before you access a wireless LAN, you'll need to make sure your laptop (or desk-top) has a wireless network adapter. Without this component, of course, WLAN networking is impossible. Options abound, though.

The Next 802.11 Standard: 802.11n

By the time you've cracked the spine of this book, the latest 802.11 standard could be 802.11*n*. At the time of this writing, manufacturers are releasing 802.11 *pre-n* devices because the IEEE hasn't formally adapted it as a standard yet. The 802.11n standard promises wireless LAN speeds of over 100 mbs and boosts coverage areas of wireless LANs by over 800% when compared to 802.11g products.

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Wireless Network Adapters

A wireless network adapter, or wireless network *card*, works the same way any cabled network adapter does. It breaks up raw data into small packets of information, and then sends these packets one at a time to their destination. On the receiving end, the network adapter does the reverse: it takes ones and zeros from the network and assembles them as they were originally sent, eventually passing them on to the computer's CPU. While a traditional network card turns the ones and zeros that make up data packets into electrical pulses and places these on a wire made of copper, a wireless card turns ones and zeros into radio signals and sends them out into the air.

Most of this lesson assumes that you already have a wireless network card installed. The steps to install such a card are really no different than installing every other piece of hard-ware: you plug the card adapter into the appropriate port, and then install the drivers. (Caveat: Some manufacturers instruct you to do just the reverse, so the drivers will be available when XP detects the new hardware.) But because it's such an essential part of the puzzle, let's identify the different types of wireless network adapters out there:

- PCI adapters (including PCI Express). These fit into an open PCI (Peripheral Components Interconnect) or PCI-x slot on the system's motherboard, and an antenna sticks up from the back of the computer. These require you to open your computer case for installation, and cannot be used on laptops.
- **USB adapters.** These combine the antenna and card in one piece, and are then attached (sometimes via USB cable) to an available USB port. Some advantages of USB cards include their portability and the ability to position the antenna.
- **PCMCIA cards.** Probably the most common choice for laptops without built-in wireless cards. These credit card-sized devices are hot-swappable and very portable. Unlike some USB devices, there are no cables necessary. They can drain battery power, however, so it's recommended than you not use them unless a wireless network is present.
- **Integrated Adapters.** On newer laptops and desktop motherboards, the wireless network card is integrated, just like the video and sound cards. You don't have to install anything at all. Intel's Centrino, for example, refers to a laptop motherboard chipset that 1) includes a wireless card, and 2) reduces battery consumption.

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A Word about Bluetooth

People often confuse Bluetooth and IEEE 802.11, and with good reason. Both are wireless technologies, and both let computing devices communicate with one another

The difference is that while IEEE 802.11 is strictly a networking technology—wireless cards and access points simply replace their cabled equivalents—Bluetooth is a "cable replacement" technology. For example, Bluetooth might let a wireless mouse and keyboard communicate with a Bluetooth adapter attached to a computer, or it might let the computer send a print job to a Bluetooth-enabled printer. There's no 802.11 technology that does the same. 802.11 exists only to send Ethernet packets—the kind used on virtually every wired LAN—through the air.

And a Word about Wi-Fi

And one more thing. 802.11 is not the same as Wi-Fi, although it's not uncommon to hear the words used interchangeably. Wi-Fi refers to a specific *kind* of 802.11 device that has been deemed "Wi-Fi Certified" by the Wi-Fi Alliance. A device earns this right by virtue of its proven interoperability with other Wi-Fi devices from different manufacturers. In other words, you can access a "Wi-Fi Certified" access point from your "Wi-Fi Certified" network card even if they are made by different manufacturers.

Does it matter? Only if you're concerned with security. In my experience, and as reported by many others, devices that aren't Wi-Fi certified work just fine, even when used on networks where all other devices are. The only real requirement is that all devices use the same radio frequency.

More about the security consideration later on in the chapter.

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Connect to an Existing Wireless Network

Once the proper hardware is in place, connecting to an existing WAP, or infrastructure network, is a breeze. All you have to do is follow these steps:

- 1. Access the properties of the wireless network card. You could do so in one of the following ways:
 - Right-click the My Network Places icon on the desktop and choose Properties. Then right-click the wireless device and choose Properties.
 - Right-click the networking icon in the System Tray (lower-right side of the Taskbar) and choose Open Network Connections. Right-click the wireless device and choose Properties.
 - Open the Control Panel, then open the Network Connections applet. Rightclick the wireless device and choose Properties.
- 2. Choose the Wireless Networks tab, as shown in Figure 10-3. To connect to an Available wireless network, click the View Wireless Networks button.

Ava To o abo	lable networks: connect to, disconnect from, or find out more information ut wireless networks in rance, click the button below.
	View Wireless Networks
1 1 1 1	belkin54g (Automatic) BeanLake (Automatic) homers (Automatic)
	Add Remove Properties

FIGURE 10-3 Choosing an available network.

You will only see the next dialog box if you're running XP Service Pack 2. (Refer back to Chapter 1 for instructions and an overview of Service Pack 2.) It's called the Wireless Network Connection dialog box, and it presents a list of available wireless networks. This list doesn't necessarily mean you can connect to the wireless network; it just means that

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the network card has detected a network and will try and connect if you wish. To connect to one of the networks on the list (sometimes there's only one), simply choose the network first with a mouse-click (it will have a shaded background), and then click the Connect button.

You should then see the dialog box in Figure 10-4 as the network card tries to obtain an IP address from the wireless access point.

	.
Please wait while	Windows connects to the 'belkin54g' network.
Waiting for the r	etwork

FIGURE 10-4 The wireless card is trying to connect.

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Additional Wireless Connection Considerations

The preceding chunk is dependent on a single setting: allowing Windows to manage your wireless connections. Fortunately, XP makes this the default configuration, but you can verify at any time or change the setting by right-clicking the wireless adapter in the Network Connections dialog box, choosing Properties, and then clicking the Wireless Networks tab (Figure 10-3 already showed this dialog box).

Furthermore, you can accomplish the preceding a bit more simply by right-clicking on the wireless networking icon in the System Tray and choosing View Available Wireless Networks. You see the dialog box shown in Figure 10-5.

Network Tasks	Choose a wireless network	
🛃 Refresh network list	Click an item in the list below to connect to a wireless net information.	twork in range or to get more
Set up a wireless network for a home or small office	((Q)) 1975B Unsecured wireless network	Connected 🛠
Related Tasks	((Q)) belkin54g	Automatic 🤶
Learn about wireless networking Change the order of preferred networks Change advanced settings	Unsecured wireless network	600Q
		Connect

FIGURE 10-5 Making a quick connection to a wireless LAN.

And, you also know that there's an advanced setting that lets your card make these connections without much fuss. To access this setting, click on the Advanced button toward the bottom of the Wireless Networks tab.

You see the dialog box shown in Figure 10-6, where your card will try and connect to any available network, looking first for wireless access points before connecting to computer-to-computer networks.

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FIGURE 10-6 Your card attempts connection with any available network.

This dialog box also lets you alter this behavior, but if you want to connect in a coffee shop, make sure either the first or second option is selected. Generally, ad hoc networks will let you access someone else's computer, but they won't provide access to the Net.

What Icon in the System Tray?

Oh yeah. I should probably mention that you might not *have* a networking icon in the System Tray, although if you've left XP's defaults alone, you will. To enable or disable the icon from showing in the System Tray, access the Properties page of your wireless adapter.

Next, go to the General tab, and make sure the check box called "Show icon in notification area when connected" is selected, as shown in Figure 10-7.

Show icon in notification area when connected
Notify me when this connection has limited or no connectivity

FIGURE 10-7 Enabling display of the System Tray icon.

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Connect Automatically

For any given wireless network, you can tell XP to connect automatically whenever the network is in range. Actually, you don't really *have* to; this also is default behavior. But in the event that your system is not connecting automatically to a network you think it should, you should check the network's Properties to ensure Automatic connection is enabled.

To do so, follow these steps:

- 1. Right-click the networking icon in the System Tray and choose View Available Wireless Networks.
- 2. From the Wireless Connection dialog box, look in the list of Related Tasks and choose the Change Advanced Settings link.
- 3. Select the desired network in the list of Preferred networks, and click Properties.
- 4. Now click on the Connection tab. Connecting automatically is done with a simple check box, as shown in Figure 10-8.

975B prop	erties			?
Association	Authentication	Connectio	n	
Automatic	connection —			
Wheney to it auto	ver this network omatically.	is detected,	Windows c	an connect
\checkmark	connect when th	is network i	s in range	
			OK	Cancel

FIGURE 10-8 Windows connects automatically to networks within range.

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Connect to a Secure Network

As you've seen, you can command XP to connect to unsecured networks with ease. But sometimes a detected network will be secure, which means it has been protected with a *security key*, which is basically a password for the network. In this case, you'll have to provide this authentication credential (if indeed you know it) to access the wireless network. For example, you might see this when connecting to a network at a hotel. (They want to limit Internet access to paying guests.)

To enter a security key needed for network connection, follow these steps:

- 1. Right-click the System Tray icon, choose View Available Wireless Networks, and then click the Change Advanced Settings link.
- 2. From the Wireless Network Connection dialog box, choose the network you're configuring and choose Properties.
- 3. Click the Association tab. As shown in Figure 10-9, you will make sure the connection's Network Authentication is set to Shared (it should be) and that the check box called "The Key is provided for me automatically" is cleared (if you need to provide a key, it should be cleared as well).
- 4. Enter and retype the Network key provided in the appropriate spaces. Again, this key will be given by the person granting you access.

1975B properties	?×
Association Authentication	Connection
Network name (SSID):	1975B
Wireless network key —	
This network requires a l	key for the following:
Network Authentication:	: Shared 💟
Data encryption:	Disabled
Network key:	•••••
Confirm network key:	••••••
Key index (advanced):	1 a
This is a computer-to-co access points are not u	omputer (ad hoc) network; wireless sed
	OK Cancel

FIGURE 10-9 Entering a network key for authentication.

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Connect to an "Unseen" Network

Sometimes, administrators configure their wireless access point not to broadcast its network name, also known as its Secure Set Identifier (SSID). If you don't see a wireless network available under the Available networks section, it may be because some security-conscious administrator has disabled this feature so that not just anyone with a network card will know about the wireless network.

If you know a wireless network exists, yet you can't see it listed in the Available networks, click the Add button under the Preferred network section. Then, in the Wireless Network Properties, as shown in Figure 10-10, manually specify the SSID. Since the network is being hidden, chances are that you'll have to provide wireless network key settings as well.

Network name (SSID):	G Roy in the House
----------------------	--------------------

FIGURE 10-10 Adding a Preferred network to the list.

When you click OK, Windows XP will automatically connect to any wireless networks listed in the Preferred Networks section.

Before you do, however, just know that any information you transmit in such an environment is sent unencrypted into the very java-scented air about you, and is therefore subject to eavesdropping by someone with a) a wireless network card, b) software to capture the packets sent by your network card, and c) a lot of spare time on their hands.

And while you shouldn't worry too much about what data might be captured in a coffee shop, the same can't be said for most corporate environments. For this reason, many wireless administrators have to know how to restrict access to authorized users only, and also how to encrypt any and all data transmitted. We'll touch on these security topics a bit more in a later section of this chapter.

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Disable the Existing Network Connection

If you have an existing network adapter that's used for wireless access, you might want to disable this connection when it's not in use. You might never need to enable it again. For example, most laptops, like the one I'm using to pen this chapter, have an integrated 10/100 Ethernet port. But since I got the PCMCIA wireless card for network access, I never use the Ethernet port anymore. A lot of desktop motherboards today also have 10/100 Ethernet ports on-board.

If I left the laptop configured the way it was, with the wired connection enabled, I would get notifications every time the computer booted up that the wired connection's cable was unplugged. This can get aggravating over time.

However, disabling the wired connection takes only a couple of steps:

- 1. Open the Network Connections applet in the Control Panel. (Remember that you can right-click on My Network Places and choose Properties.)
- 2. Right-click the wired connection, and from the context menu, choose Disable.

The connection will now be grayed out, and its status will show up as Disabled, as shown in Figure 10-11. Now, you won't be reminded anymore about that the network cable is unplugged. Of course it's unplugged—you've gone wireless, man!

LAN or H	igh-Speed Internet		
2	Wireless Network Connection Enabled NETGEAR WG511 54 Mbps Wir	Local Area Connection Disabled Intel(R) PRO/100+MiniPCI	

FIGURE 10-11 Disabling the unused wired connection.

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Secure the Wireless Connection with 802.1x Authentication

Because the nature of wireless networking is such that packets are just sent out into the air, it is very easy to have those packets intercepted. What's disturbing about this for some is that user names and passwords, as well as other sensitive information, are just as likely to be intercepted.

One of the technologies to combat this is 802.1x authentication. 802.1x authentication can help ensure that wireless communication between client and access point is encrypted, and it also prevents unauthorized users from accessing the network.

Encrypted data—a.k.a. cipher text—has been rearranged into a secret code, and it can only be decoded by the holder of the decryption *key*. Encryption keys and encrypted messages have been around for several thousand years, ranging from simple letter substitution schemes, such as those employed by "secret decoder rings," to the German's Enigma machine in WWII, which was cracked once the Allies figured out the key, to incredibly complex mathematical functions that are used to encrypt a single file and then are discarded. That way, even if someone were to spend the hours or days or years necessary to crack the key for one message, it wouldn't do them any good on the next message.

At any rate, here's how you set up encryption on the wireless client:

- 1. From the Wireless Networks tab, choose the network for which you want to enable or disable IEEE 802.1x authentication, and then click Properties.
- 2. On the Association tab, select WEP from the Data Encryption drop-down box. WEP is an abbreviation for Wired Equivalent Privacy, and it provides a level of data encryption by itself. You could stop here if you want, and the date sent to and from the wireless access point would be encrypted. 802.1x authentication is more secure, however. To enable it, keep going.
- 3. Click the Authentication tab. On the Authentication tab, select "Enable IEEE 802.1x authentication" for this network check box, as shown in Figure 10-12. You have two choices here:
- **Protected Extensible Authentication Protocol (PEAP)**. PEAP is a wireless security protocol developed jointly by Microsoft, RSA Security, and Cisco. It transmits authentication data and passwords over wireless networks.
- Smart Card or other Certificate. These use either physical cards that store user credentials or digital IDs that do roughly the same.

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Note that if you select either of these 802.1x authentication methods, you will have additional configuration to do, such as specifying the type of certificate used. You can do this configuration by choosing Properties.

To disable IEEE 802.1x authentication for this connection, clear the "Network access control using IEEE 802.1X" check box.

BeanLake properties
Association Authentication Connection
Select this option to provide authenticated network access for wireless Ethemet networks.
Enable IEEE 802.1x authentication for this network
EAP type: Smart Card or other Certificate
Properties
✓ Authenticate as <u>c</u> omputer when computer information is available
Authenticate as guest when user or computer information is unavailable
OK Cancel

FIGURE 10-12 Using a smart card for 802.1x authentication.

When connecting to a wireless network, the client does so using the highest level of security that the network is capable of. Therefore, enabling 802.1x authentication for one connection still allows connections to other, non-secure networks where this authentication is not in place. In other words, leaving 802.1x authentication enabled for one network will not adversely affect your ability to use the computer in a wide variety of wireless networks.

That said, a full discussion of the wireless encryption protocols is beyond the scope of this book.

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Secure the Wireless Access Point

Another major consideration when designing a wireless security scheme is the point of access to the wired network. Without securing the access point, most of your plans for securing clients are done in vain.

Unfortunately, the procedure for securing this access point will differ depending on which brand of WAP is in use. What follows then are just some very general considerations to look for, using examples from a wireless router that's used to share out your author's broadband Internet connection.

Every wireless device will have some way of managing its default settings. In the case of my wireless router, this is done with an HTML interface. To access the device settings, I connect to the Website running on the internal interface's IP address. I type http://192.168.2.1 into my Web browser, and get a login page that looks like what you see in Figure 10-13.



FIGURE 10-13 Accessing the management interface of the wireless access point (WAP).

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How Do I Know My IP Address Is Private?

The 192.168.2.1 IP address is within a range of reserved private IP addresses. Lots of machines that have Internet access can have the IP address of 192.168.2.1, but none of them can be *directly* attached to the Internet. Another device, such as a router, acts as a go-between. In the case of my router, that go-between is the interface connected to the cable modem, and thus my ISP. Confusing? It can be. For further information on private IP addresses, please refer to Chapter 9, "Playing Nicely with Others."

Enter a username and password. Here's one security configuration that can easily be forgotten about. A good many of the wireless routers out there today have not had the default administrator user names and passwords changed, which means you can hack into them by using passwords like admin, password, or just by leaving the space blank. I suggest that changing this password be the first order of business when configuring WAP security.

Next, look to set the device's security settings by changing the SSID and the network key settings. There's usually a button somewhere that lets you turn off broadcasting of the SSID. There's another that will prevent the device from accepting "ANY" as the SSID. As mentioned, these are a couple of quick and easy security measures that will prevent the casual user from connecting to the network. Other tabs will let you configure encryption settings for the access point. Refer to your router's documentation for further information.

Is It Certified?

If security is a big concern for your wireless access point, make sure to look for the Wi-Fi Certified logo on the outside of the box. A device that is Wi-Fi Certified will be able to take advantage of the latest wireless security technologies. Wi-Fi is a consortium of over 200 member companies from around the world. It was formed in 1999 to certify interoperability of wireless Local Area Network products based on the IEEE 802.11 specification.

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Infrared Communication

You can get data from place to place using radio frequencies, as you have seen throughout this chapter. But you can also get data from one device to another using infrared technology as well. That's right, the same technology that runs the most important tool in your life: the remote control.

The big drawback to using an infrared connection is that the communication requires line of sight to work. That is, the infrared devices actually have to be pointed at each other, just as you have to point a remote at the TV to get it to work—you can't exactly point it at your spouse and expect much to happen.

Nevertheless, setting up an infrared connection isn't too much of a hassle. Here's what you'll need to do:

- 1. Right-click the networking icon in the System Tray and choose Open Network Connections.
- 2. Choose the "Create a new connection" task to launch the New Connection Wizard. Click Next to get things started.
- 3. Choose to "Set up an advanced connection," and then in the Advanced Connection Options dialog box, click "Connect directly to another computer." Click Next.
- 4. The connection will either serve as Host or Guest, depending on if the system is used to access information on another computer, or if it's storing the data that needs to be accessed. Make your selection and then click Next.
- 5. The next dialog boxes depend on whether you selected Host or Guest.
 - If you selected Host, choose the Infrared Port (not all computers have one built-in).
 - If you selected Guest, enter a name for the connection, and then select Infrared Port.
- 6. Click Next, and again you are presented with two sets of options, depending on your configuration path:
 - If you're setting up the computer as a host, choose which users can connect with the Users Permissions dialog box, shown in Figure 10-14.
 - If you're setting up as a guest, select "Anyone's use" or "My use only" in the Connection Availability (if you're the only user, you won't see this).
- 7. Now click Next and then Finish to complete the setup.

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FIGURE 10-14 Configuring an infrared connection.

Now you're ready to use the connections, which again require that the connecting device be brought within line of sight of the infrared port.

Most Personal Digital Assistant devices (PDAs) have a built-in infrared port (most today come with an integrated wireless network card, rendering the infrared port pretty much superfluous). They can also be found on some printers and even wrist watches. You'll find infrared most useful when transferring something like contact info or a reminder between devices: just point the laptop (or PDA) at your watch, and bang! You're now wearing an email address.

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Wrap Up

The previous two chapters are really part of a single discussion. Chapter 9 dealt with setting up and connecting to a network; this chapter looked at issues specific to configuring a wireless connection. Thus, almost everything discussed in Chapter 9 applies here, too.

The first part of the chapter presented an overview of how to simply connect to a wireless network from almost anywhere a WLAN is available. Notice, too, that many of these steps have changed dramatically in Windows XP since the release of Service Pack 2. Many of these changes, however, have been designed with ease of connection in mind. As long as most of the defaults mentioned are left alone, I don't anticipate that you'll have any difficulty connecting to a wireless network while sipping your latte.

Wireless networks are not very secure by default, in no small part because of their very nature—you don't have to have physical access to a port to have access to the network. To counteract this, we also looked at how to configure security over wireless connections where data encryption is either required or preferred.

Finally, we looked at the steps necessary to set up an infrared connection. This is still technically a network connection, although very limited in its scope. We identified some instances where an infrared connection might be needed to get data from point A to point B.

In the following chapter, I'll show you some ways to put your network to work. We'll look at how to make resources available over your network, and further, how to lock down those resources so that data you make available is not changed by anyone other than those users you specify.

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